

Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

MEDICAL FEE DISPUTE RESOLUTION ORDER

PART I: GENERAL INFORMATION		
Requestor's Name and Address Dr. Debbie Crawford	MFDR Tracking No.: M4-07-0405-01	
3804 Hwy. 377 South	DWC Claim No.:	
Brownwood, TX 76801	Injured Employee's Name:	
Respondent's Name and AddressBOX #: 28Liberty Mutual Insurance Co.	Date of Injury:	
	Employer's Name: United Parcel Service Inc.	
	Insurance Carrier's No.: WC949845976	

PART II: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Texas Labor Code 402.00128(b)(7) titled General Powers and Duties of Commissioner authorizes the Commissioner to enter appropriate orders. The Division will resolve medical fee disputes according to Rules 133.305 and 133.307 and other rules.

1. This dispute relates to procedure/service that was billed under CPT code 99212 rendered on 1-16-06 that was denied reimbursement by the insurance carrier based upon "F286 – Date(s) of service exceed (95) day time period for submission per Rule 408.027 and Bulletin No. B-0037-05A."

2. Rule 102.4(h), titled <u>General Rules for Non-Commission Communication</u>, states "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on:

(1) the date received, if sent by fax, personal delivery or electronic transmission or,

(2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday."

3. Section 408.027(a) of the Labor Code states, "A health care provider shall submit a claim for payment to the insurance carrier not later than the 95th day after the date on which the health care services are provided to the injured employee. Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment."

4. The Requestor provided written documentation to the Division supporting that Form CMS-1500 was submitted timely to the carrier. Specifically, the Requestor submitted a FedEx Proof of Delivery Receipt that supports CMS-1500 was delivered on 1/23/06. The medical bill is timely submitted.

This dispute is being forwarded to the Legal and Compliance Division for further investigation.

PART III: GENERAL PAYMENT POLICIES/REFERENCES			
Texas Labor Code 402.00128(b)(7) Texas Labor Code 408.027(a) 28 Texas Administrative Code Sec. §102.4(h) 28 Texas Administrative Code Sec. §133.305 28 Texas Administrative Code Sec. §133.307			
PART IV: DIVISION ORDER			
The Division hereby orders the Respondent to process the bill and issue a new EOB for all services included in the original bill within 21 days of receiving this Order.			
Ordered by:	Elizabeth Pickle, RHIA	April 19, 2007	
Authorized Signature	Medical Dispute Resolution Officer	Date	
PART V: YOUR RIGHT TO REQUEST JUDICIAL REVIEW			
If Requestor is dissatisfied with the Respondent's final action on a medical bill, the Requestor may request medical dispute resolution in accordance with Rule 133.305 as long as the request is filed within the appropriate timeframe.			

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.