BULLETIN NO. 2009-05

February 18, 2009

| U.S. Department of Labor | Distribution: | Subject: Amendment - Work |
|-------------------------------|-----------------------|---------------------------|
| Employment and Training | | Process Schedule for the |
| Administration | A-541 National Office | occupation Health Support |
| Office of Apprenticeship (OA) | A-546 All Field Tech | Specialist |
| Washington, D.C. 20210 | A-547 SD+RD+SAC+; | |
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| | | <u>Code</u> : 200 |
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| Symbols: DSNIP:FJH | | Action: Immediate |
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PURPOSE: To inform the Office of Apprenticeship (OA) staff of an amendment to the Work Process Schedule/Related Instruction Outline for the occupation Health Support Specialist. This bulletin supersedes Bulletin 2006-18, dated March 21, 2006.

Health Support Specialist Existing Title: Home Health Aide O*NET-SOC Code: 31-1011.00 RAPIDS Code: 1086AA(HY) Training Term: 2,500 - 5,000 hours

Type of Training: Hybrid

BACKGROUND: Apprenticeship Program Consultant Michele Boschetto from the Building Skilled Employee's LLC, Consulting NCKTC/DOL Grant Coordinator submitted this amendment on behalf of Brewster Place, to amend the Related Instruction Outline for the Culture Change (Sample) and replace it with Person Centered Care. The Health Support Specialist has been recognized to meet Health Care Industry demands for highly-skilled and highly-trained workers.

A suggested Work Process Schedule and Related Instruction Outline are attached.

ACTION: OA staff should review and retain a copy of this bulletin, including all attachments, as a source for developing apprenticeship standards and/or providing technical assistance.

Attachment

HSS Work Process Schedule Related Ins