## PUBLIC UTILITY COMMISSION OF TEXAS PROJECT NO. 27711 PUBLIC NOTICE OF WORKSHOP ON MODIFICATIONS TO ELECTRIC LOWINCOME DISCOUNT RULES

The staff of the Public Utility Commission of Texas (commission) will hold a workshop regarding the commission's substantive rules on low-income discounts, specifically §25.454, relating to Rate Reduction Program, on Wednesday, May 21, 2003, at 9:00 a.m. in Hearing Room Gee, located on the 7th floor of the William B. Travis Building, 1701 North Congress Avenue, Austin, Texas 78701. This workshop was originally scheduled for May 15, 2003. The May 15, 2003 workshop has been cancelled due to a scheduling conflict. Project Number 27711, *Modifications to Electric Low-income Discount Rules* has been established for this proceeding.

The Low-Income Telephone and Electric Utility Program (LITE-UP) has been in operation since January 2002. The staff has reviewed the existing electric rules and the state of current operations, and has determined that both process modifications and rule clarifications need to be made. The goals of these modifications are to ensure that eligible electric customers are enrolled in the program either through automatic enrollment or self-certification and that they receive the appropriate discounts, and to minimize the problem solving efforts and resources required by retail electric providers (REPs), the Low-Income Discount Administrator (LIDA) and commission staff.

Staff has developed a revised process for identifying and enrolling eligible customers in the program. If implemented, this process would eliminate the Electric Reliability Council of Texas (ERCOT) duties in the LITE-UP matching process. Each REP who provides service to

residential customers would provide a list of customers to LIDA on a monthly basis, and LIDA

would match the customer names and addresses from the REP customer lists to the client list

provided by the Texas Department of Human Services and to the list of self-certified customers.

LIDA would then post the list of matched customers for the REPs on a monthly basis.

The purpose of this workshop is to discuss the logistics of the planned modifications. Interested

parties should come to the workshop prepared to discuss the details of how this process could be

implemented. Interested parties will also have an opportunity to suggest other alternatives, if

they believe that there are alternatives that will better achieve the accurate identification of

eligible customers.

Questions concerning the workshop or this notice should be referred to Lauren Clark, Retail

Market Analyst, Retail Market Oversight Section, Electric Division, 512-936-7401. Hearing and

speech-impaired individuals with text telephones (TTY) may contact the commission at (512)

936-7136.

ISSUED IN AUSTIN, TEXAS ON THE 5th DAY OF MAY 2003 BY THE PUBLIC UTILITY COMMISSION OF TEXAS RHONDA G. DEMPSEY