

Consumer Bill of Rights

- Qualified consumers may participate in the CARS Program between July 1, 2009 and November 1, 2009 or when authorized funds are no longer available.
- Qualified consumers will receive a credit of \$3,500 or \$4,500 for an eligible trade-in toward the purchase or lease of an approved vehicle under CARS Program.
- Qualified consumers will receive the \$3,500 or \$4,500 credit at the time they purchase their new vehicle.
- Dealers must provide consumers with any other advertised rebates or discounts in addition to the credit they receive through the CARS Program.
- Consumers should expect to conduct their deals at their dealership of choice, not on the Internet.
- Consumers should expect the dealers to provide their best estimate of the scrap value for their eligible trade-in vehicle. Dealers are allowed to deduct \$50 from this value for their administrative costs.
- Consumers should expect that all information collected through the CARS Program will be kept confidential. Social Security numbers are **not** required for a CARS transaction.