

Professional Technical Studies PATHWAY: Management

CLUSTER: Business, Management, & Administration

Organizational Skills

Completes effective business plans

Leadership & Teamwork

Exhibits behaviors and actions to effectively motivate and lead people

Facilities, Equipment & Supplies

• Determines adjustments needed and plans for future growth in facilities

Project Management

· Identifies and communicates operating policies and procedures

Facilitating Change

Evaluates opportunities to determine company changes

Ethics & Legal Responsibilities

Identifies resources to keep laws and regulations current

Pricing

Uses different pricing methods to calculate the price of products/services

Customer Service

Determines activities to achieve high-quality customer service

Selling

Develops selling policies that encourage long-term client relationships

Distribution

Determines channels to distribute goods and services

Promotion

Develops plans to develop a well-rounded sales campaign