

DoD NATIONAL RELOCATION PROGRAM (DNRP) EVALUATION FORM

The Nation Relocation Program Office (NRPO) needs your experienced input in order to improve/update its future relocation services to Department of Defense civilian employees. Please fill out the following and return it to the U.S. Army Engineer District, Baltimore. Your response will be greatly appreciated.

	Excellent	Good	Needs Improvement	Not Applicable
1. Please evaluate each DNRP service used.				
a. Client Services Counseling	_____	_____	_____	_____
b. Guaranteed Homesale Service	_____	_____	_____	_____
c. Marketing Assistance	_____	_____	_____	_____
d. Amended Sale Program	_____	_____	_____	_____
e. Property Management Services	_____	_____	_____	_____
f. Destination Services	_____	_____	_____	_____
g. Mortgage Assistance	_____	_____	_____	_____
h. Equity Advance/Loan	_____	_____	_____	_____
2. Please evaluate the DoD Civilian Employee Relocation Handbook.	_____	_____	_____	_____
3. Please evaluate the NRPO personnel in Baltimore. Were the personnel that you spoke to:				
a. Helpful	_____	_____	_____	_____
b. Knowledgeable	_____	_____	_____	_____
c. Courteous	_____	_____	_____	_____
d. Responsive	_____	_____	_____	_____
e. Efficient	_____	_____	_____	_____
4. Did you accept DoD relocation contractor Guaranteed Homesale Offer?		YES	NO	
5. Did you purchase a new residence using Destination Services?		YES	NO	
6. Did you use temporary quarters during your move? If YES, how long? _____		YES	NO	
7. Did the use of the DNRP make your move easier?		YES	NO	

Transferee Name (Optional): _____
 Old Duty Station: _____
 New Duty Station: _____
 Work Telephone Number: _____
 Report Date: _____

 PLEASE USE THE REVERSE SIDE FOR YOUR COMMENTS AND SUGGESTIONS. PLEASE INDICATE IF THERE ARE ANY ITEMS IN THE HANDBOOK THAT NEED TO BE REVISED, CLARIFIED OR CHANGED.

