



Homeland Security

Citizen Corps February Newsletter



The View from HQ

Welcome to Citizen Corps' February 2007 newsletter. In last month's issue, we marked the program's five-year anniversary. We hope you found some way to celebrate this occasion in your communities. If you didn't, there is still time! We plan to celebrate throughout 2007, starting with monthly historical highlights in the newsletter. Watch for "This Month in Citizen Corps History" each month in 2007 to learn about program milestones.

This year is not only our five-year anniversary, but also a year of change. As a result of the Post-Katrina Emergency Management Reform Act (http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=109_cong_public_laws&docid=f:publ295.109.pdf), on March 31, 2007, the Citizen Corps program will be transferred into the Department of Homeland Security (DHS) Federal Emergency Management Agency (FEMA) from its current position in the Department's Office of Grants and Training. This reorganization will not affect the Fiscal Year (FY) 2007 Citizen Corps Grant Guidance in the Homeland Security Grant Program or national doctrine that supports the Citizen Corps mission. In fact, this move will reunite the National Office of Citizen Corps with the response and recovery activities within FEMA to provide an even stronger position to promote government and community collaboration, citizen preparedness, and volunteer participation. Stay tuned for more updates and changes in the months ahead!

Last, we would like to extend our best wishes and support to the Citizen Corps Councils and partners in Florida, and to the victims of the devastating February 2 tornados. As this newsletter is being written, Floridians are still cleaning up and putting their lives back together. We hope to bring you news of Citizen Corps' role in the recovery efforts over the next few months.

National Response Plan (NRP) and National Incident Management System (NIMS) Review

The National Response Plan, last updated May 25, 2006, and currently under review, establishes a comprehensive all-hazards approach to enhance the ability of the United States to manage domestic incidents. The plan incorporates best practices and procedures from incident management disciplines — homeland security, emergency management, law enforcement, firefighting, public works, public health, responder and recovery worker health and safety, emergency medical services, and the private sector — and integrates them into a unified structure. It forms the basis of how the federal government coordinates with State, local, and tribal governments and the private sector during incidents and establishes a number of important protocols. To learn more about NIMS and the NRP, and to stay abreast of the latest progress, visit www.dhs.gov/xprepresp/committees/editorial_0566.shtm and www.dhs.gov/xprepresp/programsgc_1166653070655.shtm.

BY THE NUMBERS

Citizen Corps Councils:	2,135
CERT	2,526
Fire Corps	569
MRC	623
NWP	14,791
VIPS	1,494
Affiliates	25

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This Month in Citizen Corps History...

In February 2003, the *Ready* Campaign was launched in Cincinnati by then-DHS Secretary Tom Ridge and the Advertising Council.



Spread the word. Place the www.pandemicflu.gov logo on your website.



Ready Campaign Releases Spanish-Language Public Service Advertisements (PSAs)

In January, the *Ready* Campaign and the Advertising Council released Spanish-language PSAs to raise awareness among Spanish-speaking households about the need to be prepared for emergencies. Citizen Corps Councils or States that are interested in localizing these PSAs can e-mail ready@dhs.gov for more information. In addition, the campaign's *Listo* website, www.listo.gov, has been updated with new emergency preparedness resources, including special preparedness information for senior citizens and individuals with disabilities, as well as an online demonstration video. Spanish-speaking Americans can also receive free *Listo* materials by calling 1-888-SE-LISTO.

CDC Issues Interim Guidance on Mitigating Pandemic Flu

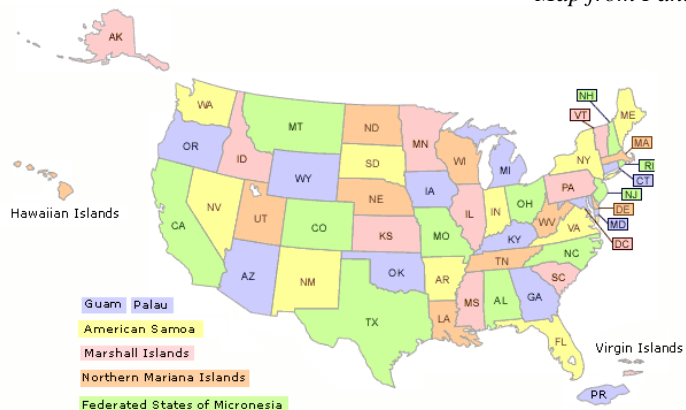
On February 1, 2007, the Centers for Disease Control (CDC) issued *The Community Strategy for Pandemic Influenza Mitigation*. Guidelines focus on nonpharmaceutical tactics to control the spread of the illness. The primary strategy is to use social distancing—keeping people physically apart to the extent possible during the anticipated eight-to-10-week waves of illness. According to the guidance, States should be prepared to close schools for up to 12 weeks and “businesses should be prepared to operate with skeleton workforces, children should be prepared to play mostly with their siblings, and parents should be prepared to lose income as they skip work.” The full report is available at: www.pandemicflu.gov/plan/community/mitigation.html.

Pandemic Flu Resources

The government website www.pandemicflu.gov offers a wealth of information and resources on avian and pandemic flu, such as the interactive map below (also available here: www.pandemicflu.gov/whereyoulive/index.html). Selecting a State will take you to a page containing:

- State pandemic planning information
- State Agriculture, Health & Wildlife contact information
- Federal funding assistance for States
- Links to State pandemic website information
- Federal/State summit information and Memoranda of Understanding (MOUs)
- 1918 flu historical information
- Other related information

Map from PandemicFlu.gov



State Animal Response Team (SART)

SART was founded in North Carolina after Hurricane Floyd, during which more than 3 million domestic and farm animals were lost. SART is based on the principles of the Incident Command System (ICS) developed by the Federal Emergency Management Agency (FEMA), and involves a coordinated effort of over 30 government and animal organizations. Using ICS as a set of core principles, SART develops units addressing all aspects of disaster response. The SART structure is organized on the grassroots level with County Animal Response Teams (CART). CARTs are under the jurisdiction of county emergency management, and include animal control officers, cooperative extension, sheriff's personnel, veterinarians, forestry officers, animal industry leaders and concerned citizens.

Source: North Carolina State Animal Response Team
www.sartusa.org/about-sart/

PETS Act: Include Animals in Disaster Planning

Many people refuse to leave their pets behind in an emergency, endangering the lives of pet owners and rescuers. This strong bond between humans and animals drew nationwide attention during the Hurricane Katrina response efforts, as thousands of evacuees were forced to flee without their pets.

The Pets Evacuation and Transportation Standards (PETS) Act (http://frwebgate.access.gpo.gov/cgi-bin/getdoc.cgi?dbname=109_cong_bills&docid=f:h3858enr.txt.pdf) was passed October 6, 2006, to avoid animal-related challenges similar to those faced during Katrina, in the event of future catastrophes. The PETS Act expands on current requirements that cities and States submit detailed disaster preparedness plans to qualify for FEMA funding, by asking State and local emergency preparedness authorities to include households with pets or service animals in their planning. Fortunately, this aspect of emergency management is already being addressed by Citizen Corps Councils and partners in many parts of the country!

Best Practices: Here are examples of how some Citizen Corps Councils and partners are already integrating animal preparedness activities into their communities' plans.

CO: Colorado addresses companion animal response and rescue training through its State Animal Response Team (SART) and its County Animal Response Teams (CART). Arapahoe County Citizen Corps has been running SART and CART for several years and works closely with Citizen Corps Councils and Voluntary Organizations Active in Disaster (VOAD).

DC: The District of Columbia is among a select group of cities and counties across the country that have formally adopted plans to include pets in disaster planning. The District of Columbia Department of Health led the effort, working with the DC Emergency Management Agency and Humane Society of the United States.

DE: The State Citizen Corps Program Manager and Program Coordinator are on the State Pet Care Planning Committee sponsored by the Delaware Emergency Management Agency (DEMA). DEMA is drafting "State Pet Care Plan Progress," and a State planner is working to arrange the use of a school district's facilities as a pet shelter. The planner has also met with the Executive Director of the Pennsylvania SART to obtain guidance in forming a SART in Delaware. In addition, the State's Community Emergency Response Team (CERT) instructors taught a unit on "Animals in Disaster" to over 1,000 CERT students. Other efforts include collaboration on a new initiative called Delaware Animals in Disaster Service (DADS) among Ocean View Police Department, the Delaware Society for the Prevention of Cruelty to Animals (SPCA), and the Retired Senior Volunteer Program (RSVP). DADS held a free micro-chipping event that served over 200 pets.

(Continued on the next page)

“63% of U.S. households—69.1 million homes—own a pet”

“45% of U.S. households own more than one pet”

*Source: American Pet Products Manufacturers Association
www.appma.org/press_industrytrends.asp*

Preparing Your Pets: Micro-chipping

From the Humane Society of the United States, a member of the National Citizen Corps Council

Having a microchip inserted under your pet’s skin provides an additional layer of assurance when used in addition to traditional identification tags. If the tags are lost after you and your pet become separated, animal control and animal shelters can still scan the pet for a microchip containing information that will help reunite you with your pet.

However, before having a chip implanted, talk to your local shelter and/or animal control agency to make sure the type of microchip your vet is implanting can be read by the scanner being used by your local shelter.

For more information visit www.hsus.org/pets/issues_affecting_our_pets

(Best Practices continued...)

FL: Disaster Animal Response Training (DART) is recognized by the State of Florida as its primary animal response unit. The Humane Society cosponsored the development of a 20-hour pilot DART training program in Florida, and nationwide implementation of the training program is under consideration. The Humane Society works with the Florida Department of Agriculture (which is the lead agency in the State for animal issues) to track animal activities, direct the movement of DART teams into impacted areas and evacuate animals to safe areas, and coordinate incoming supplies and donations.

IA: Six counties in Northwest Iowa have pooled their Citizen Corps funds and formed a Producers Emergency Response Team (PERT) to address bio-security concerns by providing training and resources to local agriculture producers in their area. Lyon, Osceola, O’Brien, Sioux, Plymouth, and Cherokee counties recently held two training sessions designed to help producers develop a biological risk-management plan for individual farms in the event of an animal infectious disease, such as foot and mouth.

MO: Independence, MO, Citizen Corps volunteers developed a DART program to obtain experience and training for community disaster response, as well as specialized response techniques for rescuing, handling, and sheltering animals affected by disasters. DART training includes animal first aid, body language, handling, rescue techniques, and sheltering. Volunteers receive hands-on training to help set up animal shelters near facilities that provide refuge to people during an emergency. In an actual disaster, Independence Citizen Corps DART volunteers will use the City of Independence Animal Control Department’s equipment and supplies that are already assembled in response trailers. Equipment includes cages, cleaning/hygiene supplies, food, medical supplies, fencing, tents, livestock trailers, and communications radios. In addition, local veterinarians will help register and examine animals, and a foster home program will help house animals until they can be reunited with their owners.

NV: The Medical Reserve Corps (MRC) of the Southern Nevada Health District in Las Vegas is adding a veterinary component to its unit. In addition to creating and distributing pet preparedness information to citizens and veterinary offices, the MRC unit is also communicating with local animal control agencies to see how veterinary volunteers could fit into established disaster plans.

PA: CART training is regularly held throughout the State. CART is the key component of the Pennsylvania SART, which is a network of government agencies, non-profit organizations, private businesses and volunteers. These teams are dedicated to the preparation, planning, response, and recovery of animal emergencies. CARTs were recently activated in Berks, Bradford, Lebanon, Luzerne, and Wyoming counties during the flooding in Pennsylvania. Approximately 175 animals were sheltered.

Severe Weather Tip: What to do before a tornado

- Be alert to changing weather conditions
- Listen to NOAA Weather Radio or to commercial radio or television newscasts for the latest information
- Look for approaching storms
- Look for the following danger signs:
 - Dark, often greenish sky
 - Large hail
 - A large, dark, low-lying cloud (particularly if rotating)
 - Loud roar similar to a freight train.

If you see approaching storms or any of the danger signs, be prepared to take shelter immediately.

Source: Federal Emergency Management Agency

To learn more about all types of severe weather, as well as safety tips, visit

www.fema.gov/hazard/types.shtm

Severe Weather Warnings and Alerts:

Do you have your NOAA Weather Radio All Hazards/Public Alert Radio?

Severe weather is one hazard that can strike any time of year, and, in many areas, there are no community alerts or warning systems in place. The swath of deadly tornados and storms that swept through central Florida on February 2 is a recent example underscoring the importance of having a warning device, such as a NOAA Weather Radio All Hazards, in your own home or business.

Some readers will recall that in September and October 2006, the National Oceanic and Atmospheric Administration (NOAA), the Department of Education, and Citizen Corps joined efforts to distribute NOAA Weather Radio All Hazards/Public Alert Radios to public schools around the Nation. However, these radios are not just for schools. They are a simple and affordable preparedness tool that anyone can obtain online and in many stores.

When deciding on a radio, NOAA suggests looking for receivers that carry the "Public Alert" logo. The Public Alert Standard (CEA-2009) was developed by the Consumer Electronics Association in conjunction with the National Weather Service. Devices carrying the Public Alert logo meet certain technical standards and come with a number of features, including:

- Tone alarm prior to a broadcast, which activates the radio receiver even if the audio is turned off.
- SAME technology, or Specific Alert Message Encoding, which allows users to specify the particular area for which they wish to receive alerts.
- Events alert selection, which allows the user to turn off the alarm for certain events that may not be important to the user.
- Battery backup to provide constant coverage during power outages that often occur during storms.
- External antenna jack, which will allow users to connect to a larger antenna (indoors or outdoors) in areas where reception is less reliable.

Help inform people in your community about the importance of including a NOAA Weather Radio All Hazards/Public Alert Radio in their emergency preparedness efforts. To learn more about NOAA Weather Radio All Hazards and the Public Alert designation, visit www.nws.noaa.gov/nwr/nwrrevr.htm.

CALENDAR

Call for Speakers 2007 National Conference on Community Preparedness: Partnerships and Collaboration through Citizen Corps

The 2007 National Conference on Community Preparedness will be held June 10 – 13, 2007, at the Hilton Alexandria Mark Center, in Alexandria, Virginia.

Breakout sessions under consideration will follow five tracks, including issues and best practices related to Funding and Other Resources, Councils, Citizen Engagement and Planning, Ongoing Volunteer Support, and Exercises and Response. A preliminary agenda and a Call for Speakers package has been posted to the conference website at www.iaem.com/NCCC2007.htm.

8th National Conference on Preventing Crime: Helping Build Safer Communities

October 3-5, 2007
Hilton Atlanta
Atlanta, Georgia

[www.ncpc.org/
NationalConference2007](http://www.ncpc.org/NationalConference2007)

This conference offers a forum and training for all crime prevention practitioners to identify and learn about emerging trends and issues and ways to address them.

Good Stories Posted to Citizen Corps Website

If you haven't yet visited Citizen Corps' Good Stories Web page, we recommend that you take a few minutes to see what other Councils have accomplished. These are stories written by the National Memorial Institute for the Prevention of Terrorism (MIPT) in support of the Lessons Learned Information Sharing website.

Six new stories and lessons learned were posted this month, including:

- "Managing Volunteers during Shelter Operations"
- "Pre-Ordering Identification Clothing for Volunteers"
- "New Jersey State Citizen Corps Council's Distribution of Utility Trailers to Community Emergency Response Teams"
- "Fairfax County, VA, Citizen Corps Council's 'Ready... Pack... Go' Campaign"
- "Independence, MO's, Coordinated Volunteer Program"
- "Public-Private Partnerships: Promoting King County, WA, 3 Days, 3 Ways, Are You Ready? Preparedness Program"

For the full text of these stories, please visit www.citizencorps.gov/councils/goodstories.shtm.

The Regional Report

Colorado: Training and Exercises

Recent blizzards in Colorado caught many people ill-prepared to handle the worst winter weather. On February 3, the Colorado North Central Region Citizen Corps Council hosted a CERT Disaster Simulation Drill using a blizzard scenario in which heavy snow buckled several roofs, trapping people inside buildings and straining first responder resources. The scenario reflected an event that occurred shortly before the 2006 holidays, when snow caused a roof collapse in a metro area grocery store. A support team of first responders from metro area sheriffs' offices, fire departments, and emergency management agencies facilitated the drill, and a CERT volunteer led coordination efforts. For more information, please contact Deanna Erstad of the North Central Region Citizen Corps Council, 303-768-8733/ derstad@co.arapahoe.co.us or Sgt. Randy Cuncell of Arapahoe County Emergency Management: 720-874-4186 or rcuncell@co.arapahoe.co.us.



*Denver, Colorado, December 20, 2006 - Denver was on accident alert as a blizzard hits Denver with up to 28 inches of snow.
Photo: FEMA/Michael Rieger*

(Continued on the next page)

Including People With Disabilities into Emergency Planning

Looking for information and tips on how to integrate people with unique needs into personal and community emergency planning? The National Citizen Corps Council's Subcommittee on Individuals with Disabilities in Emergency Preparedness includes some of the Nation's foremost organizations. We encourage you to visit their websites for planning resources.

American Association on Health & Disability www.aahd.us

American Association of People with Disabilities www.aapd-dc.org

American Association of the Deaf-Blind www.aadb.org

American Association on Mental Retardation www.aamr.org

Capitol Area ADAPT www.adapt.org

National Association of the Deaf www.nad.org

National Council on Independent Living www.ncil.org

National Federation of the Blind www.nfb.org

National Mental Health Association www.nmha.org

National Organization on Disability www.nod.org

National Spinal Cord Injury Association www.spinalcord.org

Paralyzed Veterans of America www.pva.org

United Cerebral Palsy Association www.ucp.org

(Regional Report continued...)

Illinois: Fundraising Good Practice

In January, Illinois Governor Rod R. Blagojevich announced a \$100,000 grant to help local Citizen Corps Councils throughout the State better prepare their communities for disasters. Funds for the grant come from fees paid for special "America Remembers" vehicle license plates, which pay tribute to the victims of the September 11, 2001, terrorist attacks. For every "America Remembers" license plate purchased or renewed in Illinois, \$25 is donated to the September 11 Fund. The fund was created to support public safety initiatives related to acts of terrorism or other disasters in Illinois. The \$100,000 grant will be used by the Illinois Terrorism Task Force's Illinois Citizen Corps Council to provide grants to local Citizen Corps Councils to support their training, community preparedness, and public information efforts. The Illinois Citizen Corps Council will conduct a grant application process this spring for grant funds that will become available on July 1. For more information, contact Michelle Hanneken, Homeland Security Program Coordinator, at Michelle.Hanneken@illinois.gov.



Louisiana: First Annual State Citizen Corps Conference

The State of Louisiana conducted its first Annual State Citizen Corps Conference on January 23-25, 2007, at Alexandria, Louisiana. Major topics included pandemic influenza and shelter planning, including special needs populations. Approximately 572 dispensing sites are planned statewide, and a new 2,500-person special needs shelter in Alexandria is looking for volunteer support. Priorities for the coming year include coordinating current grant activities; supporting Councils' coordination efforts to make grant projects meaningful; increasing public awareness; and improving volunteer management, especially in support of special needs initiatives. For more information, contact Nicholas Auck at nauck@ohsep.louisiana.gov or phone: 225-925-7704.

Pennsylvania: Teaming with Business

Recently, the Bradford County (PA) Citizen Corps Council teamed with the Athens Business Association to host the first workshop in a series on disaster preparedness for their members. Although the Council has identified flooding as Bradford County's most significant hazard, the workshop also assisted businesses in preparing for other emergencies that may affect their facilities, such as fire, tornadoes, power outages, chemical spills, and other incidents. Workshop participants learned how to prepare an emergency plan, how to protect databases, what to know about finances in a disaster, and what to look for in insurance coverage. All participants received a computer program to guide them through the process of gathering information for their emergency plans.

Resources in Your Community

The Citizen Corps Program reaches tens of millions of Americans through Citizen Corps' vast network of partners and affiliated organizations. These nonprofit groups offer community resources for public education, outreach, and training; represent volunteers interested in helping to make their community safer; or offer volunteer service opportunities to support first responders, disaster relief activities, and community safety efforts.

We strongly encourage local Councils to identify local chapters of Citizen Corps' partners and invite them to join planning, training, and other Citizen Corps Council activities. The various talents and resources offered through these organizations can significantly enhance your community's preparedness planning and response.

If you are not familiar with the full scope of Citizen Corps' partner programs, visit our website for a complete listing of all 75 national partners:

- National Citizen Corps Council members:
www.citizencorps.gov/programs/partners.shtm
- Affiliates Programs and Organizations:
www.citizencorps.gov/programs/affiliate.shtm
- Programs Partners
www.citizencorps.gov/programs/

Program Partner and Affiliate Highlights

The MRC program has reached an important point in its history! On December 19, 2006, President Bush signed S. 3678, the "Pandemic and All-Hazards Preparedness Act," into law (Public Law No.109-417). This act authorizes appropriations to improve bioterrorism and other public health emergency planning, preparedness, and response activities. Of particular significance to the MRC program is Section 303 of the Act, which codifies the existing MRC program and ensures a coordinated national infrastructure for utilizing willing volunteers to respond to national emergencies. In addition, it sets requirements for the composition of the Corps, as well as for training and certification of Corps members who might respond outside of their local jurisdictions. Captain Rob Tosatto, Director of the MRC Program in the Office of the U.S. Surgeon General, says that "this legislation is great for the MRC, as it gives us sustainability at the Federal level." He adds, however, that "there are still a lot of implications of the law and 'next steps' that need to be worked out." The full text of the bill can be found by searching for S.3678 (109th Congress) at <http://thomas.loc.gov>. For a summary of the bill, please visit http://help.senate.gov/S3678_summary.pdf.

With the help of **Volunteers in Police Service (VIPS)** members, professional advisers, and more than 100 donors, the Billings, MT, Police Department recently opened a new Crime Prevention Center at Rimrock Mall. Rimrock Mall made about 3,000 square feet of rent-free space available for the construction of the new facility. The center will be open five days a week, with volunteers working on the phones and computers, and patrolling the area to help their department fight crime.

The Rhode Island MRC was activated to assist during a recent meningitis outbreak. MRC volunteers saw about 1,200 children and family members at the affected elementary school, and made house calls to draw blood and take throat swabs from about 100 more individuals.

Tulsa, OK, Citizen Corps **CERT** Operations Officer Robin Elliott was among 12 volunteers who attended a five-day training in Carson City, NV to learn the art of moulage. The team was introduced to the tools and equipment used to create the various wounds seen in disasters, known as moulage, which provides a more realistic experience during training and exercises.



Citizen Corps Newsletter: February 2007

Volume 2, Issue 2

Three-Month Outlook

MARCH

American Red Cross Month

The Great American Cleanup

National Women's History Month

March 11, 2007: Daylight Savings Time

March 18-24, 2007: National Poison Prevention Week

March 20, 2007: Earth Day

March 21, 2007: First Day of Spring

Prepare for Tornadoes

APRIL

April 15-21, 2007: National Volunteer Week

April 21-28, 2007: National Infant Immunization Week

April 26, 2007: Take Our Daughters and Sons to Work Day

MAY

National Older Americans Month

May 7-13, 2007: National Nurses Week

May 12, 2007: National Animal Disaster Preparedness Day

May 12-17, 2007: National Police Week

May 20-26, 2007: National EMS Week

May 20-26, 2007: National Public Works Week

From our mailbag

Kentucky Resolves to be Ready



Share your successes and the preparedness message with your community by reaching out to local media! An editorial like a recent one on the Boone County, KY, Citizen Corps "Resolve to be Ready" campaign is a very effective way to let people know what you are doing and how they can participate. In addition to highlighting the Council's 231 trained volunteers and CERT graduates, the editorial also provided important preparedness tips and contact information for Citizen Corps involvement or training. To read the full story, visit:

<http://news.communitypress.com/apps/pbcs.dll/article?AID=/20070103/EDIT/701030316/1076>.

Oklahoma Storm Update

Oklahoma was one of several States battered by brutal winter storms in mid-January, with severe ice and weather causing mass power outages and accidents. To ensure continued medical services in those areas of the State hardest hit by an ice storm, the Oklahoma State Department of Health activated local **MRC** units. Volunteer medical personnel were dispatched to the McAlester Regional Hospital, and medical supplies, including oxygen, were distributed to several hospitals in southeastern and northeastern Oklahoma. In addition, Tulsa Citizen Corps members volunteered at Red Cross emergency shelters in Grove, Tulsa, Pryor, Jay, and Muskogee, OK, at the request of the American Red Cross Tulsa Area Chapter.

Help us Plan our Newsletters

Each month, we look for stories that tie into a monthly theme. You can help by looking ahead in the monthly themes calendar at www.citizencorps.gov/news/themes.shtm and sending us stories to match upcoming topics.

Right now we are planning for the April newsletter. National Volunteer Week is April 15 – 21. Let us know how your Citizen Corps Council or organization has celebrated this week in the past. Send your 25- to 50-word stories and JPG or TIF photo attachments to citizencorps@dhs.gov. (If you send photos, please be sure to tell us who is in them and what they are doing. All photos are assumed to be approved for release.)



Citizens Helping Fire & EMS



Community Emergency Response Team (CERT)



Preparing Makes Sense. Get Involved Now.



Question of the Month

Q: How do I obtain Citizen Corps brochures?

A: Citizen Corps brochures are available for free through the FEMA Distribution Center by calling 1-800-480-2520, or you may download them by visiting www.citizencorps.gov/ready/cc_pubs.shtm.

Publications that can be ordered by calling this number or downloaded off the website include:

- Preparing Makes Sense: Get Involved Now
- Community Emergency Response Team (CERT)
- Citizens Helping Fire and EMS (Fire Corps)

Brochures available in both English and Spanish include:

- Are you Ready? A Guide to Citizen Preparedness
- Preparing for Disaster
- Helping Children Cope with Disaster
- Food and Water in an Emergency
- Preparing for Disaster for People with Disabilities and Other Special Needs

To learn about available *Ready* Campaign materials, visit www.ready.gov/america/publications/index.html.

Contact us

Have a question for Citizen Corps?

- For Web related questions, e-mail us at: ccwebmaster@dhs.gov
- For questions about the CERT program, e-mail us at: cert@dhs.gov

For all other questions, you can reach us at: citizencorps@dhs.gov