# THIS DECISION HAS BEEN APPEALED. THE FOLLOWING IS THE RELATED SOAH DECISION NUMBER: SOAH DOCKET NO. 453-04-1645.M5

MDR Tracking Number: M5-03-3309-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305 titled <u>Medical Dispute Resolution - General</u> and 133.308 titled <u>Medical Dispute Resolution by Independent Review Organizations</u>, the Medical Review Division (Division) assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent. The dispute was received on August 18, 2003.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with § 133.308(r)(9), the Commission hereby Orders the respondent and non-prevailing party to **refund the requestor \$650.00** for the paid IRO fee. For the purposes of determining compliance with the Order, the Commission will add 20-days to the date the Order was deemed received as outlined on page one of this Order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits, therapeutic exercises, and group therapy procedures were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for office visits, therapeutic exercises, and group therapy procedure charges.

This Findings and Decision is hereby issued this 4<sup>th</sup> day of November 2003.

Medical Dispute Resolution Officer Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20-days of receipt of this Order. This Order is applicable to dates of service 8/21/02 through 11/29/02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 4<sup>th</sup> day of November 2003.

Medical Dispute Resolution Medical Review Division RL/mgo

## NOTICE OF INDEPENDENT REVIEW DECISION

October 29, 2003

RE: MDR Tracking #: M5-03-3309-01

IRO Certificate #: IRO4326

| has been certified by the Texas Department of Insurance (TDI) as an independent review organization                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| (IRO). The Texas Workers' Compensation Commission (TWCC) has assigned the above referenced case to                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| for independent review in accordance with TWCC Rule §133.308 which allows for medical dispute resolution by an IRO.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| has performed an independent review of the proposed care to determine if the adverse determination was appropriate. In performing this review, relevant medical records, any documents utilized by the parties referenced above in making the adverse determination, and any documentation and written information submitted in support of the appeal was reviewed.                                                                                                                                                                                                                                          |
| The independent review was performed by a physician reviewer who is board certified in orthopedic surgery which is the same specialty as the treating physician. The physician reviewer has signed a certification statement stating that no known conflicts of interest exist between him or her and any of the treating physicians or providers or any of the physicians or providers who reviewed the case for a determination prior to the referral to for independent review. In addition, the reviewer has certified that the review was performed without bias for or against any party to this case. |

## Clinical History

This patient suffered numerous injuries on \_\_\_\_ when a load of steel fell off a truck on to his right side, shoulder, knee, and ankle. The crushing injury necessitated a partial amputation of his right foot. He also had a tear of the right medial collateral ligament and had an external fixator for his right ankle fracture.

## Requested Service(s)

Office visit, therapeutic procedure/exercises, and group therapeutic procedures from 08/21/02 through 11/29/02

## Decision

It is determined that the office visit, therapeutic procedure/exercises, and group therapeutic procedures from 08/21/02 through 11/29/02 are medically necessary to treat this patient's condition.

## Rationale/Basis for Decision

This patient sustained severe injuries from his on the job accident. It was late 2002 or early 2003 before he was able to walk with crutches instead of using a wheelchair. The rehabilitation program was slow but necessary to restore function to the right leg. The home program wasn't applicable until the patient was out of the wheel chair, around January 2003, and could do patient-driven active exercises. His physical therapy from 07/02 through 01/03 was all medically necessary to rehabilitate this patient. Therefore, it is determined that the office visit, therapeutic procedure/exercises, and group therapeutic procedures from 08/21/02 through 11/29/02 are medically necessary.

This decision by the IRO is deemed to be a TWCC decision and order.

## YOUR RIGHT TO REQUEST A HEARING

Either party to this medical dispute may disagree with all or part of the decision and has a right to request a hearing.

If disputing a spinal surgery prospective decision a request for a hearing must be in writing and it must be received by the TWCC Chief Clerk of Proceedings within **10** (ten) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5 (c)).

If disputing other prospective medical necessity (preauthorization) decisions a request for a hearing must be in writing, and it must be received by the TWCC Chief Clerk of Proceedings within **20** (twenty) calendar days of your receipt of this decision (28 Tex. Admin. Code 142.5(c)).

This decision is deemed received by you 5 (five) days after it was mailed or the date of fax (28 Tex. Admin. Code 102.5(d)). A request for hearing and a **copy of this decision** must be sent to: Chief Clerk of Proceedings/Appeals Clerk, Texas Workers' Compensation Commission, P.O. Box 17787, Austin, Texas, 78744, Fax: 512-804-4011.

The party appealing this decision shall deliver a copy of its written request for a hearing to all other parties involved in this dispute.

Sincerely,

In accordance with Commission Rule 102.4 (h), I hereby verify that a copy of this Independent Review Organization (IRO) Decision was sent to the carrier, the requestor and claimant via facsimile or U.S. Postal Service from the office of the IRO on this 29<sup>th</sup> day of October 2003.