



PRESS RELEASE TOMBALL FIRE DEPARTMENT

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For Immediate Release

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The City of Tomball has contracted with Emergency Communications Network, Inc. for its "CodeRED" high-speed telephone emergency notification services. The CodeRED system gives city officials the ability to deliver pre-recorded emergency telephone notification/information messages to targeted areas or the entire city at a rate of up to 60,000 calls per hour.

Randy Parr, The City of Tomball's Emergency Management Coordinator, cautioned that such systems are only as good as the telephone database supporting them. "If your phone number is not in the database, you will not be called". The CodeRED system not only offers faster calling rates and improved message delivery, it gives individuals and businesses the ability to add their own phone numbers directly to the system's telephone database. Parr emphasizes that this is an extremely important feature.

To ensure no one is omitted, Chief Parr urges all individuals and businesses to log onto the City of Tomball's website, www.ci.tomball.tx.us, and follow the link to the "CodeRED Residential and Business Data Collection" page. Those without Internet access may call Tomball's Emergency Management Office (281-351-7101), Monday through Friday, (8AM-5PM) to give their information over the phone. Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number, additional phone numbers and e-mail address (optional).

No one should automatically assume his or her phone number is included, Parr said. All businesses should register, as well as all individuals who have unlisted phone numbers, those who have

changed their phone number or address within the last year, and those who use a cellular phone as their primary home phone.

Parr explained that the "CodeRED system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency notification calls in any given situation. The system works fine for cell phones too, but we have to have a street address". People who have recently moved but kept the same listed or unlisted phone number also need to change their address in the database.

Parr stated, "CodeRED gives those who want to be included an easy and secure method for doing so. The information will be used for emergency notification as well as providing information on community activities within the City of Tomball". Questions should be directed to the Tomball Emergency Management Office, 281-351-7101.