



# Health Plan / Payor Stakeholder Working Group

## Conference Call Agenda 2:00 PM to 4:00 PM Tuesday, February 15, 2005

Working group members may participate by dialing **(512) 463-1928, Conference Code: 1501324**. ImmTrac Customer Support and Technical Staff will be available to provide information and answer questions.

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2:00 pm	Welcome / Open Meeting Participant Introductions	Claude Longoria
2:10 pm	Review of Previous Meeting	Adriana Rhames
2:20 pm	HB 1921 Implementation Update	Claude Longoria
2:30 pm	Options for Payor Reporting / Access <ul style="list-style-type: none"><li>▪ Secure FTP</li><li>▪ Web Application Import Process</li><li>▪ HHSC-ImmTrac Interface</li><li>▪ Immunization History Request Process</li></ul>	Claude Longoria
2:40 pm	HHSC-ImmTrac Interface Status	Helen Redfield
2:50 pm	Discussion: <ul style="list-style-type: none"><li>▪ Data Import / Technical Issues</li><li>▪ Customer Support Issues</li><li>▪ QA Processes/Documentation</li></ul>	Kevin Allen & Helen Redfield Cynthia Pryor Ann Grizzard
3:10 pm	Provider Education and Promotion <ul style="list-style-type: none"><li>▪ Literature &amp; Information Available</li><li>▪ Collaboration</li></ul>	Adriana Rhames & Cheryl Seeman
3:20 pm	Open Discussion of Issues/Concerns/Solutions	ALL
3:50 pm	Review of Meeting	ALL
	Future / Next Meeting Suggestions	ALL
	• Frequency / Format / Agenda Items	
	Meeting Evaluation	ALL
4:00 pm	Closing Comments & Adjourn	Claude Longoria

**ImmTrac CUSTOMER SUPPORT**  
**Phone: (800) 348-9158**  
**E-mail: ImmTrac@dshs.state.tx.us**

