



Emergency Management and Response Information Sharing and Analysis Center

CIP BULLETIN 4-08

July 8, 2008

NOTE: *CIP Bulletins will be distributed as necessary to provide members of the Emergency Services Sector with timely, important, unclassified information potentially affecting the protection of their critical infrastructures. They are prepared by the Emergency Management and Response- Information Sharing and Analysis Center (EMR-ISAC) at (301) 447-1325 or by e-mail at emr-isac@dhs.gov.*

Public Safety Answering Points (9-1-1 Call Centers)

Subsequent to arrangements between the National Emergency Number Association and the Emergency Management and Response—Information Sharing and Analysis Center (EMR-ISAC), points of contact at Public Safety Answering Points (9-1-1 Call Centers) have been subscribed to receive the *weekly* Critical Infrastructure Protection (CIP) INFOGRAM from the EMR-ISAC. The document contains four very short articles regarding the protection and resilience of the critical infrastructures of the Emergency Services Sector (ESS) including emergency communications.

More importantly, the points of contact will begin receiving imminently *periodic* CIP (***For Official Use Only***) Notices published by the Department of Homeland Security or Federal Government Law Enforcement Agencies regarding potential threats to and vulnerabilities of the critical infrastructures of emergency departments and agencies. CIP (FOUO) Notices are sensitive documents only for those who have “the need to know.”

Simply stated, these actions have been taken because the Department of Homeland Security (DHS) considers the nation’s PSAPs/9-1-1 Centers essential to the survivability and continuity of local, regional, state, and tribal critical infrastructures and key resources. DHS maintains that emergency communications centers should be included in the EMR-ISAC information or intelligence sharing pertaining to infrastructure protection and resilience.

Therefore, please watch for confirmation from DHSInteractive containing your user name (i.e., your electronic address in lower case only) and password. Call 1-866-916-8306 if you experience any difficulty accessing the CIP (FOUO) Notices. The weekly INFOGRAM does not require a user name and password to open and read the document.

An “unsubscribe option” is available if the information has no value to your organization. However, be aware that by unsubscribing you will not receive the FOUO documents when crisis strikes, which may contain information or intelligence that could affect the emergency plans and operations of your center.

If you have any questions or concerns about this *no-cost* subscription, please contact the NENA Technical Issues Director at 614-442-9110 or at rhixson@nena.org. Alternatively, you can reach the EMR-ISAC at 301-447-1325 or at emr-isac@dhs.gov.