# **Naval Hospital Beaufort**





Always Caring

Since 1949

Naval Hospital Beaufort Annual Achievements 2011



# Message from the Commanding Officer

2011 was a productive year for Naval Hospital Beaufort. In addition to many important process improvements at the hospital and our branch

health clinics, our Sailors and civilian staff were very active in the local community. At Naval Hospital Beaufort, we are one big family who embraces our patients and the surrounding communities by showing that we are "always caring," whether on duty or off.

One of the major improvements at Naval Hospital Beaufort was the renovation of our pharmacy, which included modernizing equipment, improving the workflow, and reducing patient wait times. Another key initiative was the launch of Medical Home Port, which improved our delivery of primary care by providing a team-based approach that places the patient and their family at the center of their care.

We also implemented several other process improvements aimed at reducing the potential for medication errors, upgrading the process by which our primary care providers have access to radiologic images and reports, increasing dental readiness for active duty, and decreasing the number of recruits failing to keep their follow up optometry appointments.

Additionally, our staff kept busy doing their part to make our community a better place. Sailors and civilians alike volunteered countless hours helping those less fortunate, bringing awareness to vital issues like domestic violence and breast health, participating in community festivals, and so much more.

For Naval Hospital Beaufort, 2011 was all about making a positive impact. As we move forward into 2012, I'm looking forward to continuing our momentum and reaching new heights.

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# Who We Are

Naval Hospital Beaufort, situated in idyllic Beaufort County, South Carolina, was built in 1949 and is the oldest naval hospital building still in active service for patient care. The hospital has a 20-bed inpatient ward, comprehensive primary care clinic, a full array of ancillary services, and several specialty clinics including orthopedics, general surgery, oral surgery, and behavioral health.

Our staff is comprised of 561 active duty Sailors who often temporarily leave the hospital to deploy in support of military and humanitarian operations around the world. Last year, 72 of our staff deployed to locations that include Kuwait, Djibouti, Afghanistan, and aboard the USNS Comfort.

Our staff also includes 254 civilians and 269 contractors who provide the face of continuity as our active duty staff fulfill their military obligations. They are the anchor that keeps Naval Hospital Beaufort firmly moored within the community.

## We've Had a Busy Year

### Naval Hospital Beaufort

- Total Patient Visits at NHB— 99,198
- ER Patients 7,458
- Urgent Care Patients 3,606
- Medical Home Port Primary Care Patients—17,077
- OB/GYN Patients—536
  - Total OB/GYN Patient Visits—3,176
  - Babies Delivered (at Beaufort Memorial Hospital) 408
- Surgeries Performed—763
  - Outpatient Surgeries—631
  - Inpatient Surgeries—132
- Oral Surgery Procedures—600
- Prescriptions Filled—288,829
- Labs (Blood Drawn)—27,726
- Total Radiology Patient Visits 38,546
  - Mammograms 1,930
  - CT Scans 8,580
  - Ultrasounds 8,964
  - X-rays 19,072



Sailors from NHB's decontamination (DECON) team participate in warm zone training, Oct. 19-20, 2011. They honed their abilities to triage, initiate field treatment, decontaminate, and save victims of chemical, biological, radiological/nuclear, or hazardous materials contact.

### We've Had a Busy Year

### Branch Health Clinic Parris Island

- Total Patient Visits at BHC Parris Island —169,558
- Recruit Sickcall Patients—6,232

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- Permanent Party Sickcall Patients —13,918
- Patients at Battalion Aid Stations 37,404
- Sports Medicine and Rehabilitative Therapy (SMART) Clinic Patients —21,288
- Well Woman Clinic Patients —3,763
- Audiology Exams—18,431
- Optometry Exams—28,707
  - Glasses Fabricated—9,863
- X-rays Taken- 12,491
- Immunizations Given—142,116

### Branch Health Clinic Parris Island—Dental

- Total Patient Visits 59,561
  - Number of Recruits Processed 18,781
  - Dental Procedures 55,843
  - X-rays Taken 142,642
  - Prosthetics Created 1,080
  - Tooth Extractions 17,858
  - Root Canals—1,599
  - Crown and Bridges—626
  - Implants—244
  - Fillings—34,404



Sailors in the Acute Care Area (ACA) at Branch Health Clinic Parris Island. Last year, over 6,000 patients received care in the ACA.

Naval Hospital Beaufort Annual Achievements 2011

### We've Had a Busy Year

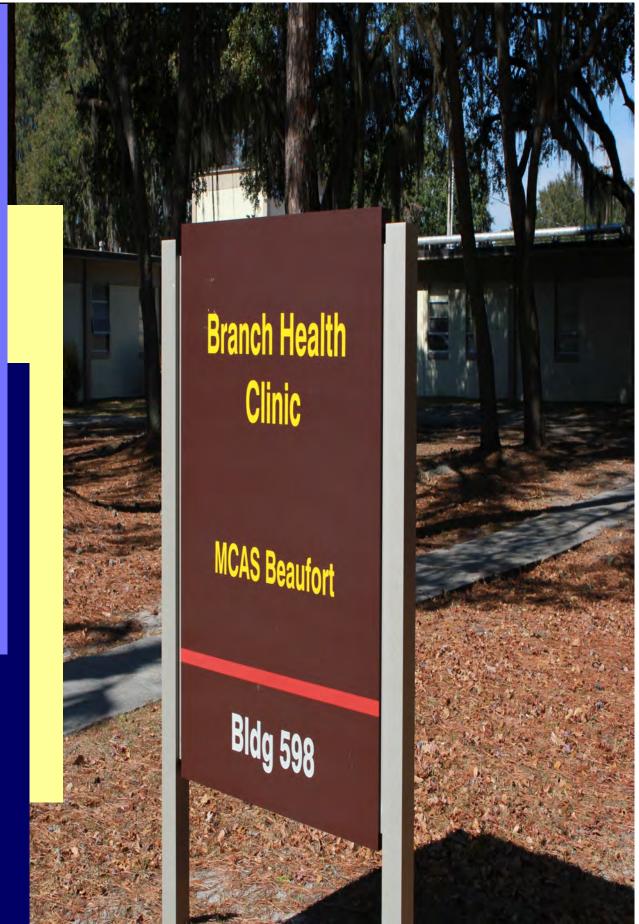
### Branch Health Clinic Marine Corps Airs Station (MCAS )Beaufort

- Total Patient Visits—18,765
- Audiology Exams— 2002
- Optometry Exams 7,964
- Labs (Blood Drawn)—39,603
- X-rays Taken 856
- Immunizations Given—1,775

### **Branch Health Clinic MCAS—Dental**

- Total Patient Visits—9,725
  - Dental Procedures—39,710
  - X-rays Taken 3,819
  - Prosthetics Created—721
  - Root Canals—200
  - Crowns and Bridges—210
  - Fillings—702

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### Making Improvements

- Completed a \$1.63 million pharmacy renovation to modernize equipment, improve services, and reduce patient waiting times
- Launched Medical Home Port in January, 2011. This new Navy Medicine initiative introduced a patient and family centered model for delivering primary health care. The model is based on a team approach and is designed to provide comprehensive and integrated care to our beneficiaries.
- Implemented the Picture Archive Communication (PAC) System. This allows the radiologist to review and transcribe the findings and impressions of an x-ray image within minutes. The ordering provider has access to the image and the radiologist's impression within minutes.
- Implemented the "Do Not Disturb" zone for inpatient medication administration, a best practice model for reducing the risk of medication errors and enhancing patient safety. Nursing staff are not interrupted while performing medication administration.
- Developed a tracking mechanism for recruits needing follow up eye exams, which decreased the occurrence of recruits failing to keep follow up eye evaluations by 64%.
- Improved dental readiness of active duty to 95% by increasing the number of equipped dental treatment rooms and implementing a "One Stop Examination and Cleaning" appointment methodology as a best practice.

# **Making Improvements**

- Implemented use of new, cost-effective pregnancy test, saving over \$14,000 annually without compromising quality of care.
- Increased accuracy of reported lab results by 100% and reduced unnecessary man hours by 30% by automating delivery of all lab results directly into the Composite Health Care System (CHCS). This ensures more timely access to accurate lab results by the ordering providers.



The pharmacy's new Parata Max, the latest in pharmaceutical technology to increase efficiency. The Parata Max can count medication and fill, label and cap bottles, with use of pneumatic technology that reduces the number of broken pills.

# A Year of Community

- Capt. Queen was a keynote speaker at the Women's History Symposium.
- Capt. Queen spoke at Kid Fest 2011.
- NHB staff participated in the College & Career Fair at Whale Branch Early College High School.
- NHB staff assisted with the MCAS Beaufort Air Show.
- NHB helped out with the Beaufort Water Festival's Lowcountry Supper Night by letting organizers use the galley to cook 1,200 lbs of sausage, 3,500 ears of corn, and 1,200 lbs of shrimp.
- Capt. Queen and Capt. Simmer attended the Laurel Bay DoDEA Back to School Rally.
- NHB hosted annual Health and Wellness Fair for all beneficiaries.
- NHB began monthly tours of historic sites, including Fort Frederick, which are open to the public.
- NHB hosted families with the quarterly MCRD Windshield Tour.
- NHB commemorated the start of Domestic Violence Awareness month, in collaboration with MCCS Behavioral Health, with a Purple Ribbon Campaign.
- NHB Sailors volunteered with the 7<sup>th</sup> Annual Wheelchair and Wounded Warrior Hunt.
- NHB Medical Home Port staff conducted sports physicals at local DoDEA school to make the physicals more accessible to students.
- NHB staff participated in the MCRD Fall Festival.

### A Year of Community



HMC Amanda Hughes, command historian, answers questions while hosting a field trip at Fort Frederic, a 280 year old tabby fort adjacent to NHB, for Riverview Charter School, Dec. 6, 2011.

- NHB Sailors marched in Veteran's Day Parade for city of Beaufort.
- NHB Sailors participated in Veteran's Day event for city of Ridgeland.
- NHB hosted Military Retiree Council Annual Meeting.
- NHB Command Historian, HMC Amanda Hughes, gives tour of historic sites on hospital grounds and Fort Frederick to students from Riverview Charter School.
- NHB hosted a holiday tree lightening ceremony.
- NHB Sailors volunteered with local community organizations, helping provide Christmas presents to over 360 local children.
- The NHB Honor Guard presented honors at 97 funerals and performed at 16 events.

### Accolades

- NHB received Blue H Health Promotion and Wellness Award Gold Star
- Navy Medicine East recognized NHB for having the "Best Safety Program in the Region" for FY10
- BGEN Padilla, USMC, Commanding General, MCRD/ERR presented a "Certificate of Commendation" to the Branch Health Clinic at Parris Island
- NHB was awarded a "Certificate of Achievement" for achieving a flu vaccination rate between 75 and 84 percent for the 2010-2011 flu season
- Navy Medicine Best Small Facility Government Purchase
  Card Program award.
- NHB was ranked #2 in the Navy for the use of "EZ Save" resulting in additional savings and improvement of the supply chain efficiencies.
- The following outstanding Sailors were recognized in 2011:
  - Blue Jacket of the Year HN Marzell Scott
  - Junior Sailor of the Year HM2 Roberto Songco
  - Sailor of the Year HM1 Chad Keast
- Fifty enlisted Sailors were promoted to the next highest pay grade

# **Financial Information**

#### **Annual Operating Budget**

The annual budget covers fiscal year 2011, which runs from Oct. 1, 2010 through Sept. 21, 2011.

\$68	.382	,352.	00
700	,502	,552.	00

#### Expenses

Annual expenditures in support of Naval Hospital Beaufort and the Branch Health Clinics at MCAS and MCRD.

Immunizations and pharmaceuticals	\$11,842,651.00
Travel expenses to ensure the continued professional development of staff	\$429,000.00
Operations support (utilities, communication resources, medical equipment maintenance, and printing)	\$2,002,878.00
Contract services (staff, laboratory services, and maintenance/repairs of buildings)	\$21,391,705.00
Civilian personnel (doctors, nurses, and an administrative support staff)	\$18,328,395.00
Equipment purchases	\$1,111,751.00
Consumable supplies	\$4,522,172.00
One-time spending on specific facilities projects	\$8,753,800.00
	\$68,382,352.00

# A Global Force for Good: NHB Deploys in 2011

Last year, our Sailors deployed to Afghanistan, EMF Djibouti, EMF Kuwait, Guantanamo Bay, 2ND MEDBN, 2ND MLG, 2ND MARDIV FMF LANT, 1ST BN 9TH MARINES, and aboard the USNS Comfort.

**HN Ian Bullock HN Jesse Burdine** HN Joshua Callahan **HN** Joseph Dyar **HN Adam Hanke HN Lucas Hunter HN Andre Jones HN Jessica Keene HN Erique Lynn HN Justin McCrary HN Bryan Pellegrino** HN Brittney Salter **HA Branden Langley MASN Stephanie Broussard** HM3 David Bautista HM3 Joshua Cotton HM3 Danielle Ferriola HM3 Joshua Gregg HM3 Francisco Guzmanyepez HM3 Samuel Howell HM3 Jennifer Nuehring HM3 Henri Solomon HM3 Delphan West HM3 Robert Oens HM3 Zachary Wrightsman HM3 David Bautista MA3 Chad Breaux MA3 Timothy Nobles HM2 Randy Fuhrman HM2 Christopher Lanier HM2 Everett Solano HM2 Jason Givens HM2 Juan Sanchez HM2 Christopher Walker HM2 Robert Whitehead LS2 Alvin Williams HM1 Nigele Abner HM1 Carlos Aguilarmontoya

HM1 Trenton Carter HM1 Ioana Champagne HM1 Allen McFadden HM1 Stephanie Jordan HM1 Joseph McDaniel HM1 Vincent Nesbitt HM1 William Russell MA1 William Brower MA1 John Justiniano PS1 Gregory Magness **HMC Kenneth Bush HMC Gerald Ramones HMC Robert Starkey ENS Amanda Ault ENS Tyler Hippey ENS Anthony Meier** LTJG Patrick Hickey LTJG Michelle Paineau LTJG Phillip Richmann **LTJG Neil Termine** LT Angel Calvo LT Chahn Chess LT Bradley Davis LT Lindsay Dowdle LT Joseph Labarbera LT Gustavo Lores LT Robert Reed LCDR Michael Connor **LCDR** Thomas Hernandez LCDR Gerald Maxwell LCDR Terri Osner LCDR Arcelia Wicker **CDR Richard Biggs CDR Gregory Thier CAPT Edwin Connelly CAPT** John Kane





Camels in Djibouti. (Photo courtesy of Cmdr. Gregory Thier)

# Naval Hospital Beaufort Annual Achievements 2011 Senior Leadership



Capt. J. R. Queen Commanding Officer



Capt. E. D. Simmer Executive Officer



CMDCM T. Willis Command Master Chief



Capt. T. V. Bola Nursing Services



Cmdr. D. L. Aune Public Health



Cmdr. W. D. Brafford Dental



Cmdr. G. L. Cowan Mental Health



Cmdr. C. J. Kardohely Surgical Services



Cmdr. C. A. Smith Branch Health Clinics



**Senior Leadership** 

*Cmdr. G. T. Thier Medical Services* 



Cmdr. M. D. Travis Clinical Support Services



Lt. Cmdr. R. M. Bristol Administration



Lt. J. Phillips Resource Management



### **Phone Directory**

- Appointments—843-228-5175/5198
- Behavioral Health Clinic—843-228-5599
- Branch Health Clinic Parris Island—843-228-1309
- Branch Health Clinic MCAS—843-228-7424
- Customer Relations—843-228-5306
- Dental Services MCAS—843-228-7512/6502
- Dental Service MCRD—843-228-3500
- ER-843-228-5400/5401
- General Surgery Clinic—843-228-5459
- Health Promotions—843-228-5344
- Hospital Information/Quarterdeck 843-228-5200

- Immunizations—843-228-5559
- Lab—843-228-5467
- Medical Records—843-228-5332
- OB/GYN-843-228-5348/5345
- Optometry-843-228-5478
- Oral Surgery—843-228-5475
- Orthopedics—843-228-5455
- Pharmacy—843-228-5405
  - Pharmacy (refills) -843-228-5402
- Physical Therapy—843-228-5473
- Radiology—843-228-5440
- TRICARE-1-800-444-5445
- Women, Infants, and Children (WIC) —843-228-5561