



ArcGIS Desktop Version 10 for BIA FAQ



Q. Will my office be required to upgrade to version 10 immediately?

A. Although v. 10 has many enhancements and advantages, you may continue to use earlier versions if you so choose. Be aware, however that if your computer has been accessing the OTSGS's License Manager server, you will now be accessing the License Manager for version 10, which services earlier versions as well.

Q. Will we be able to order ArcEditor or ArcView Single Use for BIA laptops for use in the field?

A. No. ArcGIS version 10 allows users without Admin privileges to borrow licenses from the OTSGS License Manager for a default period of 30 days; this eliminates the need to generate additional licensing for laptops. See the document titled "ArcGIS version 10 License Borrowing Procedures For Indian Affairs GIS Users" on the web page from which you accessed this FAQ.

Q. Will my laptop require a hardware key?

A. No. ArcGIS version 10 licensing totally eliminates the need for hardware keys.

Q. Will it still require Admin privileges to install ArcGIS Desktop v. 10?

A. Yes. The installation files have been made available to IT personnel through the share site that is used for other software installation packages, and media is also available by request during the ordering process. Either way, installation of ArcGIS Desktop v. 10 will still require administrative rights.

Q. Is Service Pack 3 for ArcGIS Desktop V. 10 available?

A. Yes. The OTSGS is providing a link to SP3 along upon processing ArcGIS Desktop v. 10 orders or it on CD upon request.

Q. Can we install version 10 License Manager to a local computer or to a server?

A. Local installation of v. 10 License Manager is not needed, as the licensing for BIA networked or laptop computers will be controlled through the OTSGS's License Manager server.



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Q. Why have the software ordering options for Indian Affairs employees changed?

A. The changes are due to a combination of ESRI and Indian Affairs management decisions. In order to maintain control of issues such as unused distributed licenses, and thus foster the longevity of the ELA program within Indian Affairs, this model for licensing enables both access and accountability.

Q. Are other ArcGIS version 10 products, such as ArcGIS Server, available to BIA employees?

A. Policy pertaining to other such version 10 products is still being developed, and these are not currently available for distribution within Indian Affairs. If you have interest in other version 10 products, please contact the OTSGS Help Desk at 303-231-5228 or 877-293-9494.

**For specific questions concerning ArcGIS version 10,
please call the OTSGS Help Desk at 303-231-5228 or toll free at 877-293-9494
or email otsgs@bia.gov or micah.broderick@bia.gov**