

## NLRC and Legal Resources

The **National Legal Resource Center (NLRC)** is available to assist you with your legal resource support needs related to your work with older consumers facing a wide range of legal problems, including those consumers facing HECM delinquencies and possible foreclosure.

The NLRC is an innovative partnership involving national legal support organizations well known for their support of aging and legal networks dedicated to serving older clients and consumers:

- ABA Commission on Law and Aging
- Center for Elder Rights Advocacy
- National Consumer Law Center
- National Senior Citizens Law Center
- The Center for Social Gerontology

Each partner plays a unique role in providing resource support in developing, operating and providing legal assistance to at risk seniors, including support on public benefits and housing issues impacting older consumers. More information about the partners and the resources they provide can be found at: <http://www.NLRC.aoa.gov>

- **Locate a Legal Provider or Senior Legal Helpline to Provide Direct Legal Services to Older Consumers**

A directory of legal providers and Senior Legal Helplines in your state that may be able to assist older consumers on a wide range of public benefits and housing issues can be accessed at: [http://www.nlrc.aoa.gov/nlrc/Services\\_Providers/index.aspx](http://www.nlrc.aoa.gov/nlrc/Services_Providers/index.aspx)

- **The NLRC provides the following Resource Support to aging services staff and legal providers**

- **Case Consultation** on complex areas of law impacting older consumers, including issues related to procurement of public benefits to enhance income, advice on overcoming legal barriers to housing, and foreclosure avoidance/defense. Case consultation for AAAs, ADRCS, and IIII-B funded legal providers can be requested directly on-line at: [http://www.nlrc.aoa.gov/nlrc/Case\\_Consultation/Index.aspx](http://www.nlrc.aoa.gov/nlrc/Case_Consultation/Index.aspx)
- **Staff Training** on issues related to legal challenges in procuring public benefits, overcoming barriers to housing, and successful foreclosure defense. Staff training for AAAs, ADRCS, and IIII-B funded legal providers can be requested directly on-line at: [http://www.nlrc.aoa.gov/NLRC/Training\\_Request/Index.aspx](http://www.nlrc.aoa.gov/NLRC/Training_Request/Index.aspx)
- **Technical Assistance** on building high quality legal service delivery systems capable of responding effectively to increases in high impact legal issues, including public benefits and housing issues. Systems building technical assistance for LADs, AAAs, ADRCS, and IIII-B funded legal providers can be requested directly on line at:
  - [http://www.nlrc.aoa.gov/NLRC/Technical\\_Assistance/Index.aspx](http://www.nlrc.aoa.gov/NLRC/Technical_Assistance/Index.aspx)
- **Senior Legal Helplines** can provide assistance in public benefits eligibility and advise on housing options and foreclosure avoidance. To learn more about the role that helplines can play within your network in helping to respond to older consumer facing problems with their HECM loans, contact CERA at [info@ceraresource.org](mailto:info@ceraresource.org) or at 1-866-949-2372.
- **Informational resources** on a broad range of issues impacting older persons can be accessed through: <http://www.NLRC.aoa.gov>