Managed Care Organization Reporting

NRS 695G.310, each year on or before December 31st, all external reviews for that same year, must be reported to:

Office of the Governor, Consumer Health Assistance Shanna Munson, AAIII 555 E. Washington Ave., Suite 4800 Las Vegas, NV 89101

Questions may call: 702-486-3587 1-888-333-1597

Year-end reports should include the following information:

Number of <u>non-expedited</u> external reviews Number of <u>expedited</u> external reviews Number of <u>overturned</u> external reviews Number of <u>upheld</u> external reviews

Reporting of Expedited External Reviews

NRS 695G.271, each Managed Care Organization is required to notify the Governor's Office for Consumer Health Assistance, <u>as soon as practical</u>, **any** time your representative has assigned an "Expedited" External Review to one of the External Review Organizations (ERO's) listed each month on the GovCHA website.