

MDR Tracking Number: M5-03-1824-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective January 1, 2002 and Commission Rule 133.305 and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(q)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits, therapeutic activities, physical medicine procedure, special supplies, spray & stretch, massage therapy, electrical stimulation and reports were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for these office visits, therapeutic activities, physical medicine procedure, special supplies, spray & stretch, massage therapy, electrical stimulation and report charges.

This Finding and Decision is hereby issued this 13<sup>th</sup> day of June 2003.

Carol R. Lawrence  
Medical Dispute Resolution Officer  
Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 8/12/02 through 9/30/02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 13<sup>th</sup> day of June 2003.

David R. Martinez, Manager  
Medical Dispute Resolution  
Medical Review Division  
DRM/crl

June 5, 2003

## NOTICE OF INDEPENDENT REVIEW DECISION

**RE: MDR Tracking #: M5-03-1824-01**

\_\_\_ has been certified by the Texas Department of Insurance (TDI) as an independent review organization (IRO). \_\_\_ IRO Certificate Number is 5348. Texas Worker's Compensation Commission (TWCC) Rule §133.308 allows for a claimant or provider to request an independent review of a Carrier's adverse medical necessity determination. TWCC assigned the above-reference case to \_\_\_ for independent review in accordance with this Rule.

\_\_\_ has performed an independent review of the proposed care to determine whether or not the adverse determination was appropriate. Relevant medical records, documentation provided by the parties referenced above and other documentation and written information submitted regarding this appeal was reviewed during the performance of this independent review.

This case was reviewed by a practicing chiropractor on the \_\_\_ external review panel. The \_\_\_ chiropractor reviewer signed a statement certifying that no known conflicts of interest exist between this chiropractor and any of the treating physicians or providers or any of the physicians or providers who reviewed this case for a determination prior to the referral to \_\_\_ for independent review. In addition, the \_\_\_ chiropractor reviewer certified that the review was performed without bias for or against any party in this case.

### Clinical History

This case concerns a 47 year-old female who sustained a work related injury on \_\_\_. The patient reported that while at work she was picking up clothes and throwing them on a cart when she experienced a popping sensation in her right shoulder and a muscle pull in her neck. The patient was initially diagnosed with cervicobrachial syndrome, sprain of shoulder and upper arm and myalgia and myositis. The patient had an MRI 3/17/00 that showed midline disc protrusion at the C3-4 and C4-5 level and partial impingement syndrome with partial tear of the supraspinatus tendon portion of the rotator cuff. The patient underwent right shoulder surgery on 1/03/01 and cervical epidural steroid injections on 1/17/02 and 8/15/02, and was also treated with passive and active therapy.

### Requested Services

Therapeutic activities, office visits, physical medicine procedure, special supplies, spray & stretch, massage therapy, electrical stimulation, special report from 8/12/02 through 9/30/02.

### Rationale/Basis for Decision

The Carrier's determination that these services were not medically necessary for the treatment of this patient's condition is overturned.

### Rationale/Basis for Decision

The \_\_\_ chiropractor reviewer noted that this case concerns 47 year-old female who sustained a work related injury to her right shoulder and neck on \_\_\_. The \_\_\_ chiropractor reviewer also noted that the diagnoses for this patient included midline disc protrusion at the C3-4 and C4-5 level and partial impingement syndrome with partial tear of the supraspinatus tendon portion of the rotator cuff. The \_\_\_ chiropractor reviewer further noted that the patient was treated with right shoulder surgery on 1/03/01,

cervical epidural steroid injections on 1/17/02 and 8/15/02 and was also treated with passive and active therapy. The \_\_\_ chiropractor reviewer explained that after a review of the medical records provided, the services from 8/12/02 through 9/30/02 were medically necessary. Therefore, the \_\_\_ chiropractor consultant concluded that the therapeutic activities, office visits, physical medicine procedure, special supplies, spray & stretch, massage therapy and electrical stimulation, special report from 8/12/02 through 9/30/02 were medically necessary to treat this patient's condition.

Sincerely,