

Workforce SYSTEM RESULTS

July 1- September 30, 2009
First Quarter, Program Year 2009
Fourth Quarter, Fiscal Year 2009

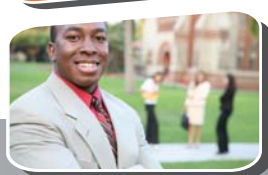


EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR

progress



workforce



improve



growth



success

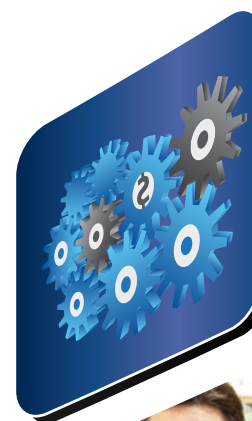


results



connect

achieve



goals

The Employment and Training Administration (ETA) provides this overview of performance results for the period ending September 30, 2009. The programs highlighted herein reinforce ETA's long-standing commitment to helping people find jobs and connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the nation's competitiveness in the 21st century global economy.

Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adult, and dislocated workers have the skills necessary to succeed in a global environment. ETA will continue to align programs to promote skill development and address economic needs faced by communities, regions, states, and the nation as a whole.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program.

On February 17, 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs. Results from these additional funds added to the workforce investment system by the Recovery Act are included in the Workforce Investment Act program results.

To support state and local implementation of resources provided in the Recovery Act, ETA is providing on-going technical assistance in the form of webinars, conference calls, and in-person meetings. All technical assistance webinars can be accessed at www.workforce3one.org.

For further information about this overview, contact the Office of Performance and Technology, (202) 693-3031. An electronic version is available at www.doleta.gov/performance.

Hilda Solis
Secretary of Labor



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Quarterly Spotlight: Summer Youth Employment Under the American Recovery and Reinvestment Act of 2009

The American Recovery and Reinvestment Act of 2009 (Recovery Act) provided an additional \$1.2 billion in funds for Workforce Investment Act Youth Program activities, with an emphasis on summer employment. The Workforce Investment Act Youth Program provides low-income in-school and out-of-school youth, who have additional barriers to success, with services that lead to educational achievement and successful employment.

Number of participants served with Recovery Act youth funds through 9/30/09

347,782

Activities and services included:

- Paid employment and work experiences
- Work readiness training in the classroom and on the job
- Job shadowing and exposure to careers
- Academic, basic, and occupational skills training
- Support services, mentoring, leadership development, financial literacy

In the explanatory statement for the Recovery Act, Congress made clear its interest in seeing these funds used to create expanded summer employment opportunities for youth. ETA strongly encouraged states and localities to use these funds to create work experiences for youth in the summer of 2009. In turn, states and local areas responded by creating robust, high-quality summer programs for youth beginning in May and running through September.

Number of participants in summer employment with Recovery Act youth funds through 9/30/09

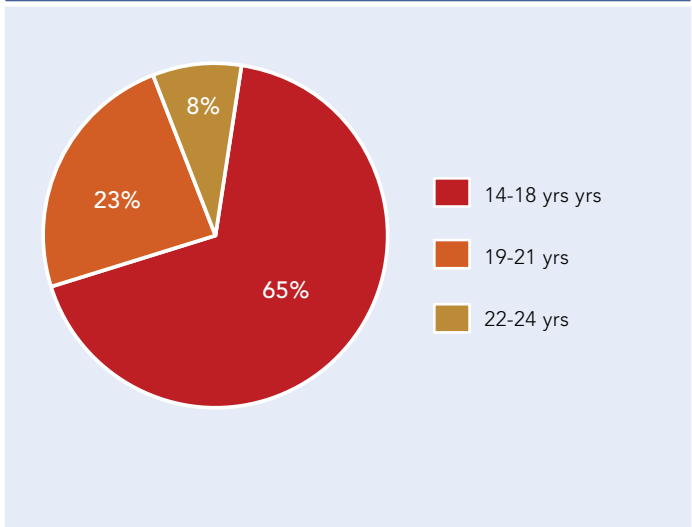
306,466

Summer employment opportunities included:

- Green jobs in clean energy, weatherization, solar installation, and retrofitting
- Healthcare occupations with industry recognized certification
- Business/administrative services
- Occupational opportunities in other high-growth and emerging industries

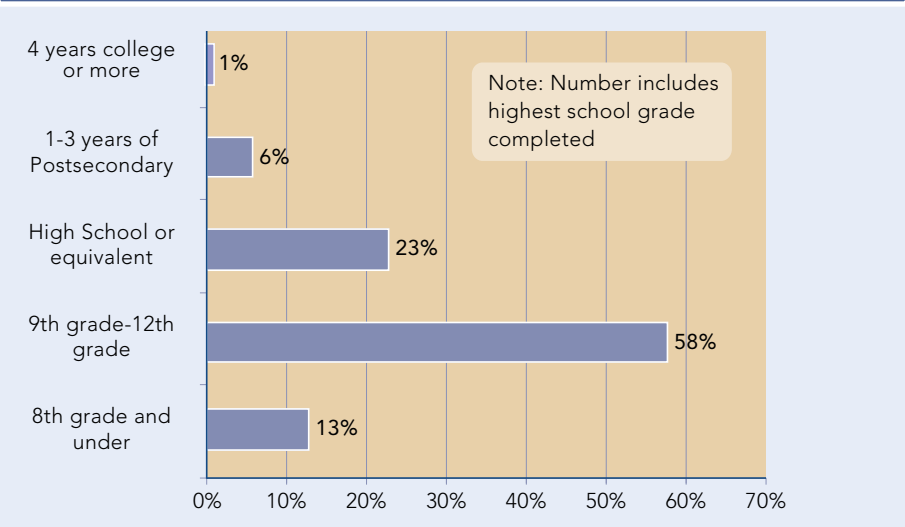
Number of Youth with Disabilities Served **45,271 or 13% of Total Youth Served**

Percent Youth Served by Age



Note: Percentages may not equal 100 percent due to missing data.

Youth Served by Educational Level

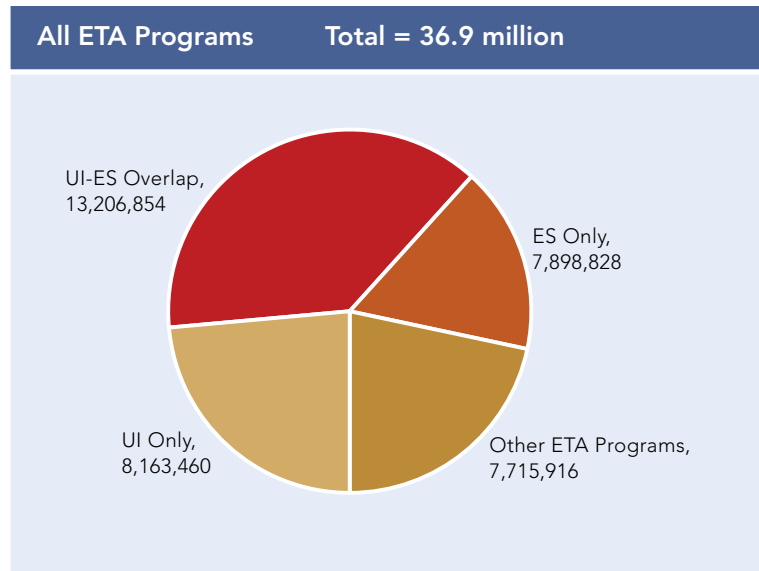


ETA encouraged states and local areas to focus on developing work experiences and other activities that expose youth to educational and career pathways in green and other emerging and high-growth industries. Local areas designed quality programs that introduced youth to green and healthcare occupations and provided them with the skills training important to those industries.

Green Occupations	Healthcare Occupations
<p>Richmond BUILD Green Training Academy, Richmond Works (East Bay) California, provided participants in the summer youth employment program training and work experience in home energy audits, green construction training, solar panel installation, solar technology training, and weatherization.</p> <p>Innovative partnering sites included an environmental literacy component, a Clean Energy Leadership Program in partnership with UC Berkeley’s Lawrence Hall of Science, and a California Youth Energy Services component where youth were trained to perform energy audits and provide energy assessments in the community for area homeowners.</p>	<p>The Denver Local Area provided a wide variety of work experience opportunities for more than 600 youth last summer. Fifty of these youth participated in employment through a program at two local hospitals that helped them prepare for healthcare careers.</p> <p>Participants received training and earned certifications in the following areas: cardiopulmonary resuscitation–health provider; first aid; automatic external defibrillators; blood-borne pathogens and ServSafe. The work experiences and certifications gained over the summer will help participants transition to pre-professional and entry-level healthcare employment opportunities and related education and training.</p>

People Served by Program

In the 12 month period ending September 30, 2009, ETA programs served about 37 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 79.1 percent of this total, and 61.8 percent of those receiving Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to more than 7.7 million people.



Other ETA Programs

WIA Adults	5,721,781
WIA Dislocated Workers	782,291
Registered Apprenticeship	350,410
WIA Youth	299,213
Trade Adjustment Assistance	166,297
Community Based Job Training Grants	133,497
High Growth Job Training Initiative	87,287
Senior Community Service Employment Program	86,238
National Emergency Grants	47,409
Youthful Offender Initiative	10,614
National Farmworker Jobs Program	10,009
Indian and Native American Adult	8,893
Reintegration of Ex-Offenders - Adult ¹	5,147
Indian and Native American Youth	3,575
Youth Build	3,255
Total	7,715,916

¹Includes Beneficiary Choice participants.

Current Appropriations

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the following figures represent annual appropriations. This report for the quarter ending September 30, 2009 covers programs operating in Program Year (PY) 2009 (July 1, 2009 through June 30, 2010) and programs operating in Fiscal Year (FY) 2009 (October 1, 2008 through September 30, 2009). This quarter's funding displayed is from the FY 2009 appropriation. Apprenticeship, Trade Adjustment Assistance, and Unemployment Insurance run on a fiscal year, and September 30, 2009 is the fourth quarter of FY 2009. All other programs run on the program year, from July 1 to June 30, and September 30, 2009 is the first quarter of PY 2009.

Apprenticeship ¹	\$21,447,000
Women in Apprenticeship	\$1,000,000
Dislocated Worker National Reserve ²	\$283,051,000
Indian and Native American Adult Program ³	\$42,736,476
National Farmworker Jobs Program ⁴	\$76,710,000
Senior Community Service Employment Program	\$571,925,000
Trade Adjustment Assistance Training ⁵	\$686,200,000
Unemployment Insurance Administration	\$2,782,145,000
Wagner-Peyser Act/Employment Service	\$703,576,000
Workforce Investment Act Adult	\$861,540,000
Workforce Investment Act Dislocated Workers Formula Grant	\$1,183,840,000
Reintegration of Ex-Offenders	\$108,493,000
Youth Activities ⁶	\$919,559,646
Indian and Native American Youth Program ⁶	\$9,351,681
Workforce Investment Act Youth (Older and Younger)	\$910,207,965
YouthBuild	\$70,000,000
TOTAL	\$8,312,223,122

Note: This table excludes Recovery Act money.

¹ Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed support federal staff who provide technical assistance for Registered Apprenticeship programs.

² The Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants, and special assistance for Adults/Dislocated Worker programs.

³ The total appropriation is \$52,758,000; \$10,021,524 was transferred to the Department of the Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

⁴ The total appropriation is \$82,620,000; \$5,400,000 is set aside for migrant and seasonal housing and \$510,000 is set aside for technical assistance and training.

⁵ The total appropriation for Trade is \$958,800,000 and includes \$238,000,000 for Trade Adjustment Assistance benefits and \$34,600,000 for Wage Insurance.

⁶ The total Youth Activities appropriation is \$924,069,000; the total Indian and Native American Youth Program appropriation is \$13,861,035, of which \$4,509,354 was transferred to the Department of the Interior/Bureau of Indian Affairs per P.L. 102-477.

Government Performance and Results Act Goals

The Government Performance and Results Act of 1993 was designed to improve the American people's confidence in the capability of the federal government by holding federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The following table contains performance indicators, arrayed by program, which display the key results that ETA programs work to achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with the Government Performance and Results Act. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect PY 2009 goals for most programs and FY 2010 goals for Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure.

Government Performance and Results Act Goals		
	Goal	Results as of 9/30/09 ¹
Foreign Labor Certification		
Process Employer Labor Condition Application for H-1B Professional Specialty Temporary Programs within Seven Days	100%	89%
Process H-2B Applications within 60 Days of Receipt	71%	70%
Percentage of Employer Applications for Labor Certification Resolved within Six Months of Filing	92%	11%
Percent of Accepted H-2A Applications Processed within 15 Business Days	56%	98%
Indian and Native American Adult Program		
Entered Employment Rate	62.9%	62.6%
Employment Retention Rate	73.1%	76.2%
Average Earnings	\$8,969	\$9,780
Indian and Native American Youth Program		
Educational Attainment for Dropouts	50%	14.8%
Participants Who Attained Two or More Goals	80%	89%
National Electronic Tools²		
Increase the Number of Site Visits on CareerOneStop	25,000,000	6,174,813
Increase the Dissemination of Occupational Information Network (O*NET) Data Measured by Site Visits	12,000,000	3,269,502

Government Performance and Results Act Goals

	Goal	Results as of 9/30/09 ¹
National Emergency Grant		
Entered Employment Rate	65.7%	67.4%
Employment Retention Rate	79.9%	83.4%
Average Earnings	\$11,486	\$15,259
National Farmworker Jobs Program (Adults)		
Entered Employment Rate	72.2%	79.6%
Employment Retention Rate	71.8%	73.1%
Average Earnings	\$8,844	\$9,272
Reintegration of Ex-Offenders (formerly Prisoner Reentry Initiative)³		
Percent of Participants Employed in the First Quarter after Exit	54%	60%
Employment Retention Rate	67%	69%
Average Earnings	\$9,821	\$10,111
Percent of Participants Re-arrested for a New Crime or Re-incarcerated for Revocation of Parole or Probation Violation within One Year from Release from Prison	22%	14%
Registered Apprenticeship		
Employment Retention Rate	80.1%	81.6%
Earnings: Average Hourly Wage Gain for Tracked Entrants Employed in the First Quarter after Registration and Still Employed Nine Months Later	N/A	\$0.17
Senior Community Service Employment Program		
Entered Employment Rate	48.1%	46.3%
Employment Retention Rate	68.3%	69.2%
Average Earnings	\$6,229	\$6,827
Trade Adjustment Assistance		
Entered Employment Rate	65.2%	68%
Employment Retention Rate	87.5%	87%
Average Earnings	\$13,386	\$16,360

Government Performance and Results Act Goals

	Goal	Results as of 9/30/09 ¹
Unemployment Insurance		
Percent of Intrastate Payments Made Timely	85.7%	82.9%
Detection of Recoverable Overpayments	51.8%	52.9%
Entered Employment Rate for Unemployment Insurance Claimants	59.0%	56.5% ⁴
Percent of Employer Tax Liability Determinations Made Timely	88.7%	84.1%
Wagner-Peyser Employment Service		
Entered Employment Rate	59%	56%
Employment Retention Rate	77.7%	78%
Average Earnings	\$10,034	\$13,541
Workforce Investment Act Adult Program		
Entered Employment Rate	64.8%	64.2%
Employment Retention Rate	80.8%	82.1%
Average Earnings	\$12,597	\$14,687
Workforce Investment Act Dislocated Worker Program		
Entered Employment Rate	70.2%	62.4%
Employment Retention Rate	83.9%	84.5%
Average Earnings	\$14,773	\$16,232
Workforce Investment Act Youth Program		
Placement in Employment or Education rate	58.5%	66.4%
Attainment of Degree or Certificate Rate	48.8%	57.8%
Percentage of Students Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	21.2%	40.9%
YouthBuild⁵		
Placement in Employment or Education Rate	TBD	35.6%
Attainment of Degree or Certificate Rate	TBD	47.0%
Percentage of Students Who Achieve Literacy or Numeracy Gains	TBD	36.2%

Government Performance and Results Act Goals

Youthful Ex-Offenders		
Placement Rate for Youth Ages 18 and Above	48.1%	53%
Recidivism Rate for Youth Ages 14 to 17	16%	19%
Recidivism Rate for Youth Ages 18 and Above	17%	9%

¹ Cumulative four quarters unless otherwise indicated.

² Data are Program to Date as of the program inception on July 1, 2009.

³ Program-to-Date data as of program inception in spring 2006.

⁴ Based on first payments numbers from April 2008 to March 2009; the latest data for reemployment are from July 2008 to June 2009; the data for 11 states that have not submitted reports were estimated.

⁵ Program to Date as of the program inception on October 15, 2007.

Disability Program Navigator Initiative (DPNI)

www.doleta.gov/disability/new_dpn_grants.cfm

Analysis

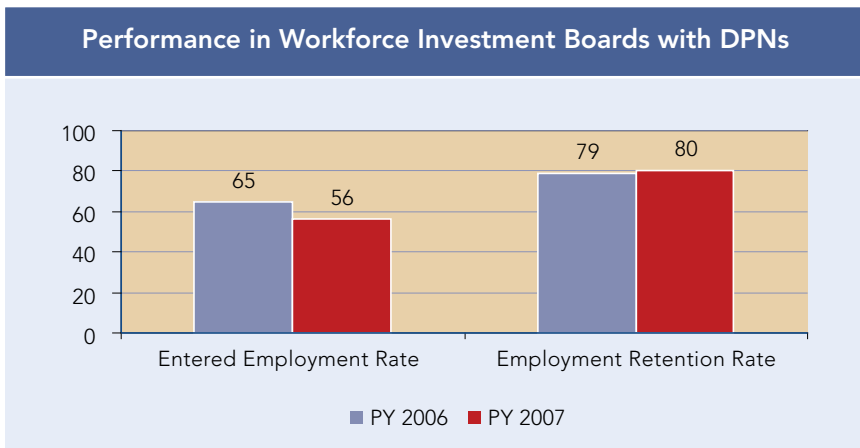
DPNI will not have any updated program results until December 2009.

Program Performance

Performance Measure	Four Quarters Ending 6/30/08 ¹	
	Workforce Investment Board with DPN	Workforce Investment Board without DPN
Entered Employment	56%	N/A
Employment Retention	80%	N/A
Average Earnings	\$10,862	N/A

¹ These results are for PY 2007 as DPN reports on an annual basis.

Performance in the Past Two Program Years



Program Description

In 2002, the Department of Labor (DOL) and the Social Security Administration jointly funded the DPNI, which established a new position, the DPN, located within DOL's One-Stop Career Center system to create systemic change and provide enhanced services to people with disabilities. DPN serves individuals with disabilities by:

- Promoting effective physical, programmatic, and communication access, and conducting outreach to the disability community.
- Facilitating the development of "Integrated Resource Teams" to blend and braid services around an individual customer's needs.
- Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce.
- Developing strategic partnerships to leverage resources, and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

Program Highlights

- Continued to develop and implement the Identification and Dissemination of the DPN Promising Practices initiative. Ten promising practices for One-Stop Career Centers have been identified to expand the capacity of the workforce investment system to serve customers with disabilities. To date, two videos have been produced and accompanying case studies have been developed for placement on workforce3one.
- Conducted a forum June 9–10, 2009, for DPN stakeholders to discuss the future direction of the program.
- Provided training, orientation, and technical assistance to the new DPN grantees—Arkansas, Guam, Nevada, and the U.S. Virgin Islands.
- Conducted three workforce3one webinars: Promoting Employment of Disabled Veterans; One-Stop Career Centers Working with the Social Security Administration's Ticket to Work Program/Becoming Employment Networks; and Promoting Entrepreneurship for Persons with Disabilities. In addition, several webinars were held for the 46 DPN grantees.

Indian and Native American Adult Program

www.doleta.gov/dinap

Analysis

The program met two of the three performance goals:

- The Entered Employment Rate was the exception; at 62.6 percent, the result was .04 percentage points lower than the same period last year and was slightly less (.03 percent) than this year's target of 62.9 percent.
- The Employment Retention Rate was 76.2 percent, about six percentage points lower than last year but three percentage points above this year's target.
- The Average Earnings result was substantially higher this quarter: \$9,780, compared to \$6,816 a year ago, exceeding the goal by \$811.

Program Performance

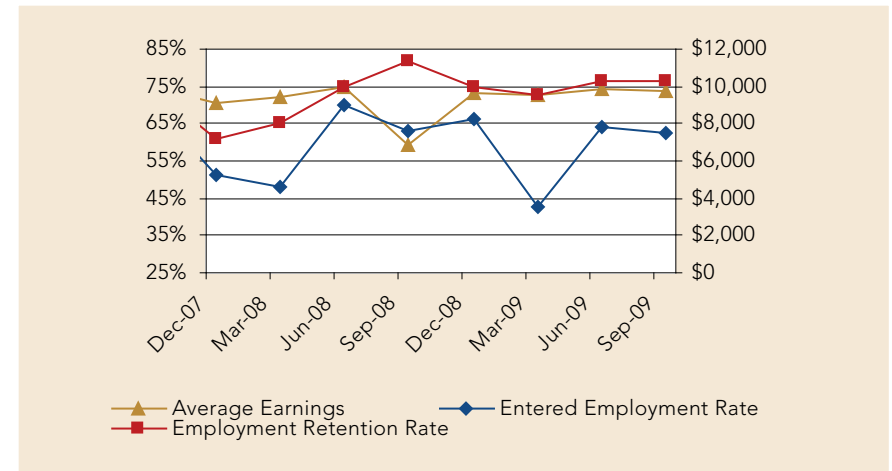
Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	63%	62.6%
Employment Retention Rate	82%	76.2%
Average Earnings	\$6,816	\$9,780

¹ Cumulative four-quarter program outcomes for the program lag by one quarter due to the lag in matching participant records with unemployment insurance wage records through the Wage Record Interchange System. Therefore, the information provided here is based on the cohort from the previous quarter.

Program Description

ETA's Indian and Native American Program provides employment and training grants to Indian tribes, nonprofit tribal organizations, Alaska Native entities, and Native Hawaiian organizations with comprehensive employment and training services designed to increase the ability of program participants to compete in the new global economy and promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities.

Performance in the Past Eight Quarters



Program Highlights

The reporting of individual grantee performance has improved because individual participant records are being matched with unemployment insurance wage records to verify performance outcomes. All three performance measures have shown a marked increase since the enhancement was made three quarters ago.

National Farmworker Jobs Program

www.doleta.gov/MSFW

Analysis

The program met all three of its performance goals during the first quarter of PY 2009:

- The Entered Employment Rate is seven percentage points over the target. This indicates that after going through the program, individuals are finding jobs at a consistently high and fairly stable rate.
- The Employment Retention Rate is about two percentage points over the target at 73.1 percent.
- At \$9,272, the Average Earnings is about \$428 higher than the target.

Program Performance

Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	82%	79.6%
Employment Retention Rate	75%	73.1%
Average Earnings	\$90,496	\$9,272

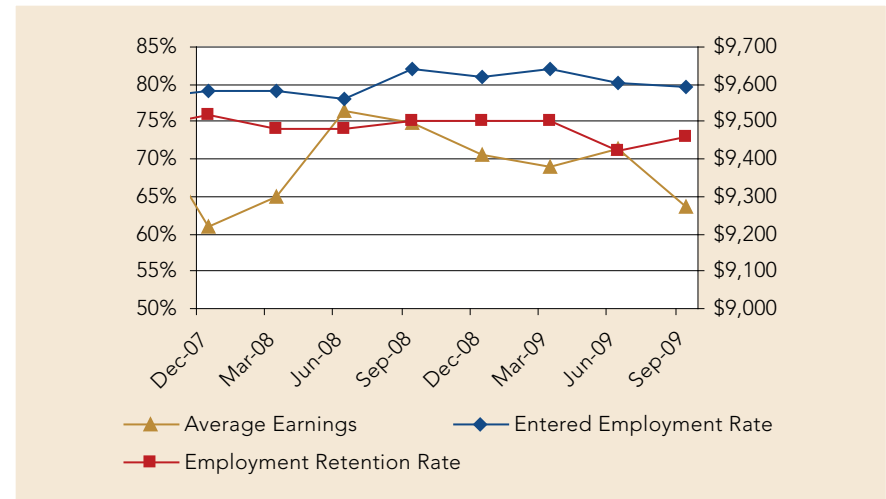
¹ Cumulative four quarters

Program Description

The National Farmworker Jobs Program assists migrants and other seasonally employed farmworkers and their families achieve economic self-sufficiency and stability through job training and other services that address their employment-related needs. New job skills in occupations that offer higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture.

The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the National Farmworker Jobs Program is accessed through grantee partners and local One-Stop Career Centers.

Performance in the Past Eight Quarters



Program Highlights

The grants competition for 2009 was waived by the Secretary for satisfactory performance in all but four state areas. Those areas were competed in September 2009; all incumbents were awarded grants.

Senior Community Service Employment Program

www.doleta.gov/seniors

Analysis

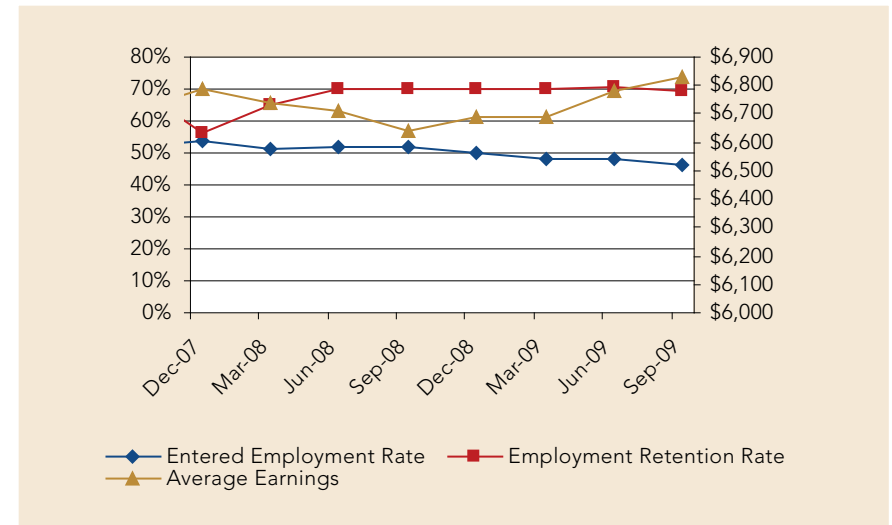
- First quarter performance results indicate that the Senior Community Service Employment Program is meeting two of its three performance goals.
- The Entered Employment Rate of 46.3 percent is two percentage points below the PY 2009 target.
- Employment Retention Rate and Average Earnings results are above the established targets.
- Given the economic conditions and accompanying adverse impacts on employment options for older workers, the program has performed well in providing ongoing community service opportunities.
- Currently, Senior Community Service Employment Program grantees report results for common measures using supplemental data sources, but the data are being enhanced via Unemployment Insurance wage record matching. Preliminary tests matching participant records to Unemployment Insurance wage data have yielded higher results for all three measures when aggregated at the national level.

Program Performance

Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	52%	46.3%
Employment Retention Rate	70%	69.2%
Average Earnings	\$6,638	\$6,827

¹ Cumulative four quarters

Performance in the Past Eight Quarters



Program Description

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

Program Highlights

Separate common measures data will be made available for Senior Community Service Employment Program participants funded by the Recovery Act. In addition, publication of the final rule is now expected in July 2010.

Wagner-Peyser Employment Service

www.doleta.gov/Programs/Wagner_Peyser.cfm

Analysis

In the four quarters ending September 2009, 21,105,682* participants were served.

The Wagner-Peyser Employment Service has met two of its goals for PY 2009:

- The Retention Rate of 78 percent exceeded the target of 77.7 percent.
- The Average Earnings of \$13,593 exceeded the target of \$10,034.
- The Entered Employment Rate of 56 percent is three percentage points below the target of 59 percent. Since the program's EER is tied to economic conditions, specifically the unemployment rate, the agency anticipates that program results will rebound as the economy recovers.

* This number excludes the following reports, which had delayed submissions: GU.

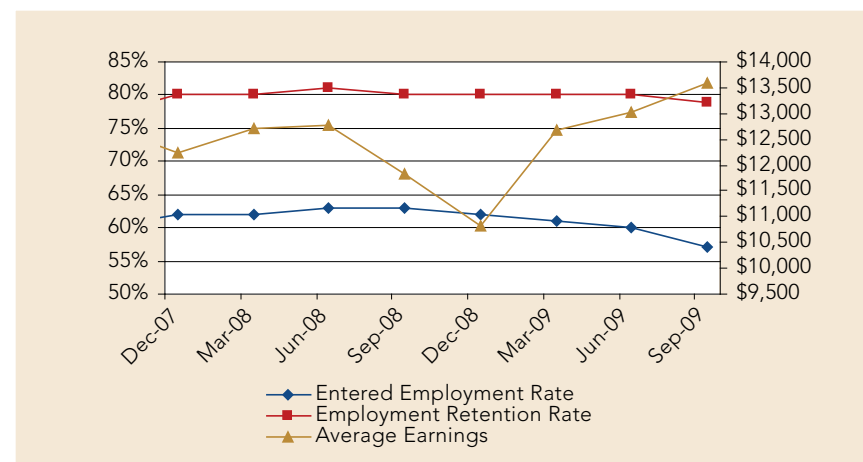
Program Performance

Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	64%	56% ²
Employment Retention Rate	81%	78% ²
Average Earnings	\$11,839	\$13,541 ²

¹ Cumulative four quarters.

² Three quarterly reports are missing from the overall results (GU, LA, PR).

Performance in the Past Eight Quarters



Program Description

Wagner-Peyser Act funded programs are an integral part of the One-Stop delivery system that provides universal access to an integrated array of services so workers, job seekers, and businesses can find the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment-related services, including job search assistance, job referral, and placement assistance for job seekers; re-employment services to unemployment insurance claimants; and recruitment services to employers with job openings. Services are delivered in one of three modes: self-service, facilitated self-help services, and staff-assisted service delivery. Depending on the needs of the job seeker, referral to training may be available.

Program Highlights

The Recovery Act performance reporting includes, for the first time, data on self-service participants and staff-assisted participants. The enhanced reporting will provide valuable information on the mode of service delivery. As additional monthly reports are submitted by the states, the program will analyze trends throughout the economic recovery. As of October, it is interesting to note that staff assisted services are exceeding self service only for a variety of service types.

Workforce Investment Act Adult Program

www.doleta.gov/programs/general_info.cfm

Analysis

- The Workforce Investment Act Adult program is currently meeting two of its three performance goals:
 - The Employment Retention Rate increased to 82.1 percent and exceeded the target of 80.8 percent.
 - The six-month Average Earnings are \$14,687, which is well above the PY 2009 target of \$12,597.
- The Entered Employment Rate of 64.2 percent was 0.6 percentage points below its target for PY 2009.
- Participants increased by 10 percent in the first quarter of PY 2009, compared to the final quarter of PY 2008. A steady increase over the last several quarters reflects the amplified demand for services as well as the effect of the new Recovery Act funds, which have boosted the program's ability to provide services.
- The number of participants receiving training increased by 13 percent.

Program Performance

Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	70%	64.2%
Employment Retention Rate	83%	82.1%
Average Earnings	\$13,546	\$14,687

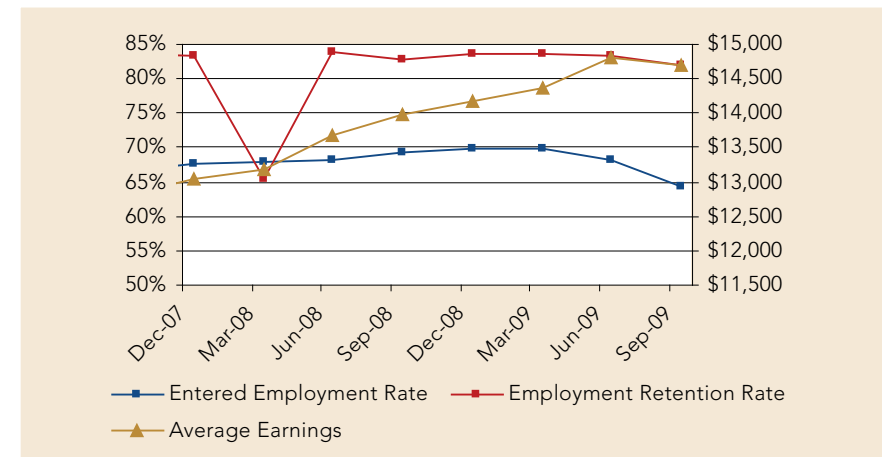
¹ Cumulative four quarters

Program Description

Adult services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find skilled workers and promote and facilitate an integrated public workforce system by offering a full array of workforce education, training, and information services. Adult programs serve the broadest range

of individuals, including public assistance recipients, Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farmworkers, Indian and Native Americans, and workers age 55 or older.

Performance in the Past Eight Quarters



Program Highlights

An evaluation of the Workforce Investment Act programs using administrative data was completed in December 2008. ETA also convened a Peer Review Board of independent researchers and stakeholders to review and provide comments on the design of the Workforce Investment Act Gold Standard Evaluation. The review comments were used to calibrate the contractor's evaluation design.

In FY 2010, the Department is funding an evaluation that will provide an in-depth examination of participant outcomes by service type (core, intensive, and training).

A separate Recovery Act implementation evaluation is also being conducted by ETA's Evaluation Unit. This evaluation will study results compiled from a review of administrative data, surveys, and other assessment tools.

Workforce Investment Act Dislocated Worker Program

www.doleta.gov/programs/ETA_default.cfm

Analysis

- The Dislocated Worker Program is meeting two of its three performance goals for the first quarter of PY 2009 of 65.7 percent.
- The only performance measure that was below its goal was the Entered Employment Rate at 62.4 percent, not yet reaching the target of 70.2 percent.
- The Employment Retention Rate result was 84.5 percent and above the target by six percentage points.
- The Average Earnings measure decreased slightly from the previous quarter to \$16,232, but still exceeded the annual target of \$14,773.

Program Performance

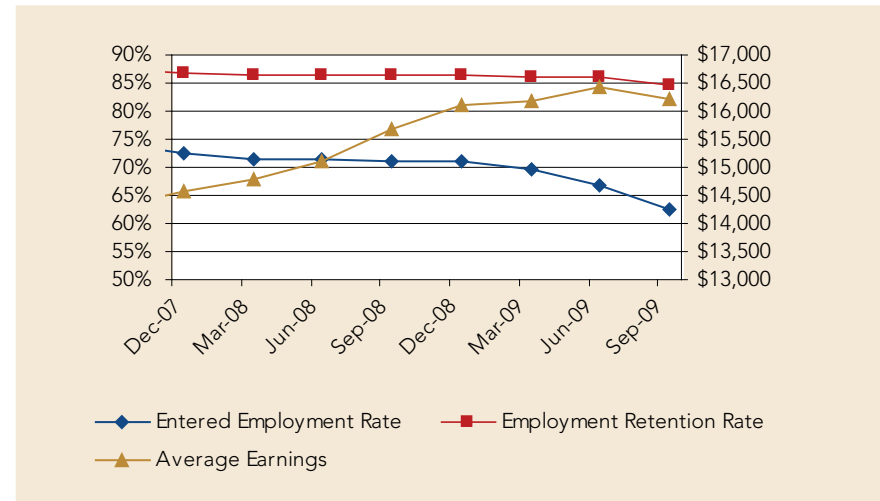
Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	72%	62.4%
Employment Retention Rate	87%	84.5%
Average Earnings	\$15,603	\$16,232

¹ Cumulative four quarters

Program Description

The Workforce Investment Act Dislocated Worker Program aims to quickly re-employ laid-off workers and to increase their earnings by enhancing their occupational skills. The Department allocates 80 percent of funds by formula to the states. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under the Workforce Investment Act, including assistance to localities that suffer plant closings, mass layoffs, or job losses due to natural disasters or military base realignment and closures.

Performance in the Past Eight Quarters



Program Highlights

One of the most significant observations for the current quarter is that the number of participants served increased by 11 percent. The program also showed increased numbers of participants receiving training services. These jumps are both attributable to increased demand for services during a period of high unemployment and the additional capacity that has been created by the Recovery Act funds allocated to the program.

National Emergency Grants

www.doleta.gov/neg

Analysis

- The Entered Employment Rate for the first quarter of PY 2009 was 67.4 percent, exceeding the PY 2009 target.
- The Employment Retention Rate was 83.4 percent, also above the PY 2009 target, and is consistent with the previous quarter and the quarter a year ago.
- The six-month Average Earnings were \$15,259, exceeding the PY 2009 target as well as the performance for the last quarter and the quarter a year ago.
- 34,542 new individuals participated in National Emergency Grant services during the first quarter of PY 2009 and a total of 47,409 individuals participated in National Emergency Grant services during the quarter.

Program Performance

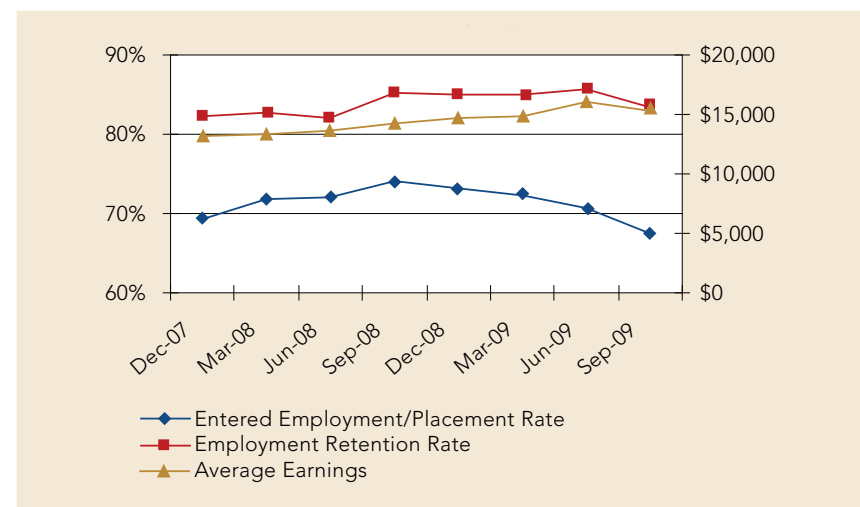
Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	71.5%	67.4%
Employment Retention Rate	83.5%	83.4%
Average Earnings	\$12,791	\$15,259

¹ Cumulative four quarters

Program Description

National Emergency Grants are discretionary awards intended to temporarily expand service capacity at the state and local levels by providing time-limited funding assistance in response to significant economic events. Significant events are those that create a sudden need for assistance that cannot reasonably be expected to be accommodated within the ongoing operations of the Workforce Investment Act formula-funded Dislocated Worker Program, including the discretionary resources reserved at the state level. Significant dislocation events include business closures, mass layoffs, realignment and closure of military installations as a result of the Base Realignment and Closure initiative of 2005, and disasters declared by the Federal Emergency Management Agency as eligible for public assistance.

Performance in the Past Eight Quarters



Program Highlights

- DOL awarded its first three Regional Economic Impact National Emergency Grants, totaling \$38,033,600, to the State of Michigan during the first quarter of PY 2009 to assist in serving the significant number of dislocated workers in the State.
- Twenty-one new National Emergency Grants were awarded in the first quarter of PY 2009; 16 of them were funded with resources made available under the Recovery Act.
- Three funding increments were provided to previously awarded grants during the quarter.
- Approximately 18,534 workers will be served through National Emergency Grants awarded during the first quarter of PY 2009.

H-1B and Permanent Foreign Labor Certification (PERM)

www.foreignlaborcert.doleta.gov

Analysis

- The number of H-1B applications processed within seven business days decreased 11 percentage points from the same period a year ago. The decrease in this measure over the year is the result of expanding data integrity activities, which continue to identify applications with errors or duplicates.
- The number of PERM applications resolved within six months of filing declined by 81 percentage points. In the past eight quarters, the number of PERM applications identified for audit grew rapidly, resulting in a commensurate decrease in the number of applications.

Note: The Office of Foreign Labor Certification has developed an enhanced performance measure and a new integrity measure for PERM. OFLC will begin reporting these measures in FY 2010.

Program Performance

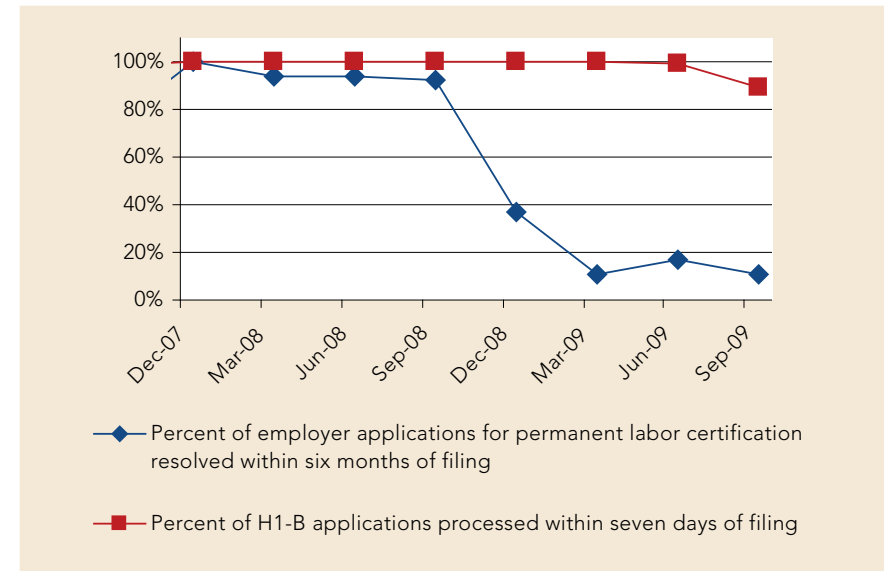
Performance Measures	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Percent of H1-B Applications Processed within Seven Days of Filing	100%	89%
Percent of Employer Applications for Permanent Labor Certification Resolved within Six Months of Filing	92%	11%

¹ Cumulative four quarters

Program Description

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. PERM allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified, and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

Performance in the Past Eight Quarters



Program Highlights

The Office of Management and Budget has approved revised PERM and H-1B forms, and electronic programs have been developed for enhanced Web-based submission using a new Foreign Labor portal system. The new H-1B component was launched on April 15, 2009.

H-2A and H-2B Foreign Labor Certification

www.foreignlaborcert.doleta.gov

Analysis

- The percentage of H-2A applications processed within 15 business days increased 42 percentage points from the same period a year ago.
- The percentage of applications processed for the quarter decreased by one percentage point over the past four quarters.

Note: The Office of Foreign Labor Certification has proposed regulations to revise the H-2A program. The issuance of a final rule may affect processing times. Full implementation of the revised H-2B regulation will take several quarters. Once performance data are obtained under the revised regulation, the current target may be reassessed.

Program Performance

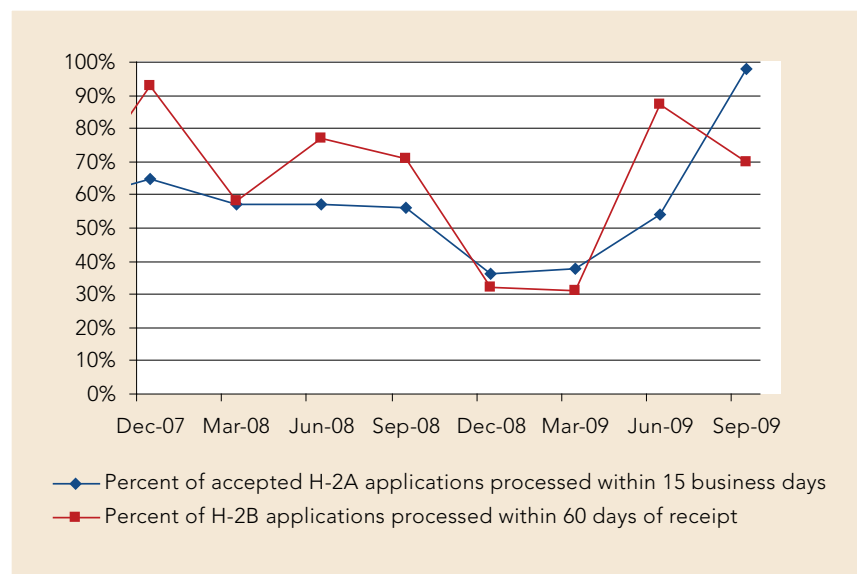
Performance Measures	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Percent of Accepted H-2A Applications Processed within 15 Business Days	56%	98%
Percent of H-2B Applications Processed within 60 Days of Receipt	71%	70%

¹ Cumulative four quarters

Program Description

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the United States and perform temporary non-agricultural work, which must be one-time, seasonal, peak load, or intermittent in nature.

Performance in the Past Eight Quarters



Program Highlights

Revised final regulations were published for both the H-2A and H-2B programs and became effective in January 2009.

Reintegration of Ex-Offenders – Adult

(Formerly known as Prisoner Reentry Initiative)

www.doleta.gov/pri

Analysis

- 829 new participants were enrolled this quarter, which is a slight decrease from previous quarters.
- The Entered Employment Rate and Employment Retention Rate are lower than in previous quarters. This is likely due to increased difficulties returning offenders face in securing and retaining employment during the recession in which there is much competition for each job. The Program-to-Date results continue to meet or exceed the set goals.

Program Performance

Performance Measure	9/30/09 ¹	Program to Date ²
Entered Employment Rate	49%	60%
Employment Retention Rate	51%	69%
Average Earnings	\$9,566	\$10,111

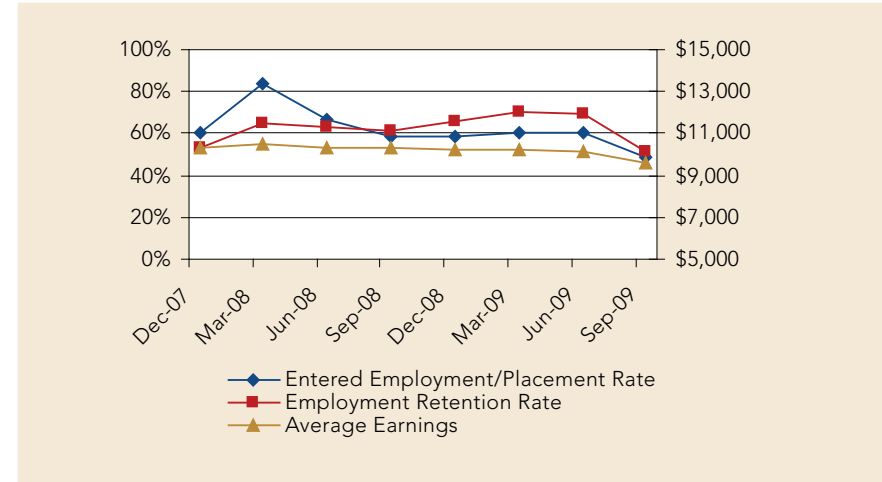
¹ Cumulative four quarters

² Program-to-Date data are as of program inception in spring 2006

Program Description

The Reintegration of Ex-Offenders – Adult program is an employment-centered program that seeks to strengthen urban communities with large numbers of returning prisoners. The program incorporates mentoring, job training, and other comprehensive transitional services. It is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to improve community life.

Performance in the Past Eight Quarters



Program Highlights

Grantees will be participating in a random assignment evaluation that is expected to begin in early 2010. Results of this evaluation are not expected before 2012.

Registered Apprenticeship

www.doleta.gov/oa

Analysis

Apprentices

- New Apprentices declined by 45 percent when compared with the same quarter one year ago
- Active Apprentices increased by five percent when compared with the previous year

Programs

- New Programs in industries that comprise the High Growth Job Training Initiative declined by 40 percent when compared with the same quarter in the previous year
- Active Programs maintained decreased by four percent when compared with the previous year

The downturn in the economy is most likely the reason for the decline in three of the above performance measure categories.

Program Performance

Current Quarter/One Year Ago		
Performance Measure	Quarter Ending 9/30/2008	Quarter Ending 9/30/2009
Apprentices		
New Apprentices	30,736	16,976
Active Apprentices*	335,149*	350,410*
Programs		
Number of new programs in industries that comprise the High Growth Job Training Initiative	282	168
New Programs	335	204
Active Programs Maintained*	15,708*	15,068*

*Cumulative four quarters

Program Description

The Registered Apprenticeship System is a federal-state partnership that is helping to meet our skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on:

- Working in a regional economic context.
- Expanding into targeted high-growth industries.
- Providing greater access to postsecondary education and alternative pathways for at-risk youth.
- Increasing the use of technology-based learning and competency-based models.

Program Highlights

ETA awarded \$6.5 million this quarter to 11 national industry and employer associations and labor management organizations for advancing Registered Apprenticeship through the development of innovative programs that utilize an updated 21st century Registered Apprenticeship framework. Primarily, the grants will fund the development and/or adaptation of national guideline standards that incorporate competency-based progression, hybrid-style progression, and interim credentials.

ETA also awarded more than \$2 million to assist 22 state apprenticeship agencies and the National Association of State and Territorial Apprenticeship Directors in the development of strategies to better serve dislocated workers and other unemployed individuals. The grants will also help the state agencies strengthen partnerships between the Registered Apprenticeship System and the public workforce systems. These grants will support the state agencies as they modernize their infrastructure, policies, rules, and legislation to advance apprenticeship into the 21st century.

Trade Adjustment Assistance

www.doleta.gov/tradeact/

Analysis

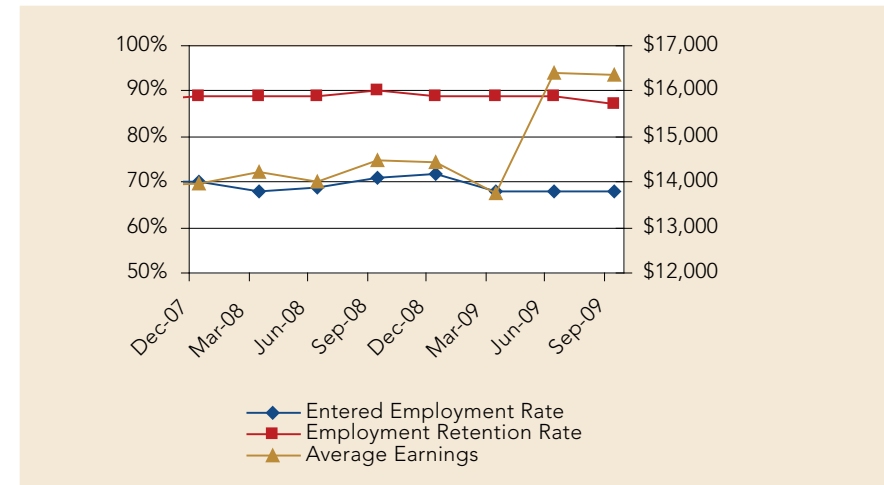
- The Entered Employment Rate decreased by three percentage points over the previous four quarters.
- The Employment Retention Rate decreased by two percentage points when compared with the same period last year.
- The Average Earnings increased significantly by \$1,908 when compared with the same period last year.
- 14,388 individuals exited the program during the four quarters ending on September 30, 2009:
 - 56 percent were male
 - 72 percent were white
 - 64 percent were older than 45 years of age
 - 77 percent had high school education or less at participation
 - Exiters averaged 121 months of tenure at their previous employer
 - 7,405, or 51 percent, received training
 - 5,629, or 76 percent, completed training
 - 66 weeks was the average training duration for the exiters

Program Performance

Performance Measures	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Entered Employment Rate	71%	68%
Employment Retention Rate	89%	87%
Average Earnings	\$14,452	\$16,360

¹ Cumulative four quarters

Performance in the Past Eight Quarters



Program Description

The Trade Adjustment Assistance program is an integral part of the comprehensive workforce development system. The program is essential to helping dislocated workers adjust to changing market conditions and to shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

Unemployment Insurance

<http://ows.doleta.gov/unemploy>

Analysis

- The percent of intrastate payments made on time fell by about four points as initial claims for all programs doubled. The performance results for 46 states fell below their 2008 levels.
- The Detection of Recoverable Overpayments Rate fell by three points but exceeded the target as states were able to increase overpayments established by \$441 million.
- The Entered Employment Rate declined by six percentage points, which is 2.5 percentage points below the target.
- State Employer Tax Liability Determinations Made Timely fell by one percentage point.

Program Description

The federal-state Unemployment Insurance system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns by providing unemployed workers with temporary income. States operate their own Unemployment Insurance programs regulated by state laws. As the federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

Program Highlights

- Employment and job openings continued to decline as unemployment rose to 9.8 percent by the end of FY 2009.
- Unemployment Insurance claims have risen nearly 140 percent over the past year.
- The Unemployment Insurance exhaustion rate rose above 50 percent, which helped prompt Congress in November to expand the 2008 Emergency Unemployment Compensation Program.

Program Performance

Performance Measure	Four Quarters Ending 9/30/2008	Four Quarters Ending 9/30/2009
Percent of Intrastate Payments Made Timely	86.8%	82.9%
Detection of Recoverable Overpayments Rate	56.0%	52.9%
Entered Employment Rate	62.5%	56.5%*
Percent of Employer Tax Liability Determinations Made Timely	85.1%	84.1%
Operational Results		
Reciency Rate	36.9%	41.5%
Exhaustion Rate	39.0%	52.3%
Percent of Recipients of Prime Working Age (25-54)	73.3%	72.6%
Percent of Recipients Who Are Female	41.8%	38.8%
New Initial Unemployment Insurance Claims	13,386,029	20,638,508
Number of First Unemployment Insurance Payments	8,854,203	14,510,164
Average Duration of Unemployment Insurance (Weeks)	15.4	17.5

* Based on first payments numbers from April 2008 to March 2009; the latest data for reemployment are from July 2008 to June 2009; the data for 11 states that have not submitted reports were estimated.

Workforce Investment Act Youth Program

www.doleta.gov/youth_services

Analysis

- 229,061 participants were served in this quarter, which is 3.9 percent higher than the first quarter of PY 2008.
- The Workforce Investment Act Youth Program performance is significantly above the previous year's performance and is well above the annual Government Performance and Results Act targets for 2009.
- The program achieved a result of 66.4 percent on the Placement in Employment or Education measure.
- On the Attainment of a Degree or Certificate measure, the program achieved a result of 57.8 percent for the current quarter.
- The program also achieved a result of 40.9 percent on the Literacy/Numeracy Gains measure.

Program Performance

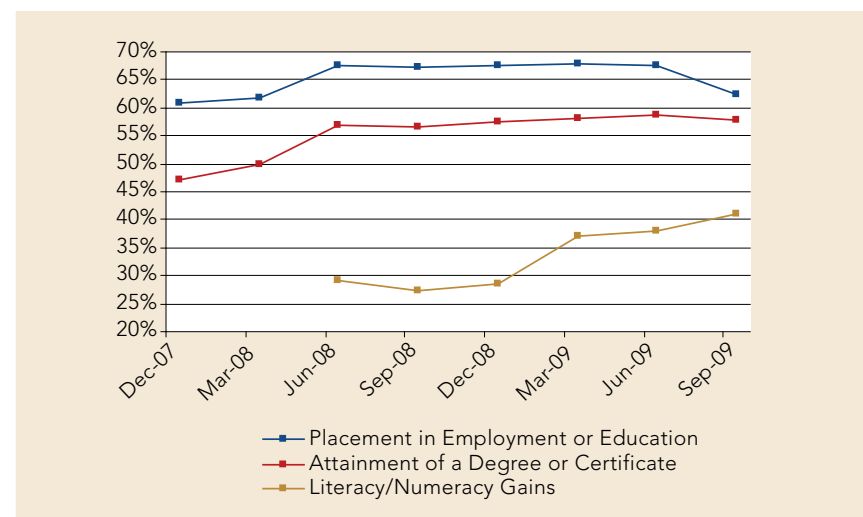
Performance Measure	Quarter Ending 9/30/08 ¹	Quarter Ending 9/30/09 ¹
Placement in Employment or Education	62.5%	66.4%
Attainment of a Degree or Certificate	51.7%	57.8%
Literacy/Numeracy Gains	26.1%	40.9%

¹ Cumulative four quarters

Program Description

The Workforce Investment Act Youth Program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or employment.

Performance in the Past Eight Quarters



Program Highlights

The Recovery Act provided an additional \$1.2 billion in Workforce Investment Act youth funds. The Department, as well as states and local workforce investment areas, have been hard at work during this quarter implementing Recovery Act youth programming, including a focus on summer employment during the summer of 2009. Through September 30, 2009, a total of 347,782 youth were served with Recovery Act funds, including 306,466 in summer employment.

Workforce Investment Act Youthful Offender Initiative

www.doleta.gov/Youth_services/youthful_offender.cfm

Analysis

- The Recidivism Rate for Youth Ages 14 to 17 increased by three percentage points over the last year.
- The Recidivism Rate for Youth Ages 18 and Above decreased by eight percentage points for the last four quarters.
- The Placement Rate for Youth Ages 18 and Above increased by three percentage points compared to the same period last year.

Notes: The recidivism rates for Youthful Offender projects for the current quarter are the same as the June 2009 recidivism rates because grantees only are asked to verify their recidivism rates with their local juvenile justice system or adult criminal justice system once a year as it is a lengthy process. The Youthful Offender recidivism rates are based on the sample of grantees that are able to verify their recidivism rates through their local juvenile justice system or adult criminal justice system.

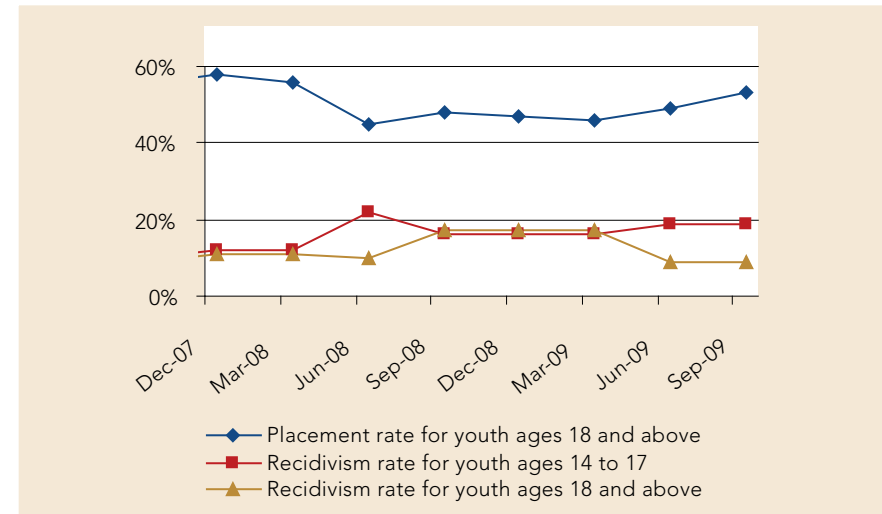
The Youthful Offender Placement Rate for Out-of-School Youth Ages 18 and Above should be considered preliminary and will be updated as data are received from additional grantees.

Program Performance

Performance Measures	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Placement Rate for Youth Ages 18 and Above	48%	53%
Recidivism Rate for Youth Ages 14 to 17	16%	19%
Recidivism Rate for Youth Ages 18 and above	17%	9%

¹ Cumulative four quarters

Performance in the Past Eight Quarters



Program Description

ETA uses its Youthful Offender Appropriation to fund a variety of projects serving both in-school and out-of-school young offenders. These projects are aimed toward supporting both young offenders and at-risk youth, mainly ages 14 to 24, who are in the juvenile justice system or in the adult criminal justice system.

ETA also uses these projects for promoting a multi-dimensional approach to education in youthful offender grants, encouraging the use of alternative educational models to meet the diverse needs of young offenders. The core goal of these models is to assist youth offenders in entering the workforce through specifically targeted and high-demand occupations.

Indian and Native American Youth Program

www.doleta.gov/dinap
www.doleta.gov/youth_services/investment/eta_default.cfm

Analysis

- The Indian and Native American Youth Program served 3,575 youth during the current period.
- The calculation for the Educational Attainment for Dropouts measure changed on April 1, 2009, which caused the performance outcome for this measure to drop significantly compared to one year ago.
- Attainment of Two or More Goals decreased significantly from 100 percent in the previous year to 89 percent in the current year.

Performance Measure	Four Quarters Ending 9/30/08 ¹	Four Quarters Ending 9/30/09 ¹
Educational Attainment for Dropouts	78%	14.8%
Attainment of Two or More Goals	100%	89%

¹ Cumulative four quarters

Program Description

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic skills deficient.

Program Highlights

- 1,438 youth receiving services were public assistance recipients.
- 1,536 youth attained work readiness skills.
- 496 youth received occupational skills training.
- 2,061 participants completed a career assessment.

Analysis

- New 2009 grants have just begun enrollments with 1,198 new enrollees for the current quarter.
- 603 new participants were enrolled into the existing 2007/2008 grants, which are beginning to wind down.
- Technical assistance efforts to improve placement numbers and streamline data entry have resulted in a significantly higher placement rate compared to the last quarter (21 percent).
- The lower performance rates for Attainment of Degree or Certificate and Literacy/Numeracy Gains for the current period can be attributed to the fact that, as youth achieve the measures, they are removed from the calculation.

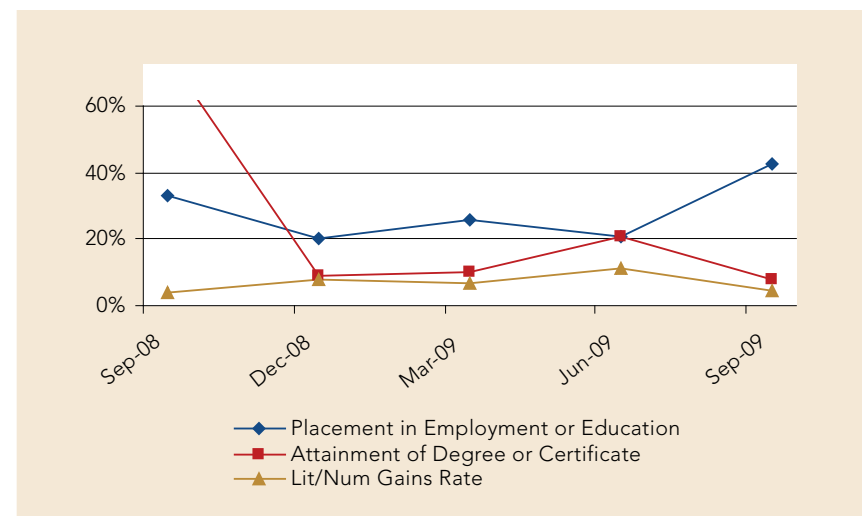
Program Performance

Performance Measure ¹	Quarter Ending 9/30/09	Program to Date ²
Percent of Participants Entering Employment or Enrolling in Postsecondary Education, the Military, or Advanced Training/ Occupational Skills Training in the First Quarter After Exit	42.5%	35.6%
Percent of Youth Who Attain a Diploma, GED, or Certificate by the End of the Third Quarter After Exit	7.6%	47.0%
Percent of Participants Deficient in Basic Skills Who Achieve Literacy or Numeracy Gains of One Adult Basic Education Level	4.5%	36.2%

¹ Due to the long-term nature of these performance measures, the data in this table are based on the very few participants who have reached at least one year since enrollment and/or have exited the program.

² Program-to-Date data are as of the program inception on October 15, 2007.

Performance in the Past Five Quarters



Program Description

YouthBuild provides job training and educational opportunities for at-risk youth ages 16 to 24, while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. Youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring, placement in education and employment, personal counseling services, civic engagement, and participation in community service.

Program Highlights

The Technical Assistance Collaborative has designed two pilot projects aimed at addressing existing concerns with data management and reporting and also post-program placement and retention. Promising practices that emerge from these pilots will be adapted for future training and incorporated into future technical assistance efforts for all DOL YouthBuild grantees.

High Growth Job Training Initiative

www.doleta.gov/BRG/JobTrainInitiative

Analysis*

- 87,287 individuals have been served through the initiative.
- 67,989 individuals began education/job training activities.
- 52,581 individuals completed education/job training activities.
- 42,334 individuals received degrees/certificates.
- 24,040 individuals entered employment.
- 22,688 individuals entered training-related employment.

Common Measure Results

- Entered Employment Rate was 53.2 percent.
- Employment Retention Rate was 92.7 percent.
- Average Earnings were \$27,747.

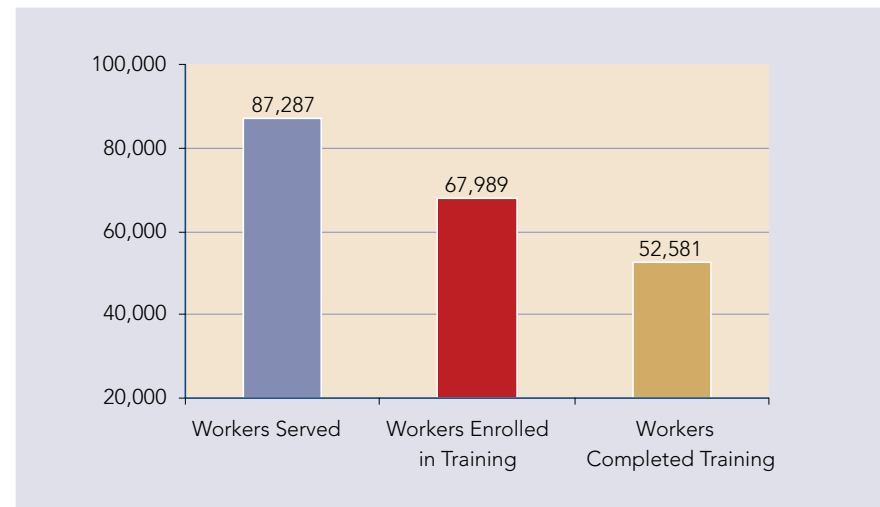
Common measure results are cumulative grant to date as reported for the quarter ending June 30, 2009; these are the most current results available.

Program Description

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high-growth industries. This initiative invests in national models and demonstrations of solutions in each of the 13 targeted high-growth industries.

* Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals who enter employment and training-related employment (noted above) if participants enter employment and complete training in the same quarter.

Performance – Cumulative Four Quarters Ending 9/30/2009*



Program Highlights

The Lower Rio Grande Workforce Development Board attributes several best practices to the success of its grant program. The five regional Workforce Investment Boards continue to come together to share best practices and resources to serve participants. The grant program has successfully utilized industry-based market information provided through the O*NET OnLine Center and the O*NET Interest Profiler to help participants with career exploration; provided Science, Technology, Engineering, and Mathematics (STEM) orientation packets and STEM scholarship intake packets to local students; and conducted outreach to local high schools about the internship program. All these practices combined enable the Lower Rio Grande Workforce Development Board to reach its project goals and outcomes.

Community-Based Job Training Grants

www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm

Analysis*

- 133,497 individuals have been served through the initiative.
- 120,495 individuals began education/job training activities.
- 65,809 individuals completed education/job training activities.
- 50,087 individuals received degrees/certificates.
- 22,912 individuals entered employment.
- 20,387 individuals entered training-related employment.

Common Measures Results

- Entered Employment Rate was 69.6 percent.
- Employment Retention Rate was 90.1 percent.
- Average Earnings were \$19,702.

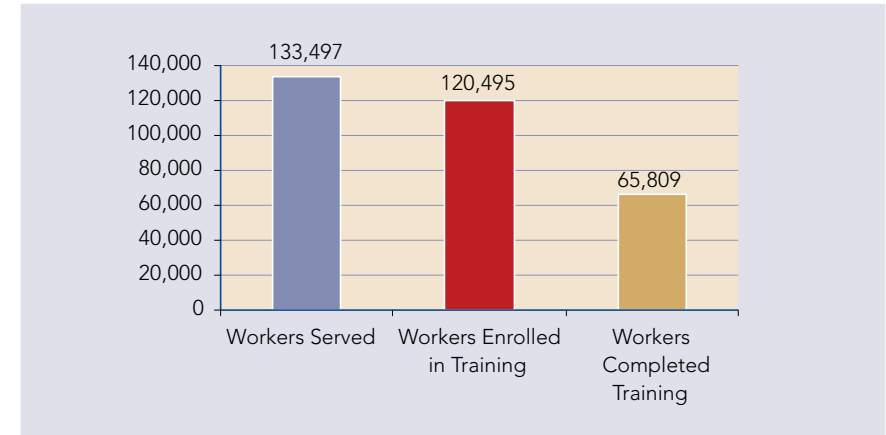
Common measure results are cumulative grant to date as reported for the quarter ending September 30, 2009; these are the most current results available.

Program Description

Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the U.S. workforce's competitiveness. The program does this by building the capacity of community colleges to train workers in skills required to succeed in regionally based high-growth, high-demand industries and occupations. Important grant activities include training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

*Note: All data are cumulative. Grantees only report aggregate results for the total number of individuals who enter employment and training-related employment (noted above) if participants enter employment and complete training in the same quarter.

Performance – Cumulative Four Quarters Ending on 9/30/2009*



Program Highlights

The healthcare industry in rural West Texas is benefitting from Midland College's West Texas Rural Initiative program. The graduates of the West Texas Rural Initiative program are making a significant difference in several West Texas rural communities, working in hospitals, home health, hospice, long-term care, the prison system, clinics, and nursing education. Before the program started, the area suffered a severe shortage of registered nurses, with some areas without a single registered nurse. As a result of this grant program, hospitals that were before understaffed in registered nurses can now operate more efficiently with the proper number of registered nurses. This also holds true for the home health agencies, nursing homes, and clinics in the area. The grant program of Midland College has successfully increased the quality of health care in a number of rural communities of West Texas.

ETA Internet-Based Assistance

www.careerinfonet.org
www.servicelocator.org
<http://careeronestop.org>
<http://online.onetcenter.org>
www.careervoyages.gov

Analysis

- ETA Internet-Based Assistance websites received 10,101,724 visits in the July–September 2009 quarter, an increase of eight percent over the same quarter in 2008.
- O*NET websites received more than three million visits during the July–September 2009 quarter, an increase of 35 percent over the same quarter the previous year. O*NET received 31,752 product download requests, an increase of 27 percent over the same quarter the previous year.
- Career Voyages websites received 657,409 visits during the July–September 2009 quarter, an increase of 37 percent over the same quarter the previous year.

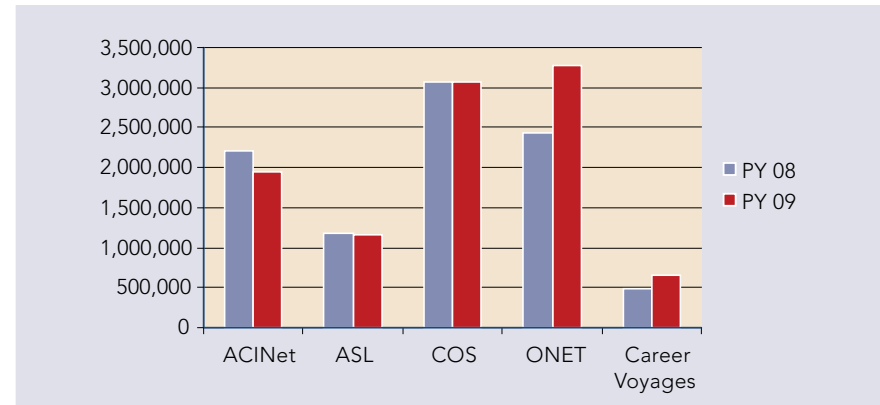
Program Performance

Performance Measures	Quarter Ending 9/30/08	Quarter Ending 9/30/09
America's Career InfoNet	2,214,975	1,941,016
America's Service Locator	1,170,468	1,157,277
CareerOneStop Portal	3,068,460	3,076,520
O*NET	2,424,229	3,269,502
Career Voyages	480,569	657,409
Combined Visits	9,358,701	10,101,724
O*NET Product Downloads	24,922	31,752

Program Description

ETA's Internet-Based Assistance includes tools that help individuals explore career opportunities and occupations, either electronically or at local One-Stop Career Centers, to make informed employment and education choices. The websites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in demand in high-growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

Number of Website Visits – Current Quarter and Same Quarter a Year Ago



Program Highlights

- With the release of the O*NET 14.0 development database, comprehensive data are now available for 833 O*NET-SOC occupations, including the 117 O*NET-SOCs updated within this release. The database also includes new Task Statements for 153 New and Emerging O*NET-SOC occupations and the addition of Interests and Work Values data for 96 of those occupations. It also incorporates the new O*NET-SOC 2009 taxonomy.
- The O*NET Code Connector was redesigned to provide improved, more user-friendly assistance to workforce professionals who are determining the correct O*NET-SOC codes for job orders, job applicants, and Unemployment Insurance claimants. Key items from the O*NET database are displayed so workforce personnel can quickly select an O*NET-SOC code.
- The O*NET lay titles database now contains approximately 40,000 distinct titles. A variety of private and publicly developed electronic tools use these alternate occupational titles to improve their keyword search performance. The 2009 update added more than 1,500 distinct titles. More than 700 of the new lay titles are linked to the New and Emerging "green" occupations.

Glossary of Performance Measures

Common Performance Measures

(Used by Workforce Investment Act, Wagner-Peyser, Trade Adjustment Assistance, Senior Community Service Employment Program, Prisoner Reentry Initiative, and National Farmworker Jobs Program)

Adult Measures

Entered Employment

Of those who are not employed at the date of participation: the number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Employment Retention

Of those who are employed in the first quarter after the exit quarter: the number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

Average Earnings Change in Six Months¹

Of those who are employed in Q1 after exit: the total post-program earnings (earnings in Q2 + Q3 after exit) minus pre-program earnings (earnings in Q2 + Q3 prior to registration) divided by the number of adults who exit during the quarter.

¹ This definition was used for earnings in PY 2005. Q=quarter

Youth Measures

Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

Placement in Employment or Education

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

Program-Specific Performance Measures

Foreign Labor Certification

Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues Are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

Percent of Employer Applications for Labor Certification under the Streamlined System That Are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, or (3) withdrawn.

The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager initiative.

Percent of H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a state Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the state Workforce Agency.

Indian and Native American Adults

Average Hourly Wage Gain

Measures the Indian and Native American program's ability to increase participant earnings by comparing pre-program wages with post-program wages. As a dollar amount, the post-program wages minus pre-program wages for those participants who obtained employment after exiting the program. The outcome for this measure is an average of all pre- and post-program wages for all participants who obtained employment at exit.

Employability Enhancement Rate

As a rate, the total number of trainees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of trainees enrolled in the program year.

Entered Employment Rate

The number of trainees who entered unsubsidized employment at termination divided by the total number of trainees.

Positive Termination Rate

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement divided by all trainees enrolled in the program year.

Program-Specific Performance Measures (cont.)

Indian and Native American Youth

Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the 13 goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

Internet-Based Assistance

The Number of Page Views on America's Career InfoNet

The Dissemination of O*NET Data Measured by Site Visits

The Number of Page Views on Career Voyages

Percent of New Requirements Ratings for O*NET-SOC Occupations

Number of occupations updated and released in database divided by the total number of O*NET-SOC occupations during the fiscal year.

Percent of O*NET-SOC Occupations for Which Updated Data Are Released

Number of occupations for which incumbent survey activities have been completed and closed out divided by the total number of O*NET-SOC occupations during the fiscal year.

Website Visits to O*NET

Prisoner Reentry Initiative

Recidivism Rate

The percentage of participants who are rearrested for a new crime or re-incarcerated for revocation of a parole or probation violation within one year from release from prison.

Registered Apprenticeship

Employment Retention

The number of apprentices employed nine months after registration divided by the number of apprentices registered in the first quarter of the fiscal year.

Earnings Gain

The difference between the average of the current hourly wage of the total number of entrants still employed nine months later and the average of the starting hourly wage of the total number of entrants registered in the first quarter of the fiscal year.

Average Cost per Registered Apprentice

Program budget allocation divided by total active federal program participants (apprentices).

Senior Community Service Employment Program

Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

Community Service

The number of community service hours as reported by each grantee and divides that number by the total community service hours funded for the grantee, adjusted for minimum wage differences among the states.

Most-in-need

Most-in-need means participants with one or more of the following characteristics: have a severe disability; are frail; are age 75 or older; are age-eligible but not receiving benefits under title II of the Social Security Act; reside in an area with persistent unemployment and have severely limited employment prospects; have limited English proficiency; have low literacy skills; have a disability; reside in a rural area; are veterans; have low employment prospects; have failed to find employment after utilizing services provided under title I of the Workforce Investment Act of 1998 (29 U.S.C. 2801 et seq.); or are homeless or at risk for homelessness. (§ 513(b)(1)(E) as amended by Pub. L. No. 109-365).

Unemployment Insurance

Percent of Payments Made Timely

The percentage of intrastate Unemployment Insurance benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

Detection of Recoverable Overpayments

The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

Entered Employment Rate

The percent of persons receiving a first payment in a given quarter who had earnings in the next quarter.

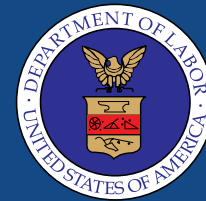
Percent of Employer Tax Liability Determinations Made Timely

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.





EMPLOYMENT AND TRAINING ADMINISTRATION
UNITED STATES DEPARTMENT OF LABOR



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