

Workshop: Are Your Support Programs for Service Members Effective?



Post-Training Questionnaire

Program Evaluation Knowledge

We would like to know how the Workshop today improved your level of knowledge and regarding Program Evaluation. Please answer the following questions. Upon completion, submit this questionnaire to the workshop facilitator(s).

1. Why is it important to engage stakeholders when planning program evaluation?

- a) Learn the intended purpose and drivers of the evaluation
- b) Convince stakeholders of the program's value
- c) Identify alternatives to evaluating the program
- d) Maintain the existing status of the program

2. Which of the following identifies the most important advantage of SMART program objectives?

- a) Ensures objectives are not limited by time constraints
- b) Ensure objectives specify what program needs to achieve
- c) Ensure objectives relate to current research trends
- d) Ensure objectives are easily achieved

3. Which type of program evaluation measures long term results for patients with depression or PTSD showing improvement after participating in the program?

- a) Income-based evaluation
- b) Outcome-based evaluation
- c) Output- focused evaluation
- d) Process-based evaluation

4. Which type of program evaluation will provide information on how the program functions and identifies similarities across programs?

- a) Quasi-experimental evaluation
- b) Experimental evaluation
- c) Descriptive evaluation
- d) Progressive evaluation

5. Which of the following evaluation questions will best answer questions about the impact of the program?

- a) How many Service members complete the program's treatment?
- b) Does the program have adequate funding for current operations?
- c) How many Service members are symptom-free after participating in the program?
- d) What are the stakeholders' opinions of the program?

6. Which of the following is the best methodology to ensure proper data security?

- a) Utilize one group password to access the database where information is stored
- b) Train each member of the evaluation team on the importance of physical and technical safeguards of data security
- c) De-identify the data and maintain it your office; so no one will be able to figure out who the participants are
- d) Should the evaluation data be compromised, don't tell the stakeholders so you don't have to repeat the evaluation

6. Which of the following outlines an adequate data management plan?

- a) Create an SOP manual where all the surveys will be maintained for easy access
- b) Outline all protocols and parameters in an SOP manual and brief all evaluation team members regarding where it is maintained
- c) Create a new Microsoft Access database every month of the evaluation to keep the metrics distinctive
- d) Allow preceptors to show all trainees how to access and update the databases during their one month rotations through the department

7. Which of the following types of data should be analyzed using qualitative content data analysis methods?

- a) Program participant satisfaction with provider availability, measured by a Lickert scale questionnaire
- b) The relationship between patient's scores on a symptom inventory and scores on a measure of treatment compliance
- c) Themes found in patient comments on program during focus groups
- d) Number of program participants scoring positive on an instrument

8. When evaluation results demonstrate the program is meeting its objectives, what areas should feedback recommendations focus on?

- a) Potential further analysis to determine which components of the program are most effective
- b) Additional audiences or other programs that may benefit from collaboration or sharing of findings
- c) Actions to maintain program gains so far
- d) All of the above