

EDWARD JONES DOME POLICIES & GENERAL GAMEDAY INFORMATION

ADA ACCESSIBILITY

The Edward Jones Dome is barrier-free for guests with disabilities. Drop-off and pick-up should be made at the Broadway Central Entrance or at the Courtyard Entrance (located at 7th Street & Convention Plaza, near Entry A). All entrances, doorways, elevators, and restrooms are accessible.

AGE LIMIT

Children two years or older must have a valid ticket for entry. Children under the age of two are admitted free provided they sit on an adult's lap as long as doing so does not disturb or obstruct the view of others nearby.

ALCOHOLIC BEVERAGE CONSUMPTION

Guests at the Edward Jones Dome are encouraged to drink responsibly. The alcohol policies are listed below:

- The legal drinking age in Missouri is 21. Proper identification is required to purchase alcoholic beverages.
- The dome reserves the right to deny the sale of alcohol to anyone.
- Alcoholic beverages purchased during an event must be consumed or discarded prior to leaving the dome, even if leaving the dome to smoke.
- The purchase limit may be reduced and sales may be discontinued at any time at the discretion of dome management.
- Guests passing alcohol to minors will be ejected and subject to arrest.
- Noticeably intoxicated guests will not be allowed to enter the Dome.
- Volunteer as the designated driver for your group and be registered for a prize drawing. Volunteers must be 21 or older with a valid driver's license.

ASSISTIVE LISTENING AND TELECOMMUNICATIONS DEVICES

Guests may obtain a listening device from any Guest Service Center (117,145,417,445) or tune their own portable headset FM receiver to FM 89.1 to pick-up the house sound system.

ATM MACHINES

For your convenience, ATM machines are provided by National City Bank and are located inside the Edward Jones Dome at Concourse Level Sections 117 & 145, and Terrace Level Sections 417 & 445. For added convenience, all concession stands accept credit cards.

BAG INSPECTION POLICY

- All bags are subject to inspection.
- Bags that are permitted include small bags such as purses and diaper bags (if the guest has a child with them). Management reserves the right to allow other bags based on the guest's special needs on a case-by-case basis.
- Guests who arrive with bags larger than 11x17 will be instructed to return the bag to their vehicle. Prohibited bags will not be "claim-checked" at the gates. If the guest arrives with a prohibited bag and did not drive to the dome, the guest will not be permitted to bring the bag into the event and the bag will not be claim-checked. Guests may dispose of the bag at an outside trash receptacle.
- Please call the America's Center at (314) 342-5036 with questions regarding the bag inspection policy.

BANNERS & SIGNS

Banners can be hung only by rope, string or plastic ties and cannot obstruct the view of other fans or any permanent dome or sponsorship signs. Banners must avoid being profane, commercial, political or non-football related. Signs cannot be constructed of wood or metal material. The Rams reserve the right to remove any banner or sign that is deemed inappropriate. Removed banners will not be returned to the owners.

CAMERAS & VIDEO RECORDERS

Still camera photography is permitted with lenses up to 3" in length. Digital cameras are permitted as long as they do not record video. The use of a tripod is not permitted. Video recording of any game action is strictly prohibited by the National Football League. Fans observed filming the game will have their video camera confiscated.

CREDIT CARDS

Mastercard, Visa, Discover and American Express are accepted at all concession stands.

EJECTION

Any of the following will be cause for ejection from Rams football games without refund and may be subject to arrest, and/or revocation of future ticket privileges:

- Abuse of intoxicants
- Profane or abusive language or obscene gestures
- Fighting, taunting, or making threatening remarks or gestures
- Offensive or disorderly conduct
- Actions that may harm or endanger others
- Smoking inside the dome
- Possession or use of illegal drugs
- Bringing prohibited items into the dome
- Throwing any object (including throwing any object from an escalator)
- Excessive standing that obstructs the view of others seated in the area
- Standing or sitting in the aisles
- Refusing to present a ticket stub when asked by dome personnel
- Sitting in a location other than your ticketed seat
- Standing on chairs and/or defacing or damaging any equipment
- Entering or attempting to enter the field level or playing field
- Wearing any apparel with profane or abusive language or picture
- Failure to follow the instructions of dome personnel
- Indecent exposure or undressing
- Displays of affection not appropriate in a public setting
- Attempting to solicit or distribute literature or other materials on the premises
- Entering the dome with invalid tickets or credentials
- Any disruption to the progress of the game
- Any other conduct or action deemed inappropriate by management

ELEVATORS

Public elevators for use by guests with disabilities are located at the Broadway Central Entrance and Courtyard Entrance (located at 7th Street & Convention Plaza, near Entry A). Guests with Club and Suite tickets should use the elevators located on the west side of the building by entering at the Courtyard entrance. Wheelchair assistance is available at both elevator locations to assist our guests in getting to their seats and will provide assistance back to the gate when the guest is ready to leave. Please notify Guest Services staff at the Broadway Central Entry or Courtyard Entry to request assistance when you arrive to the game.

EMERGENCY

In the event of an emergency, guests can be reached by contacting the America's Center at (314) 342-5036. Caller must provide the individual's name and exact seat location (section, row & seat). Public address announcements will only be made to locate a guest in an extreme emergency.

EVACUATION

Edward Jones Dome guest services staff are trained to handle any emergency situation that arises. During pre-game, a video will be shown on the scoreboard detailing the evacuation procedure. Should an evacuation become necessary, please make sure you are aware of the exits nearest your seat and be prepared to follow the instructions of the dome staff.

FAN CODE OF CONDUCT

The St. Louis Rams and the Edward Jones Dome want to make your experience at the game an enjoyable one. We value your enthusiasm, but ask that all fans exercise good judgement and observe the rights of others by displaying proper decorum. Please understand the Edward Jones Dome policies and general information listed in this guide. Season ticket holders are responsible for their conduct as well as persons occupying their seats. Violations, by either the season ticket holder or anyone occupying the seats, could result in the account holder having their season ticket privileges and PSL revoked without refund. On game days, contact any guest services staff member for assistance with concerns regarding fan behavior or text 'RESPECT' <space> Location & Issue to 41513. * Standard SMS rates apply.

FIRST AID

Four fully-equipped and professionally staffed First Aid Rooms are located in the dome at Sections 110, 126, 410 & 429. Contact the nearest Guest Services Host who will summon help or guide you to the most convenient First Aid Room.

GATE OPENING

On game days all gates will open 90 minutes prior to kickoff. Please arrive early to enjoy all aspects of the game.

GUEST SERVICE CENTERS

There are four (4) Guest Service Centers at the Edward Jones Dome. They are located behind sections 117, 145, 417 and 445 to assist guests with lost and found, lost children, dome directions, emergencies, general information and accommodations for guests with disabilities.

LOST & FOUND

Lost and found items may be turned in at any Guest Service Center (117,145,417, 445). Items turned in may be retrieved after the event at the Guest Service Center located on the Concourse Level near Section 117 or by calling the America's Center administrative offices at (314) 342-5036 the next business day. Lost items will only be held for ten days.

LOST CHILDREN/PARENTS

Guests are encouraged to instruct children in their group to find a dome staff member if they become lost or separated from their group. Lost children will be taken to the nearest Guest Service Center (117,145,417,445). Parents looking for a lost child should follow the same procedure. **Tag-A-Kid Program:** Children may receive bright, fun arm bracelets from guest services displaying their seat location to prevent becoming lost in a crowd.

PARKING AT THE EDWARD JONES DOME

More than 30,000 parking spaces are available within a 10-minute walk of the Edward Jones Dome. There is also parking for up to 100 busses near the Dome.

PAT DOWNS

You and your belongings may be searched upon entry to the Edward Jones Dome. By tendering a ticket and entering the dome, you consent to such searches and waive any related claims that you might have against the NFL, its member clubs, their affiliates, the Edward Jones Dome or their agents. If you elect not to consent to the searches, you will be denied entry into the dome.

PROHIBITED ITEMS

For your safety and the continuity of the game on the field, the following items are prohibited in the Edward Jones Dome:

- Food and beverages**
- Bottles, cans, coolers, containers, thermoses
- Bags larger than 11x17
- Video cameras
- Strollers
- Glitter or confetti
- Peanuts in the shell
- Projectiles (i.e. Frisbees, mini-footballs or beach balls)
- Poles or sticks of any kind
- Laser devices
- Animals or pets (not including service animals)
- Artificial noisemakers of any kind (i.e. cowbells or air horns)
- Illegal drugs or substances
- Fireworks, candles, flares, balloons
- Firearms, knives, missiles and weapons of any kind
- Mace and pepper gas
- Any item that could obstruct a guest's view of the field
- Any other item deemed dangerous or inappropriate by management

** Exceptions may be made for those with medical requirements or special needs.

RADIOS AND TELEVISIONS

Radios and televisions are permitted provided they do not interfere with the enjoyment of the game by other patrons. Please use headsets so as not to disturb other guests.

RADIO BROADCASTS

All games can be heard live on Rams Radio 101.1 FM ESPN.

RE-ENTRY

During Rams football games, guests may leave and re-enter the building through the available main entries. Guests leaving the dome are not permitted to take alcoholic beverages outside. Guests will receive a hand-stamp with their game ticket that will allow them to re-enter the dome. Upon re-entry, guests will be subject to pat-downs and bag search.

SECURITY

Security measures may be increased based on direction from the NFL, orders from St. Louis Police or government, as well as the current federal terror threat level. These procedures will include but are not limited to a more thorough search of persons and property as well as a pat down.

SERVICE ANIMALS

Service animals, or those in training, are welcome in all areas of the dome. No other animal or pet is permitted in the dome.

SMOKING

The Edward Jones Dome is a **non-smoking** facility. During Rams football games, guests may leave and re-enter the building through the available main entries to smoke outdoors. Guests leaving the dome to smoke are not permitted to take alcoholic beverages outside. Guests will receive a hand-stamp with their game ticket that will allow them to re-enter the dome. Upon re-entry, guests will be subject to pat-downs and bag search.

TELEVISION BROADCASTS

Preseason games will air on selected networks, local or national, depending on the game date. Rams regular season games are controlled by the NFL's national network partners (CBS, FOX, NBC, ESPN and NFL Network).

TEXT MESSAGING

For assistance with fan behavior on game days, text 'RESPECT' <space> Location & Issue to 41513. * Standard SMS rates apply.

UMBRELLAS

Umbrellas are permitted inside the Edward Jones Dome if they are small enough to be stored under your seat during the game.

WILL CALL WINDOWS

Will Call windows open three hours prior to kickoff and close after halftime. Will Call is located at the main ticket office on the East side of the Edward Jones Dome at the Broadway Central Entrance (between entries B & C). Rams season ticket holders wanting to leave tickets for pick-up should do so at Will Call. The season ticket holder must clearly record the name of the person picking up the tickets and also indicate his or her name along with a phone number (preferably mobile phone) on the ticket envelope. Will Call tickets can be claimed only by the person whose name appears on the ticket envelope. Valid photo I.D. is required.

WHEELCHAIR ESCORTS

A limited number of wheelchairs are available for transporting Guests to their seating location. Guests are asked to supply their own wheelchair if they need one for the duration of the event. Before the game, guests may request a wheelchair escort at the Broadway Central or Courtyard Entrance (near Entry A) by contacting an usher. After the game, guests should contact an usher or visit the Guest Service Centers located near sections 117,145,417 and 445. Guests with disabilities who have seats in Suite or Club areas should visit the concierge located by the Broadway Central Elevators on the 200 and 300 Level.

2009 ST. LOUIS RAMS SCHEDULE

<u>Date</u>	<u>PRESEASON</u> <u>Opponent (Network)</u>	<u>Time</u>
Fri. Aug. 14	@ New York Jets (KTVI)	6:00 p.m.
Fri. Aug. 21	ATLANTA FALCONS (KTVI)	7:00 p.m.
Thur. Aug. 27	@ Cincinnati Bengals (KTVI)	6:35 p.m.
Thur. Sept. 3	KANSAS CITY CHIEFS (KTVI)	7:00 p.m.
<u>REGULAR SEASON</u>		
Sun. Sept. 13	@ Seattle Seahawks (FOX)	3:15 p.m.
Sun. Sept. 20	@ Washington Redskins (FOX)	Noon
Sun. Sept. 27	GREEN BAY PACKERS (FOX)	Noon
Sun. Oct. 4	@ San Francisco 49ers (FOX)	3:15 p.m.
Sun. Oct. 11	MINNESOTA VIKINGS (FOX)	Noon
Sun. Oct. 18	@ Jacksonville Jaguars (FOX)	Noon
Sun. Oct. 25	INDIANAPOLIS COLTS (CBS)	Noon
Sun. Nov. 1	@ Detroit Lions (FOX)	Noon
Sun. Nov. 8	BYE WEEK	
Sun. Nov. 15	NEW ORLEANS SAINTS (FOX)	Noon
Sun. Nov. 22	ARIZONA CARDINALS (FOX)	3:05 p.m.*
Sun. Nov. 29	SEATTLE SEAHAWKS (FOX)	Noon*
Sun. Dec. 6	@ Chicago Bears (FOX)	Noon*
Sun. Dec. 13	@ Tennessee Titans (FOX)	Noon*
Sun. Dec. 20	HOUSTON TEXANS (CBS)	Noon*
Sun. Dec. 27	@ Arizona Cardinals (FOX)	3:05 p.m.
Sun. Jan. 3	SAN FRANCISCO 49ERS (FOX)	Noon*
<u>POSTSEASON</u>		
Sat.-Sun. Jan. 9-10	Wild Card Weekend (NBC, CBS, and FOX)	
Sat.-Sun. Jan. 16-17	Divisional Playoffs (CBS and FOX)	
Sun. Jan. 24	Conference Championships (CBS and FOX)	
Sun. Jan.31	Pro Bowl, Miami Fl. (FOX)	
Sat. Feb. 9	Super Bowl XLIV, Miami Fl. (CBS)	

* Subject to the NFL Flexible Scheduling

All kickoffs St. Louis time
Dates & times subject to change
Home games in **CAPS**
Nationally televised

NFL FLEXIBLE SCHEDULE DETAILS

As part of NBC's agreement to televise Sunday night football, the NFL will implement a **flexible schedule** for Sunday start times for seven of the final eight weeks of the season. This will allow the NFL to bring more attractive match-ups to a national audience late in the season, and allow teams having breakout years to play their way onto the Sunday night schedule on NBC.

- The 2009 St. Louis Rams schedule will list start times for all home games during the flex weeks as NOON Central Time (CT).
- For the 2009 season, flexible scheduling will occur in Weeks 11-17.
- Twelve days (12) prior to the scheduled Sunday games in each flex week, the NFL will decide (after consultation with CBS, FOX and NBC) and announce the game being moved to 7:30 p.m. CT and also may announce games moving to 3:05 p.m. CT. (For the Week 17 games, the decision may be made on six days (6) notice to ensure a Sunday night game with playoff implications.)

Q & A Regarding Flexible Scheduling

- Q. Are all game times subject to flexible scheduling?
A. No. Only the Sunday afternoon games in Weeks 11-17 of the 2009 NFL schedule can be moved to Sunday night.
- Q. Are Monday, Thursday, or Saturday football games subject to change as well?
A. No. Games scheduled for Monday, Thursday and Saturday may not be moved to another day and the start times will remain unchanged. Only Sunday afternoon games are subject to change.
- Q. If a game is not moved to NBC, will it remain at NOON CT?
A. Not necessarily. Since the majority of games will be listed at NOON CT, the NFL also on twelve days notice may move at least one other game into the 3:15 p.m. CT doubleheader window, and potentially another game to 3:05 p.m. CT.
- Q. Is there any limit on the number of primetime appearances a team can make in one season?
A. Yes, 29 of the 32 teams can appear a maximum of five times in primetime games each season, with just three teams potentially playing a sixth game in primetime.
- Q. What if this affects the travel plans of fans?
A. Fans and ticket holders must be aware that NFL games in flex weeks are subject to change 12 days in advance (6 days in Week 17) and should plan accordingly.
- Q. Will teams be informed if they are no longer under consideration for a move to Sunday night?
A. Yes. As soon as teams are no longer under consideration, the league office will inform them so.