



January 26, 2012

Dear Customer:

Thank you for your support of Hospira, and for allowing us to serve your infusion therapy needs. As a major provider of hospital products, Hospira is committed to ensuring high quality product for healthcare providers and their patients.

Unfortunately, we expect to stock out of four Aminosyn presentations over the next several weeks (7171-17, 7121-07, 4191-03 and 4164-05) and one additional List Number (4187-03) will have limited supply through early March. The table below provides the appropriate Aminosyn availability, next delivery, and a possible substitute list number when inventory is available.

We expect to have intermittent deliveries of Aminosyn II 10%, List Number 4164-05 over the next several months. The return of Aminosyn II 15% and Aminosyn II 10% (List Numbers 7171-17 and 7121-07) is not known at this time. We recognize and sincerely regret the inconvenience this has caused you.

The Aminosyn shortage has resulted from manufacturing delays. We understand this is a challenging situation for you and are committed to communicating further updates regarding the recovery timeline through your local Hospira sales representative.

<b>List Number</b>	<b>Product Description</b>	<b>Anticipated Stock Out</b>	<b>Next Delivery</b>	<b>Substitute</b>
7171-17	Aminosyn II 15%, 2L (SULFITE FREE)	Late January	TBD	4164-05
7121-07	Aminosyn II 10%, 2L	Late January	TBD	4164-05
4164-05	Aminosyn II 10%, 1L (SULFITE FREE)	Late January	Mid February	None
4191-03	Aminosyn 10%, A Crystalline Amino Acid Solution, 500mL (SULFITE FREE)	Mid February	Late May	None
4187-03	Aminosyn 8.5%, A Crystalline Amino Acid Solution, 500mL (SULFITE FREE)	Low inventory thru early March	Mid March	None

Thank you for your patience during this period and please know that we are working diligently to resolve this manufacturing delay. If you have any further questions or need additional information, please do not hesitate to contact me.

Sincerely,

A handwritten signature in black ink that reads "Kevin Wess". The signature is written in a cursive, flowing style.

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