

MDR Tracking Number: M5-03-1792-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective January 1, 2002 **or January 1, 2003** and Commission Rule 133.305 and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(r)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The treatment/services (97010, 97110, 97014, 99090, 99211, 99214, 99202, and E1399) rendered 3-1-02 to 7-31-02 were found to be medically necessary. The treatment/services (97250, 97035, 99213MP, 97530, 99213, and 99080-73) rendered on 3-1-02 to 7-31-02 were not found to be medically necessary. The respondent raised no other reasons for denying reimbursement for these charges.

The above Findings and Decision are hereby issued this 10th day of June 2003.

Dee Z. Torres
Medical Dispute Resolution Officer
Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 7-2-02 through 7-30-02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 10th day of June 2003.

David R. Martinez, Manager
Medical Dispute Resolution
Medical Review Division

May 30, 2003

NOTICE OF INDEPENDENT REVIEW DECISION
Corrected Letter

RE: **MDR Tracking #: M5-03-1792-01**

___ has been certified by the Texas Department of Insurance (TDI) as an independent review organization (IRO). ___ IRO Certificate Number is 5348. Texas Worker's Compensation Commission (TWCC) Rule §133.308 allows for a claimant or provider to request an independent review of a Carrier's adverse medical necessity determination. TWCC assigned the above-reference case to ___ for independent review in accordance with this Rule.

___ has performed an independent review of the proposed care to determine whether or not the adverse determination was appropriate. Relevant medical records, documentation provided by the parties referenced above and other documentation and written information submitted regarding this appeal was reviewed during the performance of this independent review.

This case was reviewed by a practicing chiropractor on the ___ external review panel. The ___ chiropractor reviewer signed a statement certifying that no known conflicts of interest exist between this chiropractor and any of the treating physicians or providers or any of the physicians or providers who reviewed this case for a determination prior to the referral to ___ for independent review. In addition, the ___ chiropractor reviewer certified that the review was performed without bias for or against any party in this case.

Clinical History

This case concerns a 36 year-old female who sustained a work related injury to her wrist on ___. The patient was diagnosed with Carpal Tunnel Syndrome. She was originally treated with conservative treatment. The patient then underwent repair to her right median nerve entrapment (Right Brown Procedure, intracarpal decompression). The patient was then treated post surgically with 9 sessions of passive and active therapy.

Requested Services

Office visits and physical therapy sessions from 07/02/02 through 07/30/02.

Decision

The Carrier's determination that these services were not medically necessary for the treatment of this patient's condition is partially overturned.

Rationale/Basis for Decision

The ___ chiropractor reviewer noted that this case concerns a 36 year-old female who sustained a work related injury to her wrist on ___. The ___ chiropractor reviewer also noted that the patient was diagnosed with Carpal Tunnel Syndrome. The ___ chiropractor indicated that the patient was initially treated with conservative treatment that included chiropractic care. However, the ___ chiropractor reviewer explained that the injury did not resolve with the conservative care and the patient was then referred for a surgical evaluation. The ___ chiropractor reviewer also explained that the patient underwent surgery on June 19, 2002. The ___ chiropractor reviewer noted that the patient was referred for 8 sessions of follow up therapy to promote post surgical healing. The ___ chiropractor reviewer explained that this patient was treated 9 times with excellent results. The ___ chiropractor reviewer also explained that the patient was

referred for 8 therapy visits. The ___ chiropractor reviewer further explained that 8 sessions of therapy post surgery is medically necessary. Therefore, the ___ chiropractor consultant concluded that the physical therapy sessions from 7/2/02 through 7/29/02 were medically necessary to treat this patient's condition. The ___ chiropractor reviewer also concluded that the therapy session on 7/30/02 was not medically necessary to treat this patient's condition.

Sincerely,