

Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

MEDICAL FEE DISPUTE RESOLUTION ORDER

PART I: GENERAL INFORMATION		
Requestor Name and Address: Matrix Rehabilitation Texas	MFDR Tracking #:	M4-07-2578-01
	Claim #:	
P. O. Box 11407—Drawer 1224		
Birmingham, Alabama 35246-1224	Injured Employee:	
Respondent Name:	Date of Injury:	
TEXAS MUTUAL INSURANCE COMPANY	Employer Nomes	
	Employer Name:	Benchmark Metal Services, Inc.
REP BOX #: 54	Insurance Carrier#:	99F0000431273

PART II: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Texas Labor Code 402.00128(b)(7) titled *General Powers and Duties of Commissioner* authorizes the Commissioner to enter appropriate orders. The Division will resolve medical fee disputes according to Rules 133.305, 133.307, 134.801 (c)(2) and other rules.

- 1. This dispute relates to procedures/services billed with CPT codes 97110, 97140, 97018 and 97035 rendered on 12/27/05 that were denied reimbursement by the insurance carrier based upon "29—The time limit for filing has expired"; "731—134.801 & 133.20 Provider shall not submit a medical bill later than the 95th day after the date of service, for service on or after 9/1/05" and "891—The insurance company is reducing or denying payment after reconsideration."
- 2. Rule 102.4(h), titled <u>General Rules for Non-Commission Communication</u>, states "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on:
 - (1) the date received, if sent by fax, personal delivery or electronic transmission or,
 - (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."
- 3. Section 408.027(a) of the Labor Code states, "A health care provider shall submit a claim for payment to the insurance carrier not later than the 95th day after the date on which the health care services are provided to the injured employee. Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."
- 4. The Requestor provided written documentation to the Division supporting that Form CMS-1500 was submitted timely to the carrier. Specifically, the Requestor submitted a copy of Respondent's letter dated 03/15/06 indicating the bill was not being processed based upon no DOP. The medical bill was timely submitted.
- 5. A referral has been made to Legal and Compliance.

PART III: GENERAL PAYMENT POLICIES/REFERENCES

Texas Labor Code 402.00128(b)(7)

Texas Labor Code 408.027(a)

28 Texas Administrative Code Sec. §102.4(h)

28 Texas Administrative Code Sec. §133.305

28 Texas Administrative Code Sec. §133.307

28 Texas Administrative Code Sec. §134.801 effective 9/1/05

PART IV: DIVISION ORDER

The Division hereby orders the Respondent to process the bill and issue a new EOB for all services included in the original bill within 21 days of receiving this Order.

Ordered by:

04/23/07

Authorized Signature

Medical Dispute Resolution Officer

Date

PART V: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

If Requestor is dissatisfied with the Respondent's final action on a medical bill, the Requestor may request medical dispute resolution in accordance with Rule 133.305 as long as the request is filed within the appropriate timeframe.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.