

# MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

## PART I: GENERAL INFORMATION

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| <b>Type of Requestor:</b> (x) HCP ( ) IE ( ) IC  | <b>Response Timely Filed?</b> (x) Yes ( ) No   |
| Requestor's Name and Address<br>Vista Medical Center Hospital<br>4301 Vista Road<br>Pasadena, Texas 77504                      | MDR Tracking No.: M4-05-1117-01                |
|  | TWCC No.:                                      |
|  | Injured Employee's Name:                       |
| Respondent's Name and Address<br>Liberty Mutual Fire Insurance Company<br>P O Box 40460<br>Houston, Texas 77240-0460<br>Box 28 | Date of Injury:                                |
|  | Employer's Name: Goodwill Industries of Dallas |
|  | Insurance Carrier's No.: 973404854             |

## PART II: SUMMARY OF DISPUTE AND FINDINGS

| Dates of Service |          | CPT Code(s) or Description | Amount in Dispute | Amount Due |
|------------------|----------|----------------------------|-------------------|------------|
| From             | To       |                            |                   |            |
| 01/26/04         | 01/29/04 | Surgical Admission         | \$41,576.13       | \$0.00     |
|                  |          |                            |                   |            |
|                  |          |                            |                   |            |
|                  |          |                            |                   |            |
|                  |          |                            |                   |            |
|                  |          |                            |                   |            |

## PART III: REQUESTOR'S POSITION SUMMARY

“According to the literal interpretation of TWCC Rule 134.401 and the further clarification by the TWCC from QRL 01-03, a Carrier may not ‘deduct’ any carve-out costs listed in Rule 134.401(c)(4). Further, additional reimbursement for implants or any other ‘carve-out costs’ shall only be reimbursed at cost plus 10% if the stop-loss threshold is NOT met. Therefore, in this instance, the Carrier has severely under-reimbursed the billed charges, despite the clear language in the Texas Administrative Codes and further clarification by the TWCC in QRL 01-03.”

## PART IV: RESPONDENT'S POSITION SUMMARY

“Audited charges fell below the stop loss threshold, therefore; the bill was paid per the Texas Fee Schedule inpatient surgical per diem rate of \$1,118.00 x 3 days = \$3,354.00 plus implants and back brace at fair and reasonable. The total payment made per Texas Fee Schedule was \$8,464.48. No PPO reductions were applied.”

## PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

This dispute relates to inpatient services provided in hospital setting with reimbursement subject to the provisions of Rule 134.401 (Acute Care Inpatient Hospital Fee Guideline). The hospital has requested additional reimbursement according to the stop-loss method contained in that rule. Rule 134.401(c)(6) establishes that the stop-loss method is to be used for “unusually costly services.” The explanation that follows this paragraph indicates that in order to determine if “unusually costly services” were provided, the admission must not only exceed \$40,000 in total audited charges, but also involve “unusually extensive services.”

After reviewing the information provided by the provider, it does **not** appear that this particular admission involved “unusually extensive services.” Accordingly, the stop-loss method does not apply and the reimbursement is to be based on the per diem plus carve-out methodology described in the same rule.

The carrier made reimbursement based on per diem and carve out of the implantables (3 day stay x \$1,118.00 = \$3,354.00 and \$3,850.00 cost plus ten percent for the implantables. Carrier also made a fair and reasonable reimbursement for a back brace in the amount of \$133.48 bringing the total amount of reimbursement to \$8,464.48)

The operative report indicates that there were no complications and/or extensive services during the procedure and after.

Therefore, based on the facts of this situation, the parties' positions, and the application of the provisions of Rule 134.401(c), we find that the health care provider is not entitled to an additional reimbursement.

**PART VI: COMMISSION DECISION**

Based upon the review of the disputed healthcare services, the Medical Review Division has determined that the requestor is not entitled to additional reimbursement.

Ordered by:

Michael Bucklin

04/19/05

Authorized Signature

Typed Name

Date of Order

**PART VII: YOUR RIGHT TO REQUEST A HEARING**

Either party to this medical dispute may disagree with all or part of the Decision and has a right to request a hearing. A request for a hearing must be in writing and it must be received by the TWCC Chief Clerk of Proceedings/Appeals Clerk within 20 (twenty) days of your receipt of this decision (28 Texas Administrative Code § 148.3). This Decision was mailed to the health care provider and placed in the Austin Representatives box on \_\_\_\_\_. This Decision is deemed received by you five days after it was mailed and the first working day after the date the Decision was placed in the Austin Representative’s box (28 Texas Administrative Code § 102.5(d)). A request for a hearing should be sent to: Chief Clerk of Proceedings/Appeals Clerk, 7551 Metro Center Drive, Suite 100, Austin, Texas, 78744 or faxed to (512) 804-4011. A copy of this Decision should be attached to the request.

The party appealing the Division’s Decision shall deliver a copy of their written request for a hearing to the opposing party involved in the dispute.

**Si prefiere hablar con una persona in español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**

**PART VIII: INSURANCE CARRIER DELIVERY CERTIFICATION**

I hereby verify that I received a copy of this Decision and Order in the Austin Representative’s box.

Signature of Insurance Carrier: \_\_\_\_\_ Date: \_\_\_\_\_