

#### 2010 DTIC CONFERENCE March 22-24, 2010

Celebrating 65 Years of Providing Access to Defense Information

# Openness and Information Sharing: Update on DoD Web 2.0 Policy

March 23, 2010

Ms. Michele Finley, Moderator





## Openness and Information Sharing

DoD Field Activity Since 2004 DoD Field Activity Since 2004

### Mr. Terry Davis

DoD CIO Senior Specialist for Web and IbC Policy DoD CIO Management Services

#### Mr. Leslie Benito

Director, Public Web

Assistant Under Secretary of Defense Public Affairs

#### Dr. John Ohab

**Technology Strategist** 

Public Web Directorate, Defense Media Activity





# Web Sites, Related Technologies and Internet-based Capabilities

The Way Ahead

Brief for the Defense Technical Information Center Alexandria March 23, 2010

> Terry.W.Davis@osd.mil ASD(NII)/DoD CIO







DEPUTY SECRETARY OF DEFENSE 1010 DEFENSE PENTAGON WASHINGTON, DC 20301-1010

FEB 2 5 2010

#### MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Directive-Type Memorandum (DTM) 09-026 - Responsible and Effective Use

of Internet-based Capabilities

References: See Attachment 1

<u>Purpose</u>. This memorandum establishes DoD policy and assigns responsibilities for responsible and effective use of Internet-based capabilities, including social networking services (SNS). This policy recognizes that Internet-based capabilities are integral to operations across the Department of Defense. This DTM is effective immediately; it will be converted to a new DoD issuance within 180 days.

#### Applicability. This DTM applies to:

 OSD, the Military Departments, the Office of the Chairman of the Joint Chiefs of Staff and the Joint Staff, the Combatant Commands, the Office of the Inspector General of the Department of Defense, the Defense Agencies, the DoD Field Activities, and all other organizational entities within the Department of Defense (hereafter referred to collectively as the "DoD Components").





### Four key actions constitute the way ahead



Establish an online knowledge portal to publish near-realtime guidance.



Establish the process to shape and sign terms of service with Internet-based capability (IbC) providers.



Publish Instruction 8460.aa, "Web Sites, Related Technologies, and Internet-based Capabilities," replacing Dec. 7, 1998, policy and codifying DTM 09-026.



Augment annual Information Assurance training and leverage additional training opportunities.





#### Near-real-time guidance:

- (1) **NIPR Intellipedia**: A knowledge portal to give discretionary guidance to Components on implementing the DTM. Most of the information that applies in the current draft guide will go here.
- (2) **DoD Social Media Hub in PA**: A publicly-accessible portal to provide guidance to individual users on how to interact on various IbC like Facebook. Will provide suggestions for how to set up the privacy settings, points to remember when interacting, etc.
- (3) **SIPR Intellipedia**: A SIPR version of Intellipedia to discuss details regarding the specific technical mitigation actions for protecting against malicious code, and overall risk assessments of new threats.



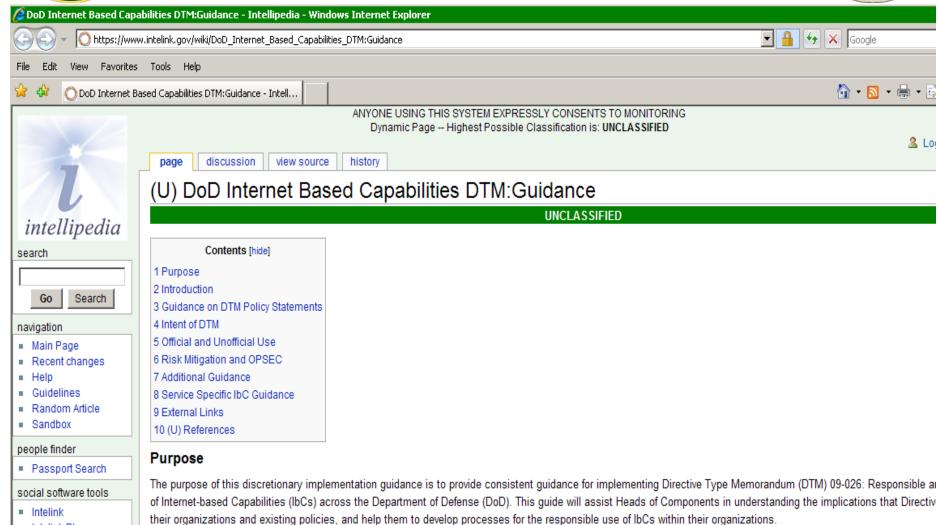
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Chirp

Introduction

## Web Sites, Related Technologies, and IbC









#### DoD Instruction 8460.aa will:

Codify DTM 09-026, "Responsible and Effective Use of Internet-based Capabilities," in a new instruction that integrates the common and closely-related responsibilities, policies and procedures required in DoD Web and IbC management & administration.





Replace the well-worn "Web Site Administration Policies and Procedures" issued via DepSecDef Memorandum Dec. 7, 1998.



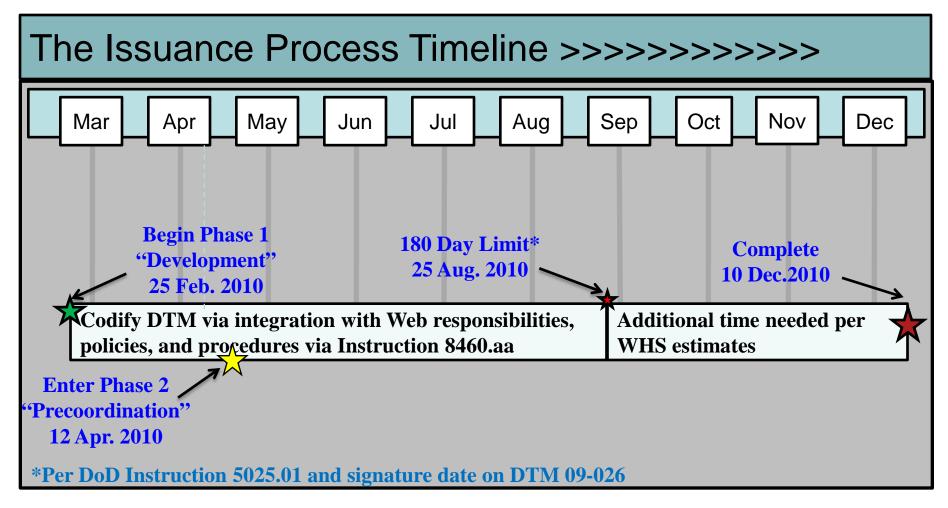


#### 1<sup>st</sup> phase of the SD106 process ("development"): Approach

- Incorporate the responsibilities and policies from the DTM into 8460.aa.
- Harvest and refine procedures from the draft "Implementation Guide," including comments received so far insert into 8460.aa.
- Adjust for emerging OMB policy (e.g., persistent tracking, privacy impact assessments).
- Continue to share in-progress drafts to provide community awareness and ad hoc collaboration opportunities.
- Reach out to key stakeholders and subject matter experts for review and adjustments prior to entering next phase.
- Enter the 2<sup>nd</sup> phase of the SD106 process ("precoordination").





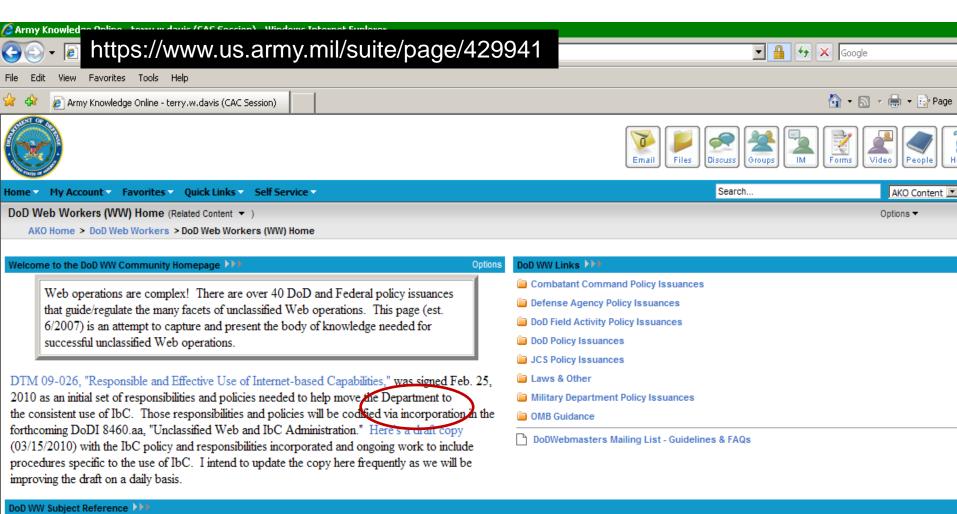




Accessibility

## Web Sites, Related Technologies, and IbC







## Openness and Information Sharing

DoD Field Activity Since 2004 DoD Fi

### Mr. Leslie Benito

Director, Public Web Defense Media Activity



## DMA Public Web Overview

### What we do

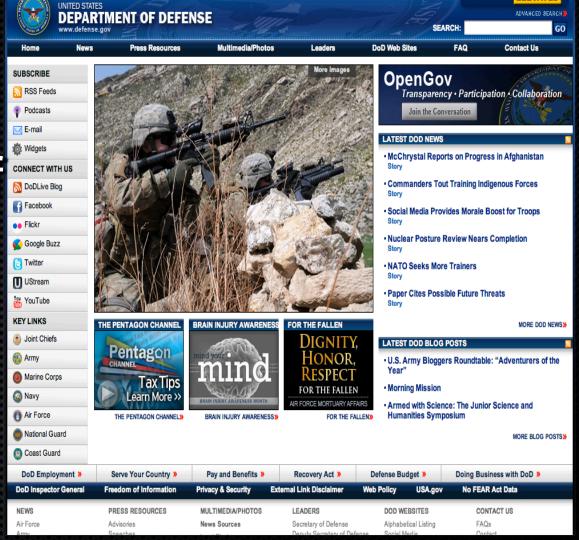
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Create

Educate

### For whom

# Secretary of Defense www.defense.gov



March 18, 2010 Threat Advisory ELEVATED

### Air Force www.af.mil

The official web site of the **U.S. AIR FORCE** 

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June 8 airpower aummary: B-1 targets IED

'AOR Week in Photos' highlights deployed Airmen in Southwest Asia

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Employees strike at Vance

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Research officials study energy harvesting for future unmanned aircraft

Air Force Week Salt Lake City a success

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Commentaries

Do you know the Airman's Creed?

Telling your story is important

Features

RED HORSE team serves as 'backbone' of Afghanistan construction



#### 'Today's Air Force' features a farewell to the first CMSAF

Featured in this edition of "Today's Air Force" is a farewell to the first chief master sergeant of the Air Force, solar power at Nellis Air Force Base and Operation Southern Partner

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( . . . )

06/09/2009 - Airmen from Japan and Korea train with Korean forces as

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### Marines www.marines.mil

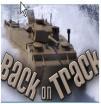


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Morale's in full swing; Marines pair camaraderie with an American pastime

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Recon Gets 'em Ready Marines train Iragi soldiers



Keeping Them Running Mechanics keep Motor T

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01 02 03 04 05 06 07 08 09

#### The Saga of Raja



The Phoenicians, Carthaginians, Romans and Arabs respected its culturally rich civilization. Some o...

The bat cracked, sending the baseball soaring into the outfield where a Marine's failed attempt to ...

#### Marines train to be first-responders on front lines



American service members deploying to Iraq and Afghanistan continue to fight against a hidden enemy...

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SETTING THE EXAMPLE FOR MILITARY WELL-BEING

In support of our greatest asset - You many different resources have been developed for Warrior Care.

#### Vision & Strategy



Vision and Strategy 2025 -Implementation and Planning Guidance.

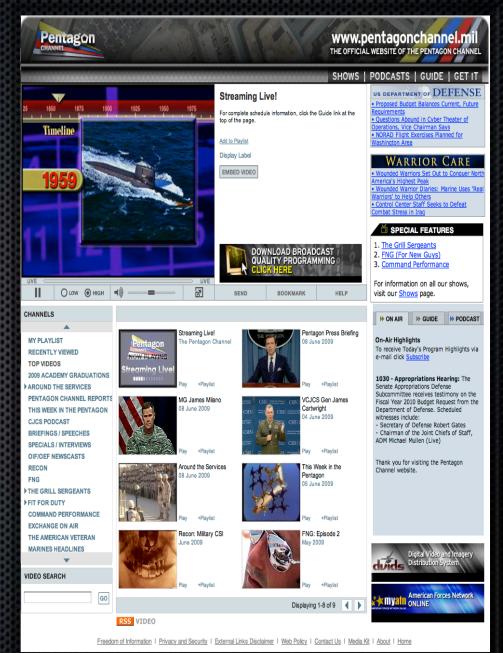
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United States Department of Defense - Defense.gov



#### Department of Defense Information Related to the American Recovery and Reinvestment Act of 2009 (Recovery Act)



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LATEST NEWS

t related contracting opportunities is regularly uploaded by DoD to the www.fedbizopps.gov.website, so businesses interested in contracting apportunities should use that site to discover business apportunities. Apply for Federal Business Opportunities at | www.fedbig.

- Learn more about navigating FedBizOpps July 16, 2009 ((FOF)

  Learn step-by-step instructions for doing business with the DoD with the | Guide to DoD Contracting
- Information about related contracting opportunities | DoD Urawarded Projects
   Program Overview Ask a Question? | Link to Webner

DoD Contracting Opportunities

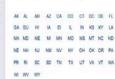
#### DoD American Recovery and Reinvestment Act of 2009 Supplemental Job Guidance

The Department of Defense (DoD) is providing this information for American Recovery and Reinvestment Act (ARRA) funding recipients that is necessary to effectively implement the recording requirements included in Section 1512 of the American Recovery and Reinvestment Act of 2008. The July memo issued by OMB (M-09-21Guidance) indicates that prime recipients and sub-recipients are the owners of the data submitted. Recipients are to recort on the amount of recovery funds received, a at of projects and activities for which the funds will be used, an evaluation of the completion status of the project or activity, an estimate of the number of jobs created and/or retained by the project or activity, and details surrounding State and Local government investment in the project or activity. Due to the limited number of grants, recipients of Recovery Act funded grants are required to report directly to www.foderaireporting.gov. Statistical methodologies will not be used for reporting jobs created and/or retained by the project or activity. Utilization of this online reporting tool will ensure standardized reporting compliance for the Department's Recovery Act funded grants. DoD expects all grantses to directly and comprehensively collect the jobs information for their projects, as well as the projects of any sub-recipients and vendors.

#### Roadmap to Recovery: 2,300 Projects in the Next 100 Days

Powdown plant of the Operation of Defense or Copyloids in the New Construction and facility repair projects underway in 49 states, plas Guam and the District of Countribs, using 51.9 billion of Recovery Act thrush. This means construction has started, not merely that a contract has been awarded found 225 of three projects already to a should be compared by Labor Day. These are roads, noted, witchows, and are conditioning systems that us to fiscal of the first 200 days of the Recovery Act.

The 2:300 projects that will be underway by Labor Day are listed below by location





rce, Coast Guard, as well as DoD civilians, who have sold a incouraged to visit the HAP

#### \$555 Million Expansion to Homeowners Assistance Program

The Department of Defense (DoD) today announced details for the expansion of the Homeowners Assistance Program (HAP). Using \$555 million in funds from the nerican Recovery and Reinvestment Act (ARRA), this temporary program is designed to fally reinburse home sale as in the following priority

- 1. Wounded service. members relocating for treatment or medical retirement, and for the survivors of those who
- deployment.

  2. Military and DoD civilians affected by the 2005 BRAC round, without the need (which existed under previous law) to prove that
- the local market decline.

  Normal military permanent change of station (PCS) moves, on a temporary

Special eligibility criterion for this temporary program expansion is available on the HAP website.

All active and former members of the Army, Navy, Marine Corps, Air considering selling their home are website in order to check specific program criteria, and if eligible.



#### Welcome to Recovery.gov

The American Recovery and Reinvestment Act is an unprecedented effort to jumpstart our economy, create or save millions of jobs, and put a down payment on addressing long-neglected challenges so our country can thrive in the 21st century. The Recovery and Reinvestment Act is an extraordinary response to a crisis unlike any since the Great Depression. With much at stake, the Act provides for unprecedented levels of transparency and accountability so that you will be able to know how, when, and where your tax dollars are being spent. Spearheaded by a new Recovery Board, this Act contains built-in measures to root out waste. inefficiency, and unnecessary spending. This website. Recovery,gov, will be the main vehicle to provide each and every citizen with the ability to monitor the progress of the recovery.

#### Recovery Act Opportunities

A large number of opportunities are becoming available as federal agencies implement the Recovery Act. You can search, monitor and review grant opportunities at Crants.gov; contract opportunities at FedBizOpps.gov; and loan opportunities at Covinans gov. To learn if you are eligible to receive government benefits, visit CovBenefits.gov. Learn More.

#### Featured News

Wetnesday, April 1, 2009 Recovery Soard issues update on Recovery Act Frauds and Scams

Department of Energy Inspector General Issues ARRA Special Report on Acquisition Workforce

\$44 Billion in Stimulus Funds Available to Drive Education Reforms and Save Teaching lobs

Tuesday, March 11, 2000 Friendy Secretary Chy Announces \$6 Billion in Recovery Act Funding for Environmental Cleiman

Friday, March 27, 2009 U.S. Labor Department announces release of nearly \$207 million in unemployment insurance modernization incentive funds to

Vice President Biden Announces \$250 Recovery Payments to Go to Social Security and SSI Beneficiaries in May

More News a

#### Accountability and Transparency

This is your money. You have a right to know where it's going and how it's being spent. Learn what steps we're taking to ensure you can track our progress every step of the way.

#### Share your Recovery Story

Tell us how the Recovery Act is affecting you. What's working? What no't? We want to hear from you.

#### State Progress and Resources

Curious about the recovery progress in your state? Learn more about statewide recovery efforts here.

#### Agency Progress and Resources

We're bringing transparency and accountability to all areas of government Learn about Recovery investments and grant programs at government agencies and departments.

### Blogging Platform (Beta)



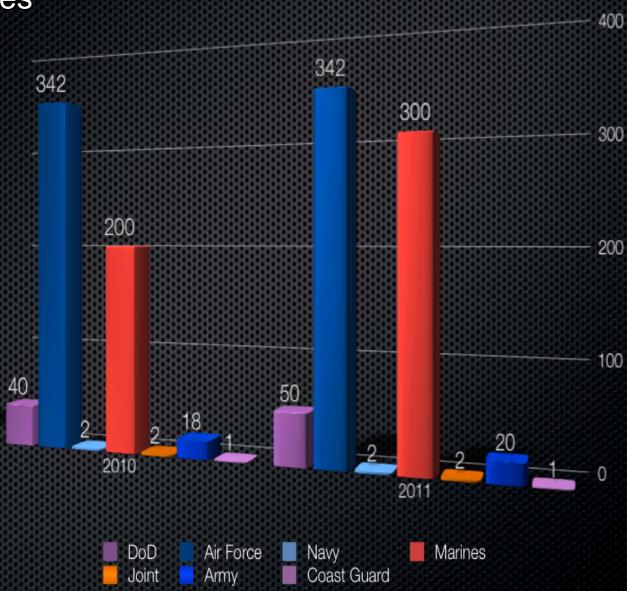


### Number of sites

Estimated numbers between now and 2011

Current Number 430

2011 - 850 (est)



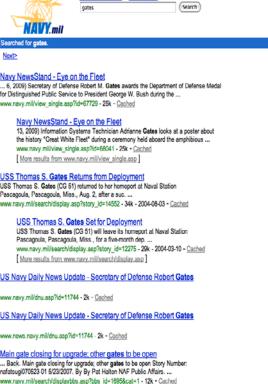
## Site Snapshot

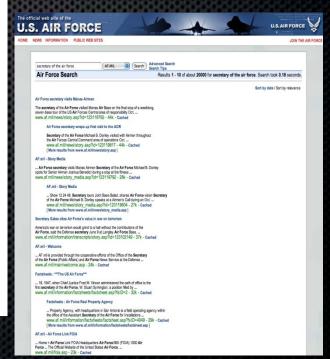
- 430 distinct sites
- Sites receive an average of 4.4 million visits per day
  - Over 4000 content managers around the world
    - Direct support to content managers
- Blogger platform
  - 55 blogs live
  - More in development

### Enterprise Search









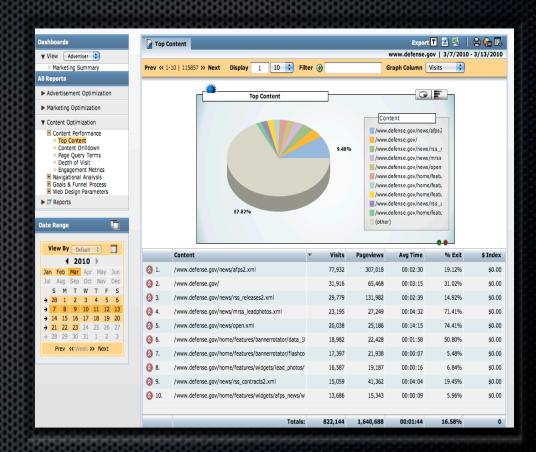
## **Email Subscription Service**

- Several hundred lists
- Millions of emails per month
- Setup
- Administration
- Support



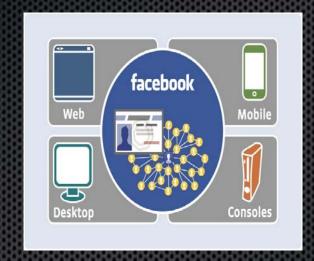
### Web Analytics

- Analytics for all sites
  - Detailed results for tracking campaigns and microsites



## Research and Development















## DoD and Social Media A Public Affairs Perspective

## Why Social Media?

## Remaining timely

Social media sites and mobile technologies let civilians share information in near-real-time with potentially global audiences. DoD must be supplied with at least the same capabilities to ensure accurate information is released in a sufficient window of time.



Hey there! US/

Twitter is a free servithrough the exchang simple question: Wha receiving USArmy's



UNITED STATES

**DEPARTMENT** OF DEFENSE www.defense.gov "They can't ta always there support." - S

PRICE B. FLOYD ^PF

Principal Deputy Assistant

Secretary of Defense

for Public Affairs

PriceFloyd

/DeptofDefense

www.OurMilitary.mil

/ThePentagonChannel

Managed by the Office of

Community Relations &

OASD(PA(CR&PL))

Public Liaison

http://SocialMedia.defense.gov

http://bit.ly/ about 1 hours ago via web

stress contro

Some deployed service recuperationleave unde http://bit.ly/bV98kV about 3 hours ago via web

Electric vehicles help FI http://bit.ly/cX343G H Strong, Army Green?" about 21 hours ago via Hoots

The military's only accr graduation after prepai http://bit.ly/d5WaZz about 23 hours ago via Hoots

"The National Guard m says @thenatlguard ch http://bit.ly/9QWMUG 5:48 AM Mar 22nd via web

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#### **DefenseGov**

Statement by Secretary Gates on impact of health care legislation: http://go.usa.gov/iib #HCR @tricare

about 5 hours ago via web

Navy CIO: Ten Important Areas in Cyber Space http://go.usa.gov/iil #social media policy @navynews @armedwscience

about 7 hours ago via web

Links to videos, blogs FAQ's on DoD Social Media http://socialmedia.defense.gov/

12:19 PM Mar 20th via CoTweet

Looking for a good weekend listen? @PriceFloyd discusses social media on NPR: bit.ly/aFjepb

6:31 AM Mar 20th via CoTweet

Questions about the new DoD Social Media Policy? Ask them here: http://socialmedia.defense.gov/

2:16 PM Mar 19th via CoTweet

Putting the Concerns of Our Veterans and Our Troops to Rehttp://go.usa.gov/igw @whitehouse @dodlive @tricare #healthcare

8:47 AM Mar 19th via CoTweet

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lesbenito@me.com

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Department of Defense (DoD)



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source of information about the

Department of Defense, please

visit our homepage at

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http://www.ourmilitary.mil

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Information

The Pentagon

Washington, DC

703-571-3343

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Yesterday at 10:44am - Comment - Like

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Department of Defense (DoD)

Putting the Concerns of Our Veterans and Our Troops to Rest |

www.whitehouse.gov

WhiteHouse.gov is the official web site for the White House and President Barack Obama, the 44th President of the United States. This site is a source for information about the President, White House news and policies, White House history, and the federal government.

March 19 at 9:38am - Comment - Like

Sonny, Chrissy, Maria and 28 others like this.

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Department of Defense (DoD)

CIA: Al Qaeda Leaders on the Run

www.youtube.com A top Al Qaeda trainer and the top Pakistan Al Qaeda leader were killed by two separate drone strikes in Pakistan.

March 18 at 7:51am - Comment - Like

E Bob, Sonny, Michael and 107 others like this.

## Preventing and countering misinformation/disinformation/

Due to the speed and ubiquity of communication today, stories can quickly reach large audiences without going through the media or other filters for authentication. DoD needs its own independent voice to ensure factual information reaches the right audiences in a timely manner, and that we are able to set the record straight when necessary.



### Director of Air Force Cyber Operations corrects erroneous blog article



ov F

Follow the Air Force on Twitter

-AF Welcome our new blogger, 1Lt Leverett, from Ali Base, Iraq. Air Force Live: Dispatch from Ali Base-Unnamed Heroes http://ow.ly/h06u

http://www.twitter.com/afpaa 9 hours ago

Like big jets? You'll love AMC's Rodeo! RT @MobilityAirmen What is #AMCRODEO? Good overview at <a href="http://ow.ly/hJHp.http://www.twitter.com/afpaa">http://ow.ly/hJHp.http://www.twitter.com/afpaa</a> 2009/07/20

Check out new AF pics on flickr--Survival Tng, C-130 at Rodeo, EOD Tng & more! http://www.flickr.com/photos/usairforce/sh http://www.twitter.com/afpaa 2009/07/20

RSS Feeds from Air Force Live

All comments

From the Official Web Site of the
U.S. AIR FORCE
Top Stories www.af.mil

7/24/2000

An article, entitled "U.S. Air Force Generals Lose One," posted

November 18 on StrategyPage.com asserted erroneous information about changes to the Air Force's Cyber Command. Brigadier General Mark O. Schissler, Director of Air Force Cyber Operations wrote a rebuttal correcting the record. Below is his counter piece.

On 19 November 2008, Strategy Page posted an article describing a change of course the USAF has recently made. I wish to address the main assertion in this piece. The unnamed author suggested the Air Force intended to "be in charge" of all cyber operations for the Department of Defense. This is not true.

# Ensuring an independent voice for DoD

With U.S. media organizations consolidating, fewer resources are available for them to cover stories. DoD was already challenged to earn mainstream media coverage in the traditional media environment; however, direct access to external audiences through social networks means DoD can mitigate some of that reduced capacity.



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WORLD U.S. POLITI

Hot Topics » Michael Jackson • A



Entertainment / Music / Michael Jackson

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### MICHAEL 1958 - 200

Around the world, fans mo thousands pay tribute to t Angeles memorial.

special coverage





### Investigation

- Joe Jackson denies
- When doctors can't !
- DEA may tighten res
- Investigator visits de

Source: Probe could

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Michael Jackson

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Lotterv

### Michael Jackson: 1958-2009 -



### Sony set to pay \$50M for Jackson film footage

AEG Live could use lucrative deal to recoup what it spent producing tour. Full story

Getty Images

'Criminal aspects' of memorial cost probed

Katherine Jackson won't contest son's will

#### Michael Jackson

#### Plans for a Jackson tribute concert?

July 21: Msnbc.com's Courtney Hazlett weighs in on reports of several Michael Jackson tribute

concerts in the works. She also discusses singer Chris Brown's public apology.

More doctors under investigation

More uncertainty for Jackson's kids

Update on Michael Jackson's kids

Michael Jackson's new song leaked

New details on Jackson's kids, fiery ad

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Latest Video

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Panel reflects on a

broadcast news legend



# Reaching a distributed audience

With servicemembers, civilians and families spread across the globe, DoD needs to communicate using a variety of platforms in ways that are convenient and familiar to our audiences. This holds especially true for internal communication.

### Custom Questions - DoD Defense.gov February 01, 2010 - February 28, 2010 N: 326

### Please select the category that includes your age.

55 - 64		126	39%
45 - 54		92	28%
65 and over		42	13%
35 - 44		32	10%
25 - 34		19	6%
18 - 24	I	7	2%
17 and under		4	1%
I prefer not to respond		4	1%
Total		326	100%







#### Department of Defense (DoD) is on Facebook

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User Agreement: http://www.ourmilitary.mil /user\_agreement.shtml

#### Information

Location:

The Pentagon Washington, DC

Phone:

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#### Department of Defense (DoD)



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Q Filters

#### RECENT ACTIVITY

- Department of Defense (DoD) discussed ABOUT WESTERN DIPLOMACY AUTOMATED INVOLVED INTO CORUPTION IN EAST EUROPE - ROMANIAN LANGUAGE on the Department of Defense (DoD) discussion board.
- E Department of Defense (DoD) discussed Online job fair for veterans and military spouses on the Department of Defense (DoD) discussion board.

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#### Department of Defense (DoD)

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As Secretary of Defense, the health and well-being of America's men and women in uniform is my highest priority...



- Yesterday at 10:44am · Comment · Like
- Van, K.k., Pierre and 55 others like this.
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#### Department of Defense (DoD)

#### Putting the Concerns of Our Veterans and Our Troops to Rest | The White House

www.whitehouse.gov

WhiteHouse.gov is the official web site for the White House and President Barack Obama, the 44th President of the United States. This site is a source for information about the President, White House news and policies, White House history, and the federal government.

- March 19 at 9:38am · Comment · Like
- Sonny, Chrissy, Maria and 28 others like this.



#### Department of Defense (DoD)

CIA: Al Qaeda Leaders on the Run



www.voutube.com A top Al Qaeda trainer and the top Pakistan Al Qaeda leader were killed by two separate drone strikes in Pakistan.

- March 18 at 7:51am · Comment · Like
- Bob, Sonny, Michael and 107 others like this.
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POSTS COMMENTS

#### DoD Official Policy on New/Social Media

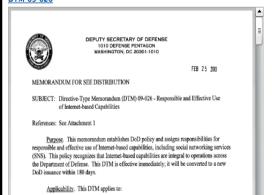


The Department of Defense f Share released its official policy on new/social media today. The poly Directive-Typ Memorandum 09-026), which is effective immediately, states that the default for the DoD non-classified network (the NIPRNET) is for open access so that all of DoD can use new media. This is DoD's first official policy on new media. Prior to today, the Services and other DoD components developed and implemented their own ad hoc policies — some banning it all together. Under this new policy, there will be open and consistent access across the board, but prohibited content sites (gambling, pornography, hate-crime activities) will still be blocked. Also, Commanders at all levels and heads of DoD components will continue to keep networks safe from malicious activity and take actions, as required, to safeguard missions.

Service members and DoD employees are welcome and encouraged to use new media to communicate with family and friends — at home stations or deployed — but it's important to do it safely. Keep in mind that everyone has a responsibility to protect themselves and their information online, and existing regulations on ethics, operational security, and privacy still apply. Be sure never to post any information that could be considered classified, sensitive, or that might put military members or families in danger.

You can view the DTM here:

#### DTM 09 026



Search

Search

Twitter Feed about DoD Social Media Policy

#### Excitement is in the air... **DoD Social Media Policy**



juggernautmedia check site for TeCh - DoD Official Policy on New/Social Media http://bit.ly/92eIHB about 1 hour ago



Guccidonjuan check site for TeCh -DoD Official Policy on New/Social Media http://bit.ly/92eIHB about 1 hour ago



signalmag More on the DOD and social media. Strassman brings up conficker worm as example of vulnerability. In Comments: http://bit.ly/cUFhcH #gov20 about 1 hour ago



Policy on New/Social Media: http://url4.eu/1wliT

Join the conversation

#### DOD Social Media Sites

DoDLive Blog

Facebook

• Flickr

Twitter - Price Floyd

Twitter - DOD

YouTube

U UStream

- · DoD Social Media Registry
- · Submit a Site

# Empowering Servicemember Communicators

Commanders all agree that DoD's servicemembers are its best messengers. They should be supplied with the access and training needed to help them share their stories using tools they know.







Share this site on...

HOME BLOG VLOG PHOTOS BIOS CONTACT NATO ISAF





#### Challenge of a lifetime

(Nathan Notel This is the first of 37 blogs. To read the rest of the blogs and watch the rest of the vlogs, click the links at the top of

KABULIT-11 Days - Ken and I are about to embark on one of the greatest challenge of our lives. We're going out on a 30-day mission throughout Afghanistan and I'm personally not sure how it's going to pan out. At first, the idea was great, go out there and talk with Alghans and the soldiers and find out how this counter insurgency is going. I wanted to get some questions answered, such as how the pending troop build up around the country will be affecting the everyday service members on the ground, and how Gen. McChrystal's counter-insurgency strategy has changed the playing field since it went into effect into July.

Now that our plan has been approved, with surprising enthusiasm, the weight of this is on our shoulders.









Sun at 11:32am - Comment - Like - Report



Description

Join two NATO International

Security Assistance Force journalists from the U.S. Air Force

as they travel 30 straight days

through Afghanistan looking at the five Regional Commands of

mission and the realities of life.

counterinsurgency. Experience

the trip with us by participating

30 Days Through Afghanistan is

an ISAF Joint Command Public Affairs... (read more)

Open: All content is public.

Nathan Gallahan

· Kenneth I Raimondi

Nicholas Sabula (creator)

in the conversation.

Privacy Type:

Admins

ISAF and its 44 contributing nations, the Afghan people, the

This first-ever event offers viewers worldwide a look at the

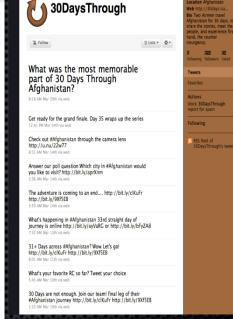
Nathan Gallahan Hey everyone, I'm writing up the "After Action Report" on 30 Days Through Afghanistan and was wondering whether any of you had something to add? Basically, is there anything you feel could have imporved the project? Was there anything we could have done better? What would you liked to have seen that maybe you didn't get to see? Sat at 11:48am - Comment - Like - Report

Julie-Ann Hogan A longer trip ()

think you and Ken will likely have your own ideas of did well, do better and likely much different from us

Seriously, I think it could have been a bit longer... See More

Sat at 10:34pm - Report



Home Profile Find People Settings Help Sign out

lame ISAF Joint Command ocation Afghanistan

Create Account or Sign In



Search

# Improving transparency and customer service

Social media tools enable direct government-to-citizen engagement and can improve customer service across a variety of functions. At the same time, by taking place in a public forum and within networks of linked people, these interactions make it possible for larger audiences to benefit from individual transactions.



Post #1 1 reply

#### Jill Spiegel Weiser (Kearney, NE) wrote

on July 2, 2009 at 6:47am

Reply to Jill Mark as Irrelevant Report Delete Post

I appreciate the fact that the DoD being here and enlightening the public about things they may not understand. Is there any way that you could explain in laymen terms to the families of our armed forces exactly what OPSEC (Operations Security) is and what they should and should not be posting on social sites, chat rooms, emails, etc., and why. Day after day I see things that probably shouldn't be out there. Sometimes I even think the media in this country needs a "refresher" course.

Discussion Board

**Topic View** 

Alan Jude Padlan Jordan wrote

I still used cold war military term[classified or co

Topic: Truly making Family Time all about Families - I appreciate your feedback!

Reply to Topic

Post #2

Displaying all 9 posts by 7 people.



#### Department of Defense (DoD) replied to Jill's g

Rick Lynch wrote

on May 21, 2009 at 11:51am

Reply to Rick Lynch Report

Thank you for your comments.

Perhaps the simplest explaination of Operations (including families and friends of service membe information that might put our military member. adversaries is posted to websites that are readily information includes, among other things, techn movement schedules, current and future location overseas bases, details of weapons system, or di members overseas. Other information that's not an open forum includes daily military activities a and results of operations. Any of these topics, if to provide our adversaries opportunities to harm



Post #1 2 replies

Every Thursday in the Family First Corps all of our great Soldiers leave work by 1500 for a few extra hours of time with their Families. Then a few weeks ago I received an email with the amazing idea to have a Spaghetti Night at Club Hood on Thursday evenings.

So two weeks ago on May 7th we began hosting Spaghetti Night during Family Time at Club Hood. The all-you-can-eat buffet is from 5-7 pm and includes spaghetti and fettuccini, marinara and alfredo sauces, meatballs, bread sticks, and a mixed salad. All of this for the value price of \$6.95 for adults, \$3.95 for children ages 5-12, and free for children 4 and younger. This is already a very popular evening at the Club and I encourage everyone to stop by for a good Family meal.

I'm also looking for new ideas for how to make Family Time special. You all have so many great ideas and I would appreciate some thoughts on how we can continue to improve Family Time. I won't promise we'll act on every idea that comes in, but we will listen to what you have to say and consider your insights. Thanks for all you do!



Post #4 1 reply

Jill Spiegel Weiser (Kearney, NE) wrote

I appreciate the timely response regarding this! off the starting blocks and I'm glad to see that the hoped for.



Mike Nashif (Austin, TX) wrote

on May 27, 2009 at 6:39pm

Reply to Mike Report

Post #2

Good afternoon Sir. There are alot of people and outlying communities that would love to show support for our soldiers and families that are stationed here on Ft Hood. The biggest issue that I have heard from these groups is the difficulty of getting in contact with someone who cares on Ft Hood. Soldiers' Angels, American Legion, VFW and other various organizations just to name a four Microife and Laffer a way for those groups to connect with the coldiars have an Et.

# Enabling two-way dialogue

Istening, and social media tools allow DoD to do both efficiently and in a public forum. The information garnered through social media engagement can provide greater context for DoD actions and messages, and can help improve how DoD frames its operations and policies. This applies not just to domestic U.S. communication, but also to DoD communication overseas.

facebook

### DOD LIVE

Armed with Science Bloggers Roundtable

Missile Defense Vital for the U.S.

By U.S. Navy P

esterday at th D.C., the 8th A and will last ur

Admiral Mike Mullen, Chi The Become a Fan

**Photos** 

Admiral Mike Mullen, Chairman of

Admiral Mike Mullen.

William J. Lynn, III, provides keynote address before a cro at the 8th Annual U.S. Miss Defense Conference in Washington D.C. on March 2010. Lynn provided specif insight into why missile defe is vital for the United States their allies. U.S. Navy photo

Petty Officer 2nd Class Will Selby.

What do people think about the annound increase in the size of the Army – even t know.

about 16 hours ago from web

Missile Defense Review Confirms Capability

Cartwright Calls for Balance in Missile Def

**DoDLive Bloggers Roundtable:** 



We have scheduled for Wednesday, Ma Col. Tim McAteer, Ir

He will discuss lessons perspective" since ass Gates delivers budget speech to t tomorrow. Don't just watch/read/ you think about speech.

6:04 AM Jul 15th from web

The Pentagon, Washington, D.C.

Fans

6 of 1,414 fans





Admiral Mike Mullen.

thejointstaff: Heading to the Pentagon Channel o

theiointstaff: Heading to

Pentagon Channel or follow live @ www.pentagonchannel.mil

Yesterday at 3:00pm · · Share

Real-time results for @pricefloyd





sieglecp @pricefloyd | like it, where can | join? CDR Chris Siegle, USN(RC)

about 7 hours ago from web



itamboli @pricefloyd Great to meet you today! Very cool to see the DoD on Twitter...

about 10 hours ago from Birdfeed



rosefrog @pricefloyd Not that good....you have soldiers twiddling their thumbs out there instead of doing what they trained...bonuses dropped..:-(

about 14 hours ago from web



Cali\_Breezy RT @pricefloyd: What do people think about the announcement of the increase in the size of the Army - even temprorarily? Let me know.

about 14 hours ago from txt



SWebb01 @pricefloyd I'm concerned regarding the quality of people enlisting, and what does the average American think this increase is for?

about 14 hours ago from web



National Defense Many are surprised troop increase announced before QDR completion. @pricefloyd, Army must be more stressed than we've been led to believe.

about 15 hours ago from web



meghankathleen @pricefloyd With the recruiting backlog, increase could be good, but not at the expense of quality Soldiers.

about 16 hours ago from web

# Monitoring public opinion

Because conversations are taking place in public forums, DoD can use social media to gauge public opinion on a variety of topics, even in the absence of direct engagement.



#### Department of Defense (DoD)



#### Statement by Secretary Gates on impact of health care legislation

As Secretary of Defense, the health and well-being of America's men and women in uniform is my highest priority...

Yesterday at 10:44am - Comment - Like

Van, K.k., Piere and 55 others like this.

□ View all 47 comments



#### Department of Defense (DoD)



#### CIA: Al Qaeda Leaders on the Run

www.youtube.com

A top Al Qaeda trainer and the top Pakistan Al Qaeda leader were killed by two separate drone strikes in Pakistan.

March 18 at 7:51am · Comment · Like

Bob, Sonny, Mich el and 107 others like this.

Written on February 3, 2010 at 10:28 am by cmccluney

### Chairman's Corner: My View on Don't Ask Don't Tell

Filed under Chairman's Corner

65 comments



Over these last two months, the Chiefs and have reviewed the fundamental premises behind Don't Ask Don't Tell, as well as its application in practice over the last 16 years.

287 11 tweets

We understand perfectly the President's desire to see the law repealed and we owe him our best military advice about the impact this change in policy would have on the military.

The Chairman's Corner Blog

While the Chiefs and I have not developed our advice, we believe that any implementation plan for a policy permitting homosexuals to serve openly in the armed forces must be carefully derived, sufficiently

thorough, and thoughtfully executed. The review group to be headed by Mr. Jeh Johnson and General Carter Ham will no doubt give us that time and an even deeper level of understanding.

My personal belief is that allowing homosexuals to serve openly would be the right thing to do. I cannot escape being troubled by the fact that we have in place a policy which forces young men and women to lie about who they are in order to defend their fellow citizens. For me, it comes down to integrity — theirs as individuals and ours as an institution.

I also believe the great young men and women of our military can and would accommodate such a change, but I do not know this for a fact. I will not deny that during a time of two wars, such a major policy change will cause some disruption in the force. It also seems plausible that there will be legal, social, and perhaps even infrastructure changes to be made. These are some of the issues our review will address.

But we would do well to remember that this is not an issue for the military leadership to decide. The current law and policy came from the American people through their elected officials. We will continue to obey that law, and we will obey whatever legislative and executive decisions come out of this debate.

With Afghanistan, Iraq, and significant security commitments around the globe, our plate is very full. While I believe this is an important issue, I also believe we need to be mindful as we move forward of other pressing needs in the military. What our young men and women and their families want, what they deserve, is that we listen to them and act in their best interests.

Balance and thoughtfulness is required. It's what the President has promised us, and it's what we ask of Congress as this debate moves forward.

#### - Adm. Mike Mullen

65 Comments to "Chairman's Corner: My View on Don't Ask Don't Tell'



#### David Hardy

February 8, 2010 at 3:01 pm

Admiral,

I'm afraid you've listened to far too many statisticians. The question we must ask to our Soldiers, Sallors, Armen and Marines is not, "Should gays be allowed to serve openly in the milenzy?" That question will be asswered "yes" most of the time because it is nebulous, doesn't directly affect the individual and we'd all like to think of ourselves as fair. The real questions should be, "Should gays be allowed to serve openly on your ship, in your systatron, in your betallion, in your plation?" "Are you comfortable with gays sharing your billeting room?" "If a gay service member made a pass at you would your response involve physical violence?" "Will litting the restriction on gays make you more likely to reenlist or less likely to reenlist?" "If the restriction is lifted would your recommend enlistment in the military to friends and family?" "Xer you and your family comfortable with a gay military couple living next to you in family houring?" "Will the DoD extension of dependent benefits to gay couples in effect provide federal validation of same sex manings?" The list goes on and on. High level review groups are all well and good but until you ask Soldiers, Sallors, Armen and Marines the questions outline above you will never know what this change will do to good order and discipline until it is too late.



#### 2nd Lt. Timothy Irish

February 8, 2010 at 5:10 pm

The Admiral brings up several good points. One point I would like to add is that the majority of our laws and traditions in the military can support the change without major modification.

The Uniformed Code of Military Justice along with our customs and traditions prohibit fratemization outside certain ranks and inside a chain of command. This rule has preved beneficial to "good order and discipline" for keeping relationships professional regardless of the intimacy of a relationship. This would serve the same purpose in the same manner to either sexual persussion. More importantly following the rules on fratemization, sexual harassment, and a fair promotion system means that intimate relationships while they exist shouldn't be in the forefront of your military service in the first older.

There are also established rules and laws against sexual harassment. It is often forgotten that sexual harassment can pertain to two heterosexual service members of the same gender making homosexual pokes or comments. The law would not need to be modified to accommodate repealing Don't Ask, Don't Tell.

Finally the military has been in the forefront of social change. We have had an integrated military under Truman a decade before the Civil Rights Movement accomplished some of it's main goals in 1964. We have had equality not just in race but also gender long before the greater American society. The Chairman is correct in saying that we will follow the policy set by our civilian leaders. No matter what those leaders decide we will execute. I'm not making an argument for or against repealing Don't Ack, Don't Tell I am simply saying that we already hold individual's equality to a higher standard while maintaining an appropriate professional workplace.



#### Steve Grant

February 8, 2010 at 6:21 pm

Admiral.

Thank you for offering all of us, both past and present service members to discuss this topic that can become emotional. I have no doubt about the ability and patriotism of gay military personnel and they should have the same opportunity I have enjoyed.

However, there are some practicalities that I think many would like you to consider. First is how this will be handled? Will it be a selection board nequinement? How many gays were promoted or how many gays need to be selected ( in order to show selection boards are not homophobic). Many of us that have set on boards know that this can be a driver.

Also will this open the locker rooms open to co-ed showers? If a gay person can shower with the gender that provides them sexual interest, then how can you justify not requiring men and women to shower together? Bether women and men showering topether could be a significant readiness issue (especially on the homefront). And mapping sexual desire to sexual desire, why should one group be treated differently than other. Or will there be Men, Women, Gay or Lesbian showers/heads? Something to consider.



#### E4 ANG

February 8, 2010 at 8:51 pm

I have watched your testimony to Congress over and over. I find it both heartfelt and genuine; deliberated and courageous. I have no doubt — as Brian Fay has stated — that your words will solidify you in history not unlike Truman. Today, as an E4 currently in your charge, sir, I stand a little taller. You have shown us what true leadership is about.



#### 2LT Alagie Barrow

February 9, 2010 at 4:55 pm

It is interesting to hear others speak of morality as if they have a monopoly over it. I am in total agreement with Admiral Mullen and for those who claim to speak for us in disagreeing with the Admiral, you do not speak for me. And please do not couch your arguments in morality for none of us has a monopoly on it.



#### Tom Currie

February 9, 2010 at 8:16 pm

Admiral, as a military veteran myself, I am deeply concerned by your statement that the Don't ask, don't tell law "forces young men and women to lie about who they are in order to defend their fellow citizens." No law, policy or person can force another person to lie.

Under your philosophy, the amputee, the blind, the overweight, the elderly and the -fill in the blank with dozens more categories of "unfit for service"-would only have to lie in order be able to defend their fellow citizens.

## Measurement

- Set goals and ensure that your leadership understands what they are
- Don't be afraid to kill something that isn't working
- Tout your successes
- Learn from your mistakes











reenie61b RT @DefenseGov: Statement by Secretary Gates on impact of health care legislation: http://go.usa.gov/iib #HCR @tricare http://myloc.me/57b0f day ago from UberTwitter

DefenseGov Statement by Secretary Gates on impact of health care legislation: http://go.usa.gov/iib #HCR @tricare Democracy Work India' Irish Product=WesternUS plate

eDensity, Epcot structures, Utah "Basin" = Earthquakes. @AFPAA @DefenseGov @usembassyottawa

eveningreveille RT @DefenseGov Navy CIO: Ten Important Areas in Cyber Space http://go.usa.gov/iil #social media policy @navynews @armedwscience via @GovTwit



Yesterday at 10 44am - Comment - Like

Department of Defense (DoD)

As Secretary of Defense, the health and well-being of America's men and women in uniform is my highest priority...

5 Van, K.k., Pierre and 55 others like this.

☑ View all 48 comments

### Use of Web 2.0 Capabilities by Military Families

Posted by noel.dickover in Military use, Web 2.0 on August 6th, 2009

Having to be deployed for months even years is very difficult for our troops and their families. Often times the only relief is the sound of a loved one's voice, or the smile on their face, or the funniest moments captured on video. Web 2.0 capabilities/social media has enabled relationships to flourish in a new and exciting way. Many of our troops have come to rely on the emotional support provided through the use of these tools. The birth of a child is shared with a father in Iraq through YouTube; family and friends keep in touch with an 18yr old new recruit fresh out of high school through Face book; and the Wounded Warrior Diaries provides an opportunity for American service members wounded in combat to share stories of their experiences, including their hard-won battles on the road to recovery. Web 2.0 tools appear to be an amazing aid which provides relief, assists in healing, maintains connections in relationships, and promotes a sense of community even in the midst of the desert.

We want to examine the importance and relevance of Web 2.0 capabilities to Military families and get your view of its impact. We have three guestions we would like to pose for discussion:

- Q. How valuable and what are the benefits of Web 2.0/social media tools to military families with love ones who are deployed? Is this a critical necessity, or merely a useful addition to your options?
- O. What impact would there be to families, with loves ones who are deployed, if Web 2.0/social media tools were NOT available to military members serving over seas?
- Q. When communicating with your love ones who are deployed, which social medium do you use most frequently?
- ~ Tamie Lyles-Santiago (posted by Noel Dickover)

282 Comments

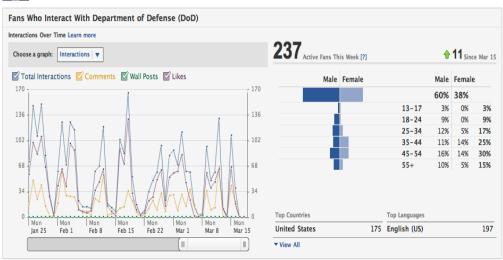


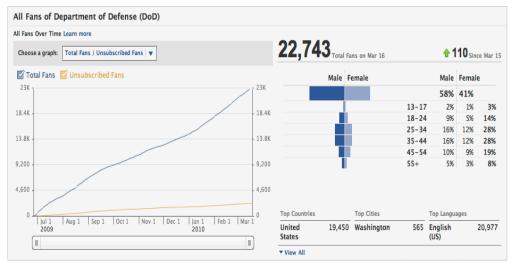
Promote your page



402 Interactions This Week [?] 305 Likes 156 Comments 0 Wall Posts

3.6 \*\*\*\*





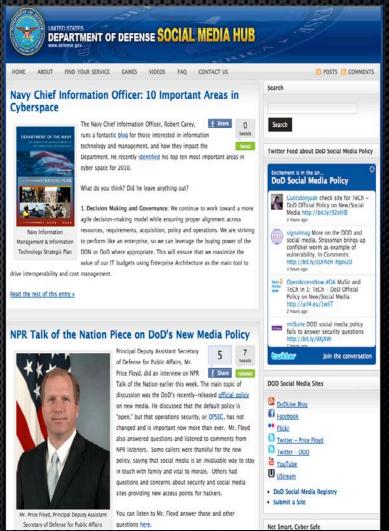
# Keeping pace

- Rather than a series of trends or novelties, social media is gradually, but at an increasing pace, becoming society's default model for exchanging information.
- Social media tools and Web 2.0 technologies are catalyzing a cultural shift in how people communicate, and the impact of these technologies is already transformative.
- DoD is working to become fluent in this way of communicating now while we are still ahead of the curve.

# Educate yourself and your employees

- Socialmedia.defense.gov
- Portal for information on social media and how to use it.

JVT/AVC Coding decompressor



# Questions

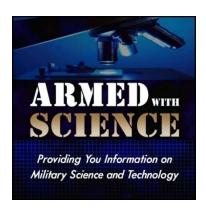
# Les Benito

- Twitter: @lesbenito
- les.benito@dma.mil

## **Armed with Science:**

# Communicating Military Science and Technology Using Social Media





John J. Ohab, Ph.D.

DoD Public Web (contractor)
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@ArmedwScience

# Myth: Science is only for scientists



## Armed with Science: Goals

 Highlight the importance of science and technology to military operations

Demystify science by humanizing scientists and servicemembers

Experiment with emerging media technology and social engagement strategies

# **Armed with Science: Strategy**

### **Weekly webcast**

- launched January 2009
- interview from anywhere
- 58 live episodes
- 260,000 feed requests

### **Twitter**

- launched April 2009
- live questions during podcast
- 5500 followers
- •~11 interactions/day

### Blog

- launched January 2010
- 28,000 visits
- 230,000 page views



Mr. Paul Ryan is the Administrator of the Defense Technical

That's why, in 2008, the Defense Technical Information Center launched a scientific and technical "wiki" Web site to increase real-time exchanges between experts across the Defense Department. Access to the wiki also is granted to scientists working in related government agencies and contracting firms. There now are more than 11,000 monthly users.

"DoD Techipedia is a site that we created to provide a forum for DoD scientists, engineers, policy makers as well as contractors, to have a more open, collaborative environment to discuss things as they [are] developing," R. Paul Ryan, administrator of DTIC, explained during a Jan. 28 interview on The

Pentagon Channel podcast, "Armed with Science: Research and Applications for the Modern Military."

LISTEN to the interview or read the transcript.

# Lesson #1: Mission before technology



# Lesson #2: Tell the story from different perspectives



## Lesson #3: Relationships still matter



Valerie + John



@Defense Gov + @ArmedwScience

## Highlight synergies between organizations



# Lesson #4: Give the project a face



# Lesson #4: Give the project a face



# Lesson #4: Give the project a face



### Follow Friday: Tweets on Fort Hood, the military

By Doug Gross, CNN

November 16, 2009 2:49 p.m. EST



Soldiers march in a Veterans Day parade in Killeen, Texas, near Fort Hood

#### STORY HIGHLIGHTS

- . On Follow Friday, CNN recommends Twitter feeds about a news topic
- light of Votorona Day

Editor's CNN.con hot topic missed in

(CNN) -investiga and talks numbers been all

Twitter u related feeds -- from official acc U.S. military's branches to tweet historians.

· This week's topic: The military, in Here is just a small sampling of

### @ArmedwScience (U.S. Defense Department science team)

f Facebook

□ Twitter

These are entertaining updates from the place where military service and science-geekery meet. "Armed with Science" is a weekly science podcast from the defense department.

Instead of the sometimes dry reading of other official military feeds, this one takes a lighter tone. Subjects range from the military's Joint Typhoon Warning Center to a look at new vehicle armor.

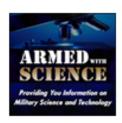
Followers: About 3,500

Sample tweet: I wish my Honda had Army's new damage-sensing vehicle armor. Listen http://ow.ly/zR9T or read the transcript http://ow.ly/zR7O #followfriday

## Lesson #5: Give others a stake

#### Armed with Science Webcast: Participant Information

The Armed with Science webcast features 30-minute interviews with Defense Department scientists, engineers, and other subject experts. The show emphasizes the critical role that science plays in helping our servicemembers operate more safely and efficiently by covering a range of scientific disciplines, including policy, education, and history. The webcast was downloaded over 200,000 times in 2009.



To bring the most credible, first-hand information to the public, we request that participants complete the information items below. This will provide participants an opportunity to create a framework for the discussion that best tells their story. Defense Media Activity will use this information to create a social media and web communications package to distribute and cross-promote the content (see below).

\*\* We request the following information by \*\*

Show Title:

Date:

Call-In Information: Dial (866) 588-9257 about 7-10 minutes before show time.

<u>Topic Statement</u>, 3-5 sentences including the interviewee, their title and affiliation, and a brief summary of the scientific topics to be discussed. (See <u>examples</u>).

Interviewee(s). This helps with our web communications efforts (see below).

Name:

Title:

Organization:

Email:

Phone:

Hometown (for local distribution efforts through DVIDS):

Public Affairs POC. This is critical for coordinating steps before and after the interview.

## Lesson #5: Give others a stake



# Five Things I Learned

- 1. Mission before technology
- 2. Tell your story from different perspectives
- 3. Relationships still matter
- 4. Be authentic: Give the project a face
- 5. Give others a stake in the project

# Challenge: Find the "social" scientists



**Web Savvy** 



**Skilled Communicator** 



**Science Literate** 

### Thanks!

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### **Disclaimer of Endorsement**

DoD Field Activity Since 2004 DoD Field Activity Since 2004

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