# VAFB FAMILY HOUSING TOWN HALL



## PRESENTED TO Balfour Beatty Housing Residents August 29<sup>th</sup> at 6:00 pm Community Center ~ MPR

### Overview

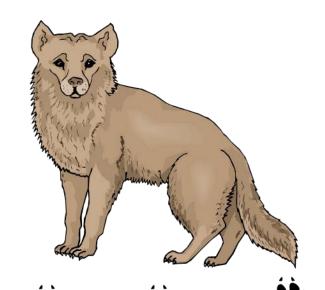
- Coyotes in Housing
- Balfour Beatty Communities Team
- Renovations
  - Cabinet Replacements
  - Irrigation Improvements
- Community Center Amenities
- Neighborhood Mayors
- Non-Reno to Reno Moves

- Resident Responsibilities
- Upcoming LifeWorks Events
- Speed Bumps within Housing
- CEL Surveys
- Self-Help Store
- Pet Owner Friendly Reminder
- Question & Answer Session



### **COYOTES** within Housing!!

- Mr. Tim Belton, Agriculture and Wildlife Habitat Ecology Program Manager, will be speaking to us regarding Coyotes within housing.
  - When in doubt, REMEMBER:
    - DO NOT feed them!
    - DO NOT approach them!
    - DO NOT leave trash or compost out!
    - DO educate your family members!





### Management Team

- Development & Renovations Team:
  - Dan Savoia Balfour Beatty Communities Project Director
  - Ty Ferguson Renovations Supervisor
- Community Management Team:
  - Stacy Nelson Community Manager
  - Nicky Magdaleno Assistant Community Manager
  - Carla Sapone Finance Specialist
  - Brandi Lytle LifeWorks Coordinator
  - Robert "Bob" Allen Facility Manager
- AF HMO Team:
  - Gretchen Swinehart-Capitol Asset Manager
  - Debbie Buck Housing Program Manager



# RENOVATIONS

"Updates, Cabinet Replacements & Irrigation"

### **Cabinet Door Replacements**

- 435 Renovated Homes and All (164) New Homes Need Replaced
- Why?
  - Water Intrusion into joints, finish and wood.
  - New Door Design and Finishing Process that is more effective at resistance.

### How?

- 10 Minute Process to change out doors.
- Difficulties in making and scheduling appointments. No return calls, no shows.
- Notifications planned to begin process of entering homes without appointments.
- Will provide advance notice and opportunity to make an appointment if resident is willing and able.

### Cabinet Door Replacements (cont'd)

- 435 Renovated Homes and All (164) New Homes Need Replaced
- The new doors are not "Waterproof"
- Please be mindful of normal maintenance and care of wood cabinets.
  - Water and Wood never mix well.
  - Always Wipe off any liquids that come in contact with the cabinets immediately.
  - NEVER use abrasive cleansers, scouring pads, or powdered cleansers.
  - Treat them as you would a piece of wood furniture.

No Cabinet Maker Warrants against damage due to exposure to excessive moisture. Be aware of your responsibilities.



### Additional Irrigation Enhancements

- Installing Irrigation in Dog Park and 3 Common Areas.
- Dog Park will be closed for a minimum of 60 days, until new grass is fully established and can take heavy foot/paw traffic.
- Other locations at Korina and Arbor, and Aspen near Utah Gate.
- Irrigation Enhancements will continue beyond these locations as far as the balance of funds will allow.



# **PROPERTY MANAGEMENT**

"Updates, Reminders & Events for Vandenberg Housing Residents"

### **BBC Community Center**

#### • Community Pool:

- Hours of Operation: 10:00 am 6:00 pm Monday through Thursday
  10:00 am 7:00 pm Friday through Sunday
- Tentatively scheduled to be open from April to November (weather permitting)
- **Fitness Room**, Playroom, Sauna:
  - Hours of Operation: 8:00 am 5:00 pm Monday through Friday
- Multi-Purpose Room (MPR):
  - Hours of Operation: Available by Reservation
  - First come, First served basis
  - \$275 Security & Key Deposit required

### **Neighborhood Mayors**

•	Altimira:	CIV Rosalie Cortez:	
•	Capistrano:	SSgt Alex Nyland:	
		SrA Julian Newby:	
		SSgt Robert Enriquez:	
•	San Miguel:	CIV Seth Muise:	
•	La Purisima:	MSgt Marlin Edwards:	
•	Santa Inez:	Capt Christopher Ewing:	
		2 <sup>nd</sup> Lt Kara Jarvis:	
		Capt Scott Carlin:	
•	Alcala:	Maj Philip Stevens:	
•	El Camino:	CIV John Treutel:	

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### **Relocation Plan: Non-Reno to Reno Homes**

- **161** renovations yet to be accomplished prior to Aug 12
- 75-Day Notices & Surveys delivered to 99 residents in Non-renovated homes
- ALL Residents sent a Survey have responded
- **33** Residents won't need to transfer due to PCS, Retirement, Separation
- 67 Residents will need to transfer (41 JNCO, 26 SNCO)
- 3 Residents have already transferred (JNCO)
- 8 Residents are scheduled to transfer (JNCO)
- **56** Residents will need to transfer prior no later than 28 Feb 12
- It is anticipated that we will be able to accommodate all residents by bedroom entitlements.
  Some SNCO's will be offered JE homes. We need 26 SNCO units. We currently only have 14.

### Resident Responsibilities: Yards & Flowerbeds

### Residents are responsible for the following:

- Removing trash and debris from front & back yards
- Putting away trash receptacles promptly
- Picking up after your pets
- Ensuring back yards are well-maintained and neat in appearance, which includes:
  - Watering, weeding and mowing lawn
- Weeding and maintaining flowerbeds in front & back yards
- Maintaining Mulch / Bark in front & back yards (if applicable)
- Residents may receive up to 4 bags of mulch per quarter at Self Help
- *Some exceptions apply for Senior Leadership*

### LifeWorks Events – September 2011

- Sep 8<sup>th</sup>: American Flag Exchange
- Sep 14<sup>th</sup>: Wii Tourniiment
- Sep 16<sup>th</sup>: LAST DAY to mail your CEL survey
- Sep 21<sup>st</sup>: Knitting & Needles
- Sep 23<sup>rd</sup>: Country Line Dancing
- Sep 28<sup>th</sup>: Story Time
- Fall Events to Come:
- March Against Domestic Violence w/Family Advocacy
- Fire Safety Parade w/Fire Department
- Halloween Events







## CEL Survey: Update

The race has begun! The sooner you return your survey, the more chances you have to win! GRAND PRIZE is \$1,500 CASH!

34 Surveys

3 Surveys

Response Rate as of 8/29/11:

٠	Altimira:	62%	72 Surveys
•	San Miguel:	46%	105 Surveys
•	La Purisima:	54%	60 Surveys
•	Capistrano:	76%	207 Surveys
•	Santa Inez:	56%	42 Surveys

- Alcala: 53%
- El Camino Real: 17%



### Self Help Store

- Self Help Office
  - 603 Juniper Street
  - TEL: (805) 734-1672
  - Hours of Operation:
    - Mon thru Fri 8am to 5pm
    - Sat 8am to 12pm
    - Sun CLOSED



- Items supplied:
  - Grass seed
  - Top soil
  - Bark
  - Fluorescent light bulbs
  - Air filters
  - Loaned items:
    - Shovels
    - Brooms
    - Rakes
    - Lawn Mowers
    - Hedge clippers
    - Carpet cleaners
    - "Garage Sale" signs

### Just a Friendly Reminder for Pet Owners...

#### • If you are moving INTO housing, you must:

- Register your pet(s) with the Base Vets Office
- Provide BBC with a photo of each pet (limit 2 pets per household)
- Provide Shot Records for each pet
- ✓ Provide Proof of Breed (dogs only)
- ✓ BE A RESPONSIBLE PET OWNER!
- If you are moving **OUT** of housing, you must:
  - ✓ Unregister your pet(s) with the Base Vets Office
    - If you are PCSing, you won't be able to register your pet at your new command until this is done.
  - ✓ Point of Contact for the Base Vet: Mona Martin, 805-606-3019



### **Questions & Answers**



