

TRICARE Enrollment and DEERS.

Health Affairs Policy 96-038, and Health Affairs Policy 04-13 dictates all active duty service members or Reserve Component members activated on orders for 31 days or more with a permanent duty station must enroll in a TRICARE Prime plan (Prime/Remote/Overseas). The Service Member is also required to keep his/her DEERS (Defense Enrollment Eligibility Reporting System) home and unit address current. DEERS is a computerized database of members who are entitled under law to receive TRICARE benefits. DEERS registration is required for TRICARE eligibility and must be updated upon arrival to your new duty station or anytime your contact information changes, i.e. address/phone number/Unit. The consequence of not having DEERS updated or not enrolled in TRICARE is the potential denial or delay of medical claims payment.

How to update DEERS:

- 1) Go to your uniformed service personnel office or contact the Defense Manpower Data Center Support Office (DSO) at 1-800-538-9552. You can find the nearest uniformed service personnel shop at: www.dmdc.osd.mil/rsl/.
- 2) Or, fax address changes to DEERS at 1-831-655-8317
- 3) Or, mail the address change to the Defense Manpower Data Center Support Office, ATTN: COA, 400 Gigling Road, Seaside, CA 93955-6771
- 4) Or, go online at: www.tricare.osd.mil/DEERSAddress to update your information.

How to enroll in TRICARE:

- 1) Visit your local Health Benefits Advisor (HBA), Beneficiary Counseling and Assistance Coordinator (BCAC) or TRICARE Service Center (TSC) or online at: www.tricare.osd.mil. Find the region you are living in and call the toll free number for assistance with enrollment.
- 2) Or, visit any TRICARE Service Center and fill out an enrollment form.
- 3) Or, visit the TRICARE Home page, www.tricare.osd.mil to download enrollment forms and forward to TRICARE Service Center as directed.
- 4) Ensure to keep your enrollment updated by filling out a new application form upon command check-in.