THIS DECISION HAS BEEN APPEALED. THE FOLLOWING IS THE RELATED SOAH DECISION NUMBER:

SOAH DOCKET NO. 453-04-0014.M5

MDR: Tracking Number M5-03-2044-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective January 1, 2002 and Commission Rule 133.305 and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(q)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits, therapeutic procedures, myofascial release, aquatic therapy, application of a modality, electrical stimulation, and ultrasound therapy were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for these office visits, therapeutic procedures, myofascial release, aquatic therapy, application of a modality, electrical stimulation, and ultrasound therapy charges.

This Finding and Decision is hereby issued this <u>15th</u> day of July 2003.

Carol R. Lawrence Medical Dispute Resolution Officer Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 4/24/02 through 9/17/02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 15th day of July 2003.

David R. Martinez, Manager Medical Dispute Resolution Medical Review Division

DRM/crl

July 11, 2003

NOTICE OF INDEPENDENT REVIEW DECISION

has been certified by the Texas Department of Insurance (TDI) as an independent review

RE: MDR Tracking #: M5-03-2044-01

organization (IRO) IRO Certificate Number is 5348. Texas Worker's Compensation Commission (TWCC) Rule §133.308 allows for a claimant or provider to request an independent review of a Carrier's adverse medical necessity determination. TWCC assigned the above-reference case to for independent review in accordance with this Rule.
has performed an independent review of the proposed care to determine whether or not the adverse determination was appropriate. Relevant medical records, documentation provided by the parties referenced above and other documentation and written information submitted regarding this appeal was reviewed during the performance of this independent review.
This case was reviewed by a practicing chiropractor on the external review panel. The chiropractor reviewer signed a statement certifying that no known conflicts of interest exist between this chiropractor and any of the treating physicians or providers or any of the physicians or providers who reviewed this case for a determination prior to the referral to for independent review. In addition, the chiropractor reviewer certified that the review was performed without bias for or against any party in this case.

Clinical History

This case concerns a 40 year-old female who sustained a work related injury on ____. The patient reported that while at work she was carrying a table overhead with a co-worker when the patient reported she felt a pop in her neck, back and left shoulder. The patient was initially treated with physical therapy for the neck and back. The patient underwent a myelogram that showed disc bulge at the L3-4 level. The patient underwent a 360-degree fusion between L3-4 and L4-5 in November of 2001. Post surgically the patient was treated with active therapeutic rehabilitation.

Requested Services

Office visits, therapeutic procedure, myofascial release, aquatic therapy, application of a modality, electrical stimulation, ultrasound therapy from 4/24/02 through 9/17/02.

Decision

The Carrier's determination that these services were not medically necessary for the treatment of this patient's condition is overturned.

Rationale/Basis for Decision

The chiropractor reviewer noted that this case concerns a 40 year-old female who
sustained a work relate injury to her neck, back and left shoulder. The chiropractor reviewer
also noted that patient underwent a 360 degree fusion between L3-4 and L4-5 in November of
2001. The chiropractor reviewer further noted that the patient was treated post surgically
with active therapeutic rehabilitation. The chiropractor reviewer explained that after a review
of the documentation provided, the treatment from 4/24/02 through 9/17/02 was reasonable and
medically necessary. Therefore, the chiropractor consultant concluded that the office visits,
therapeutic procedure, myofascial release, aquatic therapy, application of a modality, electrical
stimulation, ultrasound therapy from 4/24/02 through 9/17/02 were medically necessary to treat
this patient's condition.

Sincerely,