

Leading Priorities for Internal Reforms by AREA

Priorities for Reforms	OVER-ALL	ABR	AK	ABQ	BMJ	BIL	CAL	HQ	NAS	NAV	OKC	PHX	POR	TUC
HR Ineffectual	127	17	1	8	11	10	1	14	2	27	20	10	5	1
Qualifications/Credentials	89	21	1	5	3	10		7		10	10	17	4	
UFMS Ineffectual	85	12	1	5	6	1		10	4	13	15	13	5	
Train/Orient/Mentor	85	13	1	2	5	6	2	16		15	8	11	3	2
Add/Realign Staffing	85	16		5	4	6	1	11	2	12	16	7	3	2
Accountability	78	19		4	1	3	1	14		11	7	13	4	1
Comms/Feedback/PR	73	10		4	3	1	2	15		8	11	7	8	3
Prevention/Wellness	70	12	1	2	1	3	4	5	1	17	8	10	5	1
IT/EHR/RPMS/Tele-med	67	7	1	1	3	2	3	7	2	12	7	14	5	3
Chg/Realign Functions	67	9	1	2		1		21	3	10	7	8	3	2
Recruit/Retain - Incentives/Pay	66	17	1	6	2	7	1	7		10	6	6	2	1
Chg Budget Priority/Use	60	9	1	6		1	3	11	1	10	2	10	4	2
Chg Policies/Procedures	54	11	1	2	2	3	4	7	3	4	4	10	1	2
Realign Org Structure	53	9	1	1	1	3		20	3	5	3	2	3	2
CHS Chg \$/Elig/Use	53	5		6	2	5	1	3	1	6	6	12	2	4
Acquisitions/Contracting	52	10		2	1	1		6		15	10	5	1	1
More Funding	50	16		2	4	3	1	8		4	2	7	1	2
Managing/Leading	49	10		3	1	6		5		7	9	4	1	2
Technology/Equipment/E	48	6		1	2	3		7		8	7	5	4	5
Motivation/Attitude/Values	46	11		2	1			6	2	6	8	3	2	4
Admin/Business	45	8	1	1		3	1	10	3	4	3	7	2	2
Billing/Collections	45	7	2	1	4	2		8		5	2	10	3	
Defined Benefits/Portability	45	2	1	8	3	1	1	5		7	2	6	4	5
Data/Collect/Report	44	3		3	1		6	12		6	4	6	2	1

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Lifestyle/Behavior	42	2	1	1		5	4	4	1	10	5	4	4	1
Clinical Process	41	6		2	1	1		5		10	5	9		2
Authorities	41	8	1	2	3	2		8		4		6	4	3
Patient Incent/Responsibility	39	2	1	5	1	7	2	3		5	3	6	4	
Study/Assess/Plan	38	4		2		1	1	13	3	6	2	4	2	
Regs/paperwork/layers	37	6			1	1	1	4		6	8	3	4	2
Facilities/Housing	36	1		2	1	1		2	1	11	8	4	4	1
IP Application	36	7	1			3		8		5	2	4	4	2
Ineffectual/Inefficient	33	6		3	3	3		2		8	5	1	2	
Measures/Benchmarks	30	3		1	2	2	2	6		4	1	4	2	2
Mental/Behaviorial	29	6	1	3		7	1		1	3	2	3	1	1
Customer Service	28	3		1	1		1	2	1	8	5	2	2	2
Productivity/Efficiency	26	2	1	3		2	1	5		3	1	5	2	1
Competitiveness/Parity	25	4		2	2	2	1	3		6	1	3		1
Clinical Process/IPC	24	2		1	1	1		5	1	5	2	1	1	4
CS - CC	24	3		2	2	1		7		1	4	4		
Remoteness	23	2	2	2	1					4	3	6	2	1
Self-Care/Support Svs	23	7	1	2		2	1	1		4	1	3	1	
Community Links	22	3		2		1	1	5		4	1	1	3	1
Capacity Limits	21	2		3				2		6	2	4	1	1
638/Federal	20	1	1					8		5	3	1	1	
Costs	19	2			3		1	2		5	1	4		1
Multi-site Alliances	19	1	2	1			1	2		2	5	3	2	
ExtSvs (Den/Vis/Rehab)	19	6	2	1		1		2		1	1	2		3
Primary Care Svs	19	5		2	2			1		2	2	5		
Ethics	18	4		1	1	1		4		1	1	3	1	

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Uneven/Inequitable	16	1		2	2		1	1		4	1	3	1	
Public Health Svs	16	1		1	1			3		5	1	1	2	1
Outreach Practices	14	2			1	2	1	3		2	1			2
Eligibility	14	1		1	1	1		1		3	1	3	1	1
Community/Home-Based	14	2		1						4	1	2	1	3
Addiction Svs	14	4		1		4					2	2		1
Other Practices	13	1			1			2		2	1	4	1	
Specific Hlth Condition	13	3					1			4		3	1	1
Other Coverage	12	1		1		2		2		1		2	1	2
Laws	11	3		1	1					4	1	1		
Urban Indian Svs	11	2		1	1	1		2			1	2		1
Quality of Care	10	3		1						2	2	1		1
Deployment	10	1		1		2					2	4		
Medications/Formulary	10			1	2	1		1	1	1	1	2		
Waste	9	4		1			1			2				1
Chronic Care	9	1		1			1	1		1		3	1	
Financial Limits	8	2		2			1			1		2		
Copays	8			1		5				1			1	
Traditional	8	1			1	1	1	1		2		1		
Transport/Travel	8	3		1				1		1		1	1	
Specialty Svs	8	2		1		1	1			2	1			
Mid-Level Providers	7	1	1					1				3	1	
Open/Transparent	7	1						1		2	1			2
Fraud/Abuse/Retaliation	6	4						1			1			
IHS Initiatives	5							1		1		2	1	
Tribal Consultation	5			2							1		2	

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Underlying Conditions	5	1						1		1	2			
Priorities/Rationing	5							1		1	1	2		
Elder Svs	5			1						3		1		
Continuity/Succession	4			1	1					1			1	
Spirituality	4	2					1							1
Water/Sanitation	4	1								2		1		
Emergency Svs	4					1					2	1		
TeleWork/FlexTime	3	1												2
Open/Transparent	3					1			1		1			
Service Areas	3							1		1		1		
Other	3	2						1						
Jobs	2		1					1						
Federal Obligation	2				1							1		
Inpatient Svs	2												1	1
More Collections	1									1				
Privatize	1		1											
Health Status	1	1												
Value/Effectiveness	1									1				
3rd Party Svs	1											1		
Ambulatory Svs	1					1								
Total Topics Mentioned	2,589	410	32	149	99	148	61	364	37	417	276	348	141	97
Number Emails	565	93	3	30	26	32	15	74	9	94	63	75	30	21