

## Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

## MEDICAL FEE DISPUTE RESOLUTION ORDER

PART I: GENERAL INFORMATION	
Requestor's Name and Address: Pinnacle Pain Management 2100 Bering Ste. 809 Houston, TX 77057	MFDR Tracking No.: M4-07-0713-01
	Claim No.:
	Injured Employee's
	Name:
Respondent's Name:	Date of Injury:
American Economy Insurance Co.	Employer's Name: Advantage Waste Disposal Inc.
Rep. Box # 47	Auvanage Waste Disposar nie.
	Insurance Carrier's 06W031812253
	No.:

## PART II: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Texas Labor Code 402.00128(b)(7) titled General Powers and Duties of Commissioner authorizes the Commissioner to enter appropriate orders. The Division will resolve medical fee disputes according to Rules 133.305 and 133.307 and other rules.

1. This dispute relates to procedure/service that was billed under CPT code 97799CP rendered from 11-4-05 thru 11-18-05 that were denied reimbursement by the insurance carrier based upon "29-The time limit for filing has expired. 663-022 – Based on fee schedule guidelines, bills submitted after the 95<sup>th</sup> day after the date of service are disallowed."

2. Rule 102.4(h), titled <u>General Rules for Non-Commission Communication</u>, states "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on:

(1) the date received, if sent by fax, personal delivery or electronic transmission or,

(2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."

3. Section 408.027(a) of the Labor Code states, "A health care provider shall submit a claim for payment to the insurance carrier not later than the 95th day after the date on which the health care services are provided to the injured employee. Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."

4. The Requestor provided written documentation to the Division supporting that Form(s) CMS-1500 were submitted timely to the carrier. Specifically, the Requestor submitted certified mail receipts and CMS-1500s dated 11-28-05 and 2-2-06 in Block #31. The DWC-67 instructions for completing the CMS-1500, directs the healthcare provider to notate in block 31 the date the claim is submitted to the carrier. The medical bills are timely submitted.

This dispute is being forwarded to the Legal and Compliance Division for further investigation.

PART III: GENERAL PAYMENT POLICIES/REFERENCES			
Texas Labor Code 402.00128(b)(7) Texas Labor Code 408.027(a) 28 Texas Administrative Code Sec. §102.4 28 Texas Administrative Code Sec. §133.3 28 Texas Administrative Code Sec. §133.3	05		
PART IV: DIVISION ORDER			
The Division hereby orders the Respondent to process the bills and issue a new EOB for all services included in the original bills within 21 days of receiving this Order.			
	Elizabeth Pickle, RHIA	April 20, 2007	
Authorized Signature	Medical Dispute Resolution Officer	Date	
PART V: YOUR RIGHT TO REQUEST JUDICIAL REVIEW			
If Requestor is dissatisfied with the Respondent's final action on a medical bill, the Requestor may request medical dispute resolution in accordance with Rule 133.305 as long as the request is filed within the appropriate timeframe. Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.			