

**National Public Safety Telecommunications Week: April 8-14, 2012**

**During the week of April 8-14, we have a chance to recognize the amazing contributions of the people who answer 911 calls. As the 1st first responder, you are the lifeline for people calling for help. As dispatchers, you provide key information to emergency responders - information that helps them do their jobs efficiently, effectively - and safely.**

**With your help and your ideas, we are building resources to make 911 systems even better:**

- **A searchable clearinghouse - a growing library of knowledge and resources for 911 stakeholders nationwide;**
- **A national 911 profile database;**
- **Guidelines for the Assessment of a Statewide 911 System.**

**But this week, we salute YOU - you are 911. Thank you for answering the call.**

