Texas Department of Insurance, Division of Workers' Compensation
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

PART I: GENERAL INFORMATION

Type of Requestor: (x) Health Care Provider ( ) Insurance Carrier

Requestor=s Name and Address: Harris Methodist HEB P.O. Box 916060 Ft. Worth TX 76191	MDR Tracking No.: M4-05-4932-01 Claim No.: Injured Employee's Name:
Respondent's Name and Box #: ACE INSURANCE CO OF TEXAS Representative Box #15	Date of Injury: Employer's Name: DELTA AIRLINES INC Insurance Carrier's No.: 33001355032192

PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

1. DWC-60
2. UB-92
3. EOB's
4. Operative Report

Position Summary: "…When Ace org. had clm audited the allowed the clm @ 85% of billed charges as fair & reasonable rate. The then forwarded clm to outside agency who only allowed only 69% of the billed charges this is neither fair nor reasonable and outside agency…to tell us how processed. Req bill to pay @ 75% of billed charges…"

PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

1. DWC-60
2. Position statement

Position Summary: "…The Carrier is in receipt of the additional information submitted by the Requestor. Our position remains the same…"

PART IV: SUMMARY OF DISPUTE AND FINDINGS

Date(s) of Service	CPT Code(s) or Description	Part V Reference	Additional Amount Due (if any)
4/20/04	Hospital Outpatient Services	1, 2, 3, 4	$00.00
TOTAL			$00.00

PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

The request for medical dispute in this case was received on 3/4/05.

1. This dispute relates to hospital outpatient services provided in a hospital that are not covered under a Texas Department of Insurance, Division of Workers' Compensation ("TDI, DWC") fee guideline for this date of service. Therefore, the reimbursement determined through this dispute resolution process must reflect a fair and reasonable rate as described in 28 Texas Administrative Code §134.1 and Texas Labor Code §413.011(d) to achieve, in part, access to quality medical care and effective medical cost control. This case involves a factual dispute about what is a fair and reasonable reimbursement for the services provided.

2. The Requestor stated in their position that "…When Ace org. had clm audited the allowed the clm @ 85% of billed charges as fair & reasonable rate. The then forwarded clm to outside agency who only allowed only 69% of the billed charges this is neither fair nor reasonable and outside agency…to tell us how processed. Req bill to pay @ 75% of billed charges…" Per Texas Labor Code section 413.011(d), these charges are to be reimbursed at a fair and reasonable rate.

3. The Respondent made total payments of $468.43 with reduction codes of "M – The allowances in this review are based on the QMEDTRIX determination of reasonable and customary charges for the region in which svcs were rendered."

4. In this situation, the Requestor did not provide sufficient information on what a "fair and reasonable" reimbursement should be for these services. The Requestor purports that their total charges should be considered the amount for the "fair and reasonable" reimbursement. Hospital charges, however, are not a valid indicator of a hospital's costs at providing service nor at what is being paid by other payors. 22 *TexReg* 6269. In addition, Texas Labor Code section 413.011(d) provides, in part: "The [fee] guidelines may not provide for payment at a fee in excess of the fee… **paid** by that individual or by someone acting on that individual's behalf (emphasis added)." The Requestor has provided only charged amounts and not evidence of typical paid amount(s) for the disputed service(s).

PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION

28 Texas Administrative Code Sec. 134.1(d)
Other statutes, rules, and reference specified in this decision

PART VII: DIVISION FINDINGS AND DECISION

Based upon the lack of sufficient supporting documentation submitted by the Requestor and in accordance with the provisions of Texas Labor code, Sec. 413.031, the Division has determined that the Requestor **is not** entitled to additional reimbursement.

Decision by:

	James Schneider	11/3/06
Authorized Signature	Typed Name	Date

PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

Appeals of a medical dispute resolution, findings and decisions are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.