

# JAMS FACT SHEET

**JAMS is the largest private alternative dispute resolution (ADR) provider in the world. With its prestigious panel of neutrals, JAMS specializes in mediating and arbitrating complex, multi-party, business/commercial cases – those in which the choice of neutral is crucial.**

<b>FOUNDED</b>	1979
<b>THE EXPERTS</b>	More than 260 full-time neutrals, including retired judges and attorneys with proven track records. 195 employee associates.
<b>ADR OPTIONS</b>	Facilitative and evaluative mediation, binding arbitration, neutral case evaluation, settlement conference, mini trial, summary jury trial, neutral expert fact finding, special master, discovery referee, class action settlement adjudication, project neutral and dispute review board services.
<b>CASES HANDLED</b>	JAMS panelists primarily resolve multi-party, complex cases in virtually all areas of the law. JAMS handles an average of more than 10,000 cases per year in hearing locations throughout the world.
<b>RESOLUTION RATE</b>	Based on past results, JAMS takes pride that almost all of the cases mediated, even the most complex ones, are successfully resolved.
<b>CASE TYPES</b>	Antitrust, Bankruptcy, Business, Class Action, Commercial, Construction, Construction Defect, E-Discovery, Education, Employment, Engineering and Construction, Entertainment and Sports, Environment, Family, Federal, Financial Markets, Franchise, Government, Healthcare, Insurance/Reinsurance, Intellectual Property, Landlord/Tenant, Lender Liability, Professional Malpractice, Marital Dissolution, Mass Tort, Partnership, Personal Injury, Probate, Product Liability, Public Policy, Real Estate, Securities, Toxic Tort, Trusts and Estates.
<b>EDUCATIONAL PROGRAMS AND MCLES</b>	<p>JAMS offers select seminars, workshops and external educational programs that aid organizations and individuals in resolving their own disputes. JAMS also provides training in conflict prevention and dispute resolution.</p> <p>JAMS conducts hundreds of complimentary ADR workshops and MCLE programs each year. Each program is tailored to meet the needs and experience level of the specific audience, and MCLE credit is provided where applicable.</p>

*Updated April 2011*  
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**JAMS  
INTERNATIONAL**

In May 2009, JAMS and ADR Center in Italy announced an agreement to form what is now known as JAMS International to provide mediation and arbitration of cross-border disputes and training services worldwide. JAMS International is headquartered in London and New York with additional hearing locations in Milan, Geneva, Rome and Brussels. JAMS International partners with local and regional mediation and arbitration experts offering high quality resources, training, referrals, and panelists, which results in improving the outcomes for mediation and arbitration users involved in cross-border disputes.

In March 2007, JAMS announced a strategic alliance with the Hong Kong International Arbitration Centre (HKIAC) in order to promote more effective resolution of international business disputes through arbitration and mediation in the United States and Asia. JAMS and HKIAC coordinate on the administration of arbitration and mediation cases and both organizations jointly promote ADR.

**COMMUNITY  
SERVICE**

In 2002, JAMS established the JAMS Foundation and the JAMS Society as a way of giving back to the local, national, and international communities, whose goodwill and loyalty have been instrumental in our success. The JAMS Foundation, funded entirely by generous contributions from JAMS neutrals and associates, provides grants for conflict resolution initiatives with national and international impact. The JAMS Foundation has provided more than \$3.3 million in grant funding since its inception.

The JAMS Foundation established the Weinstein International Fellowship Program in 2008 to provide opportunities for individuals from outside the United States to visit the U.S. to learn more about dispute resolution processes and practices and to pursue a project of their own design that serves to advance the resolution of disputes in their home countries. The Foundation also established the annual Warren Knight Award and provides a \$25,000 grant to an organization that promotes dispute prevention and conflict resolution.

The JAMS Society was created to recognize and support volunteer opportunities and community involvement for JAMS Associates at a local, “hands-on” level. All associates are encouraged to become members of their local Society to collaborate on outreach programs or to work individually on a project of their choice.

**HEADQUARTERS**

1920 Main Street | Suite 300 | Irvine, CA 92614 | Telephone 949.224.1810

**RESOLUTION  
CENTERS  
NATIONWIDE**

*East/Central:* Atlanta, Boston, Chicago, Denver, Greenbelt, Minneapolis, New York, Philadelphia and Washington, DC. *Northwest:* Sacramento, San Francisco, Santa Rosa, Seattle, Silicon Valley and Walnut Creek. *Southwest:* Dallas, Inland Empire, Las Vegas, Los Angeles, Orange, San Diego and Santa Monica.

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