

# NRC's Safety Culture Initiative

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Presented by

Kevin Nelson, Ph.D., CHP  
Mayo Clinic Florida



## **Problem Resolution and Metrics**

The organization ensures that issues potentially impacting safety or security are promptly identified, fully evaluated, and promptly addressed and corrected commensurate with their significance.

## **Personal Responsibilities and Attitudes**

Everyone is personally responsible for nuclear safety.

## **Processes and Procedures**

Processes for planning and controlling work activities are implemented such that safety is maintained.

## **Continuous Learning**

Organizational learning is embraced.

## **Leadership Safety Behaviors**

Leaders demonstrate commitment to safety.

## **Encouraging Report of Problems**

The organization maintains a safety conscious work environment in which personnel feel free to raise concerns without fear of retaliation.

## **Effective Safety Communication**

Effective communication is essential to maintain focus on safety.

## **Respectful Work Environment**

Trust and respect permeate the organization

# NRC Workshop Main Concepts

- Problem resolution and metrics
- Personal responsibilities and attitudes
- Processes and procedures
- Continuous learning
- Leadership safety behaviors
- Encourage reporting
- Effective safety communication
- Respectful work environment

# Factors Influencing Positive Safety Culture

- NRC and most RSO's have common goal, i.e., protect workers and members of the general public
- Most workers want to keep their exposure ALARA
- Most executives dislike negative publicity

# Barriers To Positive Safety Culture

- Program must be supported by upper administration
- Safety programs don't directly contribute to the NOI
- Safety programs target for reduction during difficult economic times – doing more with less
- Risk of being replaced by less educated/experienced individuals
- 'Big hammer' approach less effective as long-term solution



# NRC Workshop Main Concepts

- Problem resolution and metrics – administrative support/education/training
- Processes and procedures - support/ed/training
- Personal responsibilities and attitudes - support
- Continuous learning - support
- Leadership safety behaviors - support
- Encourage reporting - support
- Effective safety communication - support
- Respectful work environment - support

