



Indian Health Service
California Area Office
650 Capitol Mall, Suite 7-100
Sacramento, CA 95814-4708

MARCH 19, 2012

Dear Tribal Leaders and Program Directors,

I am writing to let you know that beginning April 1, 2012, the Indian Health Service (IHS)/California Area Office (CAO) will be conducting routine monitoring and healthcare performance evaluations of Title I healthcare programs contracted under Public Law 93-638. These evaluations are intended to help programs meet nationally accepted standards of healthcare, including: Proper licensing and credentialing; monitoring the quality of healthcare services provided; and guidance for programs seeking accreditation.

These on-site evaluations will be conducted by a small team of IHS/CAO professionals utilizing a standardized review manual. The evaluations will be conducted under the authority outlined in section (7) (C) of all Title I Contracts. The order in which programs will be evaluated will be determined by random selection. Healthcare programs will be given at least 60 days advance notice. Programs will be evaluated on a six-year cycle unless circumstances and/or a resolution tribal government requests a more frequent schedule. I remain available for any questions. I may be reached at (916) 930-3927.

Sincerely yours,

/Margo D. Kerrigan/

Margo D. Kerrigan, M.P.H.
Director