MDR Tracking Number: M5-03-1861-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective June 17, 2001 and Commission Rule 133.305 titled Medical Dispute Resolution - General and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent. The dispute was received on March 24, 2003.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity for therapeutic activities and aquatic exercises. However, the requestor did not prevail on the joint mobilization, myofasical release, electric stimulation, and hot or cold pack therapy. Therefore, upon receipt of this Order and in accordance with §133.308(r)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$650** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. Therapeutic activities and aquatic exercises were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for the above listed services.

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service August 12, 2002 through September 6, 2002 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 15th day of December 2003.

Georgina Rodriguez Medical Dispute Resolution Officer Medical Review Division GR/gr

IRO Certificate #4599

NOTICE OF INDEPENDENT REVIEW DECISION Amended

December 11, 2003

Re: IRO Case # M5-03-1861
Texas Worker's Compensation Commission:
has been certified as an independent review organization (IRO) and has been authorized to perform independent reviews of medical necessity for the Texas Worker's Compensation Commission (TWCC). Texas HB. 2600, Rule133.308 effective January 1, 2002, allows a claimant or provider who has received an adverse medical necessity determination from a carrier's internal process, to request an independent review by an IRO.
In accordance with the requirement that TWCC assign cases to certified IROs, TWCC assigned this case to for an independent review has performed an independent review of the proposed care to determine if the adverse determination was appropriate. For that purpose, received relevant medical records, any documents obtained from parties in making the adverse determination, and any other documents and/or written information submitted in support of the appeal.
The case was reviewed by a physician who is Board Certified in Physical Medicine and Rehabilitation, and who has met the requirements for TWCC Approved Doctor List or has been approved as an exception to the Approved Doctor List. He or she has signed a certification statement attesting that no known conflicts of interest exist between him or her and any of the treating physicians or providers, or any of the physicians or providers who reviewed the case for a determination prior to referral to for independent review. In addition, the certification statement further attests that the review was performed without bias for or against the carrier, medical provider, or any other party to this case.
The determination of the reviewer who reviewed this case, based on the medical records provided, is as follows:
History The patient was injured in An L5-S1 fusion was performed in 1998, followed by hardware removal in 1999. In June 2002 the patient complained of increased pain in the low back due to sitting at a school desk. She presented to a chiropractor and began physical therapy on 6/28/02 until 9/6/02.

Requested Service(s)

Physical therapy service 8/12/02 - 9/6/02

Decision

I disagree with the carrier's decision to deny the requested active therapeutic activities and aquatic exercises. I agree with the denial of the other disputed services 8/12/02-9/6/02.

Rational

The patient had increased pain caused by prolonged sitting in a classroom when she returned to school for retraining. She had not had physical therapy apparently since surgery three years prior to this exacerbation of pain. A short course of active exercises would be medically appropriate treatment. Passive modalities would not be medically necessary beyond the acute phase of the exacerbation.

This medical necessity decision by an Independent Review Organization is deemed to be a Commission decision and order.