



# CPSC Hotline

## Talk to CPSC


**(800) 638-CPSC**

**(800-638-2772)**

**English and Spanish-speakers available**

**Hours: 8:00 a.m. to 5:30 p.m. ET Monday – Friday**

### Call our Hotline to:

<ul style="list-style-type: none"> <li>• Report an unsafe product</li> <li>• Report a product-related incident or injury</li> <li>• Find out whether a product has been recalled</li> </ul>	<p>You can also do this online at:  <a href="http://www.SaferProducts.gov">www.SaferProducts.gov</a></p> 
<ul style="list-style-type: none"> <li>• Ask about returning a recalled product or arranging for its repair</li> <li>• Get information on what to look for when buying a consumer product</li> <li>• Get information on how to use a consumer product safely</li> <li>• Order CPSC’s safety publications. Or you can order them by emailing us at <a href="mailto:info@cpsc.gov">info@cpsc.gov</a>.</li> <li>• Get referral information to other agencies or organizations</li> </ul>	
<ul style="list-style-type: none"> <li>• The Hotline is available between 8:00 a.m. and 5:30 p.m. ET Monday through Friday, except holidays. You can leave a message and we will return your call.</li> <li>• A TTY number is available for the hearing or speech impaired at (301) 595-7054.</li> <li>• Dial 0 to speak with a Hotline representative <ul style="list-style-type: none"> <li>1 to hear about CPSC recalls and other safety information</li> <li>2 to order free CPSC safety publications</li> <li>3 to report an unsafe product</li> </ul> </li> </ul>	