

MDR Tracking Number: M5-03-1602-01

Under the provisions of Section 413.031 of the Texas Workers' Compensation Act, Title 5, Subtitle A of the Texas Labor Code, effective January 1, 2002 and Commission Rule 133.305 and 133.308 titled Medical Dispute Resolution by Independent Review Organizations, the Medical Review Division assigned an IRO to conduct a review of the disputed medical necessity issues between the requestor and the respondent.

The requestor submitted a medical dispute resolution request on 2/24/03 and was received in the Medical Dispute Resolution on 2/24/03. The disputed dates of service 2/5/02 through 2/13/02 are not within the one year jurisdiction in accordance with Rule 133.308(e)(1) and will be excluded from this Finding and Decision.

The Medical Review Division has reviewed the IRO decision and determined that **the requestor prevailed** on the issues of medical necessity. Therefore, upon receipt of this Order and in accordance with §133.308(q)(9), the Commission hereby orders the respondent and non-prevailing party to **refund the requestor \$460.00** for the paid IRO fee. For the purposes of determining compliance with the order, the Commission will add 20 days to the date the order was deemed received as outlined on page one of this order.

In accordance with §413.031(e), it is a defense for the carrier if the carrier timely complies with the IRO decision.

Based on review of the disputed issues within the request, the Medical Review Division has determined that **medical necessity was the only issue** to be resolved. The office visits and manipulations, joint mobilization, myofascial release, special supplies, neuromuscular stimulator, and DME were found to be medically necessary. The respondent raised no other reasons for denying reimbursement for these charges: office visits and manipulations, joint mobilization, myofascial release, special supplies, neuromuscular stimulator, and DME.

This Finding and Decision is hereby issued this 13th day of May 2003.

Carol R. Lawrence
Medical Dispute Resolution Officer
Medical Review Division

On this basis, and pursuant to §§402.042, 413.016, 413.031, and 413.019 of the Act, the Medical Review Division hereby ORDERS the respondent to pay the unpaid medical fees in accordance with the fair and reasonable rate as set forth in Commission Rule 133.1(a)(8) plus all accrued interest due at the time of payment to the requestor within 20 days of receipt of this order. This Order is applicable to dates of service 2/26/02 through 10/1/02 in this dispute.

The respondent is prohibited from asserting additional denial reasons relative to this Decision upon issuing payment to the requestor in accordance with this Order (Rule 133.307(j)(2)).

This Order is hereby issued this 13th day of May 2003.

Roy Lewis, Supervisor
Medical Dispute Resolution
Medical Review Division
RL/cl

May 6, 2003

NOTICE OF INDEPENDENT REVIEW DECISION

RE: MDR Tracking #: M5-03-1602-01

___ has been certified by the Texas Department of Insurance (TDI) as an independent review organization (IRO). ___ IRO Certificate Number is 5348. Texas Worker's Compensation Commission (TWCC) Rule §133.308 allows for a claimant or provider to request an independent review of a Carrier's adverse medical necessity determination. TWCC assigned the above-reference case to ___ for independent review in accordance with this Rule.

___ has performed an independent review of the proposed care to determine whether or not the adverse determination was appropriate. Relevant medical records, documentation provided by the parties referenced above and other documentation and written information submitted regarding this appeal was reviewed during the performance of this independent review.

This case was reviewed by a practicing chiropractor on the ___ external review panel. The ___ chiropractor reviewer signed a statement certifying that no known conflicts of interest exist between this chiropractor and any of the treating physicians or providers or any of the physicians or providers who reviewed this case for a determination prior to the referral to ___ for independent review. In addition, the ___ chiropractor reviewer certified that the review was performed without bias for or against any party in this case.

Clinical History

This case concerns a 42 year-old female who sustained a work related injury on ___. The patient reported that while at work as a loan processor, she began experiencing pain and numbness of the right wrist, hand, forearm and elbow. The patient was initially treated with a splint. The patient then underwent an EMG that the patient reported showed carpal tunnel bilaterally. She then underwent an evaluation by an orthopedic surgeon who suggested surgery. The patient did not want to undergo surgery at this time and therefore switched her treating physician. The diagnoses for this patient included right carpal tunnel syndrome, right peripheral neuropathy, right wrist, forearm, and elbow spasms, weakness and pain. The patient was treated with preoperative physical medicine rehabilitation and a right carpal tunnel release, release of Guyon's canal and radical flexor tenosynovectomy on 10/20/02.

Requested Services

Office visits with manipulations, joint mobilization, myofascial release, special supplies, neuromuscular stimulator, durable medical equipment from 2/26/02 through 10/1/02.

Decision

The Carrier's determination that these services were not medically necessary for the treatment of this patient's condition is overturned.

Rationale/Basis for Decision

The ___ chiropractor reviewer noted that this case concerns a 42 year-old female who sustained a work related injury to her right wrist, hand, forearm and elbow. The ___ chiropractor reviewer also noted the diagnoses for this patient included bilateral carpal tunnel. The ___ chiropractor reviewer further noted that the patient was treated with chiropractic care that included office visits with manipulations, joint mobilization and myofascial release.

The ___ chiropractor reviewer explained that the treatment rendered from 2/26/02 through 10/1/02 was reasonable and necessary. Therefore, the ___ chiropractor consultant concluded that the office visit with manipulations, joint mobilization, myofascial release, special supplies, neuromuscular stimulator, durable medical equipment from 2/26/02 through 10/1/02 was medically necessary to treat this patient's condition.

Sincerely,