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# Tribal/Federal Technical Workgroup

Teleconference


January 9, 2012

3:30-5:00PM EST

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# Agenda

- Welcome and Introductions
- Updates and Announcements
- Presentation: Communication
- Discussion: Current communication

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# Updates and Announcements

- Consultation process questions
- Meeting minutes
- Claims data
- ERISA and IRS form 5500
- Employee deductibles
- Upcoming conferences
- Eligibility review panels

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# Updates and Announcements continued

- Dear Tribal Leader letter
- Updated SF 2809
- Changes to Power Point (first teleconference)
- Billing units
- Frequency of reporting

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# Communication

The following slides will describe what types of information involved parties will communicate to one another and how it will be communicated.

Parties: Tribal Employees, Tribal Employers, OPM, NFC, and Carriers



# Tribal Employees

To Tribal Employer	To Carrier
<ul style="list-style-type: none"><li>- Questions about enrollment and eligibility</li><li>- FEHB enrollment changes (Self Only to Self and Family)</li><li>- Adding eligible family members</li><li>- Premium payments</li></ul>	<ul style="list-style-type: none"><li>- Questions about coverage and claims</li><li>- Questions about out-of-pocket costs</li><li>- Adding eligible family members (only for Self and Family FEHB enrollments)</li></ul>



# Tribal Employers

To Tribal Employees	To OPM	To NFC	To Carriers
<ul style="list-style-type: none"><li>-Information about how to enroll, plan types, and eligibility</li><li>-FEHB materials (provided by OPM)</li><li>-Premium rates</li></ul>	<ul style="list-style-type: none"><li>- Notification of intent to purchase FEHB</li><li>- Signed agreement</li><li>-Questions about enrollment and eligibility</li></ul>	<ul style="list-style-type: none"><li>-Enrollment data and changes</li><li>-Premium payments and administrative fees</li><li>-Questions about billing</li><li>- Questions about TIPS</li><li>-Reconciliation of FEHB enrollment data</li><li>- TCC MOU</li></ul>	<ul style="list-style-type: none"><li>- Requests for health fairs</li><li>-Requests for brochures</li></ul>



# OPM

To Tribal Employees	To Tribal Employers	To Carriers
-Website content	-Information about Open Season -Website content -Fact sheets, other FEHB materials (to be distributed to employees) -FEHB training -Notification of insufficient payments	- Tribal program training





# NFC

To Tribal Employers	To OPM	To Carriers
<ul style="list-style-type: none"><li>-TIPS training</li><li>-Enrollment data reports</li><li>-TIPS security information (password resets, etc...)</li></ul>	<ul style="list-style-type: none"><li>-Enrollment data reports</li><li>-Notification of insufficient payments</li></ul>	<ul style="list-style-type: none"><li>-Enrollment changes and data</li></ul>



# Carriers

To Tribal Employees	To Tribal Employers	To OPM	To NFC
<ul style="list-style-type: none"><li>-Benefits and coverage</li><li>- ID cards</li><li>-Information about plan changes</li></ul>	<ul style="list-style-type: none"><li>- FEHB training</li></ul>	<ul style="list-style-type: none"><li>- Information about plan changes</li></ul>	<ul style="list-style-type: none"><li>-Reconciliation process</li></ul>

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# Current Communication

- How do you gather information about your health plan?
- How do you disseminate information to your employees?
- How do you communicate with your carrier?
- Have you had any disputes with your carrier?
  - How have they been resolved?