

# MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

## PART I: GENERAL INFORMATION

|  |   |
|--|---|
| <b>Type of Requestor:</b> ( ) HCP ( ) IE (X) IC  | <b>Response Timely Filed?</b> (x) Yes ( ) No    |
| Requestor's Name and Address<br>Texas Mutual Insurance Company<br>c/o Reeves & Brightwell<br>8911 N. Capital of Texas Hwy , Westech 360, Suite 3210<br>Austin, TX 78759-7249 | MDR Tracking No.: M4-05-5614-01                 |
|  | TWCC No.:                                       |
|  | Injured Employee's Name:                        |
| Respondent's Name and Address<br>Universal Medical Evaluators, Inc.<br>c/o Minton, Burton, Foster, & Collins, P.C.<br>1100 Guadalupe<br>Austin, TX 78701                     | Date of Injury:                                 |
|  | Employer's Name: Best Industrial Uniform Supply |
|  | Insurance Carrier's No.: 99B0000283606          |

## PART II: SUMMARY OF DISPUTE AND FINDINGS (Details on Page 2, if needed)

| Dates of Service |          | CPT Code(s) or Description | Amount in Dispute | Amount Due |
|------------------|----------|----------------------------|-------------------|------------|
| From             | To       |                            |                   |            |
| 05/21/04         | 05/21/04 | 99456-WP                   | \$950.00          | \$0.00     |

## PART III: REQUESTOR'S POSITION SUMMARY

The carrier has filed a request for a refund based on noncompliance by the provider with multiple TWCC requirements.

## PART IV: RESPONDENT'S POSITION SUMMARY

If the Commission considers the substance of TMI's complaints, they are without merit. TMI makes no assertion that the services rendered were not medically necessary, nor that the FCEs complained of were not performed properly, nor that the recommendations arising therefrom were in error. The bulk of its claim is that through a hyper-technical interpretation of Commission rules TMI should be relieved of the obligation of paying for needed and properly-delivered services which its policies and commission rules require it to pay. The only remaining claim, that it has been over-charged is not support by its evidence and is wrong.

## PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Per Rule 133.304 (p), "an insurance carrier may request medical dispute resolution in accordance with §133.305 if the insurance carrier did not earlier make full payment on the medical bill in accordance with §413.031 of the Texas Labor Code..."

The insurance carrier filed for medical dispute resolution on March 18, 2005 (refund request). Review of the file reveals that on June 8, 2004, the provider billed the carrier \$950.00 for a DDE rendered on May 21, 2004. On June 30, 2004, the insurance carrier audited and made full payment in the amount of \$950.00 to the provider for the disputed service. The insurance carrier did not submit evidence of an overpayment, payment denial, or reduction of payment for the disputed service. Therefore, the Medical Review Division declines to issue an Order in this dispute. Since the insurance carrier made full payment on this medical bill, the provisions of §133.304 (p) prevent consideration of the other factual disputes presented in this particular case.

## PART VI: DETAIL FINDINGS (If needed)

N/A

**PART VII: COMMISSION DECISION**

Based upon the review of the disputed healthcare services as outlined above, the Medical Review Division has determined that the requestor is not entitled to a refund.

Marguerite Foster

May 16, 2005

Authorized Signature

Typed Name

Date

**PART VIII: YOUR RIGHT TO REQUEST A HEARING**

Either party to this medical dispute may disagree with all or part of the Decision and has a right to request a hearing. A request for a hearing must be in writing and it must be received by the TWCC Chief Clerk of Proceedings/Appeals Clerk within 20 (twenty) days of your receipt of this decision (28 Texas Administrative Code § 148.3). This Decision was mailed to the health care provider and placed in the Austin Representatives box on \_\_\_\_\_. This Decision is deemed received by you five days after it was mailed and the first working day after the date the Decision was placed in the Austin Representative's box (28 Texas Administrative Code § 102.5(d)). A request for a hearing should be sent to: Chief Clerk of Proceedings/Appeals Clerk, 7551 Metro Center Dr., Suite 100, 17787, Austin, Texas, 78744 or faxed to (512) 804-4011. A copy of this Decision should be attached to the request.

The party appealing the Division's Decision shall deliver a copy of their written request for a hearing to the opposing party involved in the dispute.

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**

**PART IX: INSURANCE CARRIER DELIVERY CERTIFICATION**

I hereby verify that I received a copy of this Decision in the Austin Representative's box.

Signature of Insurance Carrier: \_\_\_\_\_ Date: \_\_\_\_\_