



Medicare Fact Sheet

Where to Get the Answers to Your Questions

Although Social Security determines entitlement to Medicare benefits, the Medicare program is administered by the Centers for Medicare & Medicaid Services (CMS). Medicare is the nation's largest health insurance program providing coverage for nearly 40 million Americans. There is often confusion as to which agency to contact to get answers to your Medicare questions, the Social Security Administration or CMS. The chart below will help you determine which agency to contact.

If you have questions about ...

- ❖ Medicare Part A and Part B eligibility and enrollment
- ❖ Replacement Medicare card
- ❖ Part D applications for Extra Help
- ❖ Medicare Part B premiums
- ❖ Part B withdrawals
- ❖ Income Related Monthly Adjustment Amount for Part B (IRMAA)
- ❖ Changing your address
- ❖ SSA benefits
- ❖ Reporting a death
- ❖ How to find your local SSA office

Visit the Internet site
www.socialsecurity.gov

Or

Call the Social Security Administration
1-800-772-1213
TTY 1-800-325-0778

If you have questions about...

- ❖ General Medicare information
- ❖ Medicare Part A and Part B covered services
- ❖ Enrolling in a Prescription Drug Plan (Part D)
- ❖ Part D premium deductions
- ❖ Medicare health plan choices in your area including cost, benefits, quality, and other information
- ❖ Medicare patients' rights and appeal rights
- ❖ Nursing homes in your area
- ❖ Medicare events and activities in your area
- ❖ How to obtain the most up-to-date Medicare booklets and phone numbers for Medicare bills and services

Visit the Internet site
www.medicare.gov

Or

Call the Medicare Helpline
1-800-MEDICARE
TTY 1-877-486- 2048