



NEWS RELEASE

For Immediate Release

September 23, 2009

Contact: Shawn Cox
Assistant to the City Manager
(281) 290-1001 office
scox@ci.tomball.tx.us

New Solid Waste Collection and Disposal Company Beginning October 1, 2009

The City of Tomball awarded a new contract for Solid Waste Collection and Disposal Services to WCA Waste Corporation, which will become effective October 1, 2009. There have been no changes to the level of services you are accustomed to, and for all residential customers and most commercial customers, your rates will be lower!

The City's billing methods for all customers will not change.

For Residential Customers

- In order to provide cost effective service, reduce holiday delays, and minimize the impact to the environment, all residential garbage collection will occur on MONDAY and THURSDAY of each week.
- All recycling will be picked on Monday of each week.
- All properly placed heavy trash and brush will be picked on Thursday of each week.
- Please place your waste (bagged only) and your recycle bin at the curb no later than 7 A.M.
- WCA Waste Corporation will start delivering new recycle bins to each home on September 24, 2009. Each bin will come with an introduction notice from WCA Waste Corporation.
- The City of Tomball will continue providing free garbage bags for all residential customers (100 bags/year), and the general guidelines for trash pick up will remain unchanged.

For Commercial Customers

- All existing schedules and service levels for commercial customers will remain.
- WCA Waste Corporation began delivering new commercial containers on September 19, 2009, and will deliver new commercial poly carts on September 26, 2009.
- Your existing service with Waste Management will continue until October 1, 2009.
- Commercial customers will begin using new WCA Waste Corporation (blue) dumpsters, and Waste management will begin removing their containers on October 1, 2009.
- If you do not have a new container by October 1, 2009, or do not have space for both, WCA Waste Corporation will deliver your new container(s) as soon as Waste Management removes the old one(s).

If you have any questions, please contact: City of Tomball Public Works at 281-290-1400 or WCA Waste Corporation at 713-670-9199 for commercial customers and 281-368-8397 for residential customers.