

2011 National Evaluation of
Title III-C Services

Nonparticipant Screener

CATI Questionnaire

March 9, 2012

INTRODUCTION

INTRO1. Hello, my name is [NAME] from Mathematica Policy Research in Princeton, New Jersey. May I please speak with [RESPONDENT NAME]?

SPEAKING TO RESPONDENT	1	SKIP TO INTRO4
PERSON ASKS WHY YOU ARE CALLING	2	SKIP TO INTRO2
RESPONDENT IS BUSY	3	SKIP TO CALLBACK
RESPONDENT IS IN HOSPITAL OR PHYSICALLY UNABLE TO RESPOND	4	SKIP TO INTRO7
RESPONDENT IS DECEASED	5	SKIP TO INTRO11
RESPONDENT MOVED	6	SKIP TO INTRO12
NEVER HEARD OF RESPONDENT	7	Thank you for your time
REFUSED	r	Thank you for your time

INTRO2. Recently, the U.S. Department of Health and Human Services, Administration on Aging and Mathematica Policy Research sent [RESPONDENT NAME] a letter describing a study we are conducting to improve nutrition services for older adults. May I speak with [RESPONDENT NAME]?

RESPONDENT COMES TO THE PHONE	1	SKIP TO INTRO3
RESPONDENT IS BUSY	2	SKIP TO CALLBACK
RESPONDENT IS IN HOSPITAL OR PHYSICALLY UNABLE TO RESPOND	3	SKIP TO INTRO7
RESPONDENT IS DECEASED	4	SKIP TO INTRO11
RESPONDENT MOVED	5	SKIP TO INTRO12
NEVER HEARD OF RESPONDENT	7	Thank you for your time
REFUSED	r	Thank you for your time

INTRO3. Hello, my name is [NAME] from Mathematica Policy Research in Princeton, New Jersey. Recently, the U.S. Department of Health and Human Services, Administration on Aging and Mathematica Policy Research sent you a letter describing a study we are conducting to improve nutrition services for older adults.

First I need to determine whether you are eligible to participate in this study. All of your answers will be kept strictly confidential and your participation is voluntary. May I ask you a few questions now?

- YES, BEGIN INTERVIEW..... 1 SKIP TO A1
- NOT A GOOD TIME.....2 SKIP TO CALLBACK
- DID NOT RECEIVE OR DOES NOT RECALL LETTER3 SKIP TO INTRO5
- REFUSEDr Thank you for your time

INTRO4. Recently, the U.S. Department of Health and Human Services, Administration on Aging and Mathematica Policy Research sent you a letter describing a study we are conducting to improve nutrition services for older adults.

First I need to determine whether you are eligible to participate in this study. All of your answers will be kept strictly confidential and your participation is voluntary. May I ask you a few questions now?

- YES, BEGIN INTERVIEW..... 1 SKIP TO A1
- NOT A GOOD TIME.....2 SKIP TO CALLBACK
- DID NOT RECEIVE OR DOES NOT RECALL LETTER3 SKIP TO INTRO5
- REFUSEDr Thank you for your time

INTRO5. The letter described the study and explained that your name was randomly selected from a list of Medicare beneficiaries in your area. The letter also explained that we would be calling to interview you. May I ask you a few questions now to determine if you are eligible to participate in this study?

- YES, BEGIN INTERVIEW..... 1 SKIP TO A1
- NOT A GOOD TIME.....2 SKIP TO CALLBACK
- WANTS ANOTHER LETTER.....3 SKIP TO INTRO6
- REFUSEDr Thank you for your time

INTRO6. Where should we send the letter?

_____ (STRING (NUM))
 FIRST NAME

_____ (STRING (NUM))
 MIDDLE INITIAL/NAME

_____ (STRING (NUM))
 LAST NAME

|_|_|_| - |_|_|_| - |_|_|_|
 (RANGE) (RANGE) (RANGE)

DON'T KNOWd

Thank you for
 your time

REFUSEDr

Thank you for
 your time

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question
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HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question
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INTRO7. Will [RESPONDENT NAME] be able to talk on the telephone if I call back later in the week?

YES1

SKIP TO CALLBACK

NO2

SKIP TO INTRO8

DON'T KNOWd

SKIP TO INTRO8

REFUSEDr

SKIP TO INTRO8

INTRO8. Recently, the U.S. Department of Health and Human Services, Administration on Aging and Mathematica Policy Research sent [RESPONDENT NAME] a letter describing a study we are conducting for older adults. Is there someone who could answer the questions for [RESPONDENT NAME]?

- YES, SPEAKING TO PROXY 1 GO TO INTRO10
- YES, BUT NOT A GOOD TIME OR PROXY NOT HOME 2 GO TO INTRO10
- PROXY LIVES AT DIFFERENT ADDRESS..... 3 GO TO INTRO9
- NO PROXY AVAILABLE..... 0 Thank you for your time
- REFUSED r Thank you for your time

INTRO9. May I please have [her/his] name? Address? Telephone number?

_____ (STRING (NUM))
FIRST NAME

_____ (STRING (NUM))
MIDDLE INITIAL/NAME

_____ (STRING (NUM))
LAST NAME

STREET 1

STREET 2

STREET 3

CITY

STATE

ZIP

|_|_|_| - |_|_|_| - |_|_|_|_|
(RANGE) (RANGE) (RANGE)

DON'T KNOW d Thank you for your time

REFUSED r Thank you for your time

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question
HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question

INTRO10. May I please have (your/his/her) name? Address? Telephone number?

_____ (STRING (NUM))
FIRST NAME

_____ (STRING (NUM))
MIDDLE INITIAL/NAME

_____ (STRING (NUM))
LAST NAME

STREET 1

STREET 2

STREET 3

CITY

STATE

ZIP

|_|_|_| - |_|_|_| - |_|_|_|
(RANGE) (RANGE) (RANGE)

SKIP TO A1

DON'T KNOWd SKIP TO A1

REFUSEDr SKIP TO A1

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question
HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question

INTRO11. I am very sorry to hear that (she/he) passed away. Thank you for your time.

INTRO12. Recently, the U.S. Department of Health and Human Services, Administration on Aging and Mathematica Policy Research sent [RESPONDENT NAME] a letter describing a study we are conducting to improve nutrition services for older adults. Do you know (her/his) new address? Telephone number?

_____ (STRING (NUM))
FIRST NAME

_____ (STRING (NUM))
MIDDLE INITIAL/NAME

_____ (STRING (NUM))
LAST NAME

STREET 1

STREET 2

STREET 3

CITY

STATE

ZIP

|_|_|_| - |_|_|_| - |_|_|_|
(RANGE) (RANGE) (RANGE)

DON'T KNOWd Thank you for your time

REFUSEDr Thank you for your time

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question
HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question

INTRO13. May I please have (her/his) name? Address? Telephone number?

_____ (STRING (NUM))
FIRST NAME

_____ (STRING (NUM))
MIDDLE INITIAL/NAME

_____ (STRING (NUM))
LAST NAME

STREET 1

STREET 2

STREET 3

CITY

STATE

ZIP

|_|_|_| - |_|_|_| - |_|_|_|
(RANGE) (RANGE) (RANGE)

DON'T KNOWd

REFUSEDr

Thank you for
your time

Thank you for
your time

Thank you for
your time

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question

HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question

CALLBACK. When would be a good time to call back?

_____ (SPECIFY)

A. NONPARTICIPATION SCREENING

A1. [Do you/Does he/Does she] currently eat at a senior community meal program, for example, at a place like a senior center or community center or somewhere else where older adults get meals on a regular basis, other than a restaurant?

YES 1 SKIP TO THANK YOU
 NO 0
 DON'T KNOW d
 REFUSED r

A2. During the past year, [have you/has he/has she] eaten at a senior community meal program?

YES 1 SKIP TO THANK YOU
 NO 0
 DON'T KNOW d
 REFUSED r

PROGRAMMER BOX (NUM)
 CATI: IF A1 AND A2 ARE DON'T KNOW OR REFUSED, SKIP TO THANK YOU.

A3. [Are you/Is he/Is she] currently in a home-delivered meals or meals-on-wheels program where meals are delivered to [your/his/her] home?

YES 1 SKIP TO THANK YOU
 NO 0
 DON'T KNOW d
 REFUSED r

A4. During the past year, [have you/has he/has she] received home-delivered meals or meals-on-wheels?

YES 1 SKIP TO THANK YOU
 NO 0
 DON'T KNOW d
 REFUSED r

PROGRAMMER BOX (NUM)
 CATI: IF A3 AND A4 ARE DON'T KNOW OR REFUSED, GO TO THANK YOU.

A5. [Do you/Does he/Does she] currently live in a nursing home?

- YES 1 SKIP TO THANK YOU
- NO 0
- DON'T KNOW d SKIP TO THANK YOU
- REFUSED r SKIP TO THANK YOU

A6. [Do you/Does he/Does she] currently live in a rehabilitation facility?

- YES 1
- NO 0 SKIP TO A8
- DON'T KNOW d SKIP TO A8
- REFUSED r SKIP TO A8

A7. Will [you/he/she] be living in the rehabilitation facility for more than two more weeks?

- YES 1 SKIP TO THANK YOU
- NO 0
- DON'T KNOW d SKIP TO THANK YOU
- REFUSED r SKIP TO THANK YOU

A8. Please tell me how difficult it is for [you/him/her] to go out of your house on [your/his/her] own without the help of another person. [Do you/Does he/Does she] have no difficulty, some difficulty, much difficulty, or [are you/is he/is she] unable to leave the house on [your/his/her] own without the help of another person?

CODE ONE ONLY

- NO DIFFICULTY 1 SKIP TO A13
- SOME DIFFICULTY 2
- MUCH DIFFICULTY 3
- UNABLE TO DO 4
- DON'T KNOW d
- REFUSED r

A9. Is the difficulty because of a medical problem, a physical condition, an emotional or psychological problem, or a lack of transportation?

CODE ALL THAT APPLY

- MEDICAL PROBLEM..... 1
- PHYSICAL CONDITION2
- EMOTIONAL OR PSYCHOLOGICAL PROBLEM3
- LACK OF TRANSPORTATION4
- NONE OF THE ABOVE5
- DON'T KNOWd
- REFUSEDr

PROGRAMMER BOX A10
CATI: IF A8 = 3 OR 4 AND A9 = 1, 2, OR 3 ASK A10; ELSE GO TO A13

A10. Please tell me how difficult it is for [you/him/her] to walk from one room to another on the same level by [yourself/himself/herself]. [Do you/Does he/Does she] have no difficulty, some difficulty, much difficulty, or [are you/is he/is she] unable to go from room to room by [yourself/himself/herself] without the help of another person?

CODE ONE ONLY

- NO DIFFICULTY 1
- SOME DIFFICULTY2
- MUCH DIFFICULTY.....3
- UNABLE TO DO4
- DON'T KNOWd
- REFUSEDr

A11. Please tell me how difficult it is for [you/him/her] to stand up from an armless chair by [yourself/himself/herself]. [Do you/Does he/Does she] have no difficulty, some difficulty, much difficulty, or [are you/is he/is she] unable to get up from an armless chair by [yourself/himself/herself] without the help of another person?

CODE ONE ONLY

- NO DIFFICULTY 1
- SOME DIFFICULTY2
- MUCH DIFFICULTY.....3
- UNABLE TO DO4
- DON'T KNOWd
- REFUSEDr

A12. Please tell me how difficult it is for [you/him/her] to get in or out of bed by [yourself/himself/herself]. [Do you/Does he/Does she] have no difficulty, some difficulty, much difficulty, or [are you/is he/is she] unable to get in or out of bed by [yourself/himself/herself] without the help of another person?

CODE ONE ONLY

NO DIFFICULTY 1
SOME DIFFICULTY 2
MUCH DIFFICULTY 3
UNABLE TO DO 4
DON'T KNOW d
REFUSED r

A13. [Are you/Is he/Is she] able to prepare hot meals [yourself/himself/herself]?

YES 1 SKIP TO A14
NO 0
DON'T KNOW d SKIP TO A14
REFUSED r SKIP TO A14

A14. Is there someone living in [your/his/her] household who can prepare hot meals for [you/him/her]?

YES 1
NO 0
DON'T KNOW d
REFUSED r

A15. I would like [your/his/her] help with a survey to find out how the U.S. Department of Health and Human Services, Administration on Aging can help meet the needs of older Americans. The survey has two parts. The first part is about [your/his/her] general health and dietary habits. The second part is about what [you/he/she] ate and drank over a 24 hour period. Your participation is voluntary but we would really like your help. This survey is for research purposes only and will help to improve services for older adults in the future. All of your answers will be kept strictly confidential. [Your/his/her] eligibility for services for this and other programs will not be affected by your decision to participate. The survey takes about X minutes to complete. We'll mail [you/him/her] a check for \$50 within a few weeks of completing the survey.

One of our trained interviewers will be calling you shortly to set up an appointment to complete the interview at your convenience. May I please confirm some information . . .

_____ (STRING (NUM))
FIRST NAME

_____ (STRING (NUM))
MIDDLE INITIAL/NAME

_____ (STRING (NUM))
LAST NAME

STREET 1

STREET 2

STREET 3

CITY

STATE

ZIP

|_|_|_|_| - |_|_|_|_|_| - |_|_|_|_|_|
(RANGE) (RANGE) (RANGE)

Thank you for your time

DON'T KNOWd

Thank you for your time

REFUSEDr

Thank you for your time

SOFT CHECK: IF CONDITION (e.g. Exchange = 555); Soft check statement/question
HARD CHECK: IF CONDITION (e.g. Area code LE 200); Hard check statement/question

THANK YOU. Thank you for your time. We look forward to your participation in our study.