

Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION

| Type of Requestor: (x) Health Care Provider () Insurance Carrier | | | | |
|---|----------------------------|--------------------------|-------------------|-------------------|
| Requestors Name and Address: Renaissance Hospital P.O. Box 11586 Houston, TX 77293 Respondent's Name and Box #: | | MDR Tracking No.: | M4-05-B664-01 | |
| | | Claim No.: | | |
| | | Injured Employee's Name: | | |
| | | Date of Injury: | | |
| TML Axia Services Inc. SVCG Con. | | Employer's Name: | | |
| Rep Box # 19 | | | City of Cleveland | |
| | | Insurance Carrier's No.: | T149800025504 | |
| | | | | |
| PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY | | | | |
| 1. DWC-60 | | | | |
| 2. Position Statement | | | | |
| 3. UB-92 | | | | |
| 4. EOB's | | | | |
| Position Summary: "Carrier did not pay usual and customary, Hospital requests to be reimbursed at usual and customary" | | | | |
| PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY | | | | |
| | | | | |
| DWC-60 Position Statement | | | | |
| | | | | |
| Position Summary: "The provider fails to show that their usual and customary charges are either fair or reasonable and | | | | |
| therefore failed to meet the criteria set out in TWCC Rule 133.307(g) (3)" | | | | |
| | | | | |
| PART IV: SUMMARY OF DISPUTE AND FINDINGS | | | | |
| Date(s) of Service | CPT Code(s) or Description | sorintion | Part V | Additional Amount |
| | | Reference | Due (if any) | |
| 01/14-01/15/05 | Hospital Outpatient | Services | I-III | \$0.00 |
| | | | | |
| PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION | | | | |
| | | | | |
| The request for medical dispute in this case was received on 08/19/05. | | | | |

I. This dispute relates to hospital outpatient services provided in a hospital that are not covered under a Texas Department of Insurance, Division of Workers' Compensation ("TDI, DWC") fee guideline for this date of service. Therefore, the reimbursement determined through this dispute resolution process must reflect a fair and reasonable rate as described in 28

Texas Administrative Code §134.1 and Texas Labor Code §413.011(d) to achieve, in part, access to quality medical care and effective medical cost control. This case involves a factual dispute about what is a fair and reasonable reimbursement for the services provided.

II. The Requistor stated in their position that "...Hospital is requesting we be reimbursed at usual and customary..."Per 28 Texas Administrative Code Sec. 134.1(d), payment for these services are paid at fair and reasonable rates.

III. In this situation, the Requestor did not provide sufficient information on what a "fair and reasonable" reimbursement should be for these services. The Requestor purports that their total charges should be considered the amount for the "fair and reasonable" reimbursement. Hospital charges, however, are not a valid indicator of a hospital's costs at providing service nor at what is being paid by other payors. 22 *TexReg* 6269. In addition, Texas Labor Code section 413.011(d) provides, in part: "The [fee] guidelines may not provide for payment at a fee in excess of the fee... **paid** by that individual or by someone acting on that individual's behalf (emphasis added)." The Requestor has provided only charged amounts and not evidence of typical paid amount(s) for the disputed service(s).

PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION

- 1) 28 Texas Administrative Code Sec. 134.1(d)
- 2) Other statutes, rules, and reference specified in this decision

PART VII: DIVISION FINDINGS AND DECISION

Based upon the lack of sufficient supporting documentation submitted by the Requestor and in accordance with the provisions of Texas Labor code, Sec. 413.031, the Division has determined that the Requestor **is not** entitled to additional reimbursement.

Decision by:

Authorized Signature

Typed Name

PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

Appeals of a medical dispute resolution, findings and decisions are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.

11/09/06

Date