

MDR Tracking Number: M5-03-3305-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June, 2001 and Commission Rule 133.305 titled Medical Dispute Resolution- General, 133.307 titled Medical Dispute Resolution of a Medical Fee Dispute, and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent. This dispute was received on 8-18-03.

The IRO reviewed psychological evaluation on 10-17-02.

The Medical Review Division has reviewed the IRO decision and determined that the **requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(r)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$650.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20-days to the date the order was deemed received as outlined on page one of this order.

Per §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

This dispute also contained services that were not addressed by the IRO and will be reviewed by the Medical Review Division.

On 1-27-04, the Medical Review Division submitted a Notice to requestor to submit additional documentation necessary to support the charges and to challenge the reasons the respondent had denied reimbursement within 14 days of the requestor's receipt of the Notice.

The following table identifies the disputed services and Medical Review Division's rationale:

DOS	CPT CODE	Billed	Paid	EOB Denial Code	MARS (Max. Allowable Reimbursement)	Reference	Rationale
10/17/02	90830	\$375.00	\$0.00	V	\$125.00	Rule 134.600(h), 133.301(a) 133.307(g)(3) (A-F)	Psych testing was preauthorized w/ #09260277111. Relevant information supports delivery of service. Recommend reimbursement of \$125.00.
TOTAL		\$375.00	\$0.00				The requestor is entitled to reimbursement of \$125.00.

## **ORDER**

Pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay for the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable for date of service 10-17-02 in this dispute.

This Order is hereby issued this 26th day of March 2004.

Dee Z. Torres  
Medical Dispute Resolution Officer  
Medical Review Division

**IRO Certificate #4599**

### **NOTICE OF INDEPENDENT REVIEW DECISION**

January 23, 2004

**Re: IRO Case # M5-03-3305**

Texas Worker's Compensation Commission:

\_\_\_ has been certified as an independent review organization (IRO) and has been authorized to perform independent reviews of medical necessity for the Texas Worker's Compensation Commission (TWCC). Texas HB. 2600, Rule 133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.

In accordance with the requirement that TWCC assign cases to certified IROs, TWCC assigned this case to \_\_\_ for an independent review. \_\_\_ has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, \_\_\_ received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.

The case was reviewed by a physician who is Board Certified in Anesthesiology and Pain Management, and who has met the requirements for TWCC Approved Doctor List or has been approved as an exception to the Approved Doctor List. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to \_\_\_ for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.

The determination of the \_\_\_ reviewer who reviewed this case, based on the medical records provided, is as follows:

History

The patient is a 49-year-old male who has had low back pain since an \_\_\_ injury. The patient also has a cardiac condition, and had preexisting degenerative changes in his spine. He has failed prolonged chiropractic care.

Requested Service(s)

Psych. Eval. 10/17/02

Decision

I disagree with the carrier's decision to deny the requested evaluation.

Rational

Although the records provided for this review do not indicate that the patient's symptoms of anxiety and depression were related to his injury, and the injury was minor, for the purposes of this review, it must be assumed that the psychological symptoms were related to the injury. Assuming that the patient's anxiety and depression were related to injury, the psychological evaluation was reasonable to evaluate and treat his psychological distress.

This medical necessity decision by an Independent Review Organization is deemed to be a Commission decision and order.