

Customer Communication Forum
Wednesday June 20 2012, 10:00 am, Kiowa Conference Room
Agenda
Attendees: 28

Steve D'Antoni: Modernization Update (Courtyard EE Renovation, Exterior Building "Pointing", E Street Waterproofing)

- Courtyard EE Renovation (Cafeteria courtyard) - Demolition of existing pavers will begin June 25, 2012 and will last approximately 1 week. In July, new stamped concrete will be poured. The courtyard should be available for occupant sometime in August.
- Exterior Building "Facade Pointing" project- Stone pointing work is on schedule and currently taking place at various sections of wing 1 and courtyards A, C and E. By the end of June, all sections of wing 1, to include courtyards A and E will be completed except the center section above the C Street entrance. Beginning in mid July facade work will take place above the C Street entrance and will last approximately 2 weeks.
- E Street Waterproofing - Repairs to waterproofing on E street sidewalk and handicap ramp have been completed. Final clean-up is taking place and construction fencing is scheduled to be removed Saturday, 23 June.

Bill Brannon: Child Care Center Update (update on schedule and who will be occupying it)

- Child Care should be substantially completed by August 15 2012.
- An open house will be offered mid- August for employees interested in touring the center.
- The Child Care Center occupies the entire 1200 east corridor and can accommodate up to 76 children.

Jamie Mansy: Bison Bistro Survey Results Upcoming Changes

- 256 people responded to the survey.
- 56.23 % of customers were highly satisfied.
- 24.53 % of customers were moderately satisfied.
- 15.85% were dissatisfied.
- Lower sodium soups, 100mg less on average is now provided for customers.
- New Value Driven options will be available to customers with cheaper price..
- New monitoring procedures have taken place to make sure items stay stocked..

SHOUT OUTS!!

- Request for CCF minutes to be distributed