

# Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

## MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION	
<b>Type of Requestor:</b> (x) Health Care Provider ( ) Injured Employee	( ) Insurance Carrier
Requestor's Name and Address: Richard Taylor, D.O.	MDR Tracking No.: M4-05-5342-01
1920 South Loop 256 Palestine, Texas 75801	Claim No.:
	Injured Employee's Name:
Respondent's Name and Address: American Home Assurance Company	Date of Injury:
C/o Flahive Ogden & Latson	Employer's Name: Wal Mart Stores, Inc.
Rep Box # 19	Insurance Carrier's No.: 01C4258521

## PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

"Claim denied for not documented, resubmitted a correct request for reconsideration proving that our documentation met the requirements for that level of service billed."

Principle Documentation: 1. Requestor's position summary

- 2. TWCC 60/Table of Disputed Services
- 3. CMS 1500
- 4. Explanation of Benefits
- 5. Report dated 10/08/04

#### PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

"...The medical records submitted do not support code 99214. The documentation for 99214 must contain at least two of the following components; a detailed history; a detailed examination; medical decision making of moderate complexity..."

## Principle Documentation:

- 1. Respondent's position summary
- 2. TWCC 60/Table of Disputed Services
- 3. CMS 1500
- 4. Explanation of Benefits
- 5. Report dated 10/08/04

#### PART IV: SUMMARY OF DISPUTE AND FINDINGS

Date(s) of Service	Denial Code	CPT Code(s) or Description	Part V Reference	Additional Amount Due (if any)
10/08/04	F	99214	1	\$96.91
TOTAL DUE				\$96.91

# PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

Section 413.011(a-d) titled (Guidelines and Medical Policies), and Commission Rule 134.202 titled (Medical Fee Guideline) effective August 1, 2003, set out reimbursement guidelines.

1. Code 99214 for date of service 10/08/04 denied as "F". Carrier reimbursed the Requestor \$00.00, based on their assertion that "The medical records submitted do not support code 99214. The documentation for 99214 must contain at least two of the following components; a detailed history; a detailed examination; medical decision making of moderate complexity". The Requestor submitted medical records to substantiate the level of service billed. Per Rule 134.202(b), reimbursement in the amount of \$96.91 (\$77.53 x 125% = \$96.91) is allowed. Therefore, reimbursement in the amount of \$96.91 is recommended.

Therefore, it is the conclusion of the Medical Review Division that reimbursement in the amount of \$96.91 is due the requestor.

### PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION

28 Texas Administrative Code Sec. §413.011(a-d) 28 Texas Administrative Code Sec. §134.201 28 Texas Administrative Code Sec. §134.202

#### PART VII: DIVISION DECISION AND ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code, Sec. 413.031, the Division has determined that the requestor **is** entitled to reimbursement in the amount of **\$96.91**. The Division hereby **ORDERS** the insurance carrier to remit this amount plus all accrued interest due at the time of payment to the Requestor within 30-days of receipt of this Order.

Ordered	by:
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01/20/06

Authorized Signature

Typed Name

Date of Order

### PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

Appeals of medical dispute resolution decisions and orders are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.