

## Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

# MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION		
<b>Type of Requestor:</b> (X) Health Care Provider () Injured Employee	() Insurance Carrier	
Requestor's Name and Address: Surgical & Diagnostic Center, LP	MDR Tracking No.:	M4-05-5715-01
729 Bedford Euless Rd., West, Suite 100	Claim No.:	
Hurst TX 76053	Injured Employee's Name:	
Respondent's Name and Box#: BOX#: 47	Date of Injury:	
Zenith Star Ins. Co. c/o Burns Anderson Jury & Brenner	Employer's Name:	Zimair Welded Wire Products
	Insurance Carrier's No.:	49375800

### PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

Principle Documents: 1. TWCC-60

- 2. EOB's
- 3. UB-92
- 4. Operative Report
- 5. Requestor's Introductory Letter

Position Summary: "Our charges are fair or reasonable based on other insurance companies' determination of fair and reasonable payments of 85% - 100% of our billed charges. Worker's Compensation Carriers are subject to a duty of good faith and fair dealings in the process of worker' compensation claims."

### PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

Principle Documents: 1. Respondent's response letter.

Position Summary: "...Conclusion...Provider has the burden of proof at the MRD level to show that the amount of payment it seeks meets the statutory standards for reimbursement under the Act..."

PART IV: SUMMARY OF DISPUTE AND FINDINGS					
Date(s) of Service	<b>CPT</b> Code(s) or Description	Part V Reference	Additional Amount Due		
4/14/04	Ambulatory Surgical Center Care	1	\$0.00		
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### PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

1) This dispute relates to services provided in an Ambulatory Surgical Center that are not covered under a fee guideline for this date of service. Accordingly, the reimbursement determined through this dispute resolution process must reflect a fair and reasonable rate as directed by Commission Rule 134.1. This case involves a factual dispute about what is a fair and reasonable reimbursement for the services provided.

After reviewing the documentation provided by both parties, it appears that neither the requestor nor the respondent provided convincing documentation that sufficiently discusses, demonstrates, and justifies that their purported amount is a fair and reasonable reimbursement (Rule 133.307). The failure to provide persuasive information that supports their proposed amounts makes rendering a decision difficult. After reviewing the services, the charges, and both parties' positions, it is determined that no other payment is due.

During the rule development process for facility guidelines, the Commission had contracted with Ingenix, a professional firm specializing in actuarial and health care information services, in order to secure data and information on reimbursement ranges for these types of services. The results of this analysis resulted in a recommended range for reimbursement for workers' compensation services

provided in these facilities. In addition, we received information from both ASCs and insurance carriers in the recent rule revision process. While not controlling, we considered this information in order to find data related to commercial market payments for these services. This information provides a very good benchmark for determining the "fair and reasonable" reimbursement amount for the services in dispute.

To determine the amount due for this particular dispute, staff compared the procedures in this case to the amounts that would be within the reimbursement range recommended by the Ingenix study (213.3% to 290% of Medicare for year 2004). Staff considered the other information submitted by the parties and the issues related to the specific procedures performed in this dispute. Based on this review, the original reimbursement was within the Ingenix range and therefore no additional reimbursement ordered. The decision for no additional reimbursement was then presented to a staff team with health care provider billing and insurance adjusting experience. This team considered the decision and discussed the facts of the individual case.

Based on the facts of this situation, the parties' positions, the Ingenix range for applicable procedures, and the consensus of other experienced staff members in Medical Review, we find that no additional reimbursement is due for these services.

## PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION

28 Texas Administrative Code Sec. 134.128 Texas Administrative Code Sec. 133.307

## PART VII: DIVISION DECISION

Based upon the review of the disputed healthcare services, the Medical Review Division has determined that the requestor is **<u>not</u>** entitled to additional reimbursement.

Findings & Decision by:

		10 / 19 / 05	
Authorized Signature	Typed Name	Date of Decision	

#### PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

Appeals of medical dispute resolution decisions and orders are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.