

BLS Customer Service Guide

U.S. Bureau of Labor Statistics

2010–11



data

contacts



information

Frequently Requested BLS Contacts

All phone numbers begin with area code (202)

Topic	Program	Phone	Page	Email address
Compensation data				
Compensation	National Compensation Survey	691-6199	31	<i>ncsinfo@bls.gov</i>
Employee benefits	National Compensation Survey	691-6199	33	<i>ncsinfo@bls.gov</i>
Employment Cost Index	National Compensation Survey	691-6199	34	<i>ncsinfo@bls.gov</i>
Consumer spending	Consumer Expenditure Survey	691-6900	30	<i>cexinfo@bls.gov</i>
Employment, unemployment, and other labor force data				
United States	Labor force statistics	691-6378	13	<i>cpsinfo@bls.gov</i>
States and metropolitan areas	Local area unemployment	691-6392	15	<i>lausinfo@bls.gov</i>
Inflation				
Retail prices	Consumer Price Indexes	691-7000	26	<i>cpi_info@bls.gov</i>
Wholesale prices	Producer Price Indexes	691-7705	28	<i>ppi-info@bls.gov</i>
Job gains/losses	Business Employment Dynamics	691-6553	20	<i>bdminfo@bls.gov</i>
Labor turnover	Job Openings and Labor Turnover Survey	691-5870	22	<i>joltsinfo@bls.gov</i>
Nonfarm employment and other industry employment data				
United States	Current Employment Statistics	691-6555	11	<i>cesinfo@bls.gov</i>
States and metropolitan areas	Current Employment Statistics	691-6559	12	<i>sminfo@bls.gov</i>
State and county employment and wages	Quarterly Census of Employment and Wages	691-6567	19	<i>qcewinfo@bls.gov</i>
Occupational data				
Median weekly earnings	Labor force statistics	691-6378	13	<i>cpsinfo@bls.gov</i>
Employment	Labor force statistics	691-6378	13	<i>cpsinfo@bls.gov</i>
Employment by industry	Occupational Employment Statistics	691-6569	21	<i>oesinfo@bls.gov</i>
Projected employment	Employment Projections	691-5700	24	<i>ep-info@bls.gov</i>
Other data				
Longitudinal data	National Longitudinal Surveys	691-7410	18	<i>nls_info@bls.gov</i>
International data	International Labor Comparisons	691-5654	42	<i>ilchelp@bls.gov</i>
Productivity data				
Labor productivity	Major sector productivity	691-5606	38	<i>dprweb@bls.gov</i>
	Industry productivity	691-5618	39	<i>dipsweb@bls.gov</i>
Multifactor productivity	Major sector productivity	691-5606	40	<i>mfpweb@bls.gov</i>
	Industry productivity	691-5618	41	<i>dipsweb@bls.gov</i>
Safety and health data				
Injuries and Illnesses	Occupational injuries and illnesses	691-6170	36	<i>iifstaff@bls.gov</i>
Fatalities	Census of Fatal Occupational Injuries	691-6170	36	<i>iifstaff@bls.gov</i>

Bureau of Labor Statistics Customer Service Guide



U.S. Department of Labor
Hilda L. Solis, Secretary

U.S. Bureau of Labor Statistics
Keith Hall, Commissioner

2010–11

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Mission

The U.S. Bureau of Labor Statistics (BLS) is the principal fact-finding agency for the Federal Government in the broad field of labor economics and statistics. BLS is an independent national statistical agency that collects, processes, analyzes, and disseminates essential statistical data for the American public, Congress, other Federal agencies, State and local governments, business, and labor. BLS also serves as a statistical resource for the U.S. Department of Labor.

BLS data must satisfy a number of criteria, including relevance to current social and economic issues, timeliness in reflecting today's rapidly changing economic conditions, accuracy, consistently high statistical quality, and impartiality in both subject matter and presentation.

About the *Customer Service Guide*

To make it easier for you to request information or data, we have provided

- Descriptions of the information and data that we produce, as well as the publications in which they appear
- Instructions needed to use various electronic means (Internet, email, and so forth) for information or data access
- Names and telephone numbers of people to contact for additional information

If you have any comments about this *Customer Service Guide* or want additional copies, call (202) 691-5200 or write to

U.S. Bureau of Labor Statistics
Division of Information and Marketing Services
2 Massachusetts Avenue NE, Room 2850
Washington, DC 20212
Email: blsdata_staff@bls.gov

Obtaining BLS Data through Recorded Message Systems

Recorded summaries of current BLS data are available on telephone hot lines 24 hours a day, 7 days a week.

Mid-Atlantic Region (215) 597-3282

- CPI: U.S., Washington-Baltimore, Pittsburgh, and Philadelphia

Midwest Region (312) 353-1880

- CPI: U.S., Chicago, Cincinnati, Cleveland, Detroit, Indianapolis, Milwaukee, Minneapolis-St. Paul, and Midwest

Mountain-Plains Region (816) 285-7000

- CPI: U.S., Denver, Kansas City, St. Louis, Midwest, West

New England Region (617) 565-2327

- CPI: U.S., Boston, and Northeast
- Selected Unemployment, Employment, ECI, and PPI data available

New York – New Jersey Region (646) 264-3600

- CPI: U.S., New York, and all regions
- Selected CEX, PPI, employment, unemployment, injuries and illnesses, and wage and earnings data available

Southwest Region (972) 850-4800

- CPI: U.S., Dallas, and Houston
- Selected PPI and ECI data available

Southeast Region (404) 893-4222

- CPI: U.S., South, Atlanta, Miami, Tampa, and New York
- Selected PPI data available

Western Region (415) 625-2270

- CPI: U.S., West, Los Angeles, San Francisco, Seattle, Anchorage, Honolulu, Phoenix, Portland, and San Diego

NOTE: CPI = Consumer Price Index; PPI = Producer Price Index; ECI = Employment Cost Index. All systems have the capacity to fax CPI data and to provide additional data to you.

Obtaining Data through BLS Publications

News releases

Much of the current data and analysis produced by BLS are in the form of news releases, which are available online at www.bls.gov.

Bulletins and periodicals

Results from most BLS statistical programs are provided in bulletins. Data summaries and analytical articles appear in the following monthly or quarterly periodicals, often before a bulletin is available. These currently are online-only publications:

Monthly Labor Review (MLR)

Established in 1915, the *Monthly Labor Review* (MLR) is the principal journal of fact, analysis, and research published by the Bureau of Labor Statistics. Each month, economists, statisticians, and experts from the Bureau join with private-sector professionals and State and local government specialists to provide a wealth of research in a wide variety of fields: the labor force, the economy, employment, inflation, productivity, occupational injuries and illnesses, wages, prices, and many more.

BLS does consider papers written by non-BLS authors for publication in the MLR. Please see the following URL for submission guidelines: <http://www.bls.gov/opub/mlr/guidelines.htm>.

Authors may submit papers for consideration via email to the Executive Editor, at mlr@bls.gov. To send your paper via regular mail, address it to

Executive Editor
Monthly Labor Review
Bureau of Labor Statistics
2 Massachusetts Ave. NE.
Room 2850
Washington, DC 20212

Compensation and Working Conditions (CWC) Online

This monthly publication is a convenient and user-friendly source of information on compensation and workplace issues. Archived print issues of *CWC* from 1996 to 2001 are available.

Employment and Earnings (E&E)

This monthly publication provides current data on employment, unemployment, work hours, and earnings for the United States, individual States, and selected metropolitan areas.

CPI Detailed Report

This monthly publication provides current Consumer Price Indexes, which measure price movements of consumer goods and services in the United States and selected metropolitan areas.

PPI Detailed Report

This monthly publication presents a comprehensive report of price movements at the producer or wholesale level, arranged by stage of processing and by industry.

Summaries

Brief analytical studies allow BLS to highlight interesting data:

Focus on Prices and Spending

These quarterly reports highlight recent trends in inflation and spending in the U.S. economy.

Issues in Labor Statistics

These succinct, up-to-the-minute background papers highlight current topics.

Regional Reports

Prepared in the BLS Regional Offices, these short reports provide analysis of State and local area employment, earnings, and other economic data.

Program Perspectives

This publication, which may also be printed as a brochure, highlights BLS information on employee benefits.

Printed copies of BLS publications usually can be found at Federal depository libraries, some 1,400 of which are located throughout the United States and its territories. Check with your local librarian or find the library nearest you through the GPO Web site: www.gpoaccess.gov/libraries.html. You may also call GPO at 202-512-1800 to obtain printed copies of some of the publications for a nominal fee. The following are BLS publications available in print from GPO:

Occupational Outlook Quarterly (OOQ)

Each issue is designed to help guidance counselors, career planners, employment analysts, and young people keep up with occupational employment developments in a fast-changing economy.

Occupational Outlook Handbook (OOH)

This publication is a nationally recognized source of career information, designed to provide valuable assistance to individuals making decisions about their future work lives. The *Handbook* is revised every 2 years.

How to Contact Information Providers

Information specialists are available to assist you in the following offices:

- BLS Division of Information and Marketing Services, Washington, DC (bottom of this page)
- BLS Regional Economic Analysis and Information offices (pages 6–8)
- State offices providing labor market information and occupational safety and health statistics (pages 9–10)
- BLS program offices, Washington, DC (pages 11–43)

BLS Division of Information and Marketing Services

www.bls.gov/opub/opbinfo.htm

The BLS Division of Information and Marketing Services, located within the Office of Publications and Special Studies, disseminates BLS information to local businesses, government agencies, and the public. The division receives copies of all BLS publications, and staff is available from 8:30 a.m. to 4:30 p.m., ET, to answer a full range of questions regarding BLS data and information.

The Division of Information and Marketing Services offers the following services to the public:

- Personal assistance by staff
- Copies of free BLS publications, while they last (see “Printed information,” page 3)
- Online subscription to selected publications
- Speakers available to conduct workshops and seminars on BLS programs
- Access to archived BLS publications
- Certification of BLS documents

U.S. Bureau of Labor Statistics
Division of Information and Marketing Services
2 Massachusetts Avenue NE, Room 2850
Washington, DC 20212

Phone:

Data and information	(202) 691-5200
Federal Relay Service	(800) 877-8339
Media information	(202) 691-5902
Recorded message systems	(202) 691-5200

Email:

Data questions	blsdata_staff@bls.gov
Web site questions	webmaster@bls.gov
Comments	feedback@bls.gov

BLS Regional Economic Analysis and Information Offices

www.bls.gov/bls/regnhome.htm

BLS has eight regional information offices shown on the following map:



Regional information offices analyze and disseminate BLS data and assist customers with questions about the application and use of those data. Although these offices specialize in the regional economy, they provide the full range of BLS national, regional, and local statistics and publications to all customers, including businesses, government agencies, and the general public.

Regional information offices offer the following to the public:

- Recorded message systems (see page 2)
- Consultations with, and assistance from, BLS economists
- Regional economic analysis
- Free copies of selected publications
- Speakers available to conduct workshops and seminars on BLS programs and information services

Atlanta

Alabama – Florida – Georgia – Kentucky – Mississippi – North Carolina – South Carolina – Tennessee

Bureau of Labor Statistics
Economic Analysis and Information
Sam Nunn Atlanta Federal Center
61 Forsyth Street, SW, Room 7T50
Atlanta, GA 30303
Phone: (404) 893-4222, 9:30 a.m.–3:30 p.m., EST
Email: blsinfoAtlanta@bls.gov
Fax: (404) 893-4221
Internet: www.bls.gov/ro4

Boston

Connecticut – Maine – Massachusetts – New Hampshire – Rhode Island – Vermont

Bureau of Labor Statistics
Economic Analysis and Information
JFK Federal Building, E-310
15 New Sudbury Street
Boston, MA 02203
Phone: (617) 565-2327, 8:30 a.m.–12 noon and 1:30 p.m.–4 p.m., EST
Email: blsinfoBoston@bls.gov
Fax: (617) 565-4182
Internet: www.bls.gov/ro1

Chicago

Illinois – Indiana – Iowa – Michigan – Minnesota – Nebraska – North Dakota – Ohio – South Dakota – Wisconsin

Bureau of Labor Statistics
Economic Analysis and Information
J. C. Kluczynski Federal Building
230 South Dearborn Street, Room 960
Chicago, IL 60604
Phone: (312) 353-1880, 8 a.m.–4 p.m., CST
Email: blsinfoChicago@bls.gov
Fax: (312) 353-1886
Internet: www.bls.gov/ro5

Dallas

Arkansas – Louisiana – New Mexico – Oklahoma – Texas

Bureau of Labor Statistics
Economic Analysis and Information
A. Maceo Smith Federal Building
525 South Griffin Street, Room 221
Dallas, TX 75202
Phone: (972) 850-4800, 8 a.m.–11 a.m. and 1 p.m.–4 p.m., CST
Email: blsinfoDallas@bls.gov
Fax: (972) 850-4804
Internet: www.bls.gov/ro6

Kansas City

Colorado – Kansas – Missouri – Montana – Utah – Wyoming

Bureau of Labor Statistics
Economic Analysis and Information
Two Pershing Square Building
2300 Main Street, Suite 1190
Kansas City, MO 64108-2426
Phone: (816) 285-7000, 9 a.m.–11:30 a.m. and 1:30 p.m.–4:30 p.m., CST
Email: blsinfoKansasCity@bls.gov
Fax: (816) 285-7000
Internet: www.bls.gov/ro7

New York

New Jersey – New York – Puerto Rico – U.S. Virgin Islands

Bureau of Labor Statistics
Economic Analysis and Information
201 Varick Street, Room 808
New York, NY 10014-4811
Phone: (646) 264-3600, 9:00 a.m.–12:30 p.m. and 1:30 p.m.–4:30 p.m., EST
Email: blsinfoNY@bls.gov
Fax: (212) 337-2532
Internet: www.bls.gov/ro2

Philadelphia

Delaware – District of Columbia – Maryland – Pennsylvania – Virginia – West Virginia

Bureau of Labor Statistics
Economic Analysis and Information
Suite 610 East – The Curtis Center
170 South Independence Mall West
Philadelphia, PA 19106–3305
Phone: (215) 597-3282, 8:30 a.m.–12 noon and 1 p.m.–3:30 p.m., EST
Email: blsinfoPhiladelphia@bls.gov
Fax: (215) 861-5720
Internet: www.bls.gov/ro3

San Francisco

Alaska – Arizona – California – Hawaii – Idaho – Nevada – Oregon – Washington

Bureau of Labor Statistics
Economic Analysis and Information
90 7th Street, Suite 14–100
San Francisco, CA 94103
Phone: (415) 625-2270, 9 a.m.–11:30 a.m. and 1:30 p.m.–4:30 p.m., PST
Email: blsinfoSF@bls.gov
Fax: (415) 625-2351
Internet: www.bls.gov/ro9

State offices providing labor market information and occupational safety and health data sources

States collect, analyze, and publish a variety of market information, much of it developed in cooperation with BLS. State labor market information may be obtained at the telephone numbers listed next. States also publish data from the occupational safety and health programs developed in cooperation with BLS. These phone numbers are listed here as well.

State	Labor market information	Occupational safety and health data
Alabama	(334) 242-8859	(334) 242-3460
Alaska	(907) 465-6035	(907) 465-4539
Arizona	(602) 771-1179	(602) 542-3739
Arkansas	(501) 682-3159	(501) 682-4542
California	(916) 262-2162	(415) 703-5070
Colorado	(303) 318-8850	(816) 285-7023
Connecticut	(860) 263-6255	(860) 263-6900
Delaware	(302) 761-8058	(302) 761-8223
District of Columbia	(202) 671-1633	(202) 671-2494
Florida	(850) 245-7205	(954) 424-0242
Georgia	(404) 232-3875	(404) 679 1656
Guam	(671) 475-7062	(671) 475-7056
Hawaii	(808) 586-8999	(808) 586-9008
Idaho	(208) 332-3579	(208) 334-6090
Illinois	(312) 793-2316	(217) 785-7119
Indiana	(317) 232-7460	(317) 232-2655
Iowa	(515) 281-3996	(515) 281-5151
Kansas	(785) 296-5070	(785) 296-2358
Kentucky	(502) 564-7976	(502) 564 3535
Louisiana	(225) 342-3141	(225) 342-3126
Maine	(207) 621-5182	(207) 623-7900
Maryland	(410) 767-2250	(410) 767-2356
Massachusetts	(617) 626-6556	(617) 626-6975
Michigan	(313) 456-3090	(517) 322-1851
Minnesota	(651) 259-7384	(651) 284-5568
Mississippi	(601) 321-6568	(601) 956-4606
Missouri	(573) 751 9637	(573) 751-3403
Montana	(406) 444-5474	(406) 444-3297
Nebraska	(402) 471-2430	(402) 471-3547
Nevada	(775) 684-0387	(702) 486-9020

State	Labor market information	Occupational safety and health data
New Hampshire	(603) 228-4124	(617) 565-2302
New Jersey	(609) 292-2732	(609) 633-0755
New Mexico	(505) 841-8643	(505) 476-8740
New York	(518) 457-3800	(212) 775-3338
North Carolina	(919) 733-2936	(919) 733-2758
North Dakota	(701) 328-3136	(312) 353-7253
Ohio	(614) 752-9494	(312) 353-7253
Oklahoma	(405) 521-6100	(405) 521-6139
Oregon	(503) 947-1212	(503) 947-7030
Pennsylvania	(717) 787-3266	(215) 861-5603
Puerto Rico	(787) 764-8476	(787) 755-5300 ext. 3058
Rhode Island	(401) 462-8767	(401) 222-7822
South Carolina	(803) 737-2660	(803) 896-7661
South Dakota	(605) 626-2314	(312) 353-7253
Tennessee	(615) 741-2284	(615) 741-1748
Texas	(512) 936-3200	(512) 804-4651
Utah	(801) 526-9721	(801) 530-6823
Vermont	(802) 828-4153	(802) 828-5985
Virginia	(804) 786-7496	(804) 786-1035
Virgin Islands	(340) 773-1994	(340) 776-3700
Washington	(360) 438-4804	(360) 902-5510
West Virginia	(304) 558-2660	(304) 558-2660
Wisconsin	(608) 266-2930	(608) 221-6289
Wyoming	(307) 473-3807	(307) 473-3838

OBTAINING DATA

EMPLOYMENT AND EARNINGS

PRICES AND LIVING CONDITIONS

COMPENSATION AND WORKING CONDITIONS

PRODUCTIVITY

INTERNATIONAL DATA

OTHER DATA SOURCES

BLS INTERNET ADDRESSES

INDEX

Employment and Unemployment Statistics

Employment, hours, and earnings, by industry

www.bls.gov/ces (National data)

www.bls.gov/sae (State and area data)

The Current Employment Statistics program surveys payroll records of more than 410,000 worksites on a monthly basis and provides detailed industry data on employment, hours, and earnings of workers on nonfarm payrolls for the Nation, all States, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and more than 400 metropolitan areas.

For more information

National data requests

(202) 691-6555

cesinfo@bls.gov

State and area data requests

(202) 691-6559

sminfo@bls.gov

National data available

- All employees and production and nonsupervisory employees, by major industry sector and by two-, three-, four-, and selected five- and six-digit North American Industry Classification System (NAICS) codes
- Women employees, by NAICS sector and detailed industry
- Average hours and earnings for all employees and for production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industry
- Average weekly overtime hours in manufacturing industries, both for all employees and for production and nonsupervisory employees
- Indexes of aggregate weekly hours of all employees and of production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industries
- Indexes of aggregate weekly payrolls of all employees and of production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industries
- Real (adjusted for price changes) average hourly and weekly earnings of all employees and of production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industries
- Aggregate weekly hours of all employees and of production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industries
- Aggregate weekly payrolls of all employees and of production and nonsupervisory employees on private nonfarm payrolls, by NAICS sector and detailed industries
- Diffusion indexes of employment change for private nonfarm industries and for manufacturing industries

State and area data available

- All employees on nonfarm payrolls, by sector and by selected two- and three-digit NAICS codes for each State, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and more than 400 metropolitan areas and metropolitan divisions
- Average hours and earnings of production employees on manufacturing payrolls in each State, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, and many metropolitan areas
- Average hours and earnings of all employees, by NAICS supersector, in each State and the District of Columbia and at the total private level for metropolitan areas

Publications

News releases:

The Employment Situation	Monthly
Metropolitan Area Employment and Unemployment	Monthly
Real Earnings	Monthly
Regional and State Employment and Unemployment	Monthly

Periodical:

<i>Employment and Earnings</i>	Monthly
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National labor force statistics

www.bls.gov/cps

The Current Population Survey (CPS), a monthly survey of about 60,000 households that the Census Bureau conducts for the BLS, provides a comprehensive body of information on the employment and unemployment experience of the Nation's population, classified by age, sex, race, Hispanic origin, education, and a variety of other characteristics. The CPS is the source of data on the national unemployment rate, employment by occupation, labor force participation of mothers, weekly earnings, and many other demographic, social, and economic estimates. Studies based on the Current Population Survey cover a broad range of topics, including the Nation's overall labor market situation as well as that of a number of subgroups, such as minorities, women, foreign-born workers, part-time workers, discouraged workers, school-aged youths, older workers, union members, persons with a disability, veterans, volunteers, contingent workers, and displaced workers.

For general information

National labor force data	(202) 691-6378	<i>cpsinfo@bls.gov</i>
Special topics (see publications)	(202) 691-6378	<i>cpsinfo@bls.gov</i>

For technical information

Concepts and definitions	(202) 691-6378
Employment and unemployment trends	(202) 691-6378
Microdata—Peter Horner	(202) 691-6103
Seasonal adjustment—Richard Tiller or Thomas Evans	(202) 691-6370 (202) 691-6354

Data available

- Employment status of the population aged 16 years and older, by age, sex, race, Hispanic origin, marital status, family relationship, educational attainment, disability status, veteran status, and foreign-born status
- Employed persons, by occupation, industry, class of worker, hours of work, full- and part-time status and reason for working part time (for example, economic or voluntary), and absences from work
- Unemployed persons, by occupation, industry, and class of worker; duration of unemployment; reasons for unemployment; and methods used to find employment
- Characteristics and jobseeking intentions of persons not in the labor force, including discouraged workers
- Subgroups of the population, such as displaced workers, women maintaining families, and working women with children, or particular topics such as work experience, tenure with current employer, and activities of recent high school graduates and dropouts
- Weekly and hourly earnings, by demographic group, full- and part-time employment status, occupation and industry, and minimum-wage workers
- Union membership and volunteers

Publications

News releases:

College Enrollment and Work Activity of High School Graduates	Annual
Computer and Internet Use at Work	Periodic
Contingent and Alternative Employment Arrangements	Periodic
Employee Tenure	Biennial
Employment Characteristics of Families	Annual
The Employment Situation	Monthly
Employment Situation of Veterans	Annual
Employment and Unemployment Among Youth—Summer	Annual
Foreign-Born Workers: Labor Force Characteristics	Annual
Persons with a Disability: Labor Force Characteristics	Annual
Union Members	Annual
Usual Weekly Earnings of Wage and Salary Workers	Quarterly
Volunteering in the United States	Annual
Work at Home	Periodic
Work Experience of the Population	Annual
Worker Displacement	Biennial
Workers on Flexible and Shift Schedules	Periodic

Periodical:

<i>Employment and Earnings</i>	Monthly
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Other:

<i>Characteristics of Minimum Wage Workers</i>	Annual
<i>Highlights of Women's Earnings</i>	Annual
<i>Labor Force Characteristics by Race and Ethnicity</i>	Annual
<i>A Profile of the Working Poor</i>	Annual
<i>Women in the Labor Force: A Databook</i>	Annual

Local area labor force statistics

www.bls.gov/lau

The Local Area Unemployment Statistics Program is a Federal-State cooperative endeavor that develops monthly and annual average labor force, employment, and unemployment data for more than 7,300 areas, including census regions and divisions; all States, the District of Columbia, and Puerto Rico; metropolitan areas, other Office of Management and Budget-designated Federal statistical areas (New England city and town area (NECTA) equivalents in the New England States), and small-labor-market areas; counties and county equivalents; cities of 25,000 population or more; and all cities and towns in New England, regardless of population. In addition, the Current Population Survey (CPS) provides annual averages of labor force status for census regions and divisions, all States, and some large metropolitan areas, metropolitan divisions, and cities, by demographic group, occupation, industry, full- or part-time status, and other characteristics.

For general information

Regional, State, and area labor force data	(202) 691-6392	lausinfo@bls.gov
Geographic Profile (CPS)	(202) 691-6392	gpinfo@bls.gov

Contacts for technical information

Data subscriptions—Sally Anderson	(202) 691-6081
Demographic characteristics—Tom Krolik	(202) 691-6417

Data available

Monthly and annual averages:

- Labor force, employment, and unemployment levels and unemployment rates for census regions and divisions, States (including the District of Columbia and Puerto Rico), metropolitan areas, metropolitan divisions, micropolitan areas, combined areas, small-labor-market areas, counties and county equivalents, cities of 25,000 population or more, and all New England cities and towns, regardless of population
- People aged 16 years and older in the civilian noninstitutional population, labor force participation rates, and employment-population ratios for States (including the District of Columbia)
- Rankings of States, metropolitan areas, and other selected areas, by unemployment rate and change in unemployment rate
- Maps of States, metropolitan areas, counties, and New England cities and towns, by unemployment rate

Four-quarter averages for States:

- Alternative measures of labor underutilization (U-1 through U-6)

Annual averages for census regions and divisions and for States from the CPS:

- Employment status (labor force, employment and unemployment levels, and unemployment rate) of the civilian noninstitutional population, by sex, age, race, ethnicity, marital status, and educational attainment
- Employed and unemployed persons, by full- and part-time status, sex, age, race, and ethnicity
- Employment status of the experienced civilian labor force (persons with previous work experience), by occupation and by industry
- Percent distribution of employed persons, by occupation, industry, sex, race, and ethnicity
- Employed persons, by hours of work, sex, age, race, and ethnicity
- Persons at work from 1 to 34 hours per week, reason for working less than 35 hours, and usual full- or part-time status, by sex, race, and ethnicity
- Employed persons not at work, by reason, sex, race, and ethnicity
- Employed persons, by class of worker (including self-employed), sex, race, and ethnicity
- Unemployed persons, by sex, race, ethnicity, reason for unemployment (job losers, including persons who completed temporary jobs; job leavers; reentrants; and new entrants), and duration of unemployment

Annual averages for selected large metropolitan areas, metropolitan divisions, and cities, from the CPS:

- Civilian labor force participation rates, employment-population ratios, and unemployment rates, by sex, age, race, ethnicity, marital status, and educational attainment
- Unemployment rates, by occupation and industry
- Percent distribution of employed persons, by sex, race, ethnicity, occupation, and industry

Annual averages for States from the CPS:

- Multiple jobholding
- Union membership
- Minimum-wage workers

Publications

News releases:

Metropolitan Area Employment and Unemployment
Regional and State Employment and Unemployment
Regional and State Unemployment

Monthly
Monthly
Annual

Periodical:

Employment and Earnings

Monthly

Bulletin:

Geographic Profile of Employment and Unemployment

Annual

National longitudinal research

www.bls.gov/nls

BLS sponsors the collection and production of data from the National Longitudinal Surveys (NLS). Three of the surveys are ongoing, and four have been discontinued. Each survey gathers information at multiple points in time on the labor market experiences of groups of American men and women. The individuals in the samples represent Americans born during a given period and living in the United States when the survey samples were selected. Each of the NLS cohorts consists of several thousand members, some of whom have been surveyed for decades. These data offer researchers the opportunity to study large panels of American men and women over long periods of their lives. NLS public-use data are available for free from the NLS Web site.

For more information

NLS press releases	(202) 691-7410	nls_info@bls.gov
NLS geocode files	(202) 691-7410	nlsygeocode@bls.gov
Director—Charles Pierret	(202) 691-7519	
Assistant Director—Jay Meisenheimer	(202) 691-7409	

Data available

- Mature women aged 30 to 44 as of March 31, 1967 (discontinued in 2003)
- Young women aged 14 to 24 as of December 31, 1967 (discontinued in 2003)
- Young men aged 14 to 24 as of March 31, 1966 (discontinued in 1981)
- Older men aged 45 to 59 as of March 31, 1966 (discontinued in 1990)
- National Longitudinal Survey of Youth 1979 (NLSY79): most recent interview in 2008; young men and women aged 14 to 21 as of December 31, 1978
- Children of the NLSY79: most recent interview in 2008, birth onward; biological children of the female respondents of the NLSY79
- National Longitudinal Survey of Youth 1997 (NLSY97): most recent interview in 2009; young men and women aged 12 to 16 as of December 31, 1996

Publications

News releases	Periodic
Periodical: <i>NLS News</i> (newsletter)	Quarterly
Other: NLS discussion papers	Periodic
NLS users' guides for each cohort	Annual

Quarterly Census of Employment and Wages

www.bls.gov/cew

Also known as the QCEW or ES–202 program, this program produces a comprehensive series of local and national employment and wage data by industry for workers covered by State unemployment insurance laws. The QCEW program provides a virtual census of payroll employment and wages. The program produces data on the number of establishments providing data, on monthly employment, and on quarterly wages by industry, county, and ownership.

For general information

Public-access data sets (202) 691-6567 qcewinfo@bls.gov

Contacts for technical information

Current and historical data analysis (202) 691-6567

Multiple Worksite Report—

Michael Searson (202) 691-6469

North American Industry Classification

System—Amanda Chadwick (202) 691-5486

Data available

- Monthly employment for the Nation, all States, all counties, and all metropolitan statistical areas (MSAs), by six-digit North American Industry Classification
- Quarterly wages and number of establishments for the Nation, all States, all counties, and all metropolitan statistical areas (MSAs), by six-digit North American Industry Classification

Publications

News releases:

County Employment and Wages Quarterly

Bulletin:

Employment and Wages, Annual Averages Annual

Business Employment Dynamics

www.bls.gov/bdm

Records from the Quarterly Census of Employment and Wages (see previous page) are linked across quarters in a longitudinal database to produce statistics on the dynamics that underlie the net change in employment. Gross job gains are composed of gains in employment from opening establishments and expanding establishments; gross job losses are composed of decreases in employment from closing establishments and contracting establishments.

For more information

General information and analysis

(202) 691-6553

badminfo@bls.gov

Data available

- National quarterly gross job gains from opening and expanding establishments and quarterly gross job losses from closing and contracting establishments for total private and major industry sectors
 - ✓ National establishment births and deaths for total private and major industry sectors
- State quarterly gross job gains from opening and expanding establishments and quarterly gross job losses from closing and contracting establishments for the total private sector
 - ✓ State establishment births and deaths for the total private sector
- Number of job-gaining establishments and number of job-losing establishments for total private and major industry sectors
 - ✓ Number of establishment births and deaths for the total private sector and for major industry sectors
- Quarterly rates of gross job gains and gross job losses as a percent of total employment
 - ✓ Establishment births and deaths as a percent of total employment
 - ✓ State establishment births and deaths as a percent of total employment
- Quarterly gross job gains and losses from opening, expanding, closing, and contracting firms, by size of firm
 - ✓ National quarterly private-sector gross job gains and gross job losses, by size of employment change
 - ✓ National annual gross job gains and gross job losses for the total private sector and for major industry sectors
 - ✓ National annual number of job-gaining and job-losing establishments for the total private sector and for major industry sectors
 - ✓ National annual rates of gross job gains and gross job losses as a percent of total employment
 - ✓ State annual gross job gains and gross job losses for the total private sector
 - ✓ State annual number of job-gaining and job-losing establishments for the total private sector
 - ✓ State annual rates of gross job gains and gross job losses as a percent of total employment

Publication

News release:

Quarterly Data on Business Employment Dynamics

Quarterly

Occupational Employment Statistics

www.bls.gov/oes

The Occupational Employment Statistics program provides employment and wage estimates for workers in nonfarm establishments by occupation and industry nationally and by occupation and area for about 640 geographical areas. Estimates by occupation cover all 50 States, the District of Columbia, Guam, Puerto Rico, the Virgin Islands, and 585 metropolitan and non-metropolitan areas. Workers are classified into about 800 occupations according to the Standard Occupational Classification System. Industry-specific estimates are available for more than 450 industry classifications at the national level.

For more information

Current and historical data	(202) 691-6569	oesinfo@bls.gov
Standard Occupational Classification System	(202) 691-6500	soc@bls.gov

Data available

- Employment and wage levels of about 800 occupations and 350 industries in the Nation
- Employment and wage levels, by occupation, for the Nation, States, metropolitan statistical areas, metropolitan divisions, and nonmetropolitan areas

Publications

News release:

Occupational Employment and Wages	Annual
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Bulletin:

<i>Occupational Employment and Wages</i> (chartbook)	Annual
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Mass Layoff Statistics

www.bls.gov/mls

The Mass Layoff Statistics (MLS) program reports on mass layoff actions that result in workers being separated from their jobs. The quarterly extended mass layoff data cover layoffs of at least 31 days' duration that involve 50 or more individuals from a single establishment filing initial claims for unemployment insurance (UI) during a consecutive 5-week period. Data are provided on the reason for layoff, the number of workers separated, the number of initial claimants for unemployment insurance, the geographic distribution (by State, census region, and division) of layoffs and initial claimants, industry classification, recall expectations, the open or closed status of the worksites, job loss associated with the movement of work, and the business functions affected by layoffs. The monthly series cover layoffs of 50 or more workers, regardless of duration, and are based solely on State UI data.

For more information

Current and historical data (202) 691-6392 mlsinfo@bls.gov

Data available

- Extended mass layoff events, separations, and associated initial claimants for unemployment insurance, by industry, reason for separation, geographic distribution, expectations of recall, worksite status, and movement of work (data available on a quarterly basis)
- Job loss associated with movement of work covering both out-of-country relocations (offshoring) and domestic relocations, occurring within the same company or between companies (outsourcing) (data available on a quarterly basis)
- Selected claimant demographic characteristics (age, race, ethnicity, and sex) for initial claimants associated with extended mass layoff events (data are available on a quarterly basis)
- Insured unemployment information on claimants associated with quarterly extended mass layoffs to the point at which regular unemployment benefits are exhausted (data available on a quarterly basis)
- Monthly mass layoff events and initial claimants for unemployment insurance, by geographic distribution and industry
- The number and type of business functions affected by extended mass layoffs

Publications

News releases:

Extended Mass Layoffs	Quarterly
Mass Layoffs	Monthly

Report:

<i>Extended Mass Layoffs</i>	Annual
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Job Openings and Labor Turnover

www.bls.gov/jlt

The Job Openings and Labor Turnover Survey (JOLTS) collects information each month on labor demand and labor turnover from approximately 16,000 U.S. business and government establishments. Estimated rates and numbers of job openings, hires, and separations are published for the Nation by industry supersector and geographic region. Measures of separations are released as a total and are broken out by type as quits (voluntary separations), layoffs and discharges (involuntary separations), and other separations (retirements, deaths, etc.). The JOLTS series includes data from December 2000 to the present. Data were first released on a developmental basis in July 2002. Since April 2004, the series has been an official monthly release.

For more information

National data

(202) 691-5870

joltsinfo@bls.gov**Data available**

Numbers and rates for the following measures are available nationally and by total public and private sectors combined, 16 private-industry supersectors, and the public sector:

- Job openings
- Hires
- Total separations, quits, layoffs and discharges, and other separations

These data series also are available at the total nonfarm level for four regions of the country. Selected data elements and industry supersectors are available on a seasonally adjusted basis.

Publication

News release:

Job Openings and Labor Turnover

Monthly

American Time Use Surveywww.bls.gov/tus

The American Time Use Survey (ATUS) is a nationally representative survey that began in January 2003. The survey measures how people in the United States divide their time on an average day among various activities including work, education, sleep, childcare, leisure, and other activities. The survey is conducted continuously by the U.S. Census Bureau for BLS. Approximately 13,100 interviews were conducted in 2009. News releases are issued annually. Microdata files and supporting documentation—which allow researchers to generate their own time-use estimates—are also published annually. These microdata files can be downloaded at no cost from the ATUS Web site.

Measures include average number of hours people spend in various activities at various locations (including the home, the workplace, and restaurants), as well as the time of day that specific activities are done.

For more information

National time-use data

(202) 691-6339

atusinfo@bls.gov**Data available**

- Quarterly and annual average data on the number of hours per day spent by the population in various activities
- Data for demographic groups (age, sex, race, ethnicity, and educational attainment)
- Data by employment status, occupation, class of worker, earnings, marital status, presence and age of household children, and school enrollment status
- Data for all days—weekdays and weekend days

Publication

News release:

American Time Use Survey

Annual

Employment Projections

www.bls.gov/emp

The Employment Projections program develops and publishes estimates on the economy and labor market 10 years into the future. Included are projections of the labor force by sex, race, and age; gross domestic product; industrial output; and employment by industry and occupation. Projections are based on extensive analysis of current and past economic and employment relationships. This program also develops estimates of projected replacement needs and analyzes the implications of the projections on education or training requirements. Projections and analytical information are developed for use in career counseling, education, training, policymaking, and planning in both government and private industry.

For general information

Employment projections	(202) 691-5700	<i>ep-info@bls.gov</i>
Occupational projections	(202) 691-5700	<i>ep-info@bls.gov</i>
Career Guide to Industries	(202) 691-5700	<i>ep-info@bls.gov</i>
Occupational Outlook Handbook	(202) 691-5700	<i>oohinfo@bls.gov</i>
Occupational Outlook Quarterly	(202) 691-5700	<i>ooqinfo@bls.gov</i>
Career information for young students— www.bls.gov/k12	(202) 691-5700	<i>ep-info@bls.gov</i>

Data available

- Labor force, by age, sex, race, and ethnicity for current and projected years
- Projections of gross domestic product (GDP) and aggregate projections of the employment required to produce each respective level of GDP
- Historical and projected output, value added, employment, and labor productivity, by industry, as well as commodity output and final demand (demand by consumers, government, businesses, and foreign economies)
- Input-output data, including interindustry employment requirements, current and projected
- Wage and salary employment for occupations and industries, current year and projected years
- Occupational employment, by class of worker (wage and salary, self-employed, and unpaid family), current year and projected years
- Job openings due to growth and replacement needs, by occupation for projected period
- Replacement needs for detailed occupations
- *Occupational Outlook Handbook*: data for hundreds of occupations on the nature of the work; training, other qualifications, and advancement; employment; job outlook; earnings; and related occupations, as well as sources of additional information

Publications

News releases:

New Employment Projections Biennial
 New editions of *Occupational Outlook Handbook*
 and *Career Guide to Industries* Biennial

Periodical:

Occupational Outlook Quarterly Quarterly
www.bls.gov/opub/ooq/ooqhome.htm

Bulletins:

Career Guide to Industries Biennial
www.bls.gov/oco/cg

Occupational Outlook Handbook Biennial
www.bls.gov/oco

Prices and Living Conditions

Consumer Price Indexes

www.bls.gov/cpi

The Consumer Price Index (CPI) measures the average change over time in the prices paid by urban consumers for a representative market basket of consumer goods and services.

The CPI reflects the spending patterns of two population groups: all urban consumers (CPI-U) and urban wage earners and clerical workers (CPI-W). The CPI-U includes expenditures by urban consumers, including wage earners and clerical workers; professional, managerial, and technical workers; the self-employed; short-term workers; the unemployed; and retirees and others not in the labor force. The CPI-W includes only expenditures by those in hourly wage-earning or clerical jobs. The Chained CPI for All Urban Consumers (C-CPI-U) also represents the urban population. Prices used in the C-CPI-U are the same as those used to produce the CPI-U and the CPI-W, but the C-CPI-U uses a different formula and different weights to combine basic indexes. BLS began publishing the C-CPI-U in August 2002, using data starting with January 2000.

For general information

Recorded CPI summary (24-Hour Quickline)	(202) 691-6994	
Index questions	(202) 691-7000	<i>cpi_info@bls.gov</i>
Historical data	(202) 691-7000	<i>cpi_info@bls.gov</i>
Methodology	(202) 691-7000	<i>cpi_info@bls.gov</i>

For technical information

Food	(202) 691-6988
Shelter	(202) 691-6991
Transportation and household commodities	(202) 691-6982
Apparel commodities	(202) 691-6979
Services	(202) 691-6985
Seasonal adjustment	(202) 691-6968
Average retail food prices—William Cook	(202) 691-6989
Average retail prices and indexes	
Gasoline and other motor fuels—	
Brendan Williams	(202) 691-5414
Fuels and utilities—Evelyn Anderson	(202) 691-6946
Department store inventory (LIFO)—	
Sharon Gibson	(202) 691-5381

Data available

- Monthly indexes for selected commodities and services—U.S. city average
- Measures of price change for two population groups: all urban consumers (CPI-U and C-CPI-U) and urban wage earners and clerical workers (CPI-W)
- Monthly indexes for the U.S. city average and the 3 largest metropolitan areas, 4 geographic regions, 3 population size classes, and 10 region-by-size class groupings
- Bimonthly indexes for 11 metropolitan areas and semiannual average indexes for 13 metropolitan areas
- Monthly average retail prices of food—U.S. city average and four regions
- Monthly average retail prices of piped gas, electricity, gasoline, and diesel and fuel oil—U.S. city average and selected areas

Publications

News release:

Consumer Price Index Monthly

Periodical:

CPI Detailed Report Monthly
(available online at www.bls.gov/cpi)

Other:

Focus on Prices and Spending: Consumer Price Index Quarterly

Producer Price Indexes

www.bls.gov/ppi

The Producer Price Index (PPI) is a family of indexes that measure the average change over time in the selling prices received by domestic producers of goods and services. The output of nearly all industries in the goods-producing sectors of the American economy—agriculture, forestry, fishing, mining, and manufacturing—is included in the PPI. Imports are not part of the PPI universe. PPI coverage of the nonmanufacturing sectors of the economy continues to expand; recently, price indexes were added for a number of specialty trade contractor industries within the nonresidential building construction sector.

For general information

Information and analysis (202) 691-7705 *ppi-info@bls.gov*

Contacts for technical information

Energy and chemicals—Jayson Pollock	(202) 691-5085
Agriculture and foods—Alaric Brown	(202) 691-7716
Textiles and apparel—Nicholas Johnson	(202) 691-7870
Nonresidential building construction —Joseph Kelley	(202) 691-7722
Transportation equipment —Christopher Anfang	(202) 691-7696
Electrical machinery—Fred Merkel	(202) 691-7872
Metals and metal products—Thomas Betsock	(202) 691-7737
Retail and wholesale trade—James Gorko	(202) 691-7855
Health care services—John Lucier	(202) 691-7741
Finance and insurance—Deanna Bathgate	(202) 691-7693
Real estate—Andrew Baer	(202) 691-7692

Data available

- Price indexes for the new output of approximately 500 industries in the mining and manufacturing sectors, encompassing about 4,500 price indexes for specific products, industries, and industry groupings
- Nearly 1,000 price indexes for specific outputs of roughly 150 industries in the services sector that do not produce physical products
- Approximately 3,000 commodity-based PPIs, organized by level of fabrication and material composition
- Aggregate measures of price change, organized by stage of processing
- Annual average indexes for all groupings and items

Publications

News release:		
Producer Price Indexes		Monthly
Periodical:		
<i>PPI Detailed Report</i>		Monthly
(available electronically at www.bls.gov/ppi)		
Other:		
<i>Focus on Prices and Spending: Producer Price Index</i>		Quarterly

U.S. Import and Export Price Indexes

www.bls.gov/mxp

The International Price Program measures the average change in prices over time for most imported and exported goods, as well as for selected services categories. Military goods, works of art, used items, charitable donations, railroad equipment, rebuilt and repaired items, items leased for less than a year, and selected exports (custom-made capital equipment) are excluded.

For general information

Phone and email requests	(202) 691-7101	mxpinfo@bls.gov
Fax requests	(202) 691-7109	

Contacts for technical information

Energy and services—Jennifer Coleman	(202) 691-7128
Food, raw materials, and apparel—Rob Frumkin	(202) 691-7106
Machinery—Brian Costello	(202) 691-7107

Data available

- Price indexes for nearly all merchandise categories and for selected categories of international services

Publication

News release:		
U.S. Import and Export Price Indexes		Monthly
Other:		
<i>Focus on Prices and Spending: International Price Program</i>		Quarterly

Consumer Expenditure Survey

www.bls.gov/cex

The Consumer Expenditure Survey provides data on the buying habits of U.S. consumers by socioeconomic characteristics. The data are used to update the Consumer Price Index (CPI) market baskets and for research by government, business, labor, and academic analysts. The Consumer Expenditure Survey is the only Federal survey that allows users to associate the complete range of consumer expenditures with the income and characteristics of those consumers. The program includes two surveys—the quarterly Interview Survey and the weekly Diary Survey—each with its own questionnaire and sample. Interview data provide information on relatively large or recurring expenditures; diary data offer detailed expenditure information on small, frequently purchased items.

For more information

Information and analysis	(202) 691-6900	cexinfo@bls.gov
Internet—Mark Vendemia	(202) 691-5134	
Microdata—Laura Paszkiewicz	(202) 691-5119	

Data available

- Annual income and expenditure data integrated from the Interview and Diary Surveys have been, to varying detail, classified by income, age, consumer unit size, and other demographic characteristics of consumer units since 1984
- Annual income and expenditure data from the Interview and Diary Surveys, by selected consumer unit characteristics since 1980
- Microdata on expenditures, income, and demographic characteristics of consumer units, starting with 1980
- Standard error tables that include annual expenditure means, standard errors, and coefficients of variation (in percent), by various demographic characteristics, starting with 2000

Publications

News release:

Consumer Expenditures	Annual
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Reports:

<i>Consumer Expenditures</i>	Annual
<i>Consumer Expenditures Survey</i>	Biennial
<i>Consumer Expenditures Survey Anthology</i>	Biennial

Other:

<i>Focus on Prices and Spending: Consumer Expenditures</i>	Quarterly
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Compensation and Working Conditions

National Compensation Survey

www.bls.gov/ncs

The National Compensation Survey (NCS) is a comprehensive program providing data on wages, compensation costs, and employee benefits.

For more information

Phone and email requests

(202) 691-6199

ncsinfo@bls.gov

Fax requests

(202) 691-6647

Data available

- Data on worker characteristics, such as occupational group, full- or part-time status, time and incentive status, and union or nonunion status
- Data on establishment characteristics, such as industry group and establishment employment size, by broad geographic region (census divisions) and for the Nation as a whole

Publications

Bulletin:

National Compensation Survey: Collection of Publications

Annual

Online publication:

Compensation and Working Conditions Online

www.bls.gov/opub/cwc

Monthly

OBTAINING
DATA

EMPLOYMENT
AND
EARNINGS

PRICES AND
LIVING
CONDITIONS

COMPENSATION
AND WORKING
CONDITIONS

PRODUCTIVITY

INTERNATIONAL
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OTHER
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SOURCES

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INDEX

Wages

www.bls.gov/ncs/ocs

Data on wages are produced for occupations and work levels within occupations. Occupations are selected by probability techniques within each establishment, and a job evaluation system based on generic factors is used to determine work levels. From the NCS/Occupational Compensation Surveys Web page, you can create customized tables of wages by occupation and work level for specific areas.

For more information

Phone and email requests	(202) 691-6199	ncsinfo@bls.gov
Fax requests	(202) 691-6647	

Data available

- Hourly earnings, by occupation, work level, and sector of the economy (private industry and State and local governments)
- Weekly and annual earnings and hours for full-time workers in selected occupations

Publications

Online publications:

www.bls.gov/ncs/ocs/home.htm

News release:

Occupational Pay Comparisons	Annual
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Bulletins and other publications:

<i>National Compensation Survey: Occupational Earnings in the United States</i>	Annual
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<i>National Compensation Survey: Occupational Earnings by Census Division</i>	
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<i>East North Central Census Division</i>	Annual
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<i>East South Central Census Division</i>	Annual
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<i>Middle Atlantic Census Division</i>	Annual
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<i>Mountain Census Division</i>	Annual
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<i>New England Census Division</i>	Annual
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<i>Pacific Census Division</i>	Annual
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<i>South Atlantic Census Division</i>	Annual
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<i>West North Central Census Division</i>	Annual
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<i>West South Central Census Division</i>	Annual
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<i>National Compensation Survey: Occupational Earnings in Selected Metropolitan Areas</i>	Annual
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Benefits

www.bls.gov/ncs/ebs

The benefits section of the National Compensation Survey (NCS) provides comprehensive data on the incidence and detailed provisions of selected employee benefit plans. The data are presented as the percent of employees who have access to or participate in certain benefits, or as average benefit provisions—for example, the average number of paid holidays provided to employees each year. From the NCS/Employee Benefits Survey Web page, you can create customized tables on benefits data.

For more information

Phone and email requests	(202) 691-6199	ncsinfo@bls.gov
Fax requests	(202) 691-6647	

Data available

- Rates of access to, and participation in, the following plans, along with detailed characteristics of each: life, health, short- and long-term disability insurance, and retirement plans (defined benefit and defined contribution)
- Rates of access to, and detailed characteristics of, paid holidays and vacations
- Rates of access to the following benefits: jury duty, military leave, employer assistance for childcare, long-term care insurance, flexible worksite, subsidized commuting, stock options, and types of nonproduction bonuses

Publications

Online publication:

www.bls.gov/ncs/ebs/home.htm

News releases:

Employee Benefits in the United States	Annual
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Bulletins and other publications:

<i>National Compensation Survey: Employee Benefits in the United States</i>	Annual
<i>National Compensation Survey: Employee Benefits in Private Industry in the United States</i>	Annual
<i>National Compensation Survey: Program Perspectives Benefits Series</i>	Periodic

Employment Cost Index

www.bls.gov/ncs/ect

The Employment Cost Index (ECI) measures change over time in the cost of labor, including the costs of wages and salaries and employee benefits. From the NCS/Employment Cost Trends Web page, you can create customized tables using data on employment costs.

For more information

Phone and email requests (202) 691-6199 ncsinfo@bls.gov
Fax requests (202) 691-6647

Data available

- Quarterly and annual percent changes in employers' costs for compensation, wages and salaries, and benefits
- Annual percent changes in employers' costs for compensation and in wages and salaries for private industry workers in 15 large metropolitan areas

Publications

Online publications:

www.bls.gov/ncs/ect/home.htm

News release (current data):

Employment Cost Index Quarterly

Time series data:

In current dollars Quarterly

In constant dollars Quarterly

Employer Costs for Employee Compensation

www.bls.gov/ncs/ect

The Employer Costs for Employee Compensation (ECEC) data provide average costs per hour worked for wages and salaries and for individual benefits. From the NCS/Employment Cost Trends Web page, you can create customized tables of data on employment costs.

For more information

Phone and email requests (202) 691-6199 ncsinfo@bls.gov
Fax requests (202) 691-6647

Data available

- Employer costs (in dollar amounts) per hour worked for wages and salaries and for individual benefits
- Relative importance (in percentage terms) of individual components of compensation to the total costs of compensation per hour worked

Publications

Online publication:

www.bls.gov/ncs/ect/home.htm

News release (current data):

Employer Costs for Employee Compensation Quarterly

Historical series:

Employer Costs for Employee Compensation, 1986–2001 Annual

Employer Costs for Employee Compensation, March 2002–present Quarterly

Work stoppages

www.bls.gov/wsp

The Work Stoppages program provides data on strikes or lockouts that idle 1,000 or more workers.

For more information

Phone and email requests (202) 691-6275 workstoppagesinfo@bls.gov

Fax requests (202) 691-6647

Publications

Online publication:

www.bls.gov/wsp

News releases:

Major Work Stoppages Annual

Major Work Stoppages: Detailed Monthly Data Monthly

Collective-Bargaining Agreements

Authority for collecting information on agreements and making the agreements available to the public was transferred to the Office of Labor-Management Standards (OLMS) of the U.S. Department of Labor. The files can be accessed by going to the Web site www.dol.gov/olms/reg/compliance/cba/index.htm.

Occupational injuries, illnesses, and fatalities

www.bls.gov/iif

The BLS occupational safety and health statistics program has two components: the Survey of Occupational Injuries and Illnesses and the Census of Fatal Occupational Injuries. Both are Federal-State cooperative programs, and data for States that participate in these programs are available directly from those States.

The Survey of Occupational Injuries and Illnesses presents summary data on the numbers and rates of injuries and illnesses, by industry and type of cases, as well as characteristics of more seriously injured and ill workers and the circumstances of their injuries and illnesses, such as nature of the disabling condition, part of the body affected, event or exposure leading to the condition, and source producing the condition.

The Census of Fatal Occupational Injuries provides information about workers who have been fatally injured on the job and the circumstances of the fatal injury. More than 30 separate data elements, including information on the worker, the fatal incident, and the machinery or equipment involved, are reported.

For more information

General information and analysis

(202) 691-6170

iifstaff@bls.gov

Data available

- Incidences rates and numbers of nonfatal occupational injuries and illnesses for private and State and local government industries, by establishment size, for the following types of cases: total recordable injury and illness cases, cases with days away from work, cases with job transfer or restriction, other recordable cases, total injury cases, total illness cases, skin diseases or disorders, respiratory conditions, poisonings, hearing loss, and all other illnesses
- Numbers and percent distributions of workers who have missed days of work because of occupational injuries and illnesses; these workers are classified by industry, occupation, age, sex, race, length of service, day of event, time of event, and hours on the job prior to event
- Numbers, incidence rates, and percent distributions of occupational injuries and illnesses involving days away from work, classified by nature of the injury or illness, part of the body affected, source of the injury or illness, and event or exposure leading to the injury or illness
- Medians and percent distributions of days away from work due to occupational injuries and illnesses, classified by industry, occupation, age, sex, race, length of service, day of event, time of event, number of hours on the job prior to event, nature of injury or illness, part of the body affected, source of injury or illness, and event or exposure leading to the injury or illness
- Incidence rates of workers who have missed days of work because of occupational injuries and illnesses, classified by occupation, age group, and sex

- Numbers and percent distributions of fatal occupational injuries, by industry, occupation, age, sex, race, ethnicity, event, nature, part of the body affected, location, worker activity, employee status, and State
- Rates of fatal occupational injury, by industry, occupation, age, sex, race, ethnicity, employee status, and State

Publications

News releases:

Census of Fatal Occupational Injuries	Annual
Occupational Injuries and Illnesses	Annual
Occupational Injuries and Illnesses by Selected Characteristics	Annual

Online-only publications:

<i>Occupational Injuries and Illnesses Classification Manual</i> www.bls.gov/iif/oshoiics.htm	Issued 1992 Revised for 2007
<i>Occupational Injuries and Illnesses: Counts, Rates, and Characteristics</i> www.bls.gov/iif/#publications	Annual
Fatal Workplace Injuries: A Collection of Data and Analysis www.bls.gov/iif/#publications	Annual

Productivity and Technology

Major sector labor productivity and costs

www.bls.gov/lpc

Labor productivity relates output to labor hours used in the production of that output.

The Major Sector Productivity program publishes quarterly and annual measures of output per hour, unit labor costs, and related measures for the business and nonfarm business sectors; durable, non-durable, and total manufacturing sectors; and nonfinancial corporate sector.

For general information

News releases (202) 691-5606 dprweb@bls.gov

For technical information

Labor productivity and costs

Analysis and methodology—John Glaser (202) 691-5607

Data—Shawn Sprague (202) 691-5612

Employment and hours

Nonfarm employees—Shawn Sprague (202) 691-5612

Other nonfarm and farm—John Glaser (202) 691-5607

Hours-at-work ratios—Shawn Sprague (202) 691-5612

Data available

- Quarterly and annual indexes and percent changes, by sector, for the following:
 - Output per hour (labor productivity)
 - Output per person
 - Output
 - Implicit price deflator
 - Hours
 - Employment
 - Average weekly hours
 - Compensation per hour
 - Real compensation per hour
 - Labor share
 - Unit labor costs
 - Unit nonlabor payments
- Quarterly and annual indexes and percent changes in total unit costs, unit nonlabor costs, and unit profits, for the nonfinancial corporate sector
- Levels and percent changes for hours at work, employment, and average weekly hours of all persons, by sector—and related measures of hours-at-work ratios and average weekly hours ratios
- Levels and percent changes for output, compensation, and nonlabor payments, in current dollars
- Levels and percent changes for nonlabor costs and profits for nonfinancial corporations

Publication

News release:

Productivity and Costs Quarterly (Preliminary and revised releases each quarter)

Industry labor productivity and costs

www.bls.gov/lpc

The Industry Productivity program produces measures of labor productivity and unit labor costs for selected U.S. industries. Measures of industry labor productivity reflect the relationship between the output of an industry and the labor input expended to produce the output.

For general information

Phone and email requests (202) 691-5618 dipsweb@bls.gov

Contacts for technical information

Analysis and methodology—Lisa Usher (202) 691-5641
Data:
Mining, Utilities—Matt Russell (202) 691-5632
Manufacturing
NAICS 311-2, 325-7—Matt Russell (202) 691-5632
NAICS 313-6, 321-4—Mark Dumas (202) 691-5635
NAICS 331-4—Chris Kask (202) 691-5647
NAICS 335-9—Victor Torres (202) 691-5626
Wholesale Trade—Matt Russell (202) 691-5632
Retail Trade, Accommodations and Food
Services, Other Services
—Mark Dumas (202) 691-5635
Transportation, Information—Victor Torres (202) 691-5626
Finance, Professional, Technical, and
Administrative Services—Chris Kask (202) 691-5647

Data available

- Annual indexes and percent changes, by industry, for the following:
 - Output per hour (labor productivity)
 - Output per person
 - Output
 - Implicit price deflator for output
 - Hours
 - Employment
 - Labor compensation
 - Unit labor costs
- Annual levels, by industry, for the following:
 - Value of production
 - Employment
 - Total hours
 - Labor compensation

Publications

News releases:

Productivity and Costs by Industry:
Manufacturing Industries Annual
Selected Service-Producing and Mining Industries Annual
Wholesale Trade, Retail Trade, and Food Services
and Drinking Places Industries Annual

Multifactor productivity

www.bls.gov/mfp

Multifactor productivity relates output to a combined set of inputs. BLS produces multifactor productivity measures for major sectors and industries of the U. S. economy and also investigates sources of productivity growth. As part of this work, effects on major sector productivity of research and development and changes in the skill composition of the workforce are estimated annually.

Two programs develop multifactor productivity measures for segments of the U.S. economy. The Major Sector Productivity program publishes annual measures of output per unit of combined inputs for the private business, private nonfarm business, and manufacturing sectors and for 18 NAICS three-digit manufacturing industries. The Industry Productivity program publishes annual measures of multifactor productivity for 86 four-digit NAICS manufacturing industries and for air transportation and line-haul railroads.

For general information about major sector multifactor productivity

Phone and email requests	(202) 691-5606	<i>mfpweb@bls.gov</i> <i>dipsweb@bls.gov</i>
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For technical information

Multifactor productivity for major sectors

(annual measures)

Analysis and methodology—Steve Rosenthal	(202) 691-5609
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Data—Randy Kinoshita	(202) 691-5610
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Multifactor productivity for manufacturing and

Three-digit NAICS manufacturing industries

(KLEMS annual measures)

Analysis and methodology—Steve Rosenthal	(202) 691-5609
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Data—Randy Kinoshita	(202) 691-5610
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Capital measurement for major sectors and three-digit

NAICS industries:

Analysis and methodology—Steve Rosenthal	(202) 691-5609
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Data—Randy Kinoshita	(202) 691-5610
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Labor composition

Analysis and methodology—Cindy Zoghi	(202) 691-5680
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Data—Ryan Forshay	(202) 691-5617
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Hours-at-Work Ratio

Shawn Sprague	(202) 691-5612
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Research and development (R&D) stocks

Analysis and methodology—Leo Sveikauskas	(202) 691-5677
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Data—Bhavani Khandrika	(202) 691-5620
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For general information about industry multifactor productivity

Phone and email requests	(202) 691-5618	<i>dipsweb@bls.gov</i>
Multifactor productivity for detailed industries		
Analysis and methodology—Lisa Usher	(202) 691-5641	
Multifactor productivity for NAICS four-digit manufacturing industries		
Capital data—Victor Torres	(202) 691-5626	
Intermediate purchases data—Matt Russell	(202) 691-5632	
Multifactor productivity for air transportation and line-haul railroads—Victor Torres	(202) 691-5626	

Data available

- Annual indexes of multifactor productivity and output per unit of capital services for the private business, private nonfarm business, and manufacturing sectors
- Annual measures of capital services, composition-adjusted labor services, and combined labor and capital inputs for the private business and private nonfarm business sectors
- Annual multifactor productivity measures for 18 three-digit NAICS manufacturing industries, including measures of labor, capital, energy, materials, and purchased business services inputs
- Annual multifactor productivity measures for 86 four-digit NAICS manufacturing industries plus air transportation and line-haul railroads, including measures of labor, capital, and intermediate purchases

Publications

News releases:

Multifactor Productivity Trends: Private Business and Private Nonfarm Business	Annual
Multifactor Productivity Trends in Manufacturing	Annual
Multifactor Productivity Trends for Detailed Industries	Annual

International Data and Technical Cooperation

International Labor Comparisons

www.bls.gov/ilc

This program publishes international comparisons of labor statistics.

For general information

Phone and email requests (202) 691-5654 *ilchelp@bls.gov*
Fax requests (202) 691-5679

For technical information

Labor productivity and unit labor costs
 Analysis and methodology—Chris Sparks (202) 691-5034
 Data—Aaron Cobet (202) 691-5018
Gross domestic product per capita and
 per employed person—Chris Sparks (202) 691-5034
Hourly compensation costs
 Analysis and methodology—Jessica Sincavage (202) 691-6419
 Data—Elizabeth Zamora (202) 691-5029
Labor force and unemployment
 Analysis and methodology—
 Marie-Claire Sodergren (202) 691-5035
 Data—Rich Esposito (202) 691-6071
Consumer prices—Mubarka Haq (202) 691-5772

Data available

- Indexes of output per hour, hourly compensation, and unit labor costs in manufacturing, including relative trade-weighted measures
- Relative trends and levels of real gross domestic product per capita, per employed person, and per hour
- Hourly compensation costs for all employees and production workers in manufacturing and submanufacturing industries, including information on the structure of compensation and trade-weighted measures for all manufacturing
- Labor force, employment, and unemployment data for foreign countries, by selected characteristics, approximating U.S. concepts
- Indexes and percent changes in consumer prices, unadjusted to U.S. concepts; harmonized indexes of consumer prices

Publications

News releases:

International Comparisons of Manufacturing Productivity and Unit Labor Cost Trends	Semiannual
International Comparisons of Hourly Compensation Costs in Manufacturing	Annual

Other:

Charting International Labor Comparisons	Annual
Comparative Real Gross Domestic Product per Capita and per Employed Person: 17 Countries	Annual
Hourly Compensation Costs in 22 Submanufacturing Industries	Biannual
Consumer Price Indexes, 16 Countries, Unadjusted by BLS	Annual
Comparative Civilian Labor Force Statistics, 10 Countries	Annual
International Unemployment Rates and Employment Indexes	Monthly
Consumer Price Indexes, Nine Countries, Unadjusted by BLS	Monthly
Harmonized Index of Consumer Prices, Eight Countries or Areas	Monthly

International Technical Cooperation

www.bls.gov/itc

The BLS Division of International Technical Cooperation strengthens international statistical development through technical cooperation activities such as scheduled seminars, customized training programs, and consulting. For more than 50 years, BLS has assisted statistical organizations throughout the world in improving the collection, processing, analysis, dissemination, and use of economic and labor statistics. BLS also conducts scheduled seminars and customized training programs and provides consultants, all for a fee. Short-term international visitors are welcome.

In addition to its Washington-based training programs, BLS conducts programs overseas on request. Such customized programs can be held either for a single country or for several countries in the same region. BLS also makes available technical experts to serve as consultants overseas, at the request of individual governments or international organizations.

For more information

Phone and email requests (202) 691-5666 itcinfo@bls.gov

Fax requests (202) 691-7900

Mailing address

U.S. Bureau of Labor Statistics
 Division of International Technical Cooperation
 Postal Square Building, Room 2190
 2 Massachusetts Avenue NE.
 Washington, DC 20212

Contact Information for Other Federal Data Sources

U.S. Citizenship and Immigration Services, www.uscis.gov	(800) 375-5283
U.S. Department of Agriculture, www.usda.gov	(202) 720-2791
National Agriculture Statistics Service, www.nass.usda.gov	(800) 727-9540
Prices paid by farmers	(202) 690-3229
Prices received by farmers.....	(202) 720-8844
Economic Research Service, www.ers.usda.gov	(202) 694-5050
Farm sector income	(202) 694-5592
U.S. Department of Commerce, www.commerce.gov	(202) 482-2000
U.S. Census Bureau, www.census.gov	(301) 763-4636
Equal Employment Opportunity (EEO) data	
www.census.gov/hhes/www/eoindex/intro.html	(301) 763-3239
Statistics of U.S. businesses	
www.census.gov/csd/subb	(301) 763-3321
Disability	(301) 763-3242
Fertility and Family Statistics.....	(301) 763-2416
Foreign trade.....	(301) 763-3041
Housing.....	(301) 763-3242
Immigration	(301) 763-2422
Income	(301) 763-3243
Poverty.....	(301) 763-3213
North American Industry Classification System (NAICS)	
www.census.gov/epcd/www/naics.html	
Retail trade (annual sales and inventories).....	(301) 763-2747
Retail trade (monthly sales and inventories)	(301) 763-2713
Manufacturers' shipments, inventories, and orders.....	(301) 763-4832
Retailers.....	(301) 763-2713
Manufacturers' new orders (including durable goods).....	(301) 763-4832
Population.....	(301) 763-2422
Retail sales.....	(301) 763-2713
Bureau of Economic Analysis, www.bea.gov	(202) 606-9900
Corporate profits.....	(202) 606-5564
Federal Government, national defense	(202) 606-9783
Foreign direct investment	(202) 606-9874
Gross domestic product	(202) 606-5304
Implicit price deflator	(202) 606-9734
National income.....	(202) 606-5304
Personal consumption expenditures	(202) 606-9735
Personal income.....	(202) 606-9739
Disposable personal income.....	(202) 606-9741
Savings	(202) 606-9748
Merchandise trade	(202) 606-9567
National Technical Information Service, www.ntis.gov	(703) 605-6000
<i>North American Industry Classification System (NAICS)</i>	
www.ntis.gov/products/naics.aspx	

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U.S. Department of Defense, www.defense.gov	(703) 571-3343
U.S. Department of Education, www.ed.gov National Center for Education Statistics, www.nces.ed.gov	(202) 502-7300
U.S. Department of Energy, www.energy.gov Energy Information Administration, www.eia.doe.gov.....	(202) 586-8800 Energy data and forecasts
U.S. Department of Health and Human Services, www.hhs.gov Centers for Disease Control and Prevention National Center for Health Statistics, www.cdc.gov/nchs Life expectancy statistics.....	(301) 458-4500
U.S. Department of Justice, www.justice.gov Bureau of Justice Statistics, www.ojp.usdoj.gov/bjs.....	(202) 307-0765
U.S. Department of Labor, www.dol.gov Public affairs	(202) 693-4650
Wage and Hour Division (WHD).....	(202) 693-0067
Family Medical Leave Act	(202) 693-0066
Prevailing wages, construction.....	(202) 693-0086
Prevailing wages, services.....	(202) 693-0073
Office of Federal Contract Compliance Programs (OFCCP).....	(800) 397-6251
Office of Labor-Management Standards (OLMS)	(202) 693-0123
Office of Workers' Compensation Programs (OWCP)	(202) 693-0031
Employee Benefits Security Administration, www.dol.gov/ebsa Office of Participant Assistance.....	(202) 693-8664
Office of Public Disclosure (IRS Form 5500, company financial statement).....	(202) 693-8673
Employment and Training Administration, www.doleta.gov	(202) 693-2700
Workforce investment.....	(202) 693-3980
H-1B visas (nonimmigrants)	(202) 693-3010
O*Net, the Occupational Information Network http://online.onetcenter.org	
Weekly unemployment insurance claims	(202) 693-3032
Office of Small and Disadvantaged Business Utilization, www.dol.gov/oasam/programs/osdbu	(202) 693-7299
Occupational Safety and Health Administration, www.osha.gov Public affairs.....	(202) 693-1999
Publications (including OSHA 300 logs)	(202) 693-1888
<i>Standard Industrial Classification Manual</i> www.osha.gov/pls/imis/sic_manual.html	
U.S. Department of the Treasury, www.ustreas.gov Internal Revenue Service, www.irs.gov/taxstats	(800) 829-1040
U.S. Department of Veterans Affairs, www.va.gov	(202) 461-7500

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U.S. Equal Employment Opportunity Commission, www.eeoc.gov... (800) 669-4000

U.S. Federal Judiciary (Federal court system), www.uscourts.gov
Public affairs..... (202) 502-2600

U.S. Government Printing Office, <http://bookstore.gpo.gov>..... (202) 512-1800

Other Agencies, Offices, Organizations

Congressional Budget Office, www.cbo.gov (202) 226-2600

Federal Reserve Board, www.federalreserve.gov (202) 452-3206

International Monetary Fund, www.imf.org..... (202) 623-7300

National Labor Relations Board, www.nlrb.gov..... (202) 273-1000

Office of Management and Budget, www.whitehouse.gov/OMB
Federal Budget Statistics/Economic Report of the President..... (202) 395-3080

Office of Personnel Management, www.opm.gov..... (202) 606-1800

Pension Benefit Guaranty Corporation, www.pbgc.gov..... (202) 326-4000

Social Security Administration, www.ssa.gov..... (800) 772-1213
Research, Statistics, and Policy Analysis, www.ssa.gov/policy (202) 358-6274

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BLS Internet Addresses

Bureau of Labor Statistics
Division of Information and Marketing Services
BLS regional offices

www.bls.gov
www.bls.gov/opub/opbinfo.htm
www.bls.gov/bls/regnhome.htm

Employment and Unemployment

Employment, hours, and earnings by industry:

National

State and area

National labor force statistics

Local area labor force statistics

Quarterly Census of Employment and Wages

Business Employment Dynamics

Occupational Employment Statistics

Mass Layoffs

Longitudinal research

Job Openings and Labor Turnover

American Time-Use Survey

Employment Projections

www.bls.gov/ces
www.bls.gov/sae
www.bls.gov/cps
www.bls.gov/lau
www.bls.gov/cew
www.bls.gov/bdm
www.bls.gov/oes
www.bls.gov/mls
www.bls.gov/nls
www.bls.gov/jlt
www.bls.gov/tus
www.bls.gov/emp

Prices and Living Conditions

Consumer Price Indexes

Producer Price Indexes

U.S. Import and Export Price Indexes

Consumer Expenditure Survey

www.bls.gov/cpi
www.bls.gov/ppi
www.bls.gov/mxp
www.bls.gov/cex

Compensation and Working Conditions

National Compensation Survey

Employee benefits

Employment cost trends

Occupational compensation

Occupational injuries, illnesses, and fatalities

Work Stoppages

www.bls.gov/ncs
www.bls.gov/ebs
www.bls.gov/ect
www.bls.gov/ocs
www.bls.gov/iif
www.bls.gov/wsp

Productivity

Major sector labor productivity

Industry productivity

Multifactor productivity

www.bls.gov/lpc
www.bls.gov/lpc
www.bls.gov/mfp

International Data

International Labor Comparisons

U.S. Import and Export price indexes

www.bls.gov/ilc
www.bls.gov/mxp

All Federal statistical agencies

Fedstats

USA.gov

www.fedstats.gov
www.usa.gov

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Applying for Unemployment Benefits: A State Directory

	Phone Number	Web Site
Alabama	(866) 234-5382	https://dir.alabama.gov/uc/
Alaska	(907) 465-5552	http://www.labor.state.ak.us/esd_unemployment_insurance
Arizona	(877) 600-2722	https://www.azdes.gov/landing.aspx?id=4211
Arkansas	(866) 392-7284	http://www.arkansas.gov/esd/UI/
California	(800) 300-5616	http://www.edd.ca.gov/Unemployment/
Colorado	(303) 318-9000	http://www.coworkforce.com/ui/b/
Connecticut	(860) 263-6000	http://www.ctdol.state.ct.us/progsupt/unemplt/unemployment.htm
Delaware	(800) 794-3032	http://www.delawareworks.com/Unemployment/services/applicant.shtml
District of Columbia	(202) 724-7000	https://www.dcnetworks.org/
Florida	(800) 204-2418	http://www.floridajobs.org/unemployment/index.html
Georgia	(404) 232-3875	http://www.dol.state.ga.us/js/unemployment_benefits_individuals.htm
Hawaii	(877) 215-5793	http://hawaii.gov/labor/ui
Idaho	(208) 332-3570	http://labor.idaho.gov/dnn/Default.aspx?alias=labor.idaho.gov/dnn/idl
Illinois	(800) 244-5631	http://www.ides.state.il.us/
Indiana	(800) 891-6499	http://www.in.gov/dwd/2473.htm
Iowa	(515) 281-5387	http://www.iowaworkforce.org/ui/
Kansas	(800) 292-6333	https://www.uibenefits.dol.ks.gov/
Kentucky	(866) 291-2926	http://www.kewes.ky.gov/
Louisiana	(866) 783-5567	http://www.laworks.net/UnemploymentInsurance/UI_Claimants.asp
Maine	(800) 593-7660	http://www.maine.gov/labor/unemployment/benefits.html
Maryland	(800) 827-4839	http://www.dllr.state.md.us/employment/unemployment.shtml
Massachusetts	(617) 626-6800	http://www.mass.gov/?pageID=elwdhomepage&L=1&L0=Home&sid=Elwd
Michigan	(866) 500-0017	http://www.michigan.gov/uia
Minnesota	(877) 898-9090	http://www.uimn.org/
Mississippi	(888) 844-3577	http://mdes.ms.gov/Home/UnemploymentServices/index.html
Missouri	(800) 320-2519	https://www.ui.labor.mo.gov/som/
Montana	(406) 444-2545	http://uid.dli.mt.gov/
Nebraska	(402) 458-2500	https://uibenefits.nwd.ne.gov/BPSWeb/jsp/BPSClaimantWelcome.jsp
Nevada	(775) 684-0350	http://detr.state.nv.us/uiben/uiben_uiben.htm
New Hampshire	(603) 224-3311	https://nhuis.nh.gov/claimant/
New Jersey	(732) 761-2020	http://lwd.dol.state.nj.us/labor/ui/fileui/file_index.html
New Mexico	(877) 664-6984	http://www.dws.state.nm.us
New York	(888) 209-8124	http://www.labor.state.ny.us/ui/ui_index.shtm
North Carolina	(888) 737-0259	https://www.ncesc1.com/individual/webInitialClaims/applyBegin.asp
North Dakota	(701) 328-2825	http://www.jobsnd.com/
Ohio	(614) 466-2100	http://unemployment.ohio.gov/
Oklahoma	(800) 555-1554	https://unemployment.state.ok.us/
Oregon	(503) 451-2400	http://www.employment.oregon.gov/

Pennsylvania	(717) 783-3140	http://www.dli.state.pa.us/landi/cwp/view.asp
Rhode Island	(401) 243-9100	http://www.dlt.state.ri.us/ui/
South Carolina	(803) 737-3071	http://www.sces.org/ui/index.htm
South Dakota	(605) 773-3101	http://dol.sd.gov/ui/uibenefits.aspx
Tennessee	(877) 813-0950	http://www.state.tn.us/labor-wfd/Claimants/appintro.html
Texas	(800) 939-6631	http://www.twc.state.tx.us/customers/jsemp/jsempsub2.html
Utah	(888) 848-0688	http://jobs.utah.gov/ui/Jobseeker.asp
Vermont	(802) 828-4000	http://labor.vermont.gov/
Virginia	(804) 786-1485	http://www.vec.virginia.gov/vecportal/unins/insunemp.cfm
Washington	(800) 318-6022	http://www.esd.wa.gov/uibenefits/index.php
West Virginia	(800) 379-1032	http://www.workforcewv.org/uc/ucmain.asp
Wisconsin	(800) 978-7887	http://www.dwd.state.wi.us/
Wyoming	(307) 473-3789	https://doe.state.wy.us/InetClaims/

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