

# Who Ya Gonna Call?

A Reference Booklet for San Marcos Residents

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Prepared By:  
City Manager's Office

**June 2009**

## CITY OF SAN MARCOS, TEXAS ELECTED OFFICIALS

**Mayor** Susan Narvaiz  
*term expires November 2010*

**Place 1** Kim Porterfield  
*term expires November 2010*

**Place 4** Chris Jones  
*term expires November 2011*

**Place 2** Gaylord Bose  
*term expires November 2010*

**Place 5** Pam Couch  
*term expires November 2009*

**Place 3** Fred Terry  
*term expires November 2011*

**Place 6** John Thomaidis  
*term expires November 2009*

### Administrative Officials

**City Manager**  
Rick Menchaca

**City Attorney**  
Michael Cosentino

**City Clerk**  
Sherry Mashburn

**Municipal Judge**  
John Burke

### Assistant City Managers

393-8100

**Community Services**  
Collette Jamison

**Community Development**  
Laurie Moyer

Office Hours: 8:00 am - 5:00 pm Monday through Friday

**General Number:** (512) 393-8000

Internet Site: [www.sanmarcostx.gov](http://www.sanmarcostx.gov)

Internet e-mail address: [cityhall@sanmarcostx.gov](mailto:cityhall@sanmarcostx.gov)

City Information & City Council / P & Z Commission Broadcasts Can Be Seen on:  
Time Warner Cable **Channel 10** or Grande Communication **Channel 16**



## AREA CODE 512

### City of San Marcos Quick Reference Phone Numbers City Hall 393-8000

Activity Center	393-8280	Fire Marshal	393-8470
ADA Coordinator	393-8244	Garbage/Recycling (TDS)	393-8026
Airport	393-8160	Human Resources	393-8060
Animal Shelter	805-2650	HR Career Line	393-8290
Birth/Death Records	393-8086	Technology Services	393-8110
Building Inspections	805-2630	Library	393-8200
Capital Improvements	393-8130	Main Street Office	393-8430
CDBG Program	393-8147	Mayor's Office	393-8085
City Attorney	393-8150	Municipal Court	393-8190
City Council	393-8090	Neighborhood Services	393-8470
City Info. Line (Recording)	393-8488	Parks & Recreation	393-8400
City Manager	393-8100	Permit Center	805-2630
City Clerk	393-8090	Police Department	753-2108
Development Services	393-8230	Public Information	393-8105
Electric Utility	393-8300	Public Services/Streets	393-8036
Emergency Info Recording	393-8488	Utility Billing	393-8383
Environmental Health	393-8440	Water/Wastewater	393-8010
Finance/Accounting	393-8170	WIC	393-8040
Fire & Rescue Department	393-8460		



## For Statewide or Local Information

Residents can call 2-1-1, twenty-four hours a day, seven days a week to get information about social and health services, government resources, counseling, basic needs assistance, senior, family and youth services, legal aid, and employment education across the State of Texas. 2-1-1 Texas is a public/private partnership of the United Ways in Central Texas and the Texas Health and Human Services Commission.

**Who Ya Gonna Call?**

<b>A</b>		
Abandoned/Dilapidated Buildings	Permit Center	805-2630
Abandoned Vehicles:		
on street	Police Non-Emergency	753-2108
on private property	Environmental Health	393-8440
Activity Center	Parks and Recreation	393-8280
ADA (Americans With Disabilities Act)	ADA Coordinator	393-8244
Addresses, Official (In City Limits)	Development Services	393-8230
Addresses, Official (In County)	County Mapping Department	393-2160
Adopt-A-School	San Marcos CISD (public schools)	393-6990
Adopt-A-Street	Public Services-Transportation	393-8036
Adult Protective Program	Texas Human Services	753-8142
Airport/Hanger Rental Billing Questions	Finance Department	393-8183
Agricultural Extension Office	US Department of Agriculture	392-3202
Airport Information	Airport Director	393-8160
Alley Cleanup	Parks & Recreation	393-8400
Alarm System Permits	Utility Billing	393-8187
<b>Ambulance</b>	<b>Emergency</b>	<b>911</b>
	Non-Emergency	353-5115
Annexation Information	Development Services	393-8230
Animal Bites, Rabies Control	Animal Control (day)	805-2655
	Police Non-Emergency (night)	753-2108
Animal Adoption	San Marcos Animal Shelter	805-2657
	PAWS (Kyle)	268-1611
Animal Control	Animal Shelter	805-2655
Animal Shelter	San Marcos, Hays Co, Kyle	805-2650
Hours (MF 11:30-5:30; TWThSa 11:30-4:30)	City Animal Shelter	805-2650
After hours:		
City of San Marcos	Police Non-Emergency	753-2108
Hays County	Hays County Sheriff	393-7896
Kyle	City of Kyle	268-8800
Appraisal District	Hays County	268-2522
Army Reserve	U.S. Government	396-4061
Athletic Activities Schedule, (live)	Parks & Recreation	393-8400
(recording)		393-8404
<b>B</b>		
Banner Permits	Development Services	393-8230
Better Business Bureau	Austin	512-445-2911
Bids	Purchasing (Finance)	393-8170
Billing, Utilities	Utility Billing	393-8383
Birth Certificates	City Clerk	393-8086
Brush Pickup	Public Services	393-8026
Building Inspections & Permits	Permit Center	805-2630
(Automated inspection request line)	Permit Center	353-7728

Burglar Alarm Permits	Utility Billing	393-8187
Burn Ban Info, Hays County	County Fire Marshal	393-7339
<b>Burning Trash, unattended</b>	<b>Emergency</b>	<b>911</b>
Bus Service/Schedule	San Marcos Transit/CARTS	805-7433
Businesses, Home-Based	Development Services	393-8230

<b>C</b>		
Cable Television	Grande Communications, Inc.	878-4880
	Time Warner Cable	805-2555
	Time Warner Cable (Spanish)	805-2550
Car Titles/Registration	Hays Co. Tax Assessor-Collector	393-5545
CARTS	Bus Service	805-7433
Cemetery Lots, Purchase	Financ	393-8187
Cemetery Maintenance	Parks & Recreation	393-8400
Certificate of Occupancy	Permit Center	805-2630
Chambers of Commerce	San Marcos Area C of C	393-5900
	San Marcos Hispanic C of C	353-1103
Chemical Spills, concerns	Public Services	393-8036
<b>Chemical Spills, emergency</b>	<b>Emergency</b>	<b>911</b>
Child Abuse	Elderly, Disabled or	
	Child Abuse Hotline	1-800-252-5400
Child Care/Day Care (services list)	Chamber of Commerce	393-5900
Child Protective Services	TX Dept. of Human Services	753-2256
Child Support	Child Support Hotline	1-800-252-8014
	Hays Co. District Clerk	393-7660
	WIC	393-8040
Child/Infant Health	Yellow Pages	
Churches	Municipal Court	393-8190
Citations, Tickets (City)	<b>City Clerk</b>	<b>393-8090</b>
<b>City Clerk's Office</b>	City Clerk	393-8090
City Commissions/Task Forces	<b>City of San Marcos</b>	<b>393-8000</b>
<b>CITY HALL, GENERAL INFO</b>	Human Resources	393-8290
City Job Line (recording)	Development Services	393-8230
City Limits, Location	<b>City of San Marcos</b>	<b>393-8100</b>
<b>City Manager's Office</b>	Human Resources	393-8060
Claims against the City of San Marcos	Environmental Health	393-8440
Clean Air (Smoking) Ordinance	Water / Wastewater Dept.	393-8010
Clean Water	Neighborhood Services	393-8470
Code Enforcement	Development Services	393-8147
Comm. Devel. Block Grant Program	Social Services	392-1161
Community Action Agency	Chamber of Commerce	393-5900
Community Events Calendar	Chamber of Commerce	393-5900
Community Organizations List	<b>Community Services</b>	<b>393-8400</b>
<b>Community Services</b>	CenturyTel Community Pages	
Community Service Numbers	Lloyd Doggett	512-916-5921
Congressman, U.S. Dist. 25	Washington, DC	202-225-4865

Contractor Licensing	Permit Center	805-2630
Consumer Complaints	Austin Better Business Bureau	512-445-2911
Corridor Business Incubator	215 W. San Antonio St.	392-3488
County Clerk	Hays County	393-7330
County Judge	Hays County	393-2205
County Job Information	Hays County	393-2215
County Tax Assessor-Collector	Louanne Caraway, Hays County	393-2236
Crime Stoppers	Police Dept.	353-TIPS
	or, statewide	1-800-324-8477
Crisis Hotline	Southside Community Center	396-3939
Curb/Gutter Repair	Public Services-Transportation	393-8036
Curfews	Police Non-Emergency	753-2108

## D

DBA (Doing Business As)	Hays County Clerk	393-7330
DPS (Highway Patrol/ Driver License)	TX Dept. of Public Safety	353-2770
Day Care/ Child Care (services list)	Chamber of Commerce	393-5900
Damaged Curb/Gutter	Public Services-Transportation	393-8036
Dead Animal Pickup	City Animal Shelter	805-2655
	Hays County	393-7896
Death Certificates	City Clerk	393-8086
Demolition Permits	Permit Center	805-2630
Development Projects	Development Services	393-8230
Dilapidated Buildings	Permit Center	805-2630
Disaster Assistance	American Red Cross	396-8345
	FEMA	1-800-582-5233
	Salvation Army	754-8541
District Clerk, Cecelia Adair	Hays County	393-7660
District Attorney, Sherri Tibbe	Hays County	393-7600
Dogs Barking	Animal Shelter (day)	805-2655
	Police Non-Emergency (night)	753-2108
Downtown Revitalization	Main Street	393-8430
Drains, Storm & Drainage Problems	Public Services-Water	393-8036
Driver License / ID	TX Dept. of Public Safety (DPS)	353-2770
Driveway Construction Permits	Permit Center	805-2630

## E

Economic Development Program	Economic Development San Marcos	393-3400
<b>EMS (Ambulance)</b>	<b>Emergency</b>	<b>911</b>
	Non-Emergency	353-5115
Easement Locations	Development Services	393-8130
Elderly Abuse	Elderly, Disabled or	
	Child Abuse Hotline	1-800-252-5400
Edwards Aquifer Authority	EAA	1-800-292-1047
<b>Electric Lines Down</b>	<b>Emergency</b>	<b>911</b>

## Electric Utility Department

Electricians, licensing
Electrical Permits
Electrical Repairs
Electrical Service

## Elected Officials List

Elections, City
Elections, County
Elections, School

## **EMERGENCIES (Fire, Police, Ambulance)**

Employers-Major, San Marcos Area
Employment Info., City of San Marcos
Employment/Unemployment Information
Energy Audit, Home (free)
Energy Conservation Program
<b>Development Services and Environmental Services</b>
<b>Environmental Health</b>
ETJ (Extra Territorial Jurisdiction)

## F

Family Assistance/Temporary Aid
Family Planning
Family Violence
Fence Regulations
Film/Movie Coordination
<b>Fires</b>
<b>Fire Departments</b>
City of San Marcos Fire Rescue

South Hays County Fire Rescue
Food, Emergency
Food Handler Certificates
Food Service Concerns
Food Stamps
Fraternity & Sorority Regulation

## G

Gang Activity
Garbage Pickup, in-City, residential
<b>Gas Leak</b>
Gas Service
Emergencies only Sat Sun After 5 p.m. weekdays

## City of San Marcos

Permit Center	805-2630
Permit Center	805-2630
Electric	393-8313
Electric	393-8300
Pedernales Electric Co-Op	1-888-554-4732
Bluebonnet Electric Co-Op	398-4101
CenturyTel Community Pages	
City Clerk	393-8090
Hays Co. Election Administrator	393-7310
SMCISD	393-6700
	<b>911</b>
Chamber of Commerce	393-5900
Human Resources	393-8060
Texas Workforce Commission	353-7368
Electric	393-8310
Electric	396-8310
<b>City of San Marcos</b>	<b>393-8130</b>
<b>City of San Marcos</b>	<b>393-8440</b>
Development Services.	393-8230

TX Dept. of Human Services	753-2201
Community Action Inc.	392-5810
Hays/ Caldwell Women's Center	396-3404
Development Services	393-8230
Parks & Recreation	393-8400
<b>Emergency</b>	<b>911</b>
<b>Fire Chief</b>	<b>393-8460</b>
Central Station	393-8460
Broadway Station 4	393-8473
Holland Station 2	393-8471
Hunter Road Station 3	753-2395
Emergency Service District #3	754-7963
San Marcos Area Food Bank	392-8300
Environmental Health	393-8440
Environmental Health	393-8440
TX. Human & Protect. Serv.	753-2201
Development Services	393-8230

Police Non-Emergency	753-2108
Public Services	393-8026
<b>Emergency</b>	<b>911</b>
CenterPoint Energy	1-800-427-7142
	396-6672

**GENERAL INFO, CITY SERVICES**

Government Officials List  
Graffiti

**H**

Habitat for Humanity  
Handicap Access  
Handicapped Parking Stickers  
Harassing Telephone Calls  
Hazardous Spills, concerns  
**Hazardous Spills, emergency**  
**Health, Environmental**  
Health, Public  
Hispanic Chamber of Commerce  
Historic Building Designation  
Historic District Signs  
Historic Districts  
Historic Building, Permit for Construction  
Home-Based Business Information  
Home-Owner Building Permits

**Hospital**

Housing

(Landlord Problems)

Housing Authority

**Human Resources Department**

**Career Line**

Humane Society

**I**

Immigration (INS)  
Immunizations  
Industrial Waste Permits  
Infant, Child Health  
Information Line, City  
Inspections, Building  
(automated inspection request line)  
Home Fire Safety (free)  
Home Security (free)  
Mobile Home  
Intersection Design Problems  
Intersection Obstructions

**J**

Job Information, City of San Marcos

**City of San Marcos** 393-8000  
CenturyTel Community Pages  
Police Crime Prevention 754-2270

Habitat for Humanity 754-8142  
ADA Coordinator 393-8239  
Tax Assessor-Collector 393-5545  
Police Non-Emergency 753-2108  
Environmental Health 393-8440  
**Emergency 911**  
**Environmental Health 393-8440**  
Hays County Health Dept. 393-5520  
174 S Guadalupe 353-1103  
Development Services 393-8230  
Development Services 393-8230  
Development Services 393-8230  
Permit Center 805-2630  
Development Services 393-8230  
Permit Center 805-2630  
**Central TX Medical Center 353-8979**  
Habitat for Humanity 754-8142  
Section 8 Rental Assistance 353-5061  
Austin Tenants' Council 512-474-1961  
City of S.M. Housing Authority 353-5058  
**City of San Marcos 393-8060**  
**City of San Marcos 393-8290**  
Animal Shelter, City 393-8340  
PAWS (Kyle) 268-1611

ICE (US Government) 1-800-375-5283  
Hays County Health Dept. 393-5220  
Industrial Pretreatment 393-8344  
WIC 393-8040  
City Manager's Office 393-8488  
Permit Center 805-2630  
353-7728  
Fire & Rescue 393-8460  
Police Crime Prevention 754-2270  
Permit Center 805-2630  
Public Services-Transportation 393-8130  
Public Services-Transportation 393-8036

Human Resources 393-8060

Job Information, Hays County  
Job line, City (recording)  
Junk Vehicles  
Justice Center  
Juvenile Probation

**L**

Land Development Information  
Landfills  
  
Landscape Regulations  
**Leaking Gas Lines**  
Leaking Water or Sewer Lines  
Leaking Water Meters or Fire Hydrants  
**Legal Department**  
Legal Aid, Hays County  
Legal Aid  
**Library, San Marcos Public**  
Library, Adult Learning Program  
Library, Online Catalog  
Library Services  
License Plates  
Lighting, Street/Park  
  
Lions Club Tube Rental  
Litter in Parks  
Litter in Streets  
Loud Noise/Parties

**M**

**Main Street Program**  
Manhole Cover Missing  
Manufacturers, San Marcos Area  
Marriage Licenses  
Master Plan, City  
Meals on Wheels  
Mechanical Permits  
Medicare/Medicaid  
Mental Health/ Mental Retardation  
Mobile Home Installation & Inspection  
Mobile Home Regulations  
Mosquito Control

Hays County 393-2215  
Human Resources 393-8290  
Environmental Health 393-8440  
Hays County 393-7740  
Hays County 393-7755

Development Services 393-8230  
TDS (south Austin) 392-1515  
Buda 512-243-0400  
New Braunfels 830-625-7894  
Wimberley 512-847-3504  
Development Services 393-8230  
**Emergency 911**  
Water / Wastewater 393-8010  
Water / Wastewater 393-8010  
**City of San Marcos 393-8150**  
Hays County Legal Aid 392-3183  
Central Texas 1-800-369-9270  
**City of San Marcos 393-8200**  
Library 393-8215  
Library [www.sanmarcostx.gov/library.htm](http://www.sanmarcostx.gov/library.htm)  
Library 393-8200  
County Tax Assessor/Collector 393-5545  
Electric Utility (in city) 393-8300  
Pedernales Electric 1-888-554-4732  
Bluebonnet Electric 398-4101  
170 Charles Austin Dr 396-5466  
Parks & Recreation 393-8400  
Public Services 393-8036  
Police, non-emergency 759-2108

**City Main Street Office 393-8430**  
Public Services 393-8036  
Chamber of Commerce 393-5900  
Hays County Clerk 393-7330  
Development Services 393-8230  
Senior Citizen Program 353-5018  
Permit Center 805-2630  
TX Dept. of Human Services 753-2201  
Scheib Mental Health Center 392-7151  
Development Services 393-8230  
Development Services 393-8230  
Environmental Health 393-8440

**Municipal Court Fines & Pleas**

**Municipal Court** 393-8190  
 Prosecutor, City 393-8150

**N**

Name Change District Clerk 393-7660  
 National Guard Recruitment Office 392-0030  
 Nature Center Parks & Recreation 393-8449  
 Neighborhood Crime Watch Police Crime Prevention 754-2270  
 Neighborhood Services Neighborhood Services 393-8470  
 Newspaper, Local San Marcos Daily Record 392-2458  
 Newspaper, Texas State University University Star 245-3487  
 Notary Public Local Banks/CenturyTel Yellow Pages  
 Noise Complaints Police Non-Emergency 753-2108

**O**

Officials, Elected, list CenturyTel Community Pages  
 Ordinance Information, Development Development Services 393-8230  
 Ordinance Information, General Legal Department 393-8150  
 Outlet Malls Prime 396-2200  
 Overgrown/Weedy Lots Tanger 396-7446  
 Environmental Health 393-8440

**P**

Parade Information San Marcos Police 753-2110 / 2108  
**Parks & Recreation Department** **City of San Marcos** 393-8400  
 Parks, Activities Schedule (recording) Parks & Recreation 393-8404  
 Parks, General Info Parks & Recreation 393-8400  
   including Facilities Rentals  
 Park Lighting Electric Utility 393-8300  
 Park Violations Police Non-Emergency 753-2108  
 Parking in Fire Lanes/Handicapped Slots Police Non-Emergency 753-2108  
 Parking Space Requirements Development Services 393-8230  
 Parking Restrictions Police Non-Emergency 753-2108  
 Parking Tickets Municipal Court 393-8190  
 Passports City Clerk 393-8086  
**Permit Center** **City of San Marcos** 805-2630  
 Pet Licenses, City Animal Shelter 805-2650  
**Planning and Development Services** **City of San Marcos** 393-8230  
 Playgrounds Parks & Recreation 393-8400  
 Plumbing Permits/Licenses Permit Center 393-8240  
**Police Department** **City of San Marcos** 753-2108  
   **Administration** 753-2110  
   **CFPO Youth Sports** 396-0418  
   **Citizens Police Academy** 754-2270  
   **Crime Stoppers** 353-TIPS  
   **Juvenile Officer** 753-2300

**Victims Services**

Pollution Air/Water  
 Pool, Rio Vista  
 Population Information  
 Post Office  
 Pothole Repairs  
 Power Failure  
 Power, Utility Lines  
 Probation, Adult  
 Probation, Juvenile  
 Property Ownership Information  
 Property Tax Appraisal  
 Protective Services  
 Public Housing  
 Public Transit  
 Public Information, City of San Marcos  
 Public Housing  
 Public Transportation  
 Public Utility Commission  
**Public Services Department**

**753-2106**

Environmental Health 393-8440  
 Parks & Recreation 392-7031  
 Development Services 393-8230  
 San Marcos Post Office 392-3451  
 Public Services 393-8036  
 Electric Utility Repair Service 393-8313  
 Electric Utility 393-8300  
 Hays County 353-5892  
 Hays County 393-7755  
 Hays Co. Appraisal District 268-2522  
 Hays Co. Appraisal District 268-2522  
 TX Dept. of Human Services 753-2201  
 Housing Authority 353-5058  
 CARTS 805-7433  
 Communications Director 393-8105  
 San Marcos Housing Authority 353-5058  
 CARTS 805-7433  
 PUC 1-888-782-8477  
**City of San Marcos** 393-8036

**R**

Rabies Control, Animal Bites  
 Railroad, Union Pacific  
 Railroad Complaints  
 Recycling, Residential  
 Remodeling Permits  
 Rental of City Facilities  
 Red Cross  
 Rental of City Facilities  
 Representative, State Dist. 45  
 River Cleanup  
 Road Conditions/Repairs  
 Road Repair, County  
 Rodent Control

City Animal Shelter 805-2655  
 Hays County 393-7896  
 Union Pacific 392-3744  
 1-800-848-8715  
 Public Services/ TDS 393-8026  
 Green Guy- 937 Hwy 80 353-3266  
 Permit Center 805-2630  
 Parks & Recreation 393-8400  
 396-6376/ 800-928-4271  
 Parks & Recreation 393-8400  
 Patrick Rose 512-463-0647  
 Parks & Recreation 393-8400  
 Public Services 393-8036  
 Hays County 268-1260  
 Environmental Health 393-8440

**S**

Sanitation Concerns  
 San Marcos, A Texas Natural  
**San Marcos Electric Utility**  
 School Enrollment  
 School Dist. Boundaries & Attn. Zones  
 Schools, General Information  
 Sector Plans, City

Environmental Health 393-8440  
 Main Street Program Office 393-8430  
**City of San Marcos** 393-8300  
 San Marcos CISD 393-6700  
 San Marcos CISD 393-6700  
 San Marcos CISD 393-6700  
 Planning & Development 393-8230

Senator, U.S.	Kay Bailey Hutchison, Austin Washington, DC	512-916-5834 202-224-5922
Senator, U.S.	John Cornyn, Austin Washington, DC	512-469-6034 202-224-2934
Senator, State Dist 25	Jeff Wentworth, Capitol San Antonio office	512-463-0125 210-826-7800
Septic Tank Concerns	Environmental Health Hays County	393-8440 393-2150
Sewer Problems	Water / Wastewater	393-8010
Emergency After Hours		393-8010
Sexual Assault/Abuse Counseling Shelter, Emergency	Hays/Caldwell Women's Center Hays/Caldwell Women's Center Southside Community Center Greater San Marcos Youth Cncl	396-3404 396-3404 392-6697 754-0500
Sheriff, Allen Bridges	Hays County	393-7800
Sidewalks/Sidewalk Repair	Public Services	393-8036
Sights and Sounds of Christmas	Parks & Recreation	393-8400
Sign Permits, Licenses, Questions	Development Services	393-8230
Site Development Permits	Development Services	393-8130
Smoke Detector Information	Fire Department	393-8484
Smoking (Clean Air Ordinance)	Environmental Health	393-8440
Speeding	Police Non-Emergency	753-2108
Social Security Info.	Social Security Administration	396-3972
Social Services Listings	Statewide Information line	211
Southside Community Center	Home Repair	392-6694
Special Events	Chamber of Commerce Hispanic Chamber of Commerce Main Street Program Texas State University	393-5900 353-1103 393-8430 245-2111
Storm Drains	Public Services	393-8036
Storm Emergency Information	City Information Recording	393-8488
Stray Animals	Animal Shelter	805-2655
Street Cleaning/Sweeping	Public Services	393-8036
Street Closures	San Marcos Police Department	754-2200
Street Drainage	Public Services	393-8036
Street Intersection Problems	Public Services	393-8036
Street Lighting	Electric Utility	393-8300
Street Names	Development Services	393-8230
Street Repairs	Public Services-Transportation	393-8036
Street Signs, Damaged or Missing	Public Services-Transportation	393-8036
Street Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.)	Public Services-Transportation	393-8036
Subdivision of Land	Development Services	393-8230
Swimming Pool, Public	Parks & Recreation	392-7031
Swimming Pool Construction Permits	Permit Center	805-2630

## T

Taxes, Property Appraisal	Hays Co. Appraisal District	268-2522
Taxes, Property Assessment/Collection	Hays Co. Tax Assessor-Collector	393-5545
TDD for City Offices	(Telecommunications Device for the Deaf)	393-8229
Telephone	CenturyTel	754-5699
	Grande Communications	878-4880
Texas State University- San Marcos	Information Line	245-2111
Tourism, Downtown	Main Street	393-8430
Tourist Information Center	Chamber of Commerce	393-5930
Traffic Counts		
State and Federal Highways	TxDOT Map Office	512-465-7397
Local Streets	Development Services	393-8130
Traffic Hazards/Obstructions	Public Services-Transportation	393-8036
Traffic Signal Repair		
State Roadways	TxDOT	353-1061
Local Streets	Public Services-Transportation	393-8036
Traffic Signs, Damaged or Missing	Public Services-Transportation	393-8036
Traffic Signs/Signals, Placement of New (speed limit, stop, yield, warning, etc.)	Public Services-Transportation	393-8036
Traffic Tickets		
Transportation, Public	Municipal Court	393-8190
<b>Trash, Burning unattended</b>	CARTS	805-7433
Trash Pickup and Recycling	<b>Emergency</b>	<b>911</b>
Tree Limbs/Visibility	Public Services/ TDS	393-8036
Tree Limbs/Electrical Wires	Public Services	393-8036
Tree, Shrub Trimming on Public R.O.W.	Public Services	393-8036
Truants	Parks & Recreation	393-8400
	SMCISD Attendance Officer	753-5930

## U

Underground Electric Utility Lines	San Marcos Electric Utility	393-8300
	Pedernales Electric Co-Op	1-888-554-4732
	Bluebonnet Electric Co-Op	398-4101
Underground Water/Wastewater Lines	Water / Wastewater	393-8010
Underground Utility Lines (before excavating)	1-800-DIG-TESS	1-800-344-8377
Unemployment/Employment Information	Texas Workforce Commission	353-7368
University Information	Texas State University	245-2111
Utility Billing	Utility Billing	393-8383
Utility Commission	Public Utilities Commission	1-888-782-8477
Utilities / New Connection	Utility Billing	393-8383

## V

Vacant Lot Problems	Environmental Health	393-8440
Vagrants	Police Non-Emergency	753-2108
Vandalism	Police Non-Emergency	753-2108
Vehicle Registration	Hays County	393-5545

Vehicle Towing	Police Non-Emergency	753-2108
Veteran Information	CenturyTel Community Pages	
Vital Statistics	City Clerk	393-8086
Voter Registration/Elections	Hays Co. Election Administrator	393-7310
Voter Precinct Information	Hays Co. Election Administrator	393-7310
City Elections	City Clerk	393-8090

**W**

<b>Water / Wastewater Dept.</b>	<b>City of San Marcos</b>	<b>393-8010</b>
<b>Emergency After Hours</b>		<b>393-8010</b>
Water Conservation	Water / Wastewater	393-8010
Water Main Breaks or Leaks	Public Service-Water / Wastewater	393-8010
Water Pressure / Water Problems	Public Service-Water / Wastewater	393-8010
Water Service	City Utility Office	393-8383
	Crystal Clear Water	830-372-1031
	Elim Water Company	393-8383
	(owned by City of San Marcos)	
	Maxwell Water Supply	357-6253
Weather Emergencies	City Information Recording	393-8488
Weedy Lots	Environmental Health	393-8440
Welfare	Dept of Human Services	753-2201
<b>WIC (Women, Infants and Children Program)</b>	<b>City of San Marcos</b>	<b>393-8040</b>
Wild Animals, Injured	Animal Shelter	805-2655
Wills/Deeds	Hays County Clerk	393-7330

**Y**

Youth Services	Youth Service Bureau	396-5437
Youth Shelter	Greater San Marcos Youth Council	754-0500
Youth Sports/ Recreation Programs	Parks & Recreation	393-8400

**Z**

Zoning Information	Development Services	393-8230
Zoning Violations	Development Services	393-8230

**Call 911 for emergencies**