Solutions for Common Adobe Acrobat Reader Errors:

1) When I click on the .PDF version of a form file the Adobe Acrobat Reader opens the form but none of the text appears (or text appears as straight lines across page). Is there something wrong with the form?

There is a checkbox setting in your Adobe Reader under File>Preferences>General>"Use Greek Text below 6 Pixels." Make sure that the box is un-checked. The text will appear. Once set, it remains that way so you should not have the problem with any other forms. This problem occurs when users upgrade to a newer release of the Acrobat Reader. You should also make sure that the "Fit to Page" check box is checked in the print dialog box before printing any Acrobat .pdf forms.

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2) I have recently installed Adobe Acrobat Reader 4.0. When I click on a link to a PDF form I get a blank page. What can I do?

You should reset the Acrobat Reader 4.0 to be a helper application. To do this:
1. Start the Acrobat 4.0 Reader.
2. Choose File>Preferences>General.
3. Select the Web Browser Integration checkbox in the Options section and then click OK.
4. Exit from the Acrobat 4.0 Reader.
5. Restart Internet Explorer.

The next time you select a link to a PDF file in Internet Explorer, a dialog box will appear that asks what you would like to do with the file. If you select "Open this file from its current location," Internet Explorer will open the PDF file in your Acrobat Reader as a helper application. If you select "Save this file to disk," Internet Explorer will save the PDF file to your hard disk, from where you can open it later.